



# Industry Governance Group

11<sup>th</sup> December 2024

# IGG Agenda

---



Minutes from Previous IGG Meeting	10:30 – 10:35
Review of Action Items	10:35 – 10:45
CRU Update	10:45 – 11:05
Version 1 Update	11:05 – 11:20
Retail Market Design Service Update	11:20– 11:40
MRSO Update	11:40 – 12:00
ESBN Networks Update	12:00 – 12:20
AOB	12:20 – 12:25
Next Steps	12:25 – 12:30

# Minutes from previous IGG

---



## For Approval Today:

- Minutes (v1.0) from meeting on **23<sup>rd</sup> November 2024.**

Updated IGG Action List issued in advance of meeting

- Action no 1170 Timeline & Programme for delivery of MCR1208

# **CRU Update**

## **Industry Governance Group**

### **11<sup>th</sup> December 2024**

## CRU

### Update

#### Govt Electricity Credit Scheme III

- One final report required from suppliers accompanying the return of the scheme's unallocated credits to ESNB
- Following the return of the unallocated credits to ESNB (due by 11th December 2024), this one final report to ESNB showing the credit status of each suppliers' customers will be **due on Friday 13th December**
- Report will follow the same format in which suppliers submitted their weekly reports to ESNB while Government Electricity Credit Scheme III was ongoing
- Report is required to identify the number of appeals customers made during the extended appeals window under Scheme III.

# CRU

## Update

### Govt Electricity Credit Scheme IV

- As outlined in the CRU's Guidance Document, tranche 1 of funding for the January/February payment period is due to be paid on 20<sup>th</sup> December.
- Tranche 2 is not due until 9<sup>th</sup> January 2025 – please ensure that confirmation email regarding tranche 1 is sent before this.
- Weekly reporting recommences on 3<sup>rd</sup> January 2025 – please ensure that this report is submitted to ESBN as it is also required for tranche 2 to be received.

## CRU Update

### Christmas Moratorium

- Moratorium for all non-vulnerable customers commenced on 9th December, and will be lifted on 17th January 2025.

### Retail Market Monitoring Template

- When submitting the 'Diversity of Contracts' (B5) data, can suppliers please use the publicly available name of a tariff when inputting the 'Name of Plan' parameter (P24).





# Assurance Services for the Retail Electricity Market

**Industry Governance Group (IGG)**

Version 1

11<sup>th</sup> December 2024

# Agenda

1. Assurance activity summary
  - Market Change Assurance
  - New Entrant & Market Participant Assurance
2. New Entrant & Market Participant Assurance Strategy
  - Outline of updates
  - Documentation transition overview
  - New Assurance Strategy key areas of change
  - Mapping summary slides
  - Common feedback and queries



## Market Change Assurance Activity

- **Cyber Security Assurance**

- The final outcome report has been issued to the CRU;
- Supplier feedback sessions are being held;

## New Entrant and Market Participant Assurance Activity

- **New Entrant Assurance**

- Two new market entry applications are currently being processed.

- **Requalification and Material Change Assurance**

- Four material change applications are currently being processed.

