



NETWORKS

ESBN Presentation to the IGG

10 December 2025



Outstanding items from v14.00.00 Hypercare

	Issue	Update	Status
1	Phone number update from 013MM / 010MM not updating in table for text message solution.	Defect fix live (fix forward). Retrospective updates in progress (completed for MCC12 & CTF04 MPRNs). Timeline to completion to be confirmed once known, expected to be November 2025.	Complete
2	SMS messages for remote De-energisation (D05) and remote Re-energisation (E01 and E05): updates required to change sender to “ESB Networks” (currently mobile number) and to change text header to “ESB Networks” (currently “ESB Networks-SMP”)	Delivery delayed due to dependency on separate project. Current delivery estimate is November (previously end of September). A further update will be given at the November IGG.	OPEN <i>Early 2026</i>

Christmas Working Arrangements 1/3



ESB Networks wish to remind the Market Participants about the Christmas Working arrangements and how the remote process for Smart PAYG will operate during this period.

Please refer to the RMDS website to review the “Christmas 2025 / New Year 2026 Working Arrangements” document: [esb-networks---christmas-2025---new-year-2026-working-arrangements-v1-0.pdf](#)

Please also refer to the RMDS website to review the “Remote Switch Operation Guidance” document: [remote-switching-guidance-document-v1-0-a.pdf](#)

Christmas Working Arrangements 2/3

Central Market System (SAP IS-U) working and non-working days:

Date	Day	Status
16 th Dec 2025	Tuesday	Working Day
17 th Dec 2025	Wednesday	
18 th Dec 2025	Thursday	
19 th Dec 2025	Friday	
22 nd Dec 2025	Monday	
23 rd Dec 2025	Tuesday	
24 th Dec 2025	Wednesday	
25 th Dec 2025	Thursday	Non-Working Day
26 th Dec 2025	Friday	
29 th Dec 2025	Monday	
30 th Dec 2025	Tuesday	Working Day
31 st Dec 2025	Wednesday	
01 st Jan 2026	Thursday	Non-Working Day

Christmas Working Arrangements 3/3

ESB Networks wish to confirm that for Smart PAYG meters, remote De-energisation ***can be actioned*** on both the 29th and 30th of December 2025 (Monday and Tuesday).

Date	Day	Status
24 th Dec 2025	Wednesday	Not eligible for remote de-energisations
25 th Dec 2025	Thursday	
26 th Dec 2025	Friday	
27 th Dec 2025	Saturday	
28 th Dec 2025	Sunday	
29 th Dec 2025	Monday	Eligible for remote de-energisations
30 th Dec 2025	Tuesday	
31 st Dec 2025	Wednesday	Not eligible for remote de-energisations