



NETWORKS

Industry Governance Group (IGG) Presentation

ESB Networks Retail Market Services

1st July 2026



Agenda

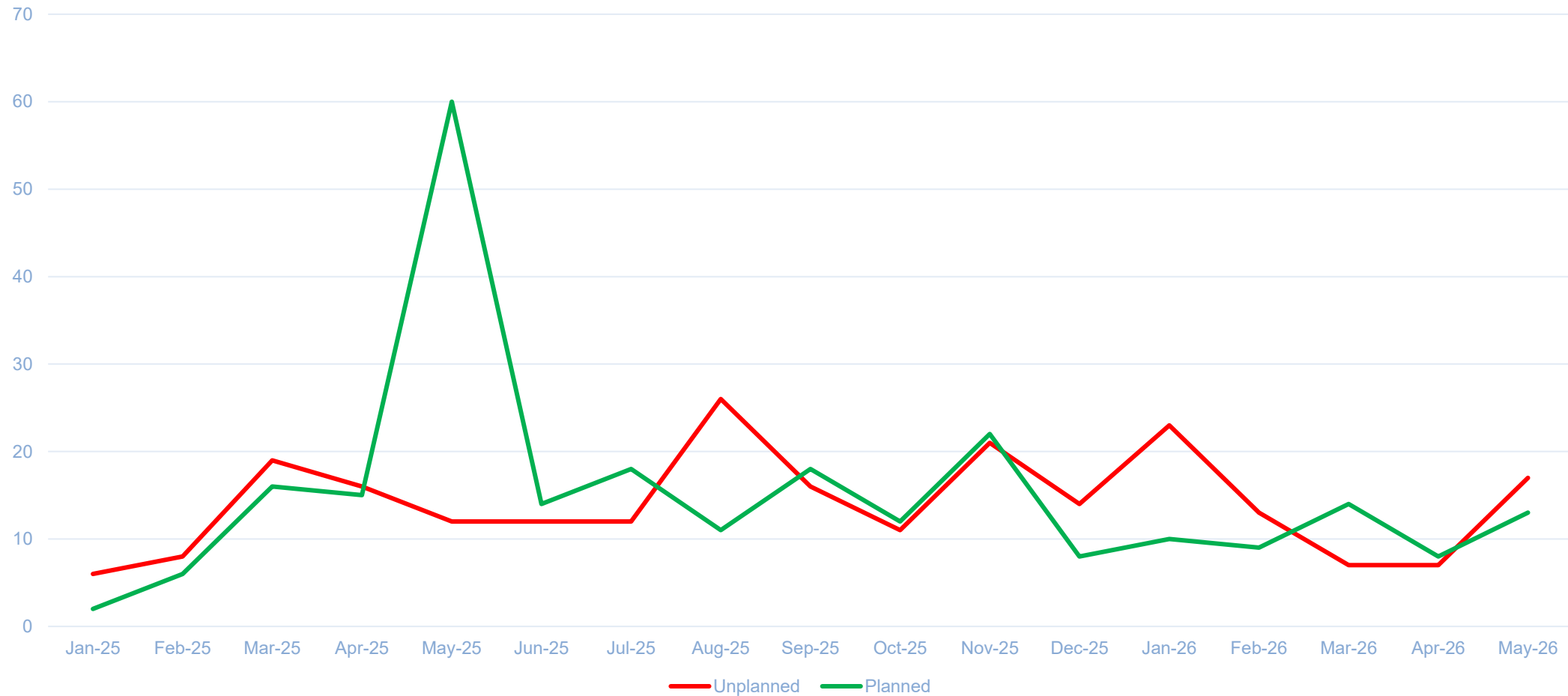
1. TIBCO Market Activity
2. TIBCO HUB and EMMA Upgrade
3. Market Systems Upgrade - AMI Systems
4. Market Systems Update (Three Month Update)
5. Market Participant Survey 2025
6. Market Message Owners Guide
7. March AMI Incident
8. MEC Sharing (Hybrid)
9. AOB

