

# Assurance Services for the Retail Electricity Market

**Industry Governance Group (IGG)**

Version 1

11<sup>th</sup> March 2026

# Balance Scorecard - Gathering Feedback for Success

## Supplier Scorecards

- Supplier Scorecards for the six-month period from 1st July 2025 to 31st December 2025 (H2 2025) were distributed on 13th February 2026.
- These H2 2025 Scorecards represent the first release to the ROI Retail Electricity Market following last year's approval of the New Entrant & Market Participant Assurance Strategy and Approach.

## Requesting Feedback

- Feedback received so far has been constructive and beneficial.
- We kindly ask for any additional feedback by the end of this week (13th March 2026) to help finalise preparations for the upcoming lunch and learn session.

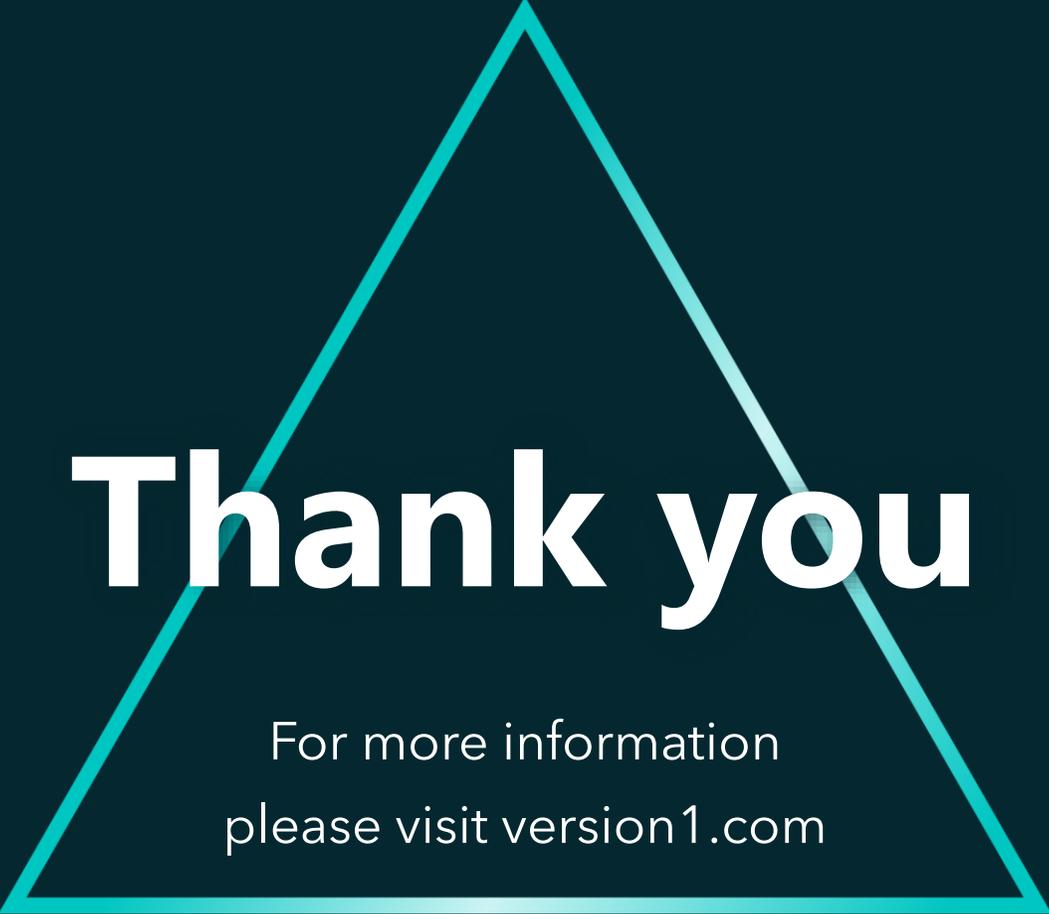
## Lunch and Learn Session

- The lunch and learn session will be scheduled to address common themes observed across the industry (that are not confidential to individual suppliers).



# New Entrant and Market Participant Assurance Activity

- **New Entrant Assurance**
  - Two new market entry applications are currently being processed.
- **Requalification and Material Change Assurance**
  - Several material change / requalification applications are currently being processed.



# Thank you

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