

Assurance Services for the Retail Electricity Market

Industry Governance Group (IGG)

Version 1

3rd June 2026

Market Change Assurance Activity – TIBCO EMS & EMMA upgrade

- **TIBCO EMS & Window Server 2026 Upgrade - Market Change**

- The Assurance Approach was circulated to MPs on 22/05/2026, and approval is now being sought at this IGG meeting.
- As part of the 2026 TIBCO upgrade, the Windows operating system will be upgraded to Windows Server 2022 version alongside the EMS component upgrades.

- **Impact of Assurance**

- Self-Suppliers, Export Only, and Demand Side Units are not included because they do not operate an EMMA;
- Assurance will include an evaluation of ITA and IPT performance testing evidence;
- All evidence is expected to be provided by the ESNB project / TIBCO hub support team;
- Suppliers are generally not expected to submit evidence to the assurance body unless material issues emerge in relation to their individual TIBCO server upgrade;
- The Assurance Approach document outlines the assurance activities and the additional performance testing planned for the 2026 upgrade.

- **Assurance Timeline**

- Assurance activities will be conducted between 18th - 26th June 2026.



Thank you

For more information
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