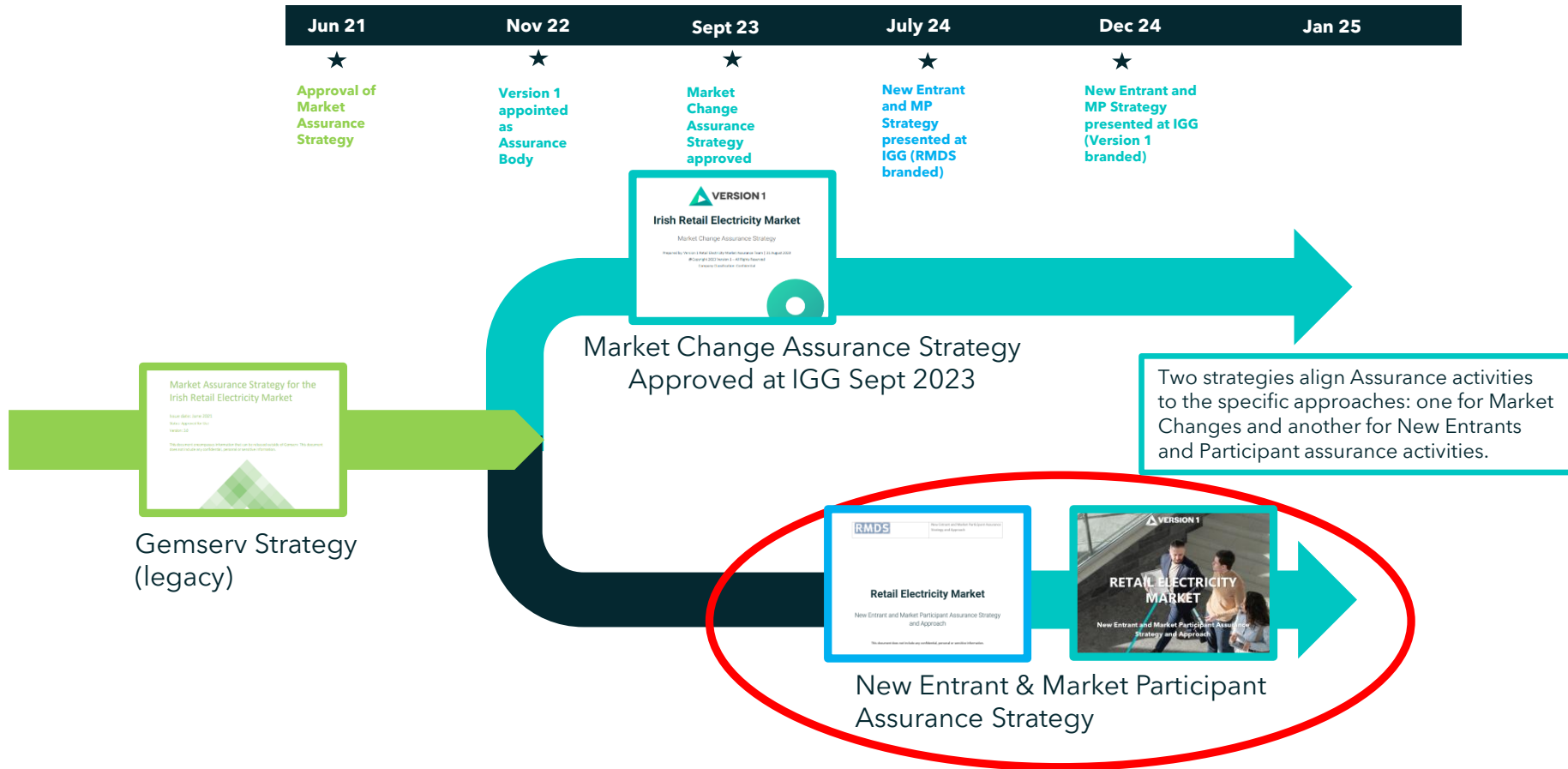


# **New Entrant & Market Participant Assurance Strategy**

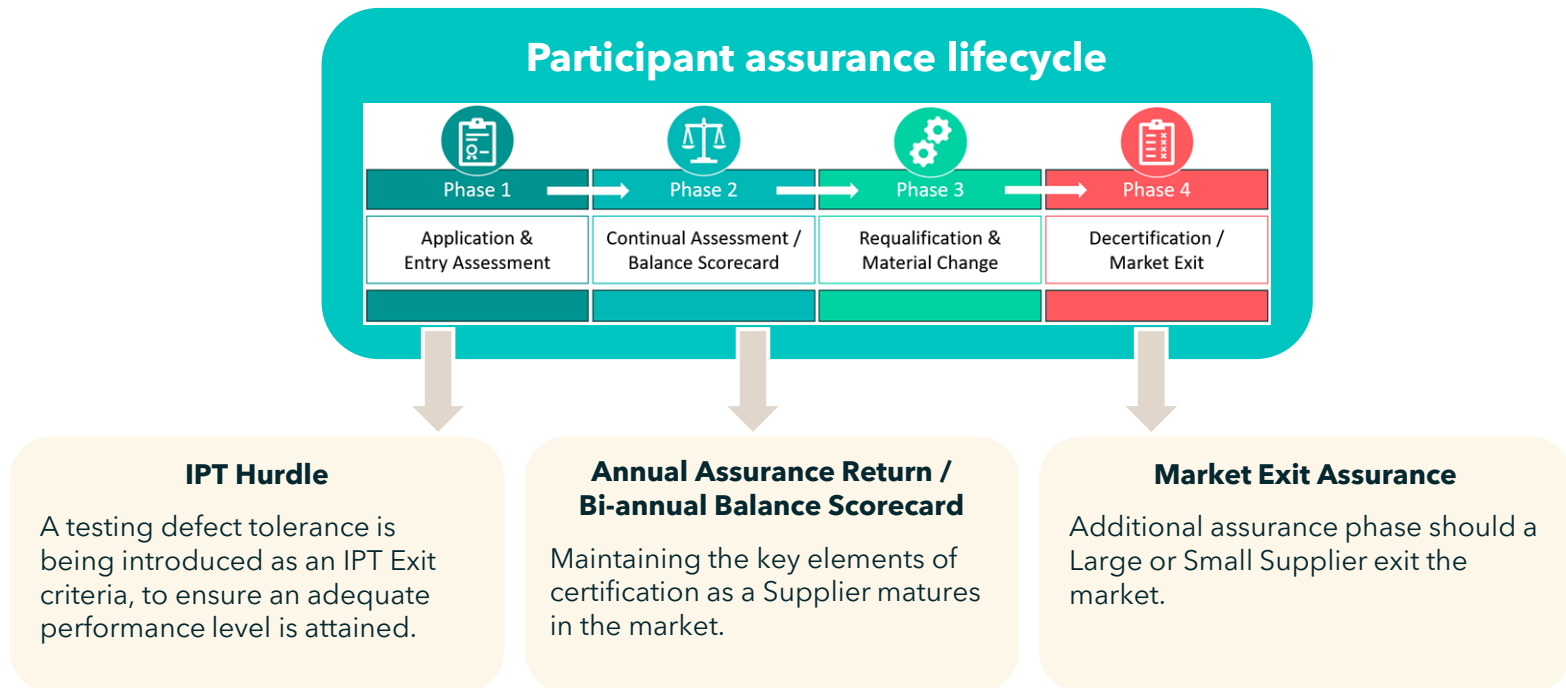
# New Entrant and Market Participant Assurance Strategy and Approach updates

- Consensus was that a tracked change document would benefit MPs in understanding changes within the updated New Entrant and Market Participant Assurance Strategy and Approach. Although it was not possible to provide a tracked change document, the following has been prepared to assist with MP review:
  - **Mapping Document:** A document has been provided to map each section of the legacy Assurance Strategy to the new Market Change Assurance Strategy and the New Entrant and Market Participant Assurance Strategy and Approach. Additionally, this document includes commentary to highlight fundamental additions and/or changes.
  - **Key Areas of Change Slide:** The summary slide below outlines the high-level fundamental new inclusions in the New Entrant and Market Participant Assurance Strategy and Approach.
  - **Mapping Summary Slides:** Four slides below provide the high-level mapping summary contained in the full mapping document.
- Following the Roles and Responsibilities brief provided by the CRU at the November IGG, the New Entrant and Market Participant Strategy and Approach has been adopted by the Assurance Body. MPs have been provided an updated document version from the Assurance Body, which involves changes to text for ownership purposes. The changes between the RMDS baseline strategy and the Version 1 revision have been detailed in a tracked change version of the document.

