

IGG Conference Call Meeting Minutes

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| Date: | 3 rd June 2026 | Time & Location | 10:30 am – Conference Call (Microsoft Teams) |
| Chair: | Jack O'Dwyer, CRU | | |
| Attendees: | Name | Location | |
| | Suzanne Hudson, Sean McKeivitt, Patrick Moran, Rebecca Duggan, Kyle Molloy | RMDS | |
| | Jack O'Dwyer, Jack Walsh, Finn Crowe, Anca Stanciu | CRU | |
| | Jason McKnight, Robin McLoughlin | Version 1 | |
| | Siobhan Melvin, Damien Power, Keith Fitzpatrick, Emma Porter, Emer Corcoran, Paul Harrington, Catherine Leen, Geraldine O'Shea, Rachel Hassett | ESBN | |
| | James Long | MRSO | |
| | Jamie Burke, Des McBride | Electric Ireland | |
| | Lynsey Moir | BGE | |
| | Gerard Taylor | Arden Energy | |
| | Hannah McSwiggan | GoPower | |
| | Peter Brett | EcoPower | |
| | Dee Crosbie, Jyothish Krishna | Flogas | |
| | Tallis Dixon | Community Power | |
| | Lyle Scott, Audrey Keogan, Anna Carnduff, Eralp Kameron, Gonzalo Olarte-Martin | Energia | |
| | Aoife Coppinger | PrePayPower | |
| | Declan Hanna | SSE | |
| | Brian Mahon | Panda Power | |
| | Jennifer Condron, Antoin O'Lachtnain | Pinergy | |
| | Judit Gal | Orsted | |
| Version Number | 1.0 | | |
| Status | | | |

| Agenda: | |
|----------------|---|
| 1. | General |
| 2. | Actions from Previous IGGs/Conference Calls |
| 3. | New IGG Actions |
| 4. | CRU Update |
| 5. | Retail Market Design Service Update |
| 6. | MRSO Update |
| 7. | ESBN Update |
| 9. | Version 1 Update |
| 10. | AOB |

1. General

J O'Dwyer requested approval of the previous IGG Minutes of 6th May 2026.

Minutes v1.0 approved.

J O'Dwyer reminded IGG Participants of the standard of professionalism and respect expected when communicating in this forum.

2. Actions – Previous IGG

J O'Dwyer advised no current open action items.

3. Actions – New IGG Actions

No new actions were logged.

4. CRU Update

J Walsh gave the CRU update.
Please refer to slides.

D McBride asked if the workshop referenced was only on the one element or included others, J Walsh advised it was just the one.

J Burke asked if the tables presented were presented to NEAT?
J Walsh advised that they were.

5. Version 1 Update

J McKnight provided the Version1 update.

Please refer to slides.

TIBCO Upgrade Assurance Approach approval sought – Approval granted.

6. Retail Market Design Update

S Hudson gave the Retail Market Design Update.

S Hudson asked MPs to put Name and Organisation into the chat for minutes purposes and also to respond to RMDS with any updates to Primary or Secondary IGG Representatives.

Please refer to slides.

MCR1234 brought for approval – Approval granted by IGG.

DR/MCR1239 brought for approval – Approval granted by IGG.

J Burked asked for clarification on the option of only offering one MCC option to customers when contacting them.

D Power confirmed this is correct.

A Keoghan asked if there would be guidance provided by CRU on how to deal with non-responsive customers.

C Leen presented slides with further information on MCR1234.

Please refer to slides.

J Burke raised questions on the batching process and referred to A Keoghan's earlier comments.

C Leen advised that the spreadsheet is used to plan out the exchanges.

7. MRSO Update

J Long advised that there was no update from MRSO.

8. ESB Networks Update

E Porter gave the ESNB update.

TIBCO Hub & EMMA Upgrades

Performance testing was completed with participating MPs following lessons learned from 2025 upgrades. Thanks were extended to all involved. MPs were reminded to review the shared approach document. In responding to a query raised by Electric Ireland K Fitzpatrick suggested a separate offline discussion with D McBride, who agreed.

AMI Essential Upgrade

Planned for Q4 (date TBC). Any lessons learned from the previous upgrade will be applied, with further details to follow closer to implementation.

March Multiplier Issue

P Harrington advised monthly updates will continue. The RCA remains ongoing, with a further update expected at the July IGG. Broader impacts on customers and MPs are also under assessment. One-to-one engagement calls will take place during June and July with IGG reps and operational call attendees invited. Any market participant that has not been contacted by the 12th June, and wishes to have a one-to-one to share operational experiences regarding this incident, should reach out to ESNB via RMDS.

Market Systems Update

Higher volumes of estimates issued for read dates 30 Apr–4 May, 13 May and 26 May are under review for lessons learned. In response to A Keoghan's query on the reason for more estimates being issued, E Porter confirmed reviews are ongoing.

Market Participant Survey

Feedback from the Ipsos reports has been reviewed and appreciated. For feedback items relating to IGG /RMDS; these will be passed on to RMDS for their review and consideration. Other RMS related feedback

will be discussed at the September in-person IGG meeting. An action plan will be developed focusing on two areas: RMS team reviews and query handling improvements.

MEC Sharing

Following the CRU decision published on 17 April, a joint ESB Networks/EirGrid roadmap will be published in the coming week, alongside a webinar which is planned for late June. ESB Networks is also reviewing retail market impacts and will share findings.

AOB

Retail Market Systems Development Plan

Progress continues through ESB Networks and CRU engagement. A public consultation is planned for end-July, with more detail expected at the July IGG. An informational webinar is also planned for during the consultation, and more information on dates will be shared at the next IGG in early July.

SSL Certificates

ESBN advised this is still under review with the vendor (TIBCO). An update will be provided at the July IGG or earlier via RMDS if available before 1 July.

9. AOB

J Burke raised the issue of a CTF drop for SMART PAYG. Confirmed firmware issue, asked if this could be included in future IGG Meetings.

D Crosbie asked for a timeline on when MCR1234 files will be received.

C Leen advised once a system change occurs in September they will be available after this point.

E Kameron asked where a query on MCC11 customers previously in receipt of Microgen estimates would go and how to determine if small scale or mini gen.

S Melvin advised resending query through RMDS and it could be reviewed.

Next Steps

J O'Dwyer outlined the following dates in the calendar.

Next IGG:

- Wednesday 1st July 2026, 10.30am

J O'Dwyer thanked MPs for attending the meeting.