

IGG Conference Call Meeting Minutes

Date:	07 th February 2024	Time & Location	3pm - Conference Call
Chair:	Jack Walsh, CRU		
Attendees:	Name	Location	
	Suzanne Hudson, Sean McKeivitt, Catherine Keane, Gary McInerney, Tracy Caffrey, Rebecca Duggan, John O'Reilly	RMDS	
	Jack Walsh, Katherine Harris, Anna Rourke	CRU	
	Carl Murphy, Emma Porter, Paul Harrington, Emer Corcoran	ESBN	
	Jason McKnight	Version 1	
	James Long	MRSO	
	Sinead Butler, Canice Kenealy, Peter Brett, Alan O'Meara	EcoPower	
	Ian Mullins	BGE	
	Lyle Scott, Kyle Waddoups, Caoimhe McWeeney, Anca Stanciu	Energia	
	Antoin O Lachtnain	Axpo	
	Ceola McGowan	Board Na Mona	
	Aoife Coppinger	Prepay Power	
	Catherine Curley, Desmond McBride	Electric Ireland	
	Jonathan Kirkpatrick	Power NI	
	Andrew McKinnon	Flogas	
	Declan Hanna, Aine Ni Cheara	SSE	
	Jennifer Condron	Pinergy	
	Kevin McCarroll, Jessica Gregory	Community Power	
Apologies:			
Version Number	1.0		
Status			

Agenda:	
1.	General
2.	Approval of previous IGG Minutes
3.	IGG Actions
4.	CRU Update
5.	Version 1 Update
6.	Retail Market Design Update
7.	MRSO Update
8.	ESBN Update
9.	Notice Board Planned Maintenance, Reminders from IGG, etc.
10.	AOB

1. General

J Walsh requested approval of the previous IGG Minutes of 10th January 2024.

Minutes v1.0 deemed approved.

2. Actions – Previous IGG

S Hudson provided the Action Item Update:

- **2 – Carried forward Action from the last IGG.**

1168	Discuss renaming of Retail Market Development Team in DMSO function.
Discussion at IGG	<p>S Hudson advised action 1168, regarding the renaming of the Retail Market Development Team, that ESBN have committed to sending in a short note to RMDS which will be circulated, this note will summarize the role of DMSO, the DMSO Design and the Retail Market Development team. This will be circulated to all IGG participants.</p> <p>S Hudson further advised that a note would be added in relation to the role of RMDS and went on to clarify that RMDS role is unchanged and RMDS continue to fulfil the role in a ringfenced function and would be completely unaffected by the organisation design change which is effectively only a name change and nothing has changed in terms of the role of RMDS. S Hudson went on to confirm that the note would be circulated from ESBN and the RMDS note would also be included. S Hudson asked if there were any questions or comments on this?</p> <p>I Mullins stated that the proposed notes will alleviate some of the concerns that MP's have in relation to the change and went on to request that a third note in relation to MRSO be</p>

<p>included in this communication to outline that the two ringfenced entities remain as such.</p> <p>S Hudson confirmed that a note on MRSO would also be included.</p> <p>A O'Lachtnain stated that clarity was required regarding the ringfenced status of both RMDS and MRSO and its reference in the licence.</p> <p>S Hudson confirms that this will be shared in the note to be circulated.</p>			
Forum Logged: IGG	Assigned to: ESNB	Status: Closed	Due Date: 07.02.2024

1169	Arrange to send invites to IGG Reps for Microgeneration workshop.
Discussion at IGG	<p>S Hudson advised that action item 1169 has been closed with the workshop being held on 6th February 2024.</p> <p>C McWeeney asked for clarification if this workshop was for market participants?</p> <p>S Hudson advised that it was with the invite issued by RMDS and that a recording was available.</p> <p>J Gregory asked when the initial invite was issued and if it was sent to all IGG Participants?</p> <p>S Hudson confirmed that the invite was sent in January and T Caffrey also confirmed that the invite was sent to the IGG Representatives.</p> <p>S Hudson asked if all participants agreed to close out both actions and there were no subsequent objections.</p> <p>C McWeeney asked if it would be possible for the meeting invites to go out as teams meeting invites?</p> <p>S Hudson responded that the purpose of the meeting information being contained in the body of the email was that should the IGG representative change that the email could be missed, and that the information was also available on the RMDS website calendar. S Hudson asked T Caffrey for further information on this process.</p> <p>T Caffrey stated that RMDS would issue the invites to the IGG distribution list and as this list is extensive the decision was made to not send the invites as teams meeting invites. Currently the plan for the coming year is issued via email in addition to being available on the RMDS website and it was communicated to MP's that it would need to be manually added into their calendars as received.</p> <p>A O'Lachtnain stated that invites are not sent this way for other groups and S Hudson advised that it would be reviewed.</p> <p>C Curley requested that a review be done on the IGG distribution list.</p> <p>T Caffrey stated that invites for the IGG meetings will be issued to the full distribution list while the ad hoc meeting invites were only issued to the IGG representatives and advised that the list is reviewed annually, and this would be undertaken in the coming days.</p>

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3. Actions – New Conference Call Actions

No New actions were recorded at the conference call.