## Documentation transition overview



## New Assurance Strategy key areas of change



# Document Mapping summary - 'Approach to Market Assurance' section

Legacy - Market Assurance Strategy for the Irish Retail Electricity Market – June 2021		Market Change Assurance Strategy – August 2023		New Entrant and Market Participant Assurance Strategy and Approach – RMDS July 2024	
Section	Paragraph	Section	Change comments	Section	Change comments
Approach To Market Assurance	Principles	2.1 The focus and objective of Market Change Assurance	- There are no changes to existing assurance principles. - overall summary objectives included to provide the overarching objective of assurance strategy and approach - principles have been tailored for Market Change assurance, June 2021 legacy strategy focused primarily on New Entrant and Supplier assurance principle - Additional principle added 'There should be transparency on the activities being performed'	2.1 The focus and objective of Supplier Assurance Strategy & Approach	- There are no changes to existing assurance principles. Updates to this section are outlined below: - Overall summary statement included to provide the overarching objective of New Entrant and MP assurance strategy and approach; - Reference to suppliers replaced with Market Participant; - Additional granularity to define the market segments included in section 1.5. <u>New:</u> - Additional principle added to encompass material change/requalification and continual assessment;
		2.2 The guiding principles of Market Change Assurance Strategy		2.2 The guiding principles of Supplier Assurance Strategy & Approach	
	Types of Market Participant	Relevant to Participant Strategy and Approach	Scope of Market Change Assurance has been specified in section 1.3 as impacting DSO, TSO, Large Suppliers and Small Suppliers.	1.4 Definition of Supplier Categories	- Updates have been made to the structure and report format. - The following updates have not made any fundamental changes to the existing types of Market Participants: <ul style="list-style-type: none"> <li>Market Roles introduced to categorise Market Participant types</li> <li>Tabularised format to provide additional clarity where an EMMA and use of market messages is required for each market role</li> <li>Cross referencing of market segments eligible for each market role</li> <li>Updated Small Supplier thresholds as per MCR 1185</li> </ul>
	Market Assurance Triggers	1.4 Market Change Assurance Triggers	- There are no changes to the triggers for Market Change Assurance, these have been separated into the dedicated strategy document, including more detail of examples constituting a market change.	1.6 New Market Entrant or Participant Change Assurance Triggers	- The following updates have not made any fundamental changes to the existing assurance triggers: <ul style="list-style-type: none"> <li>additional table to provide improved clarity and alignment of assurance triggers to Market Roles, Assurance Type and to the MP lifecycle phase;</li> <li>Market Design Release and/or changes to Central Systems trigger removed that is now included in the Market Change strategy;</li> <li>Additional granularity for Requalification for existing participants, between new market roles, new market segments and material changes.</li> </ul> <u>New assurance trigger:</u> <ul style="list-style-type: none"> <li>Inclusion of market exit as an assurance trigger.</li> </ul>



# Document Mapping summary - 'Stages of Assurance' section

Legacy - Market Assurance Strategy – June 2021		Market Change Assurance Strategy – August 2023		New Entrant and Market Participant Assurance Strategy and Approach – RMDS July 2024	
Section	Paragraph	Section	Change comments	Section	Change comments
Stages of Assurance	Introduction	3.1 Summary of Market Assurance Approach	<ul style="list-style-type: none"> <li>- Update to format and incorporation of Market Change assurance processes: <ul style="list-style-type: none"> <li>o Inclusion of assurance stage processes</li> <li>o Inclusion of Entry / Cutover readiness as an assurance stage</li> <li>o Introduction of Assess and define stages to provide additional visibility of assurance assessment methodology</li> </ul> </li> </ul>	3.1 Summary of the New Entrant and Market Participant Assurance Strategy and Approach	<ul style="list-style-type: none"> <li>- Update to format and incorporation of MP assurance processes: <ul style="list-style-type: none"> <li>o Inclusion of assurance stage processes</li> <li>o Inclusion of Entry / Cutover readiness as an assurance stage</li> <li>o Introduction of Assess and define stages to provide additional visibility of assurance assessment methodology.</li> </ul> </li> </ul>
	Application	3.2 Specific Assurance techniques employed	<ul style="list-style-type: none"> <li>- Increased granularity to provide an overview of assurance project governance, together with assess and define stages as assurance techniques for the Application stage. No change to the application stage strategy or process, triggers refer in section 1.4.</li> </ul>	3.2 Specific Assurance techniques employed	<ul style="list-style-type: none"> <li>- Increased granularity to provide an overview of assurance project governance, together with assess and define stages as assurance techniques for the Application stage. No change to the application stage strategy or process.</li> </ul>
		3.3.1 Control		3.2.1 Control	
		3.3.2 Assess		3.2.2 Assess	
		3.3.3 Define		3.2.3 Define	
	BSA	n/a	- Not relevant for Market Change assurance strategy	3.2.4 Business Solution or Design Assessment	- Document provides full detail of assurance approach and visibility process, entry / exit criteria, documentation, assessment overview and format.
	ITA	n/a	- Not relevant for Market Change assurance strategy	3.2.5 Integration Test Assessment (ITA)	- Document provides full detail of assurance approach and visibility process, entry / exit criteria, documentation, assessment overview and format.
	IPT	3.3.6 IPT	<ul style="list-style-type: none"> <li>- Document provides full detail of assurance approach and visibility process, entry / exit criteria, documentation, assessment overview and format.</li> <li>- Tailors the IPT assessment assurance stage to Market Change projects</li> </ul>	3.2.6 Inter Participant Testing (IPT)	<ul style="list-style-type: none"> <li>- Document provides full detail of assurance approach and visibility process, entry / exit criteria, documentation, assessment overview and format.</li> <li><b>New:</b></li> <li>- IPT exit criteria includes pass completion hurdle for the number of permissible defects raised during IPT.</li> </ul>
	Final Report	4.3 Document / Reports and Comms Requirements	- All reporting requirements provided in the new document in one section for ease of reference	4.2.3 Documents, evidence, reports and communication requirements	<ul style="list-style-type: none"> <li>- All reporting requirements provided in the new document in one section for ease of reference</li> <li>- Figure 1 is represented in table 4 of the updated strategy</li> </ul>

