



NETWORKS

Industry Governance Group (IGG) Presentation

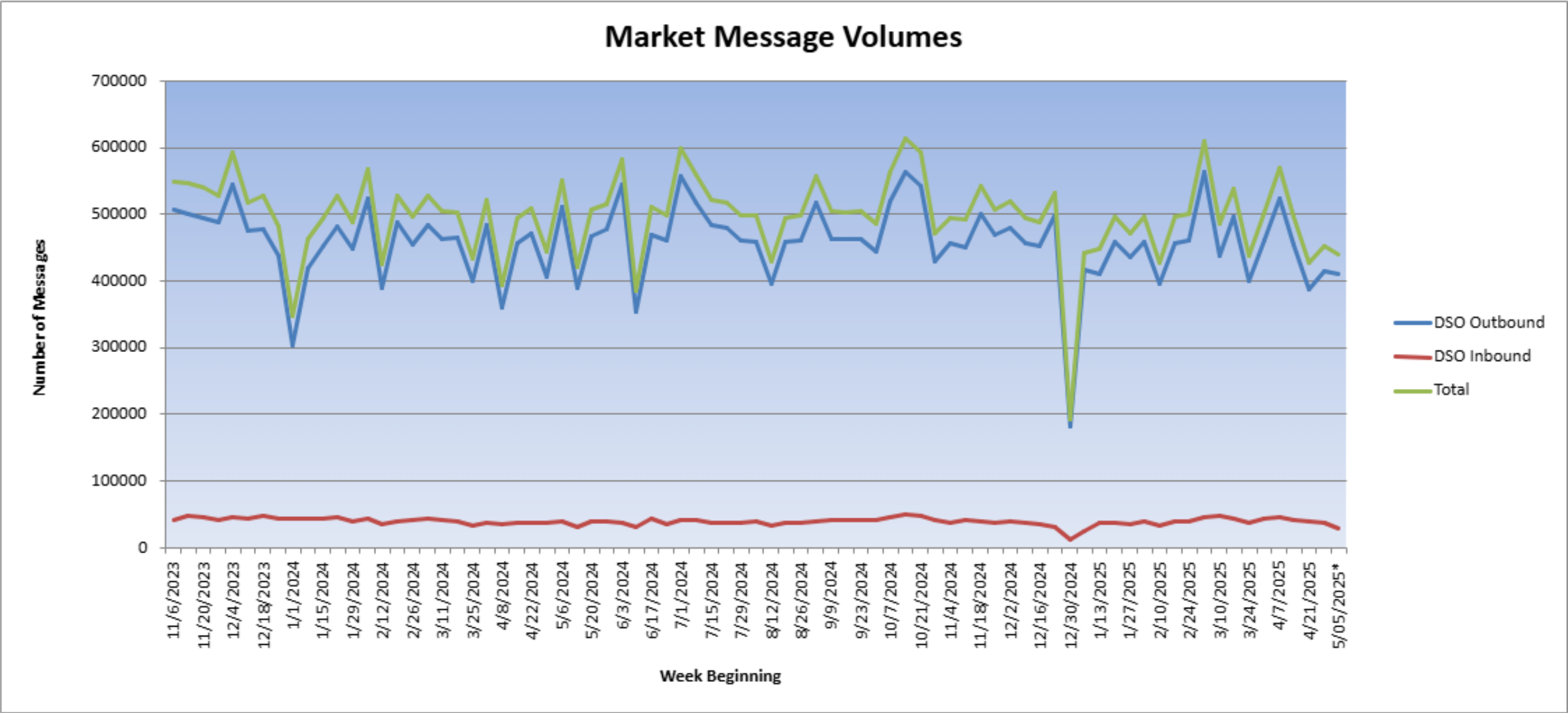
ESB Networks Retail Market Services

7th May 2025



1. TIBCO Market Activity
2. TIBCO Market Outages
3. TIBCO EMMA Upgrade Project Details
4. MCR1238 – Update
5. Transition from v14.00 Hypercare

