



NETWORKS

AMI – Essential System Upgrade Cutover Approach

IGG Update - February 2026



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High Level Cutover Approach



ESB Networks cutover activities are planned in three stages:

1. Pre-Outage

- De-Energisations (remote) for reasons Not Non-Payment of Account (Not NPA) (D01) and HH PAYG (D05) will be paused from 16:00 (D01)/17:00 (D05) on Tuesday, 3rd March. This is to mitigate the need for urgent re-energisations during the time the business services in AMI are unavailable. Requests received by ESB Networks during this time will be rejected with the reason code “IA”
- Re-Energise for reasons HH PAYG (E05) or Re-Energise Not NPA (E01) will be paused from Thursday, 5th March at 17:00. After that, HH PAYG Re-energisations (E05) will be carried out in accordance with WP0035 Contingency Process for Smart PAYG. Re-Energise Not NPA (E01) requests sent after this will queue and will process on resumption of normal services.
- Remote MCC changes to facilitate Smart Data Services changes will be paused from 17:00 Thursday 5th March and will resume processing on resumption of normal services.

2. Market Outage (Friday 09:00 to Sunday 21:00)

- An outage on certain business services within the AMI system is required from 09:00 Friday, 6th March until approximately 21:00 Sunday, 8th March, to facilitate the deployment of changes to the AMI system. Suppliers can expect to continue to receive certain market messages not impacted by the outage during this time.

3. Post-Outage

- Remote De-Energisation and Re-Energisation requests and Remote MCC changes will resume processing on resumption of normal service.
- An email will issue to the Market via RMDS upon completion of the outage. Please note: this may be on Monday 9th March when all monitoring and checks are completed.

HH Interval and Register Read Date

The following is the schedule Market Participants can expect to receive their HH Interval (343MM) and Register Read (345MM) Data during the system outage:

- For Read Date 5th March, both HH Interval (343MM) and Register Read (345MM) Data will issue to the market as normal on the morning of Friday, 6th March.
- For Read Date 6th March, Market Participants can expect to receive their HH Interval (343MM) and Register Read (345MM) Data on the evening of Sunday, 8th March
- For Read Date 7th March, Market Participants can expect to receive their HH Interval (343MM) and Register Read (345MM) Data as normal on the morning of Sunday, 8th March
- For Read Date the 8th March, Market Participants can expect to receive their HH Interval (343MM) and Register Read (345MM) Data as normal on the morning of Monday, 9th March

Urgent Re-Energisation requests during Market Outage



- Market Participants should contact (021) 4844317 during normal working hours (Monday to Friday between 9am and 5pm) or (087) 9982293 outside of normal working hours for queries relating to SPAYG re-energisations as per [WP0035 Contingency Process for SMART PAYG](#) and [Remote Switching Guidance Document](#)

- To ensure that no remote MCC changes are in progress at the time the Market Outage commences, MCC changes required to facilitate a Smart Data Services change (MCC12 / MCC16) will be queued from **17:00 on Thursday, 5th March**
- Any MCC changes to MCC12 / MCC16 in progress at this time will be queued and processed on resumption of normal service.
- This applies to MCC changes required to facilitate a Smart Data Services change requested as part of:
 - 010MM (Change of Supplier)
 - 013MM (Change of Customer Details)
 - 016MM (Change of Legal Entity)
- The relevant requesting process (CoS, CoLE, CoCD) will also be delayed until the completion of the MCC change.

Market Participants are advised that delays in CoS processing will apply where:

- A Remote MCC change is required to complete the CoS and is in progress at 17:00 Thursday, 5th March. The MCC change will resume processing on resumption of normal service, and the effective date of the CoS will be the same as the processing date of the MCC change.
- A re-energisation is required to complete the CoS and has not been carried out at the time the Market Outage commences. The re-energisation will be carried out (either remotely if eligible or via scheduled site visit) on resumption of normal service, and the effective date of the CoS will be the same as the re-energisation date.

- Please share this slide deck with your own relevant internal teams
- Market Participants should refer to the email issued to the Market via RMDS on Monday, 9th February.
- If Market Participants have any questions, please submit these via RMDS