# Document Mapping summary - 'Stages of Assurance' section

Legacy - Market Assurance Strategy – June 2021		Market Change Assurance Strategy – August 2023		New Entrant and Market Participant Assurance Strategy and Approach – RMDS July 2024	
Section	Paragraph	Section	Change comments	Section	Change comments
<b>Stages of Assurance</b>	<b>New</b>	3.3.4. Self-Assessment	- New section to provide strategy and overview for the Self-Assessment Participant Questionnaire assurance stage applied for Market Change projects.	n/a	- Not relevant for New Entrant and MP assurance strategy.
	<b>New</b>	3.3.5 Formal Assessment	- New section to provide strategy and overview for the Formal Assessment assurance stage applied for Market Change projects.	n/a	- Not relevant for New Entrant and MP assurance strategy.
	<b>New</b>	3.3.7 Readiness for Cut Over	- New section to provide strategy and overview for an assurance technique applied for Market Change projects.	3.2.7 Market Entry /Cut Over Readiness	<u>New:</u> - New section to provide strategy and overview for an assurance technique applied for new entrants, requalification's and material changes.
	<b>New</b>	3.4 Priority Assurance process	<u>New:</u> process approved to ensure assurance activities can align with priority approval of urgent MCRs.	n/a	- Not relevant for New Entrant and MP assurance strategy.
	<b>New</b>	n/a	- Not relevant for Market Change assurance strategy	4.3 Phase 2 – Continual Assessment / Balance Scorecard	<u>New:</u> - New section to provide strategy and overview for Continual Assessment / Balance Scorecard assurance activities.
	<b>New</b>	n/a	- Not relevant for Market Change assurance strategy	4.5 Phase 4 – Market Exit / Supplier of Last Resort	<u>New:</u> - New section to provide strategy and overview for Market Exit / Supplier of Last Resort assurance activities.

# Document Mapping summary - 'Assurance Reporting and Governance' sections

Legacy - Market Assurance Strategy for the Irish Retail Electricity Market – June 2021		Market Change Assurance Strategy – August 2023		New Entrant and Market Participant Assurance Strategy and Approach - RMDS July 2014	
Section	Paragraph	Section	Change comments	Section	Change comments
<b>Assurance Reporting</b>	<b>Reporting to the Market</b>	4.0 Assurance Governance and Reporting	<ul style="list-style-type: none"> <li>- There are no changes to any aspect of governance or structure of approvals or provision of reporting to approved in the assurance approaches for recent Market Releases. There is additional visibility provided in the new document to outline: <ul style="list-style-type: none"> <li>o Additional overview provided in regards the format and reporting process.</li> <li>o Inclusion of a table to provide visibility of assurance approach when individual MCRs are approved to assist with the priority assurance approach process.</li> </ul> </li> </ul>	5.2.2 IGG	- There is no change to IGG reporting mechanisms
	<b>Reports to the CRU</b>			4.2.3 Documents, evidence, reports and communication requirements 5.2-5.5 Assurance Reporting	<ul style="list-style-type: none"> <li>- There are no changes to any aspect of governance or structure of approvals or provision of reporting. There is additional visibility provided in the new document to outline: <ul style="list-style-type: none"> <li>o Additional overview provided in regards the format and reporting process.</li> <li>o Inclusion of a table to provide process overview of reports requiring CRU approval for New Market Entrant and Requalification / Material Change.</li> </ul> </li> </ul>
	<b>Reports to RMDS</b>				
	<b>Reporting to ESB Networks and MRSO</b>				
<b>Governance</b>	<b>Market Participant Obligations</b>	4.1 Approval of Assurance Strategy 5.2 Appendix 2 – Roles and Responsibilities	<p>New strategy does not change to:</p> <ul style="list-style-type: none"> <li>- Market Participant Obligations</li> </ul> <p>At a fundamental level there are no changes to either approval of assurance processes or operations, except for the new priority assurance approach and high-level assurance approach table being included within MCRs, as detailed below:</p> <p>(a) Inclusion of a priority assurance process, to ensure the ability for assurance processes can accommodate the faster timelines for completion of priority MCRs (this is covered in section 3.4, page 15); to assist with facilitating the priority assurance process, MCRs will contain an assurance approach table as outlined in point b. below;</p> <p>(b) Providing earlier visibility of assurance approach when individual MCRs are being approved at IGG (as referenced in section 4.2). A table will be included in the MCR to give MPs and earlier view of the Assurance Body's assurance approach and IPT scenarios (where applicable)</p>	5.1 Approval of Assurance Strategy 6.3 Appendix 3 - Roles and Responsibilities	<p>The New strategy does not change in any respect, governance aspects in relation to:</p> <ol style="list-style-type: none"> <li>1. Market Participant Obligations</li> <li>2. Approval of Assurance Processes</li> <li>3. Approval of Assurance Operations</li> </ol> <p>- Additional section to clearly outline reversioning approval process.</p>
	<b>Approval of Assurance Processes</b>				
	<b>Approval of Assurance Operations</b>				

