

|                                   |          |                 |   |                    |            |
|-----------------------------------|----------|-----------------|---|--------------------|------------|
| <b>Market Change Request 1179</b> |          |                 | <b>Cessation of Eligible Customer Files on ESN Extranet</b> |                    |            |
| <b>Status</b>                     | Approved | <b>Priority</b> | Medium  | <b>Status Date</b> | 03/05/2017 |

| Date       | Version | Reason for Change  | Version Status |
|------------|---------|--|----------------|
| 27/04/2016 | 1.0     | Issued to Market   | Final          |
| 22/06/2016 | 2.0     | Converted from DR to MCR. Changed delivery detail to either Non Schema 2015 or appropriate delivery Release. | Final          |
| 26/04/2017 | 3.0     | ESBN will not continue to produce the files for six months.  | Final          |

| Part 1 DETAIL OF DISCUSSION REQUEST / MARKET CHANGE REQUEST |                        |                                 |     |
|---|------------------------|---------------------------------|-----|
| <b>Requesting Organisation(s)</b>                           | ESB Networks           | <b>Originating Jurisdiction</b> | Rol |
| <b>Request Originator Name</b>                              | Aileen Greaves or RMDS |                                 |     |
| <b>Date Raised</b>  | 25/04/2016             |                                 |     |

| Classification of Request  |                      |  |              |
|--|----------------------|--|--------------|
| <b>Jurisdictional Applicability</b>  | Rol                  | <b>Jurisdictional Implementation</b>     | Rol Specific |
| <b>If jurisdictional implementation is for one jurisdiction only – is the other jurisdiction required to effect any changes?</b> | No                   | <b>Co-Ordinated Baseline Version No.</b> | TBA          |
| <b>Change Type</b>   | Non-Schema Impacting |  |              |

| Detail of Request  |   |              |   |  |                                |   |                      |                  |   |                                     |
|--|---|--------------|---|--|--------------------------------|---|----------------------|------------------|---|-------------------------------------|
| Reason for Request   |   |              |   |  |                                |   |                      |                  |   |                                     |
| <p><b>Background</b></p> <p>RMDS became aware that Market System redundancy existed in relation to the Eligible Customer Files (ECF) and the Downloadable Meter Point Files (DF). RMDS undertook to analyse the possible redundancy. The objective of the analysis was to compare the two systems, the current use of the systems &amp; the maintenance path of the systems.</p> <p>To get more MP feedback/opinion RMDS raised a question within the 2014 RMDS Customer Satisfaction Survey to identify use of Eligible customer files by MPs.</p> <p>Following this RMDS performed an analysis that included a technical comparison of DF and ECF fields, analysed downloads of eligible customer files by MPs, discussed use of eligible files with most MPs, assessed technical operation and support of eligible files.</p> <p><b>Outcome of Analysis</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> High level Summary comparison between DF and ECF</li> </ul> <table border="1" data-bbox="256 1536 1182 1787"> <thead> <tr> <th>Eligible</th> <th>Downloadable</th> </tr> </thead> <tbody> <tr> <td>First automated files for customer/meter data</td> <td>Developed subsequent to Eligible files</td> </tr> <tr> <td>Posted monthly to RMP Extranet</td> <td>Downloaded and available monthly via SFTP</td> </tr> <tr> <td>Used by very few MPs</td> <td>Used by many MPs</td> </tr> <tr> <td>No longer on maintenance/development path</td> <td>Considered during any system change</td> </tr> </tbody> </table> <ul style="list-style-type: none"> <li><input type="checkbox"/> Outcome of RMDS Customer survey showed that 67% of respondents did not use the Eligible Customer files on the Extranet.</li> <li><input type="checkbox"/> RMDS spoke with as many MPs as possible. The following showed none requested to retain eligible customer list, but some (6 out of 18) are still TBC.</li> </ul> | Eligible                                  | Downloadable | First automated files for customer/meter data | Developed subsequent to Eligible files | Posted monthly to RMP Extranet | Downloaded and available monthly via SFTP | Used by very few MPs | Used by many MPs | No longer on maintenance/development path | Considered during any system change |
| Eligible   | Downloadable                              |              |   |  |                                |   |                      |                  |   |                                     |
| First automated files for customer/meter data  | Developed subsequent to Eligible files    |              |   |  |                                |   |                      |                  |   |                                     |
| Posted monthly to RMP Extranet   | Downloaded and available monthly via SFTP |              |   |  |                                |   |                      |                  |   |                                     |
| Used by very few MPs   | Used by many MPs                          |              |   |  |                                |   |                      |                  |   |                                     |
| No longer on maintenance/development path  | Considered during any system change       |              |   |  |                                |   |                      |                  |   |                                     |

| Summary        | Remove | TBC |
|----------------|--------|-----|
| Large Supplier | 8      | 3   |
| Small Supplier | 4      | 3   |