TIBCO Market Activity - Market Message Volumes



TIBCO Market Activity - Outages

Outages 2026



TIBCO Market Activity - Outages



Supplier Planned & Unplanned Outages - 2026

April 2026 - <u>Planned</u> Count				April 2026 - <u>Unplanned</u> Count				May 2026 - <u>Planned</u> Count				May 2026 - <u>Unplanned</u> Count			
Supplier	Planned Count	Supplier	Planned Count	Supplier	Planned Count	Supplier	Planned Count	Supplier	Planned Count	Supplier	Planned Count	Supplier	Unplanned Count	Supplier	Unplanned Count
Supplier1	1	Supplier13	1	Supplier1	0	Supplier13	0	Supplier1	1	Supplier13	1	Supplier1	0	Supplier13	0
Supplier2	0	Supplier14	0	Supplier2	0	Supplier14	0	Supplier2	0	Supplier14	2	Supplier2	6	Supplier14	1
Supplier3	0	Supplier15	0	Supplier3	0	Supplier15	0	Supplier3	2	Supplier15	0	Supplier3	0	Supplier15	0
Supplier4	0	Supplier16	0	Supplier4	0	Supplier16	0	Supplier4	1	Supplier16	0	Supplier4	0	Supplier16	1
Supplier5	2	Supplier17	0	Supplier5	0	Supplier17	0	Supplier5	2	Supplier17	0	Supplier5	1	Supplier17	0
Supplier6	0	Supplier18	0	Supplier6	0	Supplier18	0	Supplier6	0	Supplier18	0	Supplier6	2	Supplier18	0
Supplier7	0	Supplier19	0	Supplier7	0	Supplier19	0	Supplier7	0	Supplier19	0	Supplier7	0	Supplier19	0
Supplier8	0	Supplier20	1	Supplier8	0	Supplier20	3	Supplier8	0	Supplier20	0	Supplier8	3	Supplier20	2
Supplier9	0	Supplier21	0	Supplier9	0	Supplier21	0	Supplier9	0	Supplier21	0	Supplier9	0	Supplier21	0
Supplier10	2	Supplier22	1	Supplier10	0	Supplier22	0	Supplier10	2	Supplier22	2	Supplier10	0	Supplier22	1
Supplier11	0			Supplier11	3			Supplier11	0			Supplier11	0		
Supplier12	0			Supplier12	1			Supplier12	0			Supplier12	0		
		Total	8			Total	7			Total	13			Total	17

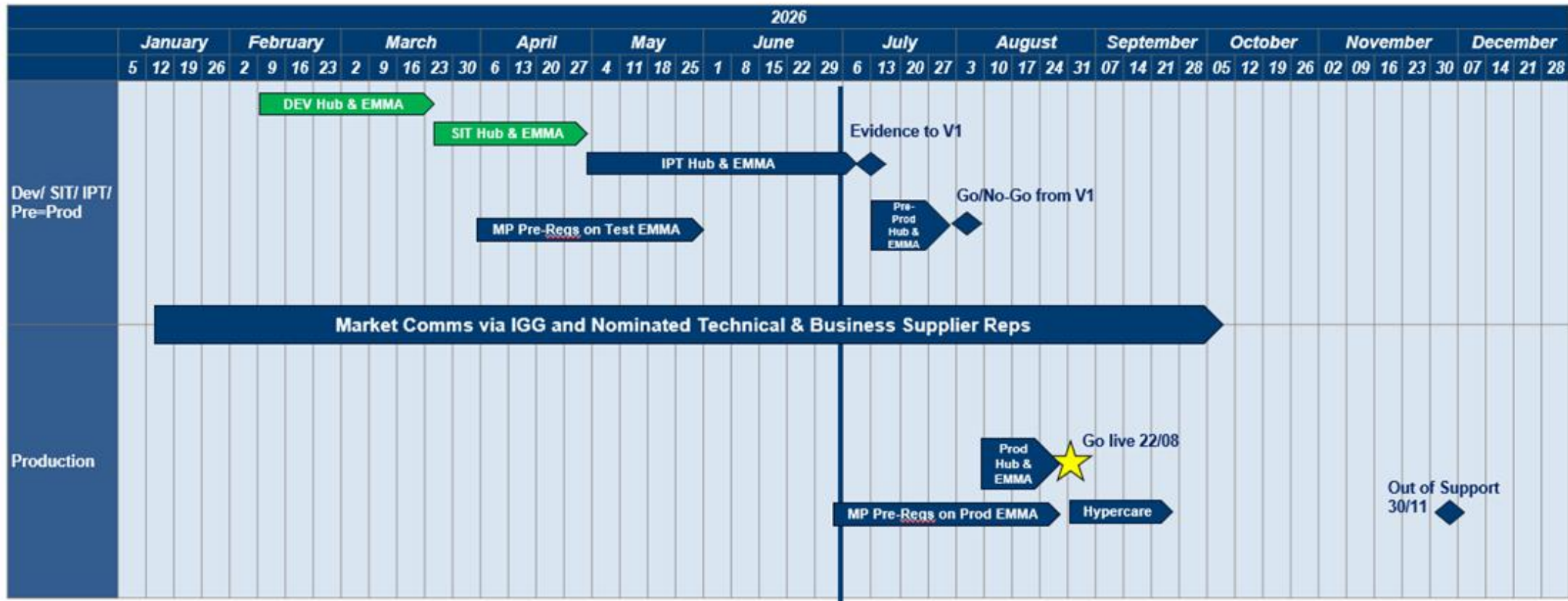
Reminder: For outages that can be planned, these should be logged on the Market Participants TIBCO EMMA and the Retail Market Hub Support team will pick these up to be logged and managed as planned outages. (Queries can be raised to: RetailMarketHubSupport@esb.ie).