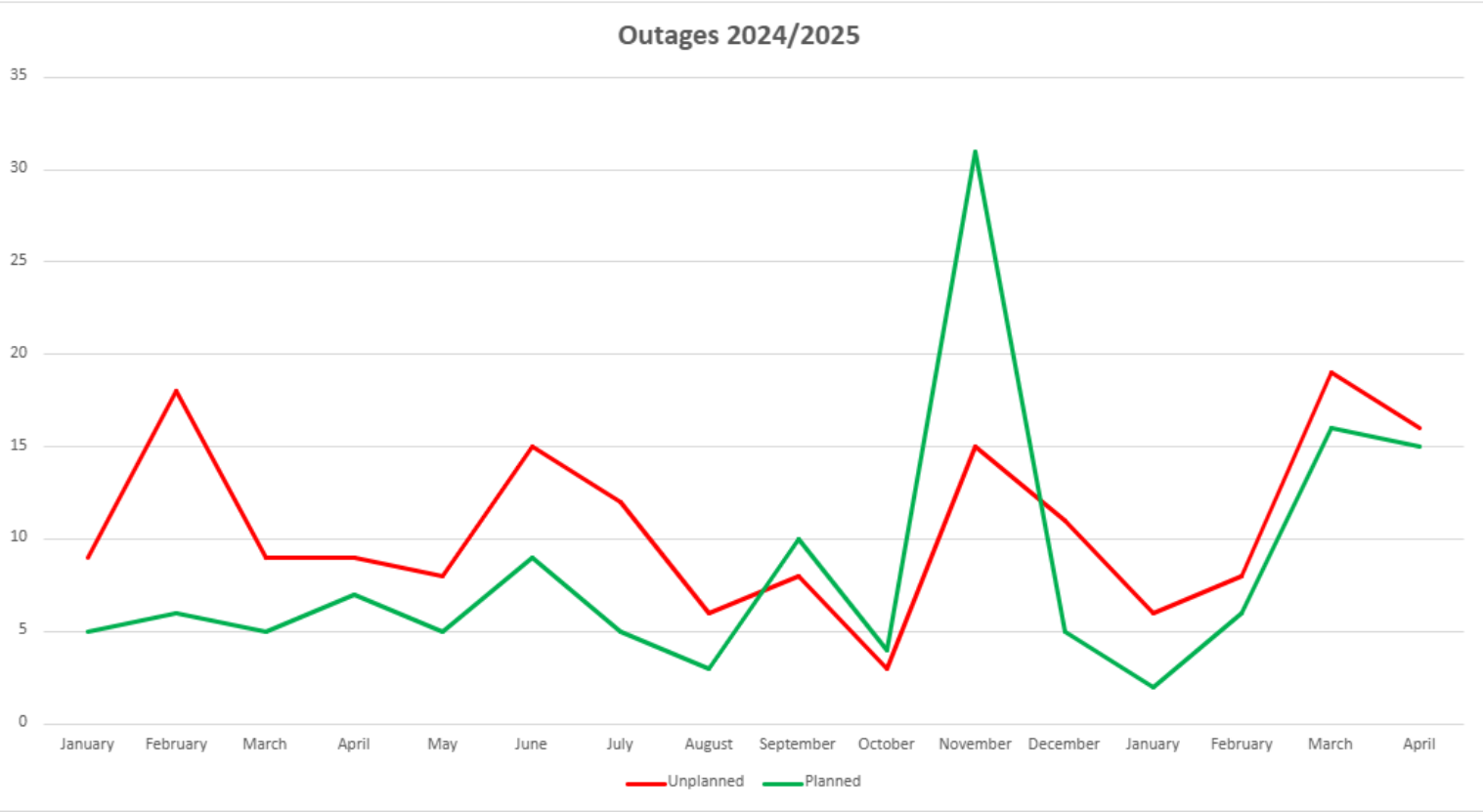
TIBCO Market Activity



TIBCO Outages



Supplier	Count	Supplier	Count
Supplier1	0	Supplier14	1
Supplier2	0	Supplier15	3
Supplier3	2	Supplier16	0
Supplier4	0	Supplier17	0
Supplier5	0	Supplier18	0
Supplier6	0	Supplier19	0
Supplier7	0	Supplier20	1
Supplier8	0	Supplier21	0
Supplier9	0	Supplier22	0
Supplier10	1	Supplier23	7
Supplier11	0	Supplier24	0
Supplier12	0	HUB	1*
Supplier13	0		



Supplier	Count	Supplier	Count
Supplier1	0	Supplier14	0
Supplier2	3	Supplier15	1
Supplier3	0	Supplier16	2
Supplier4	1	Supplier17	0
Supplier5	1	Supplier18	0
Supplier6	1	Supplier19	2
Supplier7	1	Supplier20	0
Supplier8	1	Supplier21	1
Supplier9	0	Supplier22	0
Supplier10	0	Supplier23	0
Supplier11	2	Supplier24	0
Supplier12	0	HUB	0
Supplier13	0		