- Following analysis, RMDS is of the opinion that as the bulk of MPs are using the SFTS, and have advised that they no longer need the files on the Extranet.
- Average Downloads per month of 2 Eligible Customer files analysed
  - MPRN File – 6.1 times per month
  - Meter File – 3.1 times per month
- Comparison of fields between Eligible Customer Files & Downloadable Meter Point Files (were all fields from ECF held in DF) found 5 fields currently in ECF that are not on DF.

| Eligible Customer Files vs Downloadable Meter Point Files |                  |   |
|---|------------------|---|
| MPRN (CSV1)   | COMM_CUST        | Reason Why not in Downloadable File   |
| Last Actual Read Date                                     | Not on this file | Removed from requirement to be on the DF in version 3 of the MCR as at time cant be provided for technical reasons. |
| Next Read Date  | Not on this file | MCR 0179 shows that this field should be part of the COMM_CUST File. A defect perhaps?                              |
| Meter File (CSV2)   | COMM_REG         | Reason Why not in Downloadable File   |
| Meter Category  | To be Added      | MCR 1151 (Non Schema release 2015 will see this field added)  |
| Serial Number   | Not on this file | MCR 0179 shows field was not requested to be in COMM_REG File   |
| Estimate Count  | Not on this file | MCR 0179 shows field was not requested to be in COMM_REG File   |

**There were 3 Possible Options**

1. Do nothing and continue to produce the files.
  - ECF will not be included in development path for new system changes, additional systems etc.
  - If an error occurs with this file maintenance, costs etc.?
2. Add relevant fields where possible to the SFTS Files and cease the production and provision of the files on the Extranet.
3. Cease the provision of the EC files on the Extranet without adding any of the 4 (1 is to be delivered as part of Non Schema Release 2015) fields to the Downloadable Files.

These proposals were presented to the IGG on 13-01-2016 for MPs to consider the option they favoured.

**Proposed Solution**

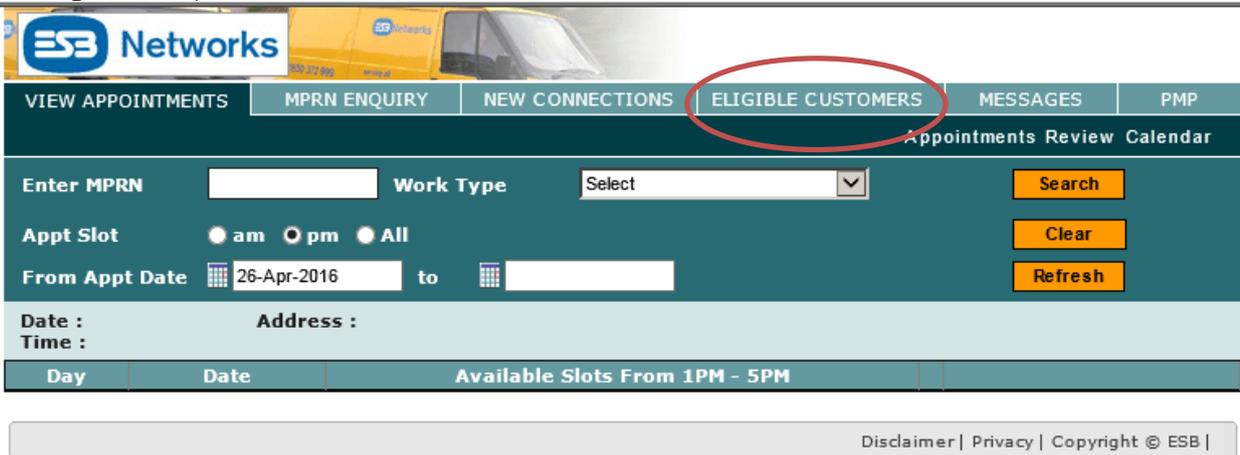
Based on the analysis of usage and MP option feedback, the Option chosen was **Option 3** - Cease the provision of the EC files on the Extranet without adding the fields to the Downloadable Files apart from Meter Category Code which is scheduled to be provided with the delivery of MCR 1151 in the 2015 Non-Schema Release.