- ESB Networks are currently progressing through the IPT and performance testing phase of the project (timelines on next slide).
- As advised previously, Market Participants are required to complete prerequisite items (Upgrade to Windows Server 2022 & Upgrade of Oracle19c database to 19.13 or later if required).
- For Market Participants that have successfully applied these prerequisite items on their **test** EMMA, these pre-requisite items should now also be applied to their **production** EMMA by **Friday 14th August**.
- There are two actions for Market Participants to note and complete:
 - Market Participants to advise the Retail Market Hub Support team via email to RMDS of any planned outage time and date being taken to accommodate the prerequisite upgrades on their **production** EMMA (must advise in advance of the outage).
 - Market Participants to provide email confirmation to RMDS that the prerequisite items (as mentioned above) have been applied to their **production** EMMA by ***Friday 14th August***.
- If the upgrade is carried out over a weekend, any issues will be reviewed by the Retail Market Hub Support team at the start of the next working day.
- Please raise any queries to ESB Networks and the Retail Market Hub Support via RMDS (rmds@esb.ie). It may also be useful to review the '*EMMA Upgrade Approach*' document that was circulated by RMDS in May.

TIBCO Hub and EMMA Upgrade 2026



TIBCO HUB & EMMA (LTS) Upgrade 2026 Timeline



Market Systems Upgrade - AMI Systems



- As previously advised, an AMI system upgrade will be required later this year.
- ESB Networks will provide an update at future IGGs on dates and the approach.
- Any lessons learned from the previous upgrade will be considered where relevant.

Market Systems Update (Three Month Update)

- For read dates 15th & 16th June, a higher than usual number of estimated Smart HH interval data issued both mornings. Actual HH data issued later the same day for both read dates.

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- ESB Networks identified 2 key areas for an action plan: RMS team structure overview and query handling improvements. A plan will be developed for these two areas and further updates will be provided at future IGGs.
 - Slides will be presented at the September in-person IGG meeting relating to RMS survey feedback.

Market Message Owners Guide

- A recent update was carried out on the Market Message owners guide.
- This important guide includes the point of contacts for each market message, as well as a named escalation point.
- Please ensure that all relevant internal teams have access to the most up to date version and are aware of the existence of the guide for directing queries.
- Please contact RMDS if you require access to the Market Message owners guide.

March AMI Incident



MEC Sharing (Hybrid)

- CRU published their decision on the 17th April to implement a policy on the sharing of Maximum Export Capacity behind a single connection point for onshore electricity generation/storage projects: [Link to CRU decision](#)
- A webinar took place on Thursday 25th June and the joint ESB Networks/EirGrid roadmaps will be published on the ESB Networks website shortly.
- As noted on the webinar, any relevant retail market updates will be shared at future IGG meetings.

Retail Market Systems Development Plan

- Progress is continuing through ongoing engagement between ESB Networks and the CRU.
- The plan is scheduled to be published for consultation in mid-July, for a four-week consultation period.
- A dedicated overview session will also be held during this consultation period.
- Further details will be communicated via an email from RMDS upon publication of the consultation, which will also include the details for the overview session.

SSL Certificates

- Engagement continues with the vendor (TIBCO) on changes to the SSL certificate renewal periods.
- Potential options have been identified by the vendor and will be presented to ESB Networks in the coming weeks.
- Suitability will be assessed by ESB Networks, and an update will be provided to IGG afterwards.
- Market Participants will still need to renew their SSL certs every 200days.

Thank you