



Assurance Services for the Retail Electricity Market

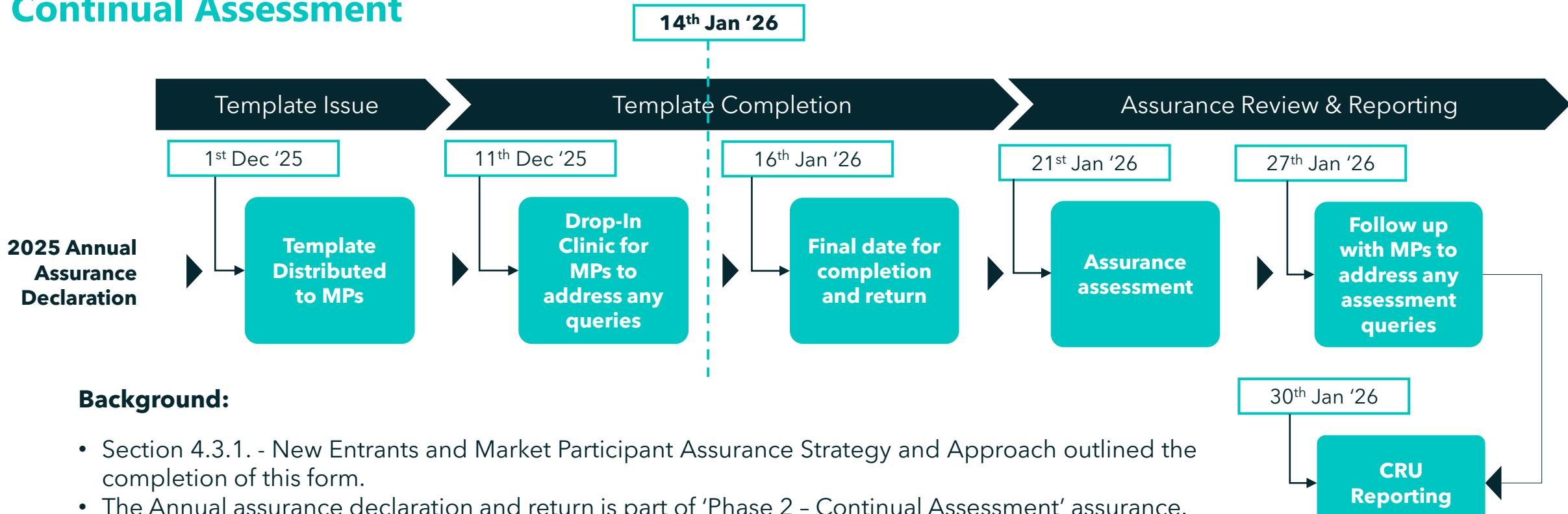


Industry Governance Group (IGG)

Version 1

14th January 2026

Continual Assessment



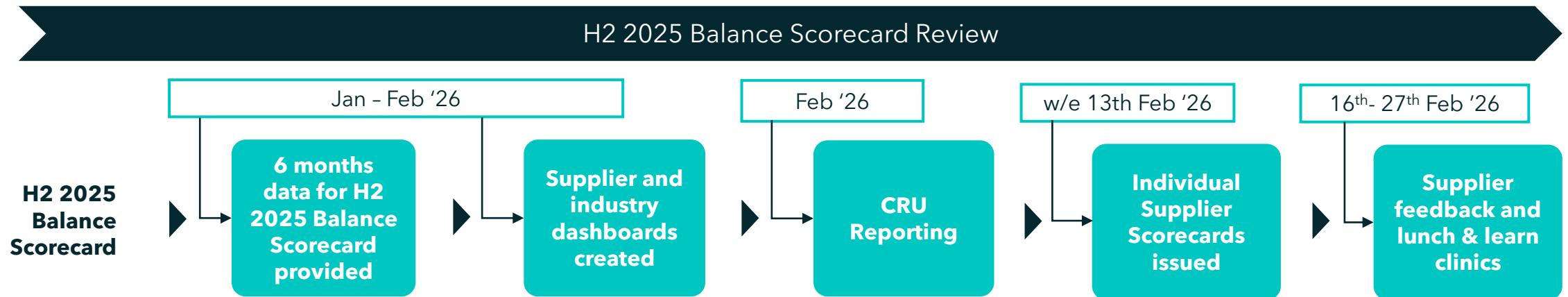
Background:

- Section 4.3.1. - New Entrants and Market Participant Assurance Strategy and Approach outlined the completion of this form.
- The Annual assurance declaration and return is part of 'Phase 2 - Continual Assessment' assurance.
- Declaration period is January to December 2025 annually (calendar year).
- Slides were distributed at the November 2025 IGG providing guidance on completing the Large and Small Supplier declaration templates.

