

| Marke  | Market Change Request 1159 |          | Smart Metering Change of Supplier |             |            |
|--------|----------------------------|----------|-----------------------------------|-------------|------------|
| Status | Implemented                | Priority | High                              | Status Date | 16/02/2021 |

| Date       | Version | Reason for Change                                      | Version Status |
|------------|---------|--|----------------|
| 24/06/2015 | 2.0     | Converted to MCR                                       | Final          |
| 28/01/2019 | 3.0     | 2018 Smart MCR/DR Re-Versioning Activity               | Final          |
| 10/10/2019 | 4.0     | Smart MCR Re-versioning Exercise November 2019         | Final          |
|            |         | New cancellation reason code CF( Configuration Failed) |                |
| 19/03/2020 | 5.0     | Smart MCR Re-Versioning Exercise April 2020            | Final          |
| 23/07/2020 | 6.0     | Smart MCR Re-Versioning Exercise September 2020        | Final          |

| Part 1 DETAIL OF DISCUSSION REQUEST / MARKET CHANGE REQUEST |                 |                             |     |  |
|---|-----------------|-----------------------------|-----|--|
| Requesting Organisation(s)                                  | NSMP            | Originating<br>Jurisdiction | Rol |  |
| Request Originator Name                                     | Michael Moloney |                             |     |  |
| Date Raised   | 04/03/2015      |                             |     |  |

| Classification of Request  |     |                                      |              |  |  |
|--|-----|--------------------------------------|--------------|--|--|
| Jurisdictional Applicability   | Rol | Jurisdictional Implementation        | Rol Specific |  |  |
| If jurisdictional implementation is<br>for one jurisdiction only – is the<br>other jurisdiction required to<br>effect any changes? | Yes | Co-Ordinated Baseline<br>Version No. | tbc          |  |  |
| Change Type  |     | Schem                                | na Impacting |  |  |

| Detail of Request  |
|--------------------|
| Reason for Request |

### Background

The CRU, working closely with the Department of Communications, Energy and Natural Resources (DCENR), established the National Smart Metering Programme (NSMP) in late 2007. In Phase 1, a trial was carried out in order to assess the costs and benefits of smart meters and to inform decisions relating to the full rollout. In July 2012 a decision was announced to rollout electricity and gas smart meters for all residential and small and medium sized businesses. Phase 2 commenced in January 2013 and is broadly composed of a high level design and procurement phase. [CER14046]

The Smart Metering High Level Design Decision Paper published in October 2014 outlines the decisions with regard to the high level design stage within Phase 2 with regards to 1) Core Design, 2) Time of Use Tariffs, 3) Presentation of Energy Usage information to consumers and 4) Pay As You Go (PAYG) solution. This next stage is to work through 5 process groups sequentially at MPD and Schema detail level to inform the Detail Design of the ROI Retail Market Design.

This DR provides details of the Retail Market Design within the Process Group of Change of Supplier.

This DR has been produced by the National Smart Metering Programme, following an approved process with Market Participants in ROI and NI, involving six months of retail market workshops with regular status updates to the ReMCoWG.

#### 2018 SMART MCR/DR Re-Versioning Driver

The original NSMP Programme plan envisaged a "big bang" delivery of all NSMP functionality for electricity, gas and in-home data Smart services, with an estimated delivery date in 2023.

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In early 2017 ESBN submitted a revised proposal to the NSMP to CRU, outlining a phased approach to the delivery of Smart Metering and the NSMP High Level Design (HLD). The proposal foresees delivery over three distinct phases.

Phase 1 delivers the installation of 250,000 Smart Electricity Meters by the end of 2020 (Meter installation is expected to begin prior to August 2019). With the Market Schema Release delivered at the end of 2020, all system, business and market changes will have been completed to allow 30-minute interval data to flow to Suppliers via the Market Systems and for Interval Data to be used in all market processes including DUoS Billing and Market Settlement Aggregation. Smart Pre-Payment services without remote deenergisation/energisation can also begin after this phase and Suppliers will have the ability to offer new Time-of-Use based tariffs to their customers.

