



NETWORKS

# Industry Governance Group (IGG) Presentation

ESB Networks Retail Market Services  
15<sup>th</sup> January 2025



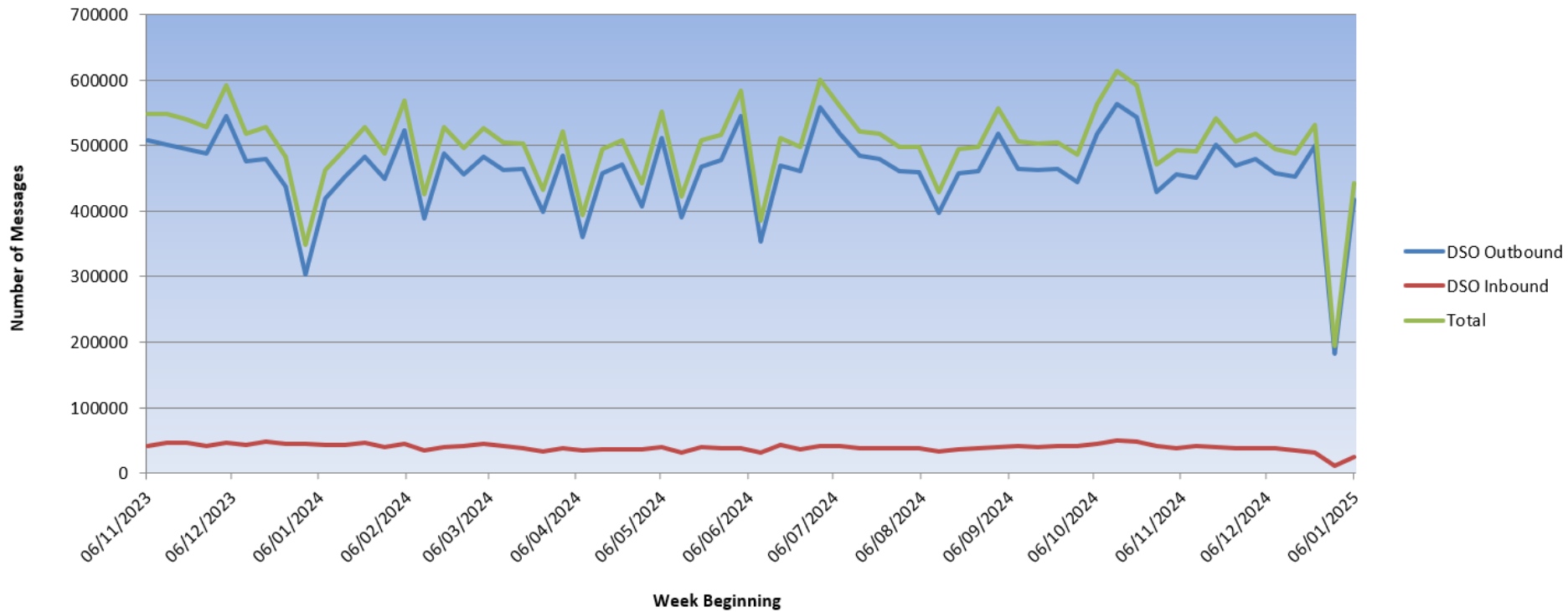
# Agenda

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1. TIBCO Market Activity
2. TIBCO Outages
3. TIBCO Housekeeping

## Market Message Volumes



# Tibco Outages (Planned and Unplanned December 2024)



## Planned Outages

| Supplier   | Count | Supplier   | Count |
|------------|-------|------------|-------|
| Supplier1  | 0     | Supplier14 | 1     |
| Supplier2  | 0     | Supplier15 | 0     |
| Supplier3  | 2     | Supplier16 | 0     |
| Supplier4  | 0     | Supplier17 | 0     |
| Supplier5  | 0     | Supplier18 | 0     |
| Supplier6  | 0     | Supplier19 | 0     |
| Supplier7  | 0     | Supplier20 | 0     |
| Supplier8  | 0     | Supplier21 | 0     |
| Supplier9  | 0     | Supplier22 | 0     |
| Supplier10 | 1     | Supplier23 | 1     |
| Supplier11 | 0     | Supplier24 | 0     |
| Supplier12 | 0     | HUB        | 0     |
| Supplier13 | 0     |            |       |

