

CRU Update

Industry Governance Group

1st July 2026

CRU Update

■ Call for Evidence (CfE) on Affordability

- The deadline for submissions to the CRU's Call for Evidence on Protecting and Supporting Customers Facing Sustained High Energy Prices has been extended until Friday 3rd July.

■ CRU Additional Customer Protection Measures

- Submissions on the effectiveness of the 2025/26 Additional Customer Protection Measures can be submitted to retaildata@cru.ie until 10th July, with a decision paper on the 2026/2027 forthcoming in August.

■ CRU Consultation on Supplier Handbook

- CRU is expecting to launch a consultation paper within Q3 2026 on the implementation of the decisions from the recent GPAYG Decision Paper into the handbook. Consultation may also include other outstanding issues/clarifications which require handbook implementation, but these will be clearly identifiable in the consultation paper.

CRU Update

■ Retail Market Monitoring Template – ‘P40: Average Annual Bill’

- CRU held a workshop on Parameter 40 : Average Annual Bill on the 24th June 2025.
- The purpose of this workshop was to ascertain what improvements could be made to this metric to capture a more accurate measure of the annual bill of a tariff.
- CRU proposed a new calculation as to how P40 is determined, suppliers are asked to please e-mail retaildata@cru.ie informing the CRU if this new calculation is possible by Friday 17th July.