IGG Meeting Minutes

Date:	4th November 2026	**Time & Location**	10:30 am – Teams Meeting (Microsoft Teams)
Chair:	Anca Stanciu, CRU		
Attendees:	**Name**		**Location**
	Sean McKevitt, Patrick Moran, Kyle Molloy		RMDS
	Jack Walsh, Finn Crowe, Anca Stanciu		CRU
	Robin McLaughlin, Jason McKnight		Version 1
	Keith Fitzpatrick, Emer Corcoran, Catherine Leen, Geraldine O'Shea, Rachel Hassett, John Emerson, Aoife Gallagher, Bebhinn Lee Quinn, Damien Power, Anne Scott, David Bradley, Paul Harrington		ESBN
	James Long		MRSO
	Jamie Burke, Angela Duane, Des McBride		Electric Ireland
	Ian Mullins, Cormac Mannion, Mark Speers		BGE
	Gerard Taylor, Deirdre Lynn-King		Arden Energy
	Hannah McSwiggan		GoPower
	Sinead Butler		EcoPower
	Dee Crosbie, Jyothish Krishna		Flogas
	Tallis Dixon, Ceola McGowan		Community Power
	Lyle Scott, Audrey Keogan, Anna Carnduff, Eralp Kameron, Gonzalo Olarte-Martin		Energia
	Aoife Coppinger, Mark O'Sullivan		PrePayPower
	Declan Hanna		SSE
	Jennifer Condron, Antoin O'Lactnain		Pinergy
	Judit Gal		Orsted
	Karl Harding		Statkraft
Version Number	0.1		
Status			

Agenda:	
1.	General
2.	Actions from Previous IGGs/Conference Calls
3.	New IGG Actions
4.	CRU Update
5	Retail Market Design Service Update
6	MRSO Update
7	ESBN Update
9.	Version 1 Update
10.	AOB

1. General

A Stanciu requested approval of the previous IGG Minutes of 7th October 2026.

Minutes v1.0 approved.

2. Actions – Previous IGG

S McKevitt advised no current open action items.

3. Actions – New IGG Actions

ESBN has requested that MPs seeking greater clarity on DR 1240 forward details of their specific concerns over and asks regarding the DR, to the RMDS mailbox. Deadline for submissions is the 18th of November.

4. CRU Update

F Crowe gave the CRU update.

CRU thanks MPs for feedback on the consultation on the supplier handbook, aiming for a decision in Q4 2026/ Q1 2027.

SoLR decision is currently under internal review, aiming for Q4 2026/ Q1 2027. CRU asks MPs to email the retail data inbox with proof of implementation by 27th November. Non-domestic disconnection moratorium to begin 10th December, to end the 4th of January.

C Mannion raises concerns over the timeframes and asks if this can be raised in the next IGG.

5. Version 1 Update

R McLaughlin provided the Version1 update.

SAP4/HANA self-assessment period to be around 8th-27th March, the formal assessment to be 21st March to 11th June with the IPT window in September.

6. Retail Market Design Update

S McKevitt gave the Retail Market Design Update.

Outages scheduled for 4th, 22nd and 24th of November.

DRs for approval:

- DR 1240 – Not approved, MPs have raised concerns over their confusion on this DR and have requested further feedback, DR/MCR 1240 to be brought forward to December IGG so that further detail can be provided to MPs before approval
- DR1241 – Approved
- DR1242 – Approved, MPs have raised concerns over the nature of the approach.
- CCR023 – Approved

I Mullins raises concerns regarding what exactly is changing in DR 1240, C McWeeney supports this point and highlights process not clarified in DR.

C McGowan asks if this is a new process or a change to an existing. D McBride supports I Mullins point. A Hickey also supports the points made, queries if the information for the plug-in microgen flows through the same process.

A O'Lactnain asks for further clarity within the DR, and suggests sentences that can be inserted to help progress approval. D McBride supports the above and asks if this can be brought forward to the next IGG.

C Leen provides answers to all the above and agrees that further information can be provided for MPs. MPs with questions are encouraged to send these queries in to RMDS.

D McBride details possible plan to bring DR 1240 forward to December IGG, MPs voice support for this.

I Mullins queries no remote switching mentioned in DR 1241, C Leen explains that remote switching not an appropriate solution for 3P meters at this point.

A O'Lactnain highlights concern over DR 1242 that it is pseudo-supplier led without discussion be held with MPs about this. Queries if MPs can be consulted to ensure this is carried out as smoothly as possible. C Leen answers that ESBN is aware of the issues involved regarding possible contract changes for customers and such and explains ESBN's approach.

