

IGG Meeting Minutes

Date:	2 nd July 2025	Time & Location	10:30 Teams Meeting
Chair:	J O'Dwyer, CRU		
Attendees:	Name	Location	
	Suzanne Hudson, Sean McKeivitt, Tracy Caffrey, Rebecca Duggan, Patrick Moran	RMDS	
	Jack O'Dwyer, Jack Walsh, Finn Crowe	CRU	
	Jason McKnight, Robin McLoughlin	Version 1	
	Ken Tobin, Keith Fitzpatrick, Kevin O'Connor, Damien Power, Luke Shinnors	ESBN	
	James Long	MRSO	
	Ian Mullins	BGE	
	Deirdre Lynn-King, Gerard Taylor	Arden Energy	
	Alan O'Meara, Sinead Butler, Peter Brett, Canice Kenealy	EcoPower	
	Kenneth Parkinson, Dee Crosby	Flogas	
	Desmond McBride, Darren Dodd, Jamie Burke	Electric Ireland	
	Aoife Coppinger	PrePay Power	
	Ceola McGowan, Tallis Dixon, Gregg Allen	Community Power	
	Lyle Scott, Nadine McCrea, Audrey Keogan, Imelda McCoy	Energia	
	William Doyle, Aine NiCheara, Rafal Michniak, Bob McMorrow	SSE	
	Jennifer Condron	Pinergy	
	Judit Gal, Lauren O'Sullivan	Orsted	
Version Number	1.0		
Status			

Agenda:	
1.	General
2.	Actions from Previous IGGs/Conference Calls
3.	New IGG Actions
4.	CRU Update
5.	Version 1 Update
6.	Retail Market Design Service Update
7.	MRSO Update
8.	ESBN Update
9.	AOB

1 – General

J O'Dwyer enquired if everyone was happy to sign off on v1.0 of the IGG minutes from 4th June 2025.

Minutes Approved.

2. Actions – Previous Conference Call & IGG

Three action items carried over from previous IGG.

2 are now closed.

3. Actions – New IGG Actions

No new IGG actions were raised.

1175	AMI Patching requested to be scheduled in non-working hours		
Discussion at IGG	Market Participants to provide data to ESNB on impact of outage occurring during business hours. No further action at this time for ESNB.		
Forum Logged: IGG	Assigned to: Market Participants	Status: Closed	Due Date:

1176	MCR1238 Customer communications for ESNB website		
Discussion at IGG	ESNB to draft a communication for the ESNB website, regarding the reasons for the updated HH reads for Smart meters. This communication is to be shared with IGG members.		
Forum Logged: IGG	Assigned to: ESNB	Status: Closed	Due Date: 13/06/2025

1177	Supplier feedback on MCR1238 Parameters		
Discussion at IGG	Suppliers have been requested to reply via RMDS to email issued on 05/06/2025 regarding parameters used for back dated HH reads and also regarding the Communication on ESNB website for customers		
Forum Logged: IGG	Assigned to: MPs	Status: Open	Due Date: 11 th June 2025

4. CRU Update

J Walsh gave the CRU Update.

Please refer to slides.

5. Version 1 Update

J McKnight gave the Version1 update.

Please refer to slides.

I Mullins asked for confirmation on the return date for the Cutover Declaration.

6. Retail Market Design Update

S Hudson gave the RMDS update.

Please refer to slides.

Approval requested for DR/MCR1234 – This DR/MCR has been approved.

D McBride stated Electric Ireland will support with the stipulation that they not need to action until 2027.

J O'Dwyer stated this would need to be taken offline.

I Mullins asked if that was an industry stipulation or just for Electric Ireland.

J Burke advised on other requirements on behalf of Electric Ireland including aligned text across all suppliers.

K O'Connor advised ESBN have no issues with the conditions outlined.

C McGowan asked for confirmation if a single site could be switched, and K O'Connor confirmed it would be possible.

J O'Dwyer advised it has been confirmed implementation in 2027 is acceptable in response to question posed by Electric Ireland as long as there is a process for these customers to request a smart meter.

7. MRSO Update

J Long gave the MRSO update.

Please refer to slides.

8. ESB Networks Update

K Tobin gave the ESBN Update.

Please refer to slides.

Discussion on MCR1238

D McBride asked to ensure feedback from Electric Ireland has been considered and if there is a view on the value threshold to be issued to the customer.

J O'Dwyer advised this would be reviewed by CRU in collaboration with ESBN

I Mullins raised again the question of when implementation would begin to allow suppliers time to process

data and also a timeframe where the data can flow over a specific period and not all at once.

K Tobin advised this was recorded in the feedback and advised ESNB will be flexible in issuing the data.

D McBride asked for confirmation on if the communications feedback is also being considered.

K Tobin confirmed it is and also that supplier communications to customers could also be issued.

I Mullins advised the communications issued on the ESNB website to date are not sufficient for BGE and more information for customers would be required.

A Keoghan also supports this view on behalf of Energia.

I Mullins raised that the AMI patching is almost standardizing the negative impact on customers and given the impact it is not clear why vendor support can't be obtained outside working hours.

K Tobin advised the feedback provided above will be taken into consideration.

9. AOB

D McBride raised the Customer Care Report and advised it would be helpful to see the values for the specific year, within the report for the year.

Next Steps

Next IGG Conference Call:

- Wednesday 30th July 2025

J O'Dwyer thanked MPs for attending the meeting.