## Common Feedback and Queries

Feedback / query	Comment
A tracked change document would assist MP review	Noting the change in structure from the legacy strategy a tracked change document was not possible. However, a document has been provided detailing the mapping of each of the strategy sections with salient highlighting. Going forward any updated versions will include a tracked change document.
Will the Balance Scorecard cover all Suppliers in all segments	A scorecard will be produced for all suppliers with an EMMA.
Rationale for the Market Messages selected	The Market Messages selected, cover the key market processes and generally are triggered by a customer request.
Consideration should be provided re analysis of rejection reason codes	The second page of the scorecard will provide a breakdown of the rejection reason codes.
Increased costs burden to suppliers (i.e. build own in-house dashboards)	The 6 monthly dashboard will be created and provided to each Supplier; it is not being mandated that Suppliers are required to build their own dashboard.



# Thank you

For more information,  
Please visit [version1.com](https://version1.com)



Retail Market Design Service

# Retail Market Design Service – Update

11 December 2024

## DR/MCR1234- Smart Meter Exchanges for 1-Phase Whole Current MCC03 Cohort 2

DR/MCR1234	Details		
Date Raised	14/08/2024	Date last Approved	
Requesting Organisation	ESBN/SMART	Schema Impacting	N
Latest Version	1.0		
Change Summary	<p>A smart meter exchange approach is needed for MCC03 Cohort 2. DR/MCR1234 proposes that ESB Networks leads the exchange of these meters with a single smart meter configured as MCC02.</p> <p>The site will then operate as an MCC02 site post install.</p>		
Classification	<ul style="list-style-type: none"> <li>At Today's Meeting; For Approval as a DR &amp; MCR</li> </ul>		

## General Updates for IGG

MMR v14.2 – Minor Market Release is due to occur in January of 2025 and its contents will be outlined in an email issued to MPs on 12<sup>th</sup> December 2024.

Year End Document has been issued as of 6<sup>th</sup> December 2024.



## V14.00.00 Hypercare & Remote Switch Enablement

### V14.00.00 Hypercare

- v14.00.00 Hypercare is progressing as planned. There are no open medium or high issues or defects.
- 2 x open issues (low impact) are being progressed by ESBN.

### Remote Switch Enablement: Upcoming Milestones:

- Remote Switch Activations to complete 13th December.
- CTF calculation changes as per the approved v14.00.00 updates to the CTF Briefing Document to be implemented by ESBN 16th December.
- CTF Downgrades from CTF04 to CTF03 following changes to the CTF calculation to commence 18th December.
- Remote Switch operation for Vacant Premise de-energisation and re-energisation requests (D01 / E01) for eligible MPRNs (single phase Smart Meter, CTF04, MP Status DR (E01 only)) to commence 6th January 2025.
- Smart PAYG launch 20th January 2025.



