

IGG Meeting Minutes

Date:	1 st July 2026	Time & Location	10:30 Microsoft Teams
Chair:	Jack O'Dwyer, CRU		
Attendees:	Name	Location	
	Suzanne Hudson, Sean McKevitt, Rebecca Duggan, Kyle Molloy	RMDS	
	Jack O'Dwyer, Anca Stanciu, Finn Crowe	CRU	
	Jason McKnight, Robin McLoughlin	Version 1	
	Siobhan Melvin, Damien Power, Emma Porter, Paul Harrington, Catherine Leen, Rachel Hassett, Bebhinn Lee Quinn, John Emerson	ESBN	
	James Long	MRSO	
	Angela Duane, Jamie Burke	Electric Ireland	
	Ian Mullins	BGE	
	Deirdre Lynn-King	Arden Energy	
	Peter Brett	EcoPower	
	Hannah McSwiggan	Go Power	
	Dee Crosbie, Jyothish Krishna, Kevin O'Kane	Flogas	
	Ceola McGowan, Tallis Dixon	Community Power	
	Audrey Keogan, Eralp Kameron, Anna Carnduff, Jade Donnan, Lyle Scott, Caoimhe McWeeney, Jonathan Kirkpatrick, Gonzalo Olarte-Martin	Energia	
	Aoife Coppinger, Mark O'Sullivan	PrePayPower	
	Karl Harding	Statkraft	
	Evan McAdam	Erova	
	Declan Hanna	SSE	
	Antoin O Lachtnain, Jennifer Condon	Pinergy	
	Judit Gal	Orsted	
Version Number	1.0		
Status			

Agenda:	
1.	General
2.	Actions from Previous IGGs/Conference Calls
3.	New IGG Actions
4.	CRU Update
5.	Version 1 Update
6.	Retail Market Design Service Update
7.	MRSO Update

8.	ESBN Update
9.	AOB

1. General

J O'Dwyer requested approval of the previous IGG Minutes of 3rd June 2026.

Minutes v1.0 approved.

2. Actions – Previous Conference Call & IGG

No previous actions

3. Actions – New IGG Actions

No new actions

4. CRU Update

J O'Dwyer gave the CRU update.

Please refer to slides.

I Mullins asked whether additional details on the upcoming updates to the Supplier Handbook would be shared.

J O'Dwyer advised that further information can be provided at the next IGG.

5. Version 1 Update

J McKnight gave the Version1 update.

Please refer to slides.

6. Retail Market Design Update

S Hudson gave the Retail Market Design Update.

Please refer to slides.

7. MRSO Update

J Long gave the MRSO update.

Please refer to slides.

8. ESB Networks Update

E Porter gave the ESNB update.

Please refer to slides.

TIBCO Market Activity - Outages

Refer to slides.

E Porter noted there was a higher number of unplanned Market Participant TIBCO EMMA outages in the month of May. Market Participants are reminded where outages can be planned these can be logged via the Market Participant TIBCO EMMA and the Retail Market Hub Support team will pick these up for managing.

TIBCO HUB & EMMA Upgrade

E Porter advised that IPT is progressing well and thanked those Market Participants that were able to partake in the performance testing exercise.

E Porter highlighted two actions for MPs to note:

- 1) confirm via email to RMDS of any planned outages being taken for applying the prerequisites to their production EMMA
- 2) Provide email confirmation by 14th August to RMDS advising that the prerequisites have been applied on their production EMMA.

Please refer to the recent email issued from RMDS on 29th June and it may be useful to review the upgrade approach document issued previously from RMDS and the associated timelines for activities, in particular go live.

Market Systems Upgrade - AMI Systems

Refer to slides.

Market Systems Three-Month Update

E Porter advised that estimated HH data issues to the market daily, however on these occasions in June ESNB wanted to flag that a higher number than usual estimated HH data issued for read dates 15th and 16th June, with the actual HH data issuing later on both evenings for both days.

The actual HH data was available on these read dates; however, it was not processed in time for issuing to the market and subsequently, estimates issued with the actual data issuing later on both evenings.

E Porter assured the estimated data issued is fine to use, and this is not linked to the March AMI incident. ESNB are liaising with the vendor around this.

I Mullins queried the rise in higher-volume estimates and was this a bigger issue manifesting

E Porter advised that the issue here was the delay in processing the data; the HH data was available, however it was not processed in time which resulted in estimates being provided those mornings.

P Harrington confirmed there is no indication this issue signals further problems and reiterated the validity of the estimated data issued.

K O'Kane asked what "liaising with the vendor" involves.

P Harrington explained that different vendors support different AMI system components, and the relevant vendor is engaging with ESB Networks where the issue was identified.

It was confirmed by P Harrington that the issue is not with the smart metering infrastructure, but with the system, hence the system vendor engagement.

Market Participant Survey 2025

Refer to slides.

Market Message Owners Guide

E Porter reiterated the importance of suppliers' operational teams having the market message owners guide for supporting supplier operational teams and for the effectiveness of getting their queries to the correct teams within ESNB.

Feedback received is that some supplier operational teams are not aware this document exists, and this will impact their ability to get queries resolved as they are not getting to the correct teams. To help with this, can suppliers please ensure teams have access to this document, as well as access to the most up to date version.

E Porter also mentioned there are escalation points for suppliers that are useful to have if required.

A Keoghan suggested implementing an auto-response when changes occur.

I Mullins asked which version this refers to. E Porter confirmed it was updated recently, so the version on the RMDS private website now is the current version.

S Hudson advised it could be circulated after the call. The document itself will advise the version date on the RMDS private website.

S Melvin emphasised the importance of the guide and asked MPs to share it with business teams to ensure queries are directed correctly.

March AMI Incident – Update

Refer to slides.

P Harrington stated that the root cause relates to file management and version control prior to release. The defect that caused the incident was identified by ESB Networks during testing and was resolved, however it was re-introduced at go-live.

K O'Kane asked whether the management controls relate only to the existing incident or if they identify further issues.

P Harrington advised the actions address the root cause of previous issue and will apply to future upgrades or changes linked to AMI.

R Hassett provided additional detail on the root cause.

P Harrington reiterated that AMI is continuously reviewed for upgrades and improvements.

I Mullins asked whether the controls apply across both the vendor and ESB Networks.

P Harrington confirmed that they apply to all parties.

D Crosbie asked if future issues could arise in other AMI components.

P Harrington again noted that AMI is continuously reviewed and monitored for potential issues.

E Porter thanked Market Participants for their time and input into the 1:1 sessions; these have been productive sessions which provide valuable insight for ESNB in the response and recovery of any future similar incidents.

MEC Sharing (Hybrid)

Refer to slides.

AOB

Retail Market Systems Development Plan

Refer to slides.

S Melvin advised MPs to contact RMDS if an extension of the consultation period was required beyond the four-week period advised

A O'Lachtnain stated that four weeks is insufficient and more time is needed.

S Melvin advised that ESNB will consult with CRU on extending the consultation period.

SSL Certificates

Refer to slides.

E Porter reminded that MPs will still need to update their certs every 200 days.

9. AOB

Next Steps

J O'Dwyer outlined the following dates in the calendar.

Next IGG Conference Call:

- Wednesday 5th August 2026, 10.30am

J O'Dwyer thanked MPs for attending the meeting.