Phase 2 delivers the installation of an additional 1 million Smart Electricity Meters by the end of 2022. With the Market Schema Release at the end of 2022, all retail market use cases requiring remote and local operation of the service switch in Smart Electricity Meters will be enabled. Smart Pre-Payment services with remote de-energisation/energisation can begin after this phase.

Phase 3 delivers the installation of an additional 1 million+ Smart Electricity Meters by the end of 2024. Along with the Market Schema Release at the end of 2024, Gas Smart Metering Services and In-Home Data Services will be enabled. The installation of Smart Gas Meters and In-Home Display devices can begin after this phase.

This Phased Approach proposal has been positively received by CRU and Energy Suppliers and now forms the basis of ESBNs plans and assumptions in respect of the NSMP. The CRU approval of the phased approach was publically announced in September 2017.

NSMP Programme is currently progressing through Phase 1, and it is within this phase that the SMART MR/DR reversioning activity is being carried out.

#### **Proposed Solution**

The scope and content of the proposed changes, involving changes to Market Messages, Data Items, Data Definitions and Data Codes, would not conveniently be described directly in this DR document. Rather, the details are contained in the embedded Presentation Pack and linked amended Design Documents (with track changes).

### **Scope of Change**

| Jurisdiction | Design<br>Documentation | Business<br>Process | DSO Backend<br>System<br>Change | MP Backend<br>System<br>Change | Tibco       | Supplier<br>EMMA | Schema      | Webforms    | Extranet/NI<br>Market<br>Website |
|--------------|-------------------------|---------------------|---------------------------------|--------------------------------|-------------|------------------|-------------|-------------|----------------------------------|
| ROI          | $\boxtimes$             | $\boxtimes$         | $\boxtimes$                     | $\boxtimes$                    | $\boxtimes$ | $\boxtimes$      | $\boxtimes$ | $\boxtimes$ | $\boxtimes$                      |
| NI           |                         |                     | $\boxtimes$                     |                                |             |                  |             |             |                                  |

# Co-Ordinated Baseline Market Design Documents Impacted by Request

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| Market Messages |  |                     |          |               |  |
|-----------------|--|---------------------|----------|---------------|--|
| Message No.     | Message Name                             | CoBL                | ROI      | NI            |  |
| 010             |  |                     |          | Smart Non     |  |
|                 |  |                     |          | Participation |  |
|                 | Registration Request                     | Impacted            | Impacted | codes tbc     |  |
| 102             | Change of Supply Registration Acceptance | Impacted            | Impacted | Non Impacted  |  |
| <del>102A</del> | Change of Supplier Advice                |                     | '        | '             |  |
|                 | Notification -new                        | <del>Impacted</del> | Impacted | Non Impacted  |  |
| 102P            | Change of Supplier                       | '                   | '        | '             |  |
|                 | Provisional Acceptance                   | Impacted            | Impacted | Non Impacted  |  |
| 102R            | Change of Supplier                       |                     | '        | '             |  |
|                 | Registration Rejection                   | Impacted            | Impacted | Non Impacted  |  |
| 105             | Change of Supplier                       |                     |          |               |  |
|                 | Confirmation                             | Impacted            | Impacted | Non Impacted  |  |
| 111             |  |                     |          |               |  |
|                 | Registration Cancellation                | Impacted            | Impacted | Non Impacted  |  |
| 111L            | Registration Cancellation                |                     | ,        | ·             |  |
|                 | Customer Loss                            | Impacted            | Impacted | Non Impacted  |  |
| 112R            | Notification of Objection                |                     | '        | ,             |  |
|                 | Rejection                                | Impacted            | Impacted | Non Impacted  |  |
| 310             | •  | Non                 | '        | '             |  |
|                 | Validated CoS Reading                    | Impacted            | MMG      | Non Impacted  |  |
| 310W            |  | Non                 |          |               |  |
|                 | Withdrawn CoS Reading                    | Impacted            | MMG      | Non Impacted  |  |
| 320             |  | Non                 |          |               |  |
|                 | Validated CoS Reading                    | Impacted            | MMG      | Non Impacted  |  |
| 320W            |  | Non                 |          | l             |  |
|                 | Withdrawn CoS Reading                    | Impacted            | MMG      | Non Impacted  |  |