**Total Planned Outages = 5**

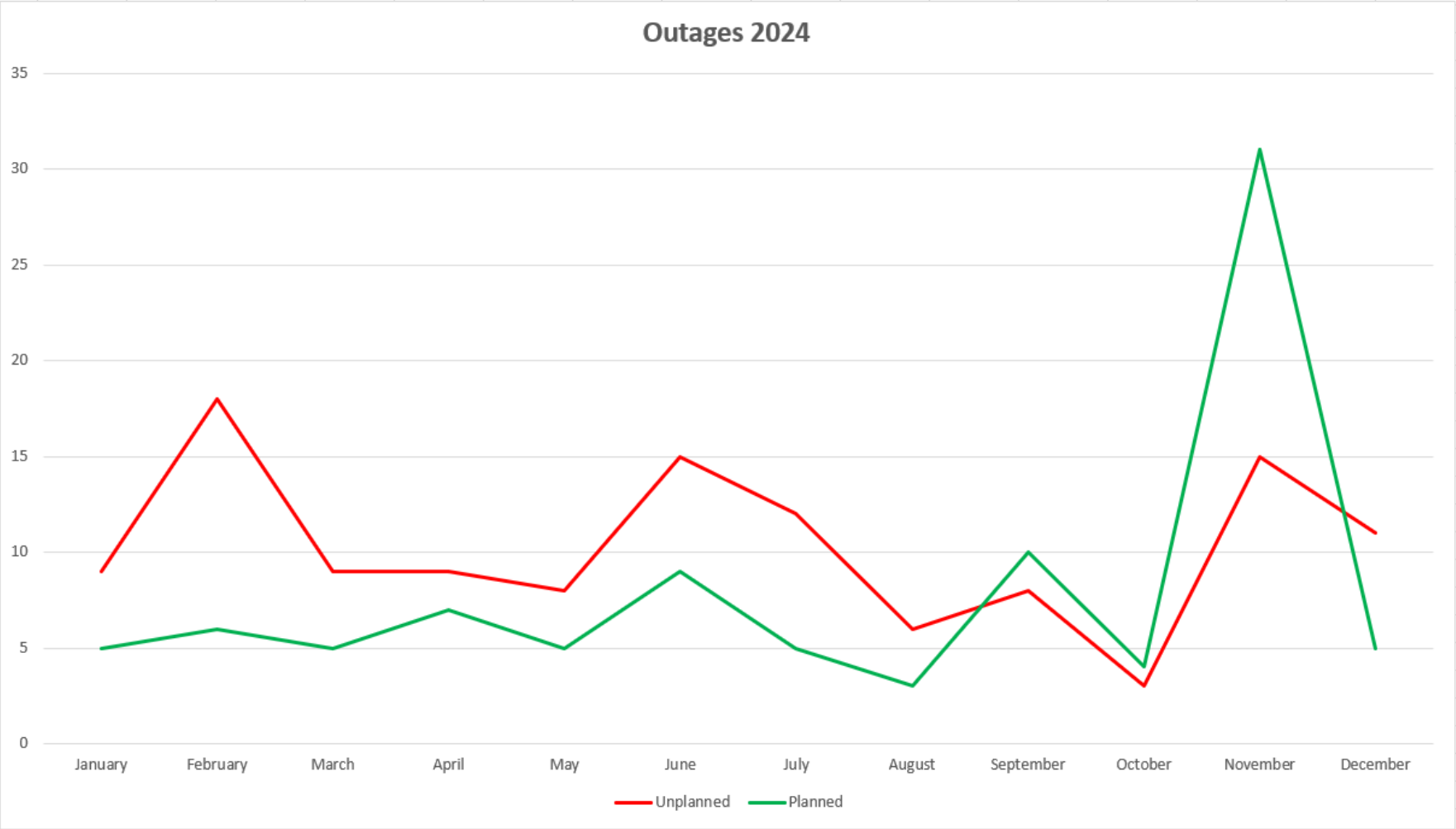
## Unplanned Outages

| Supplier   | Count | Supplier   | Count |
|------------|-------|------------|-------|
| Supplier1  | 1     | Supplier14 | 0     |
| Supplier2  | 0     | Supplier15 | 0     |
| Supplier3  | 0     | Supplier16 | 0     |
| Supplier4  | 1     | Supplier17 | 0     |
| Supplier5  | 1     | Supplier18 | 0     |
| Supplier6  | 1     | Supplier19 | 0     |
| Supplier7  | 0     | Supplier20 | 2     |
| Supplier8  | 0     | Supplier21 | 0     |
| Supplier9  | 1     | Supplier22 | 1     |
| Supplier10 | 1     | Supplier23 | 0     |
| Supplier11 | 0     | Supplier24 | 1     |
| Supplier12 | 1     | HUB        | 0     |
| Supplier13 | 0     |            |       |

**Total Unplanned Outages = 11**

# Outages

Outages 2024



- Market Participants are reminded of the regular housekeeping requirements
  - e.g. database re-orgs which keep EMMAs running more efficiently.
- Digital Certificates:
  - Market Participants are reminded to check their Production EMMA and Test EMMA Certificates to ensure they are kept up to date otherwise the EMMA will not work if the digital cert expires.
  - A notification issues from TIBCO to advise when a digital certificate is due to expire, usually approx. 60 days before expiry. Additional notifications issue as the expiry date moves closer.
  - Market Participants should ensure that they take action on receipt of the notifications as it can take time to get the cert procured and installed.
    - Production Certs last updated End of September 2024
    - Test Clients last updated November 2024
- Market Participants are reminded to ensure that updated contact information for the notification emails are sent to Market Message Hub Support team ([RetailMarketHubSupport@esb.ie](mailto:RetailMarketHubSupport@esb.ie)) to ensure that the notification emails are going to the correct people
- Infrastructure Changes
  - Suppliers are requested to let the Market Message Hub Support team ([RetailMarketHubSupport@esb.ie](mailto:RetailMarketHubSupport@esb.ie)) know of any changes that may impact the TIBCO EMMA e.g. IP Address change.

Thank You