

IGG Conference Call Meeting Minutes

Date:	5 th August 2026	Time & Location	10:30 am – Conference Call (Microsoft Teams)
Chair:	Anca Stanciu, CRU		
Attendees:	Name	Location	
	Sean McKeivitt, Patrick Moran, Rebecca Duggan, Kyle Molloy	RMDS	
	Jack O'Dwyer, Jack Walsh, Finn Crowe, Anca Stanciu	CRU	
	Robin McLaughlin	Version 1	
	Keith Fitzpatrick, Emer Corcoran, Catherine Leen, Geraldine O'Shea, Rachel Hassett, John Emerson, Aoife Gallagher, Bebhinn Lee Quinn	ESBN	
	James Long	MRSO	
	Jamie Burke, Angela Duane	Electric Ireland	
	Ian Mullins, Cormac Mannion, Mark Speers	BGE	
	Gerard Taylor, Deirdre Lynn-King	Arden Energy	
	Hannah McSwiggan	GoPower	
	Alan O'Meara	EcoPower	
	Dee Crosbie, Jyothish Krishna	Flogas	
	Tallis Dixon, Ceola McGowan	Community Power	
	Lyle Scott, Audrey Keogan, Anna Carnduff, Eralp Kameron, Gonzalo Olarte-Martin	Energia	
	Aoife Coppinger, Mark O'Sullivan	PrePayPower	
	Declan Hanna	SSE	
	Jennifer Condron	Pinergy	
	Judit Gal	Orsted	
	Karl Harding	Statkraft	
Version Number	1.0		
Status			

Agenda:

1.	General
2.	Actions from Previous IGGs/Conference Calls
3.	New IGG Actions
4.	CRU Update
5	Retail Market Design Service Update
6	MRSO Update
7	ESBN Update
9.	Version 1 Update
10.	AOB

1. General

A Stanciu requested approval of the previous IGG Minutes of 1st July 2026.

Minutes v1.0 approved.

2. Actions – Previous IGG

S McKevitt advised no current open action items.

3. Actions – New IGG Actions

No new actions were logged.

4. CRU Update

F Crowe gave the CRU update.

Consultation on the Supplier Handbook will primarily be focused on Gas PAYG. Sections will focus on billing, contract end, notification changes, alignment with legislation and requirement incorporation. The CRU intends for the paper to be published the week following the IGG for a 6-week consultation.

J Walsh updated the IGG on additional customer protection measures, expected to be largely unchanged since 2025.

On the support of customers regarding changing energy prices Call for Evidence, the CRU thanks MPs for feedback given and will review the contents before deciding next steps. The CRU will keep MPs in the loop regarding this.

On the Retail Market Monitoring Template, regarding change for parameter 40 (calculation of avg annual bill in most popular tariffs across suppliers), MPs have raised that potential changes do not suit them. The CRU confirms there is no change in parameter 40 as a result.

C Mannion queried when the Arrears and NPA Disconnections report is due to be published.

J Walsh advised that it went live yesterday.

5. Version 1 Update

R McLaughlin provided the Version1 update.

R McLaughlin advised that the Balance Scorecard to be provided to market participants shortly, R McLoughlin thanks MPs for their engagement.

6. Retail Market Design Update

S McKevitt gave the Retail Market Design Update.

Outages are scheduled for 23rd and 25th August, subject to approval.

7. MRSO Update

J Long advised that there was no update from MRSO.

Email queries from MPs relating to small scale generators to be addressed shortly by MRSO.

I Mullins had a query regarding very historical meter data being distributed. K Fitzpatrick encourages MPs to share MPRNs and this will be looked into.

8. ESB Networks Update

K Fitzpatrick gave the ESNB update.

TIBCO Hub and EMMA upgrade – Reminder that MPs have until August 14th to confirm back to ESNB that the two prerequisite items have been applied to MP Production EMMAs.

ESNB have completed performance testing with a number of MPs on Test EMMAs. Performance testing evidence provided to Version 1, subject to the Go/No Go decision based on this, to the TIBCO upgrade database – cutover weekend is planned to go ahead on weekend of 22nd/23rd August.

K Fitzpatrick presented slides regarding the cutover weekend, slides to be shared with MPs shortly.

On March AMI incident, ESNB has submitted a lessons learned report to CRU. ESNB thanks MPs that provided feedback. ESNB will provide an update on the recommendations at the in person IGG in September and future IGGs.

I Mullins queried if a close-out report could be created and shared with MPs. R Hassett confirmed ESNB can take this away and come back to MPs about how this can be shared.

ESNB successfully applied external certs to both TIBCO and EMMAs on 19th July. ESNB thanks Market Participants for the support with this.

MPRN look-up API; ESNB has advised MPs via RMDS they were required to apply their yearly updated client secret renewal key before expiry on August 1st. MPs required to apply this update to continue to use the service, if they have not already done so

Planned upgrade to AMI system to take place 24th October. Scope includes customer enabled P1 port, also validation to identify spikes in HH interval data. ESNB to provide further information at in-person IGG in September.

On 3-month incidents lookback; 1 in July. Delay in issuing 345MM registered read data. Delay in issuing of data for read date Friday, 24th July, MPs received read data on the evening of Monday, 27th July. The issue was picked up on morning of Monday, 27th July as part of BAU monitoring.

ESBN encourages all MPs to make use of the market message owners guide. ESNB advised that this is an important guide and the point of contacts for each market message, as well as a named escalation point are called out. ESNB asked MPs to ensure that all relevant internal teams have access to the most up to date version and are aware of the existence of the guide for directing queries

Review of feedback for market participants survey 2025 will be presented at the in person IGG in September. The 2 key areas of focus for the action plan are for the following areas: 1) RMS Teams & 2) Query handling improvement processes

RMS Development Plan, consultation due late August and will be published on ESNB website. Notification to be sent out to the market by RMDS. Overview session to be held by ESNB in CRU offices with MPs to inform responses to the consultation. Directly following the in person September IGG

SSL Certificates; ESNB are considering the solutions presented by the vendor. An update will provided on this at in-person IGG in September and future IGGs

I Mullins raised concern over the number of consultations coming out in such a short period of time.

9. AOB

Next Steps

A Stanciu outlined the following dates in the calendar.

Next IGG:

- Wednesday 9th September 2026, 11am In Person.

A Stanciu thanked MPs for attending the meeting.