**Thank You**



NETWORKS

# MRSO Update

James Long

11<sup>th</sup> December 2024

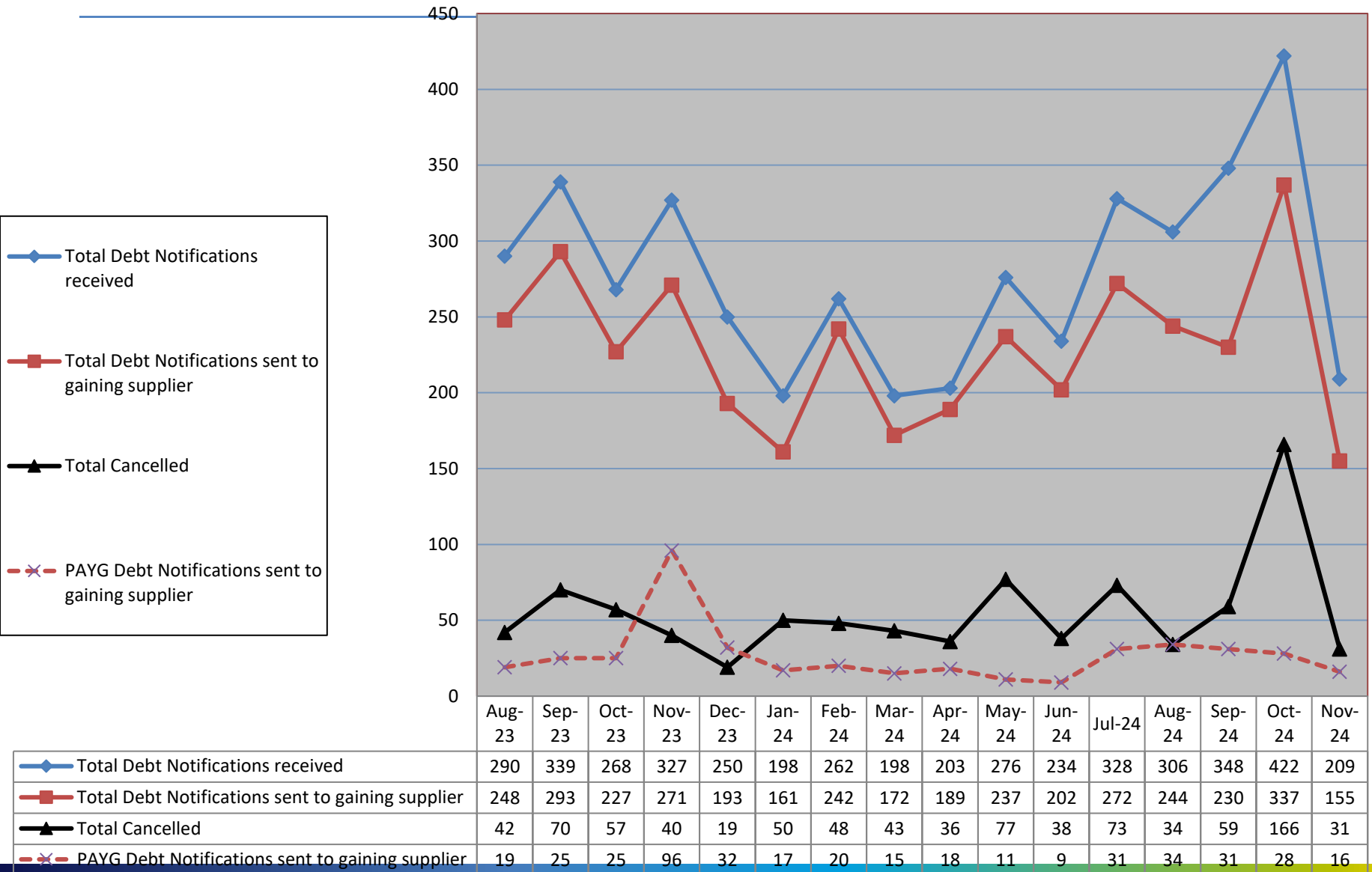


# Debt Flagging

	Sept - 24	Oct – 24	Nov - 24
Total Debt Notifications received (012)	348 (39)	422 (30)	209 (18)
Total Debt Notifications not forwarded for reason implied or explicit CoLE, timeout, etc.	118 (8)	85 (2)	54 (2)
Total Debt Notifications sent to gaining supplier (112)	230 (31)	337 (28)	155 (16)
Total not cancelled	171 (27)	171 (22)	124 (14)
Total cancelled	59 (4)	166 (6)	31 (2)
Total Debt Notifications sent to gaining supplier as % of total COS	0.5%	0.7%	0.37%

Figures in brackets represent situations where an ESB Networks PAYG meter is installed.

