



NETWORKS

Industry Governance Group (IGG) Presentation

ESB Networks Retail Market Services

6th May 2026

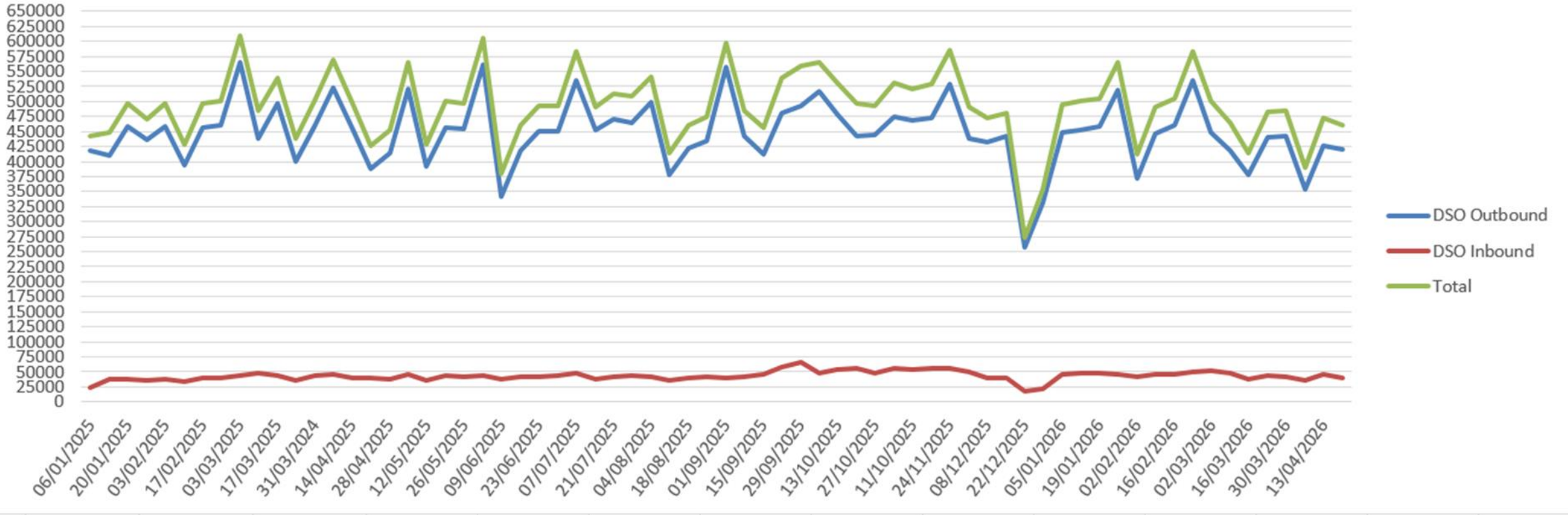


Agenda

1. TIBCO Market Activity
2. TIBCO HUB and EMMA Upgrade
3. Market Systems Upgrade - AMI Systems
4. Market Systems Update (Three Month Update)
5. Market Participant Survey 2025
6. Market Message Owners Guide
7. Multiplier Issue (March 2026)
8. MEC Sharing (Hybrid)
9. AOB