The cessation of the provision of the two files on the Extranet will take effect in alignment with either Non Schema Release 2015 or with a future non Schema release. The Eligible Customer Files (2) will no longer be available for MPs to download from the Extranet. However, ESN will continue to produce the files for 6 months after this date and can be requested by MPs if required.

A period of six months was initially proposed to give Suppliers some time to change their business processes. ESN have scoped this change and found that it would prove difficult to remove the tab and continue producing the files.

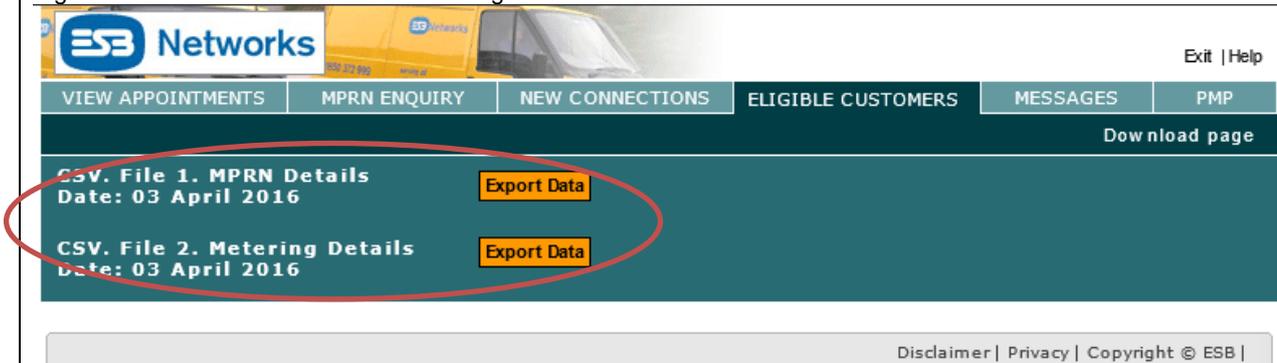
This information is already available on the downloadable meter point files and quite a lot of time has elapsed since this change was proposed. ESN are therefore proposing to discontinue producing these files on the extranet with immediate effect from when the MCR is delivered.

The cessation of the provision of Eligible Customer Files will see the removal of the tab from the Extranet - see Fig. A below).



**Fig. A**

Fig. B below shows the files that will no longer be available to download.



**Fig. B**

**Scope of Change**

| Jurisdiction | Design Documentation     | Business Process         | DSO Backend System Change | MP Backend System Change | Tibco                    | Supplier EMMA            | Schema                   | Webforms                 | Extranet/NI Market Website          |
|--------------|--------------------------|--------------------------|---------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| <b>ROI</b>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| <b>NI</b>    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |

**Co-Ordinated Baseline Market Design Documents Impacted by Request**

**Market Messages**

| Message No.      | Message Name | CoBL      | ROI       | NI        |
|------------------|--------------|-----------|-----------|-----------|
| <b>No Impact</b> | No Impact    | No Impact | No Impact | No Impact |

**Data Definitions**

*No Impact*

**Data Codes**

*No Impact*

**Market Message Implementation Guides**

| ROI | Yes/No | NI        | Yes/No |
|-----|--------|-----------|--------|
|     | N/A    | No Impact | Yes    |

**Comments**

**ROI - Market Process Diagrams – MPDs**

| Market Process Diagram Number | Market Process Diagram Description | Affected |
|-------------------------------|------------------------------------|----------|
| None                          | None                               | None     |

**NI - Market Procedures**

| Market Process Number | Market Procedure | Affected  |
|-----------------------|------------------|-----------|
| No Impact             | No Impact        | No Impact |

**ROI Guidance Documentation**

| Document  | Version | Affected  |
|-----------|---------|-----------|
| No impact |         | No Impact |

**ROI Briefing Documents**

| Document/Paper                             | Version | Affected |
|--|---------|----------|
| Retail Market Participant Extranet Website | 6.0     | Yes      |

| User and Technical Documents |      |         |           |
|------------------------------|------|---------|-----------|
| Reference                    | Name | Version | Affected  |
| No impact                    |      |         | No Impact |

| Part 2 - Performance and Data Changes   |  |
|---|--|
| Market Messages volume, processing etc. |  |
| Data                                    |  |
| Details of Data changes e.g. cleansing  |  |

| Part 3 - ReMCoSG / CER Approval |         |     |
|---------------------------------|---------|-----|
| Approved by                     | ReMCoSG | CER |
|                                 |         |     |
| Comments                        |         |     |
|                                 |         |     |