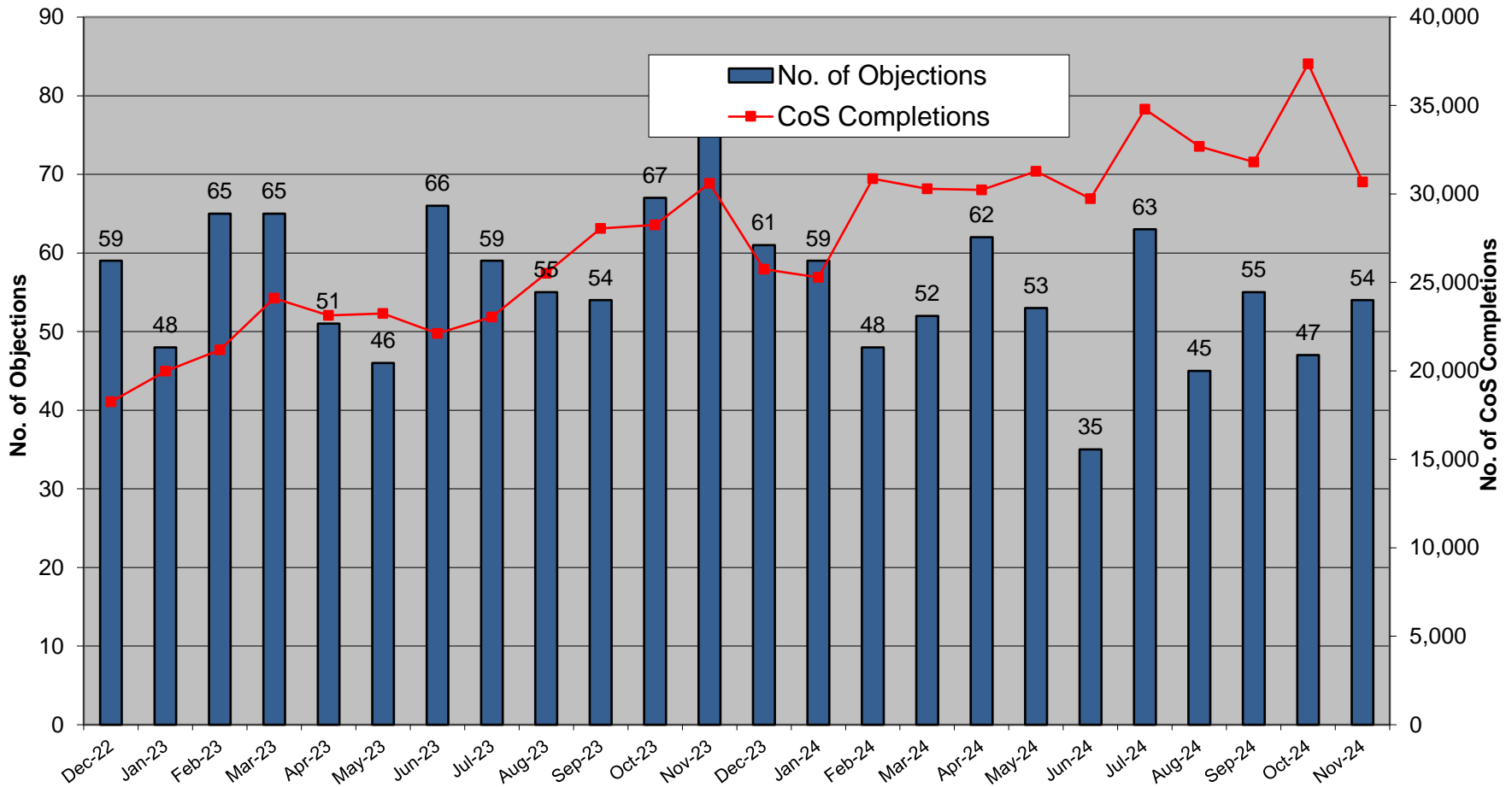
# Debt Flagging



# Objections – Erroneous Transfer

	Sept - 24	Oct - 24	Nov - 24
No. of Objections	49	46	52
Cancellations from Objections	7	5	7
Objection emails to MRSO	3	13	5
Reasons:			
Uncontactable by phone		2	1
Written communication			
COS confirmed	3	11	4
Other			
Escalation emails	3	5	10

# Objections – Erroneous Transfer



## List of new Smart MCC Switches as of 8<sup>th</sup> December 2024

---



MCC 12 – New Smart HH

Total to date – **397,748**

MCC 16 – New Smart Day / Night / Peak

Total to date – **49,088**





NETWORKS

# Industry Governance Group (IGG) Presentation

ESB Networks Retail Market Services  
11<sup>th</sup> December 2024

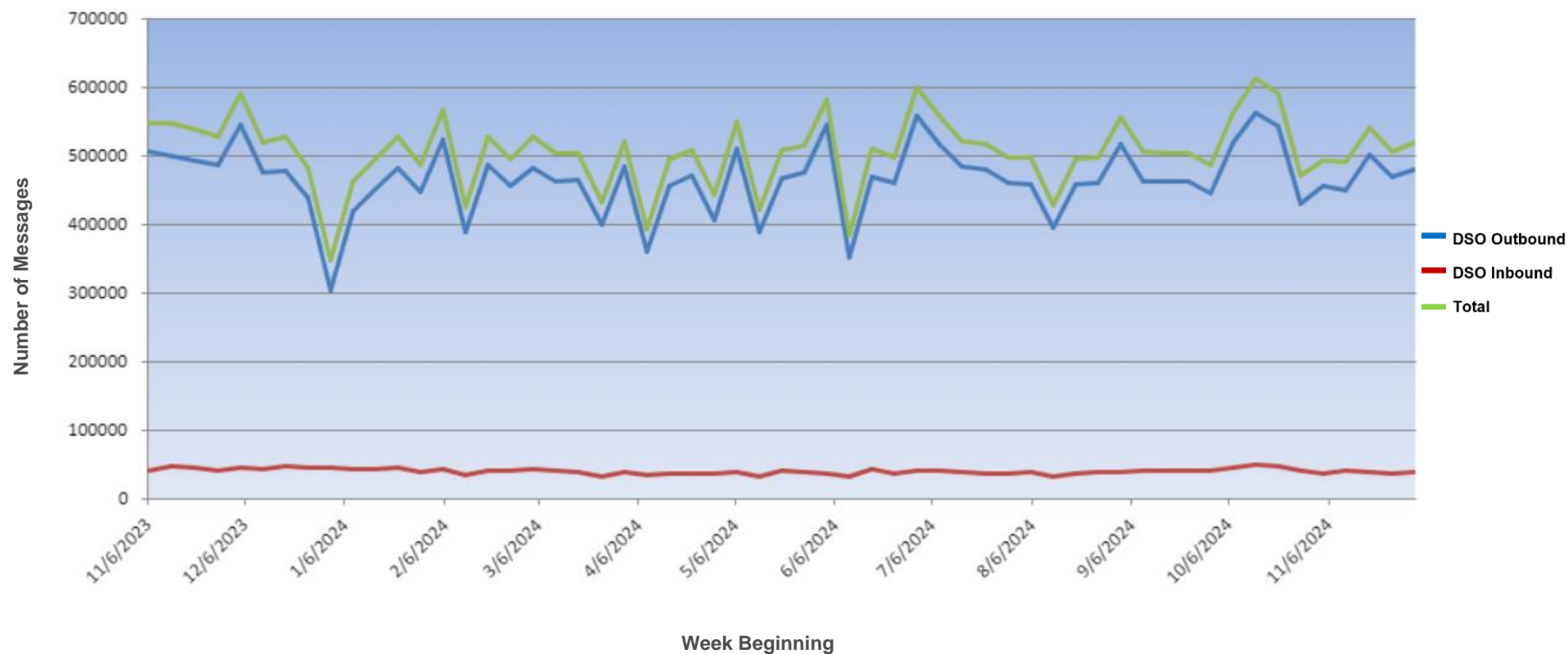


# Agenda

---

1. TIBCO Market Activity
2. TIBCO Outages
3. Key Messages
  1. Energy Credits Reporting
  2. Non-Zero Estimates
  3. TSL Certificates / Tibco

## Market Message Volumes



# Tibco Outages (Planned and Unplanned November 2024)

## Planned Outages

Supplier	Count		Supplier	Count
Supplier1	2		Supllier14	2
Supplier2	1		Supllier15	1
Supplier3	2		Supllier16	1
Supplier4	1		Supllier17	1
Supplier5	2		Supllier18	1
Supplier6	1		Supllier19	1
Supplier7	1		Supllier20	1
Supplier8	1		Supllier21	1
Supplier9	1		Supllier22	1
Supplier10	2		Supllier23	2
Supplier11	1		Supllier24	1
Supplier12	1		HUB	1*
Supplier13	1			