TIBCO Market Activity

Market Message Volumes 2025 & 2026

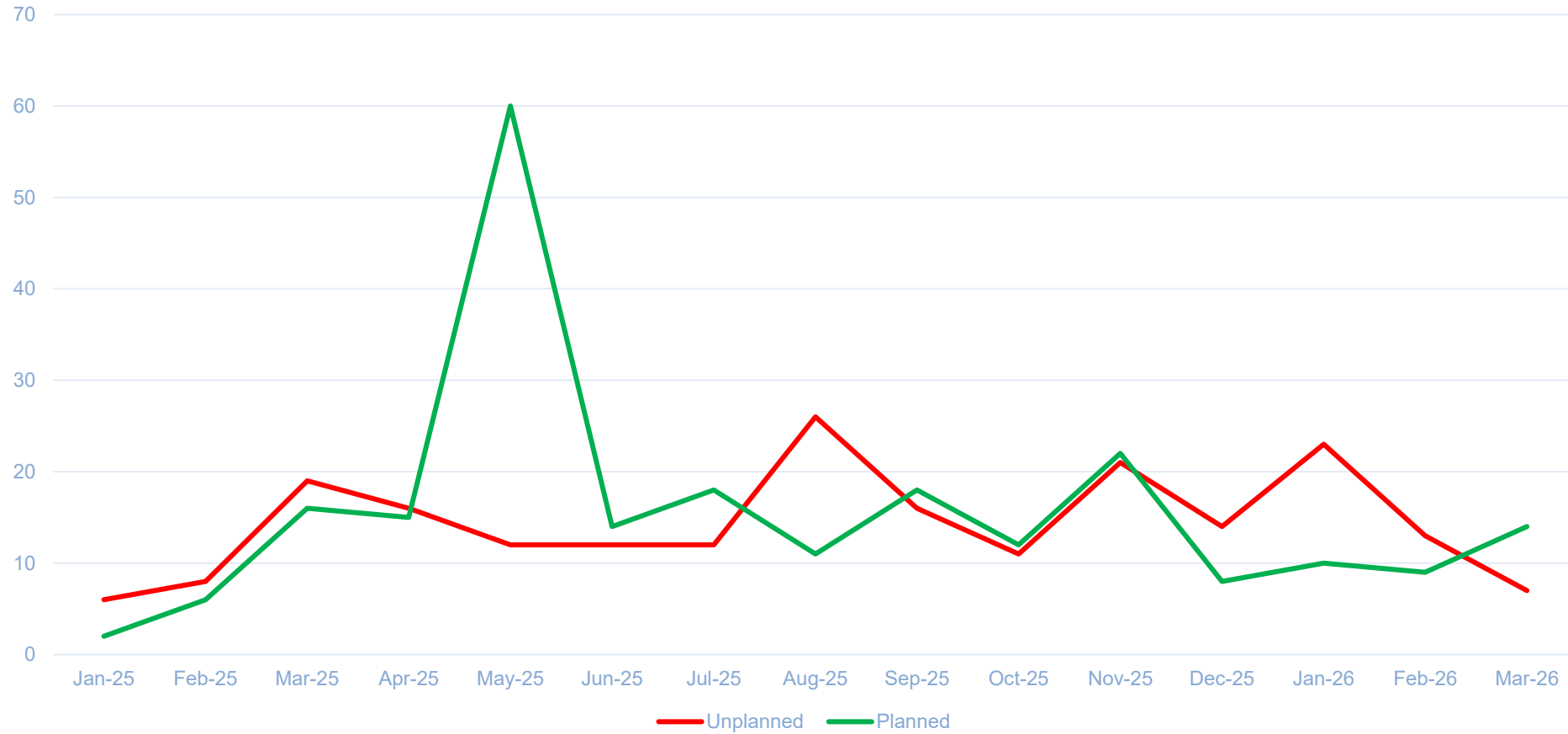


Supplier Planned & Unplanned Outages - March 2026

March 2026 - <u>Planned</u> Count				March 2026 - <u>Unplanned</u> Count			
Supplier	Planned Count	Supplier	Planned Count	Supplier	Unplanned Count	Supplier	Unplanned Count
Supplier1	1	Supplier13	1	Supplier1	0	Supplier13	0
Supplier2	0	Supplier14	0	Supplier2	0	Supplier14	3
Supplier3	1	Supplier15	0	Supplier3	0	Supplier15	0
Supplier4	2	Supplier16	0	Supplier4	0	Supplier16	0
Supplier5	2	Supplier17	0	Supplier5	0	Supplier17	0
Supplier6	0	Supplier18	0	Supplier6	1	Supplier18	0
Supplier7	1	Supplier19	1	Supplier7	2	Supplier19	0
Supplier8	0	Supplier20	2	Supplier8	0	Supplier20	0
Supplier9	0	Supplier21	0	Supplier9	0	Supplier21	0
Supplier10	1	Supplier22	2	Supplier10	1	Supplier22	0
Supplier11	0			Supplier11	0		
Supplier12	0			Supplier12	0		
		Total	14			Total	7

Reminder: For outages that can be planned, these should be logged on the Market Participants TIBCO EMMA and