# **Data Definitions**

Smart Non Participation Code - Code to identify Smart Non Participation details to be deleted

- 1) Non Interval Data
- 2) Non Technical Non Participation
- 3) Multiple Visits No Access
- 4) Smart Meter Exchange Deferred

Delete Smart Non Participation Flag - This is a flag indicating whether or not Smart Non Participation details are to be deleted

**Comms Technically Feasible** - This flag indicates to a supplier the feasibility of the Communications to the Smart meter

Duos Billing Cycle - Duos Billing Cycle Day refers to the day in a 41 working day cycle (ROI) that a Half

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Hourly meter is due to be Duos Billed

On 102, <del>102A</del>, 102P, 105

Meter Configuration Code - remove from MM010

Registration Meter Configuration Code - remove from MM102 and MM102P

### **Data Codes**

### New Smart Non Participation Codes on 010, 101, 101P, 102, 102A, 102P, 105

01 Non Interval Data

02 Non Technical Non Participation

03 Multiple Visits No Access

04 Smart Meter Exchange Deferred

### Different combination of the 4 codes above on relevant Market Messages

#### **Smart Data Services Code**

01 - Interval Services

02 - Non Interval Services

### New Comms Technically Feasible Code Field on 102, 102A, 102P, 105 boolean

### **New Rejection Codes**

SCI Smart Configuration Invalid

SNP Smart Non Participation details invalid

NSM No Smart Meter

ISR Inconsistent Service Request

CF Configuration Failed

Deleted MC - Meter Change from MM010, Data Item Change of Supplier Read Arrangement

#### New Meter Point Status - DR - De-energise remote on 102P, 310, 310W

#### 102R

- New Reject Reason Code IM Interval Meter Point on 102R
- Remove IMF The CoS Read Arrangement is 'MC' but the requested Meter Configuration Code is not valid on 102R
- Add DIJ will be used where read arrangement MC is populated on 102R
- IM Replaces QHM (still valid for 112R) A CoS Read Arrangement was provided for an Interval Meter Point
- If Half Hourly site has trading site Supplier Unit on 010 will issue with existing Reject Reason Code of TSR
- SCI Smart Configuration Invalid where Smart Data Services exist but haven't been requested NSM Smart Configuration Invalid where Smart Data Services have been requested without a smart Meter present on site
- IMF- Invalid Meter configuration Code where the Smart Data Service requested and MCC are invalid SNP Smart Non Participation details invalid
- ISR Smart Non Participation details and Smart Data Services have been populated together

#### 111/111L

CF - Configuration Failed

#### 112R

Code Description change: QHM - An objection is not valid for an QH Interval Meter Point

| Extranet/ Downloadable Files       |  |  |  |  |
|------------------------------------|--|--|--|--|
| Data codes to be added             |  |  |  |  |
| Non Technical Non Participation 02 |  |  |  |  |
| Multiple Visits No Access 03       |  |  |  |  |