A O'Lactnain raises concerns over the criteria within DR 1242 and the Low Power Factor Surcharge. I Mullins supports and highlights MPs concerns over the pseudo-supplier led support.

7. MRSO Update

J Long gave the MRSO update.

Please refer to slides.

8. ESB Networks Update

C Leen gave the ESBN update.

SAP4/HANA, on track currently for the IPT update window.

P1 Port – This has been delivered successfully, link to activate and deactivate visible now on ESBN customer portal. I Mullins queries 3rd party activation and if this has progressed, C Leen explains due to dependencies this has not progressed and is still on the list for investigation.

K FitzPatrick gave the RMD update

March AMI – R Hassett provides an update. Additional checks introduced, additional release management controls also now completed. Vendor management controls are now enhanced and validations to identify spikes in HH interval values introduced as part of October release.

Further improvement actions being tracked; development of internal/external run books for data validation issues and an overall AMI resilience review. Due to complete over Q4 2026/ Q1 2027, further updates will be brought to future IGGs.

TIBCO Market Activity – All data is as expected. Outage spike in the last months related to the upgrade. K FitzPatrick gives MPs reminder to keep logging unplanned outages as per established channel.

TIBCO Hub/ EMMA Upgrade – Hypercare period now completed and this has now transitioned to BAU operations with no defects or issues reported during the hypercare period. Any concerns MPs have in relation to this can be forwarded to RMDS.

TIBCO Housekeeping Reminder – MPs encouraged to check their production EMMA and test EMMA certs to ensure they are kept up to date. Notifications will be issued to advise when a digital certificate is due to expire, usually approx. 60 days before.

K FitzPatrick reminds MPs to note the change in the renewal periods for these certs going forward from March 2026;

- From 15th March 2026 MPs are required to update their certs every 200 days.
- From March 2027 MPs are required to update their certs every 100 days.
- From March 2029 MPs are required to update their certs every 47 days.

K FitzPatrick also encourages MPs to make sure that up-to-date contact information for receiving notification emails is provided to the MM hub support team.

Market Systems Update – In October, 2 issues;

- 16th October; Delay in the issuance of 345MMs for read date 15.10.2026.
- 29th and 30th October; Impact to remote smart services (Remote de-engs, re-engs and MCC changes).

Issues identified and resolved Friday 30th October.

I Mullins raises ongoing concerns over the above and highlights the upward trend in outages over time. P Harrington details the ESBN response and approach regarding the outage issue. A O'Lactnain supports I Mullins position and highlights concern over volume of cert checks per year as something that cannot be sustained and will need to be automated. Expectations regarding reliability have degraded since publication

of documentation. P Harrington responds on this explaining ESBN approach. A O'Lactnain highlights need to improve resilience going forward to ensure issues do not continue to escalate, P Harrington agrees.

P Harrington highlights what approach will be taken by ESBN to improve resilience before approaching CRU and bringing to future IGGs. I Mullins thanks ESBN for their comments but requests further clarity on what exact action will be taken to address concerning trends, requests greater clarity as MPs require more concrete explanations of what will be done so they can take this to their own ops teams. P Harrington details that ESBN will undertake a comprehensive review of resilience, will take this to the CRU and will then bring this to MPs in future, ESBN understands the position the MPs are in and empathizes with this, P Harrington promises action will be taken in relation to this.

MM Owners Guide – K FitzPatrick requests MPs share the most recent version of this with their own internal teams, I Mullins queries can this document's future updates be shared with MPs.

Retail Market Systems Development Plan – K FitzPatrick highlights the responses received for the consultation;

- Five responses were received to the consultation.
- ESB Networks is currently reviewing and analyzing the feedback received.
- A summary of the consultation responses will be collated and shared with the CRU alongside the final Retail Market System Development Plan, which will be submitted in mid-November.
- An update will be provided at the next IGG meeting in December.

I Mullins queries if there will be a response to the feedback responses for each individual supplier. P Harrington explains that there will be a feedback loop provided for the feedback given.

C Leen references previous IGG, Q4 AMI Upgrade Cutover slides explanation on minimization of risk. Informs MPs that an outage will be generated by this now progressing on 17th November and this will be a full systems outage. Slides will be shared later for this.

9. AOB

Next Steps

A Stanciu outlined the following dates in the calendar.

Next IGG:

- Wednesday 9th December 2026, 11am on Microsoft Teams.

A Stanciu thanked MPs for attending the meeting.