Total Planned Outages = 15

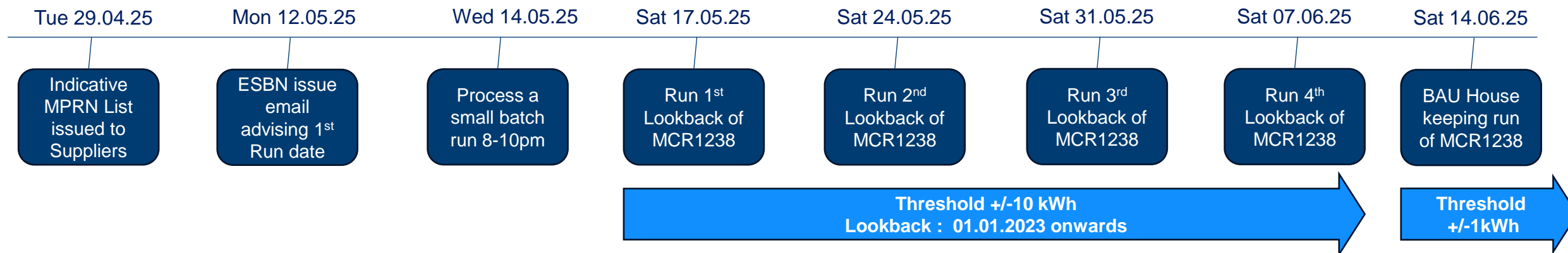
Total Unplanned Outages = 16

2025 TIBCO EMMA Upgrade Project Details

- Key Dates for upgrading **Market Participants TEST EMMAs**:
 - 2-week window to upgrade: 22nd April to 2nd May 
- Key Dates for upgrading **Market Participants PRODUCTION EMMAs**:
 - 2-week window to upgrade: 12th May to 23rd May
- **Outage Reminder:**
 - Outage Planned for the ROI TIBCO Production Hub for Saturday 10th May, 10:00 until Sunday 11th May, 18:00
 - Market Messages will flow upon restoration of service

MCR1238 Update

- MCR1238 - Lookback Indicative Supplier Files issued to Suppliers on 29th April
- Suppliers should only act after receiving 343MMs with the confirmed new interval values.
- The processing of MCR1238 in production will not commence until at approx. Wednesday **14th May** *[Small Batch Run]*
- Execution date for the First Full Lookback of MCR 1238 is approx. Saturday **17th May**
- There will then be a series of three weekly batches, on consecutive Saturdays **24th, 31st May** and **7th June**.
- BAU Housekeeping is expected to initiate **14th June** and operate on a weekly basis



Transition from v14.00.00 Hypercare

- v14.00.00 Hypercare closed on April 18th, 2025. As agreed at the Hypercare update calls, and communicated at the April IGG, outstanding issues and actions have been transitioned to the IGG forum to be tracked to closure.

	Issues	Update	Status
1	Phone number update from 013MM / 010MM not updating in table for text message solution.	Defect fix live (fix forward). Retrospective updates in progress (completed for MCC12 & CTF04 MPRNs). Timeline to completion to be confirmed at June IGG.	OPEN
2	SMS messages for remote De-Energisation (D05) and remote re-Energisation (E01 and E05): updates required to change sender to “ESB Networks” (currently mobile number) and to change text header to “ESB Networks” (currently “ESB Networks-SMP”)	Delivery delayed due to dependency on separate project, planning in progress. A further update will be given at June IGG.	OPEN
3	Delay in processing 102MM (2 days) as part of QH CoS due to connection agreement incorrectly issuing.	Defect fix in progress, est. 22nd May delivery	OPEN

Transition from v14.00.00 Hypercare

- Open actions transitioned from v14.00.00 hypercare.

	Actions	Status
1	<p>Security Patching and Production system outage. Can an alternate time be considered for this system outage as opposed to completing the security patching during the daytime market usage window?</p> <p>Update: The Smart Metering team have raised the issue of AMI monthly patching timelines with the Smart Metering Operations Centre (SMOC) management team. They have confirmed that from an operational standpoint their brief is to ensure system resilience is maintained and maintenance is de-risked in a controlled way. As such this work must be carried out during working hours. ESB Networks will give advance notice of planned outages via RMDS.</p>	<p><i>CLOSED.</i></p> <p><i>Covered under IGG action 1175</i></p>
2	<p>Hypercare issue 4 fix – once this has been deployed, ESB Networks suggest that Market Participants issue an 013MM confirming the correct phone number for any customers who are moving to Smart PAYG.</p>	<p><i>OPEN</i></p> <p><i>Will remain open until resolution of issue #1 on previous slide</i></p>