Update:

- A Drop-In clinic was held to assist with MP queries on 11th December @ 2pm.
- The Final agreed date for Supplier completion and return is Friday 16th January 2026.

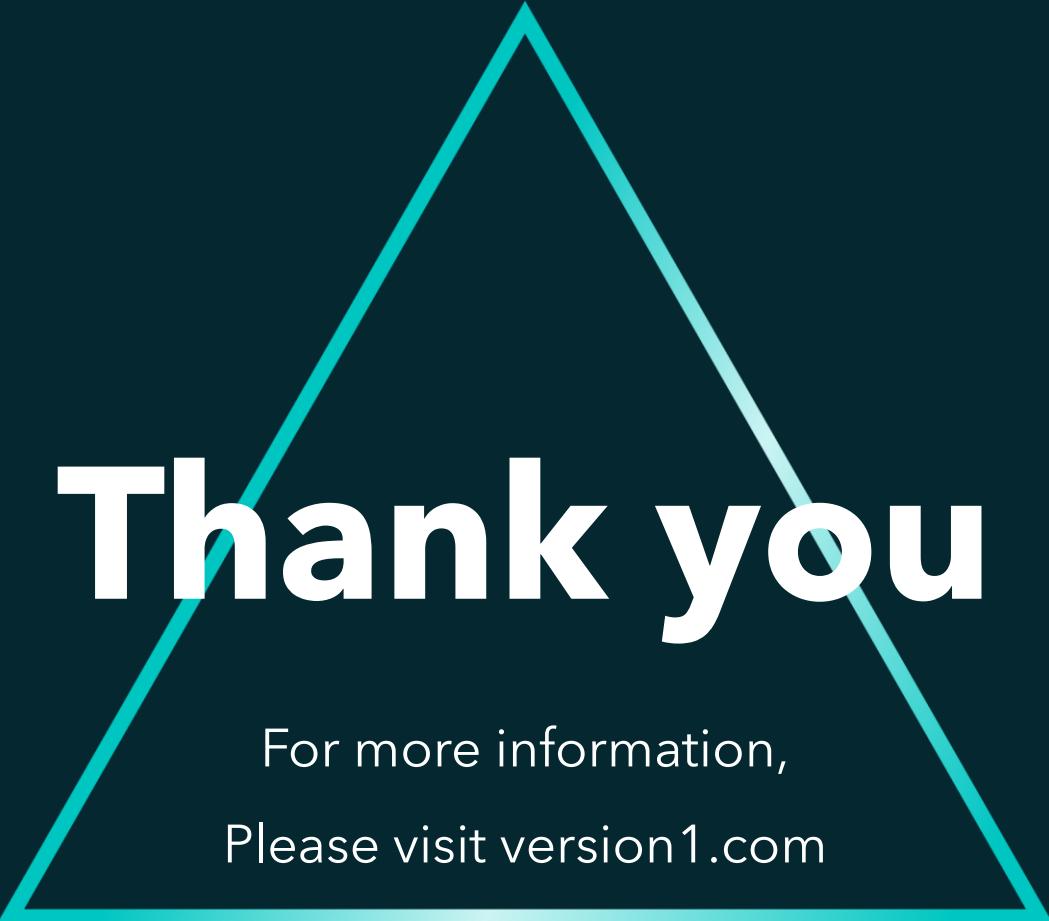
Balance Scorecard Process and Timeline



- Section 4.3.2. - New Entrants and Market Participant Assurance Strategy and Approach outlined the introduction of the Balanced Scorecard.
- The Balance Scorecard is part of 'Phase 2 - Continual Assessment' assurance.
- Two Balance Scorecards will be produced annually for 6-month periods to the end of June and December.
- The H2 2025 Balance Scorecard process and timeline has been provided above.
- Supplier lunch and learn / drop-in clinics will be arranged following provision of the Supplier scorecards.

New Entrant and Market Participant Assurance Activity

- **New Entrant Assurance**
 - Two new market entry applications are currently being processed.
- **Requalification and Material Change Assurance**
 - Several material change / requalification applications are currently being processed.



Thank you

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