4. CRU Update

J Walsh provided the CRU update.

J Walsh advised that since the last meeting the final tranche for the January/February credit was issued as of 15th January 2024 and requested that suppliers continue to meet the reporting deadline every Friday and that the CRU have been in contact with the department to update them on the number of customers credited, with a letter to the Minister issued regarding the December credit outlining the number of customers credited and the number still awaiting credit.

J Walsh also advised that the next tranche would be due on 8th February 2024 for the third and final payment period due in March. J Walsh reiterated the importance of adhering to the reporting requirements.

D McBride made reference to the review that was completed in relation to the primary residence that the only factor for removing low usage was if there was a vulnerable customer however now there is a suggestion within the email that suppliers could contact customers who were previously ineligible for the credit to advise on the change. D McBride stated that they would not have the resources to do this retrospectively and would there be any consideration given to the rejections applied previously where customer made contact to ensure that those customers do receive the credit.

D McBride stated then that it is likely the customers will not be aware of this change and the supplier would not be in the position to contact each individual so would applying to all of the rejected customers who had made contact be an option to avoid the instance where the customers are made aware of the change and need to recontact the supplier directly?

J Walsh stated that it is the function of the low usage parameters was to prevent secondary residences from receiving the credits and if there was a blanket approach taken that some residences who are ineligible may be included here but that this would be considered, and a response issued.

A Coppinger advised that they had contacted CRU in relation to this and were advised that no contact was needed, and the credit could be applied.

J Walsh advised that it would be reviewed again to ensure a unilateral approach across all suppliers.

5. Version 1 Update

J McKnight gave the Version 1 update.

J McKnight advised that the Version 14.00.00 draft PQ had been issued to market participants on behalf of Version 1 by RMDS on 06th February 2024 and explained that this is only a draft version and the final version that would need to be filled out will be released on 04th March 2024. J McKnight also advised that all feedback along with any queries would be welcome in relation to this and should be communicated via

RMDS and that a response would be issued quickly to ensure no issues arise when completing the document in early March.

6. Retail Market Design Update

S Hudson gave the RMDS Update.

S Hudson confirmed that the next TWG was scheduled for 14th February 2024, the next ILG is scheduled for the 29th February 2024 and the next IGG is in person and is scheduled for the 06th March 2024 in the Green Isle Hotel, but this would be confirmed via email.

D McBride questioned if the technical issues from the previous in person IGG were taken into consideration for this meeting and if there would be measures in place to avoid this on this occasion.

S Hudson responded that RMDS have stressed the importance of this with the venue and they have confirmed that they have the equipment required.

7. MRSO Update

J Long advised that there were no updates from MRSO on this occasion unless there were any questions.

8. ESB Networks

E Porter gave the ESNB update.

MCC12 non-zero estimates during power outages

E Porter stated to recap on the recent updates surrounding the same day power outage issue that has now been resolved that there were two preventative fixes implemented last year in April and August. Relevant suppliers have received lists of the impacted MPRN's, and corrective action was undertaken by the ESNB DUoS team towards the end of December.

Multi-Day Power Outage

An issue does remain for RM107 & RM108 MCC12 customers but excludes RM106 meter types in relation to a power outage spanning more than one day. The vendor has now identified the root cause and work is ongoing regarding the fix required to resolve this. Timeline is not available yet, but ESNB are working with the vendor on this. The fix will be a preventative fix and consideration will be given regarding retrospective correction required. The manual corrective process is time consuming so ESNB are examining if other options exist and will continue to provide updates with the next expected update to be given at the IGG in March.

Secure Meter Seamless Solution

Proof of concept has completed with the relevant participants and the plan with Secure Meters is to reach out to other market participants to schedule a one to one call to discuss the production roll out.

Electricity cost benefit Scheme/Emergency benefit scheme

In relation to the unallocated credit report template that has been issued, these documents were recognised to be the draft version of the document and were issued in error and shortly the final version will be re-issued to market participants. It is also proposed that where a supplier is returning credit that the

supplier populates a separate unallocated credit report for each effective date which is slightly different to what was captured in the MCR. If any suppliers have concerns with this approach, please communicate this via RMDS by end of week 09/02/2024. This unallocated credit report should only be submitted between the 4th and 11th of December 2024 in line with the CRU guidance document and MCR. To date a small number of unallocated credit reports have been received but will not be taken into consideration and suppliers who have sent these in will need to resubmit the reports at the appropriate time.

C Murphy advised that a reminder would be issued closer to December 2024.

9. Notice Board: Planned Maintenance, Reminders from IGG etc.

S Hudson indicated there are 2 planned outages for Sunday 18th February 2024.

10. AOB

No other business was raised.

Next Meeting:

- IGG March 6th 2024 at 10.30am – this meeting will be in person. Details will issue in due course.

Retail Market Design Service

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