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|  | New Fig  | elds & Asso            | ciated Values             |  |  |
|--|--|------------------------|---------------------------|--|--|
| Extranet Field Name  | Extranet Field Values  | MPRN<br>Enquiry<br>Tab | New<br>Connections<br>Tab | Messages<br>Tab                          | Notes  |
| Smart Data Services<br>Code  | 01 - Interval Services<br>02 - Non Interval<br>Services  | х                      | х                         |  | * Only the numerical<br>code will be displayed<br>* Only 02 will be<br>displayed on the New<br>Connections tab |
| Comms Technically<br>Feasible                                      | 01 - Comms proving failed 02 - Non Interval Services Standard 03 - Interval Services Standard 04 - Remote Reenergisation Pre Payment standard of quality | х                      |                           |  | * Only the numerical code will be displayed  |
| Smart Non Participation<br>Code                                    | 02 - Non Technical Non<br>Participation<br>03 - Multiple Visit No<br>Access<br>04 - Smart Meter<br>Exchange Deferred                                     | x                      |                           |  | * Only the numerical code will be displayed.   |
| DUoS Billing Frequency   | B (Bi-Monthly)   | Х                      |                           |  |  |
| DUoS Billing Cycle   | 01-41  | X                      |                           |  |  |
| incival ocivioco   |  |                        | <u> </u>                  |  |  |
| <del>Von Interval Service S</del>                                  | Standard   |                        | <u>02</u>                 |  |  |
|  | on Pre Payment stand   |                        | lity 04                   |  |  |
| <del>MCC12                                   </del>                |  |                        |                           | <del>ICH_1CR_II</del><br><del>-IMP</del> | 2  |
| 08:00-17:00 & 19:00-2<br>23-08 Night Consump                       | 23:00 Day Consumption  | n                      | 01E                       |  |  |
| <del>23-06 Night Consump</del><br>1 <del>7:00-19:00 Peak Cor</del> |  |                        | 01F                       | •  |  |

## **Extranet Files:**

|                     | Existing Fields with New Values   |                        |                           |                 |  |  |  |
|---------------------|---|------------------------|---------------------------|-----------------|--|--|--|
| Extranet Field Name | Extranet Field Values   | MPRN<br>Enquiry<br>Tab | New<br>Connections<br>Tab | Messages<br>Tab | Notes  |  |  |
| MCC                 | MCC12 -<br>HH1CH_1CR_IP<br>MCC16 - SST IMP  | х                      | х                         |                 | * Only the numerical code will be displayed    |  |  |
| Standard Profile    | 25 - Urban domestic<br>SST<br>27 - Rural domestic<br>SST<br>29 - Non-domestic SST | х                      | х                         |                 | * Only the numerical code<br>will be displayed |  |  |
| Timeslot            | 01D - Day<br>01N - Night<br>01P - Peak  | х                      |                           |                 | * Only the numerical code<br>will be displayed |  |  |
| Register Type       | 70 - Import HH kW<br>78 - Day Off Peak<br>79 - Night Off Peak<br>80 - Peak        | x                      |                           |                 | * Only the numerical code will be displayed    |  |  |

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| Metering Class              | NHH  | х | х | x | * HH presented where MCC = MCC12 * NHH presented where MCC = MCC16 * Only NHH will be displayed on the New Connections Tab |
|-----------------------------|--|---|---|---|--|
| All Messages                | 322 - DUoS Billing Cycle Notification 343 - Smart Metering Interval Data 345 - Smart HH Cumulative Register Readings                   |   |   | x | * Only the numerical code<br>will be displayed   |
| Data Processing<br>Messages | 322 - DUoS Billing Cycle<br>Notification<br>343 - Smart Metering<br>Interval Data<br>345 - Smart HH<br>Cumulative Register<br>Readings |   |   | х | * Only the numerical code<br>will be displayed   |

# **Downloadable Files:**

|                                 | N   | ew Fields & Ass  | sociated Values   |                 |               |
|---------------------------------|---|------------------|-------------------|-----------------|---------------|
| Downloadable Field<br>Name      | Downloadable<br>Field Values  | DOM_CUST<br>File | COMM_CUST<br>File | DOM_REG<br>File | COMM_REG File |
| Smart Data Services<br>Code     | 01 - Interval<br>Services<br>02 - Non Interval<br>Services  | х                | х                 |                 |               |
| Comms Technically<br>Feasible   | 01 - Comms<br>proving failed<br>02 - Non Interval<br>Services Standard<br>03 - Interval<br>Services Standard<br>04 - Remote Re-<br>energisation Pre<br>Payment standard<br>of quality | X                | х                 |                 |               |
| Smart Non Participation<br>Code | 02 - Non Technical<br>Non Participation<br>03 - Multiple Visit<br>No Access<br>04 - Smart Meter<br>Exchange<br>Deferred   | X                | X                 |                 |               |
| DUoS Billing<br>Frequency       | B (Bi-Monthly)  | Х                | Х                 |                 |               |
| DUoS Billing Cycle              | 01-41   | Х                | х                 |                 |               |