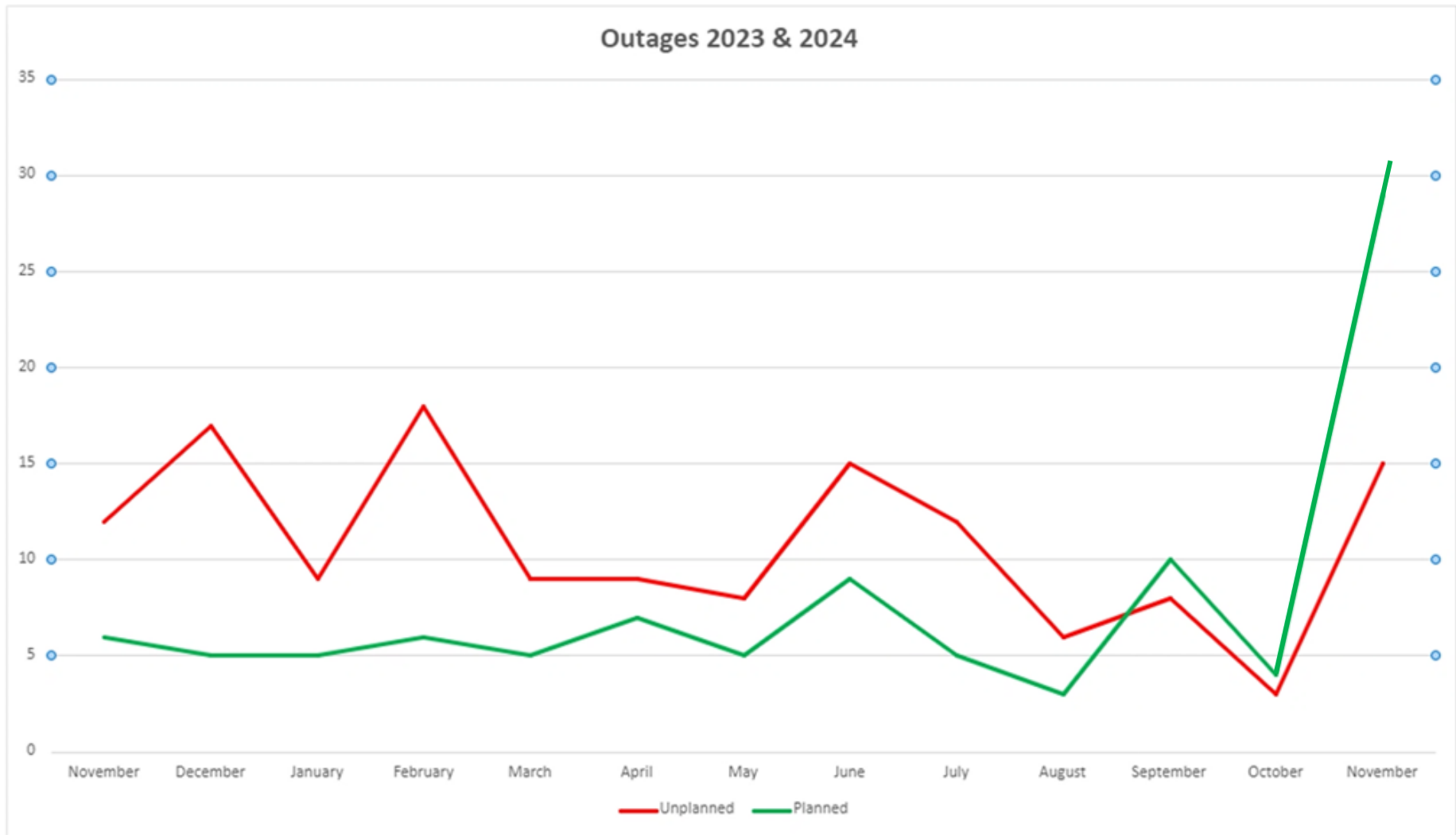
Total Planned Outages = 31

## Unplanned Outages

Supplier	Count		Supplier	Count
Supplier1	0		Supllier14	1
Supplier2	1		Supllier15	1
Supplier3	1		Supllier16	0
Supplier4	1		Supllier17	0
Supplier5	1		Supllier18	0
Supplier6	0		Supllier19	0
Supplier7	1		Supllier20	0
Supplier8	1		Supllier21	0
Supplier9	0		Supllier22	1
Supplier10	5		Supllier23	1
Supplier11	0		Supllier24	0
Supplier12	0		HUB	0
Supplier13	0			

Total Unplanned Outages = 15

# Tibco Outages (Planned and Unplanned 2023 & 2024)



## **Energy Credits: reporting**

- Scheme III: One final weekly report will be required to be submitted on Friday 13 December.
  - Scheme IV: Reporting as normal for Christmas for scheme IV up until Friday 20th December.
  - Scheme IV: Reporting will re-commence Friday 3rd January and reporting also commencing for December 20th Effective date.
- 

## **Update - MCC12 Non-Zero Estimates during Power Outage Scenarios**

- ESB Networks is continuing to explore more efficient ways of updating this data and providing to suppliers more regularly.
  - ESB Networks will provide an update on this in early 2025.
- 

## **Query SSL / TSL Certs**

- No certificate change is on the horizon for Tibco.
- The most recent TSL certificate implemented was an Annual Certificate.

Thank You



NETWORKS

# AOB



# Next Steps

---



Diary dates for next meetings:

- **IGG Conference Call: Wednesday 8<sup>th</sup> January 2024**
- Dates for 2025 are on Calendar of Events on RMDS website [www.rmdservice.com](http://www.rmdservice.com)

# Thank You