|                            | Existing Fields with New Values   |                  |                   |                 |               |  |
|----------------------------|---|------------------|-------------------|-----------------|---------------|--|
| Downloadable Field<br>Name | Downloadable<br>Field Values  | DOM_CUST<br>File | COMM_CUST<br>File | DOM_REG<br>File | COMM_REG File |  |
| MCC                        | MCC12 -<br>HH1CH_1CR_IP   | x x              |                   |                 |               |  |
|                            | MCC16 - SST IMP   |                  |                   |                 |               |  |
| Profile                    | 25 - Urban<br>domestic SST<br>27 - Rural<br>domestic SST<br>29 - Non-domestic<br>SST      | х                | x                 |                 |               |  |
| Time of Use                | 01D - 08:00-17:00<br>& 19:00-23:00 Day<br>Consumption<br>01N - 23-08 Night<br>Consumption |                  |                   | х               | х             |  |

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|               | 01P - 17:00-19:00<br>Peak<br>Consumption |   |   |   |  |
|---------------|--|---|---|---|--|
|               | 70 - Import HH kW                        |   |   |   |  |
|               | 78 - Day Off Peak                        | ] |   |   |  |
| Register Type | 79 - Night Off<br>Peak                   |   | X | Х |  |
|               | 80 - Peak                                |   |   |   |  |

|   | Market Message Implementation Guides |        |                    |        |  |  |
|---|--------------------------------------|--------|--------------------|--------|--|--|
| R | OI                                   | Yes/No | NI                 | Yes/No |  |  |
|   | Meter Registration                   | Yes    | Meter Registration | No     |  |  |

# Comments

|                               | ROI - Market Process Diagrams - MPDs       | 3                     |           |
|-------------------------------|--|-----------------------|-----------|
| Market Process Diagram Number | Market Process Diagram Description         | End to End<br>Diagram | Affect ed |
| MPD 01                        | MPD 01 - Change of Supplier - Non Interval | Click Here            | Yes       |
| MPD 02                        | MPD 02 - Change of Supplier - Interval     | Click Here            | Yes       |
| MPD 03                        | MPD 03 - Objection and Cancellation        | Click Here            | Yes       |
| MPD 3.1                       | MPD 03.1 Automated Debt Flagging           | Click Here            | Yes       |
| MPD 04                        | MPD 04 – Supplier of Last Resort           | Click Here            | Yes       |

| NI - Market Procedures |                  |  |  |  |
|------------------------|------------------|--|--|--|
| Market Procedure       | Affected 🗐       |  |  |  |
| No Impact              | No Impact        |  |  |  |
|                        | Market Procedure |  |  |  |

| ROI Guidance Documentation |         |           |   |
|----------------------------|---------|-----------|---|
| Document                   | Version | Affected  | Ţ |
| No impact                  |         | No Impact |   |

| ROI Briefing Documents               |
|--------------------------------------|
| Downloadable Meter Point Files Guide |
| Retail Market Participant Extranet   |

| e Versio | n Affected |
|----------|------------|
|          | No Impact  |
|          | ne Version |

| Part 2 - Performance and Data Changes   |  |  |  |  |
|---|--|--|--|--|
| Market Messages volume, processing etc. |  |  |  |  |
| <b>Data</b>                             |  |  |  |  |
| Details of Data changes e.g. cleansing  |  |  |  |  |

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| Part 3 - ReMCoSG / CER Approval |         |     |  |  |  |
|---------------------------------|---------|-----|--|--|--|
| Approved by                     | ReMCoSG | CER |  |  |  |
|                                 |         |     |  |  |  |
| Comments                        |         |     |  |  |  |
|                                 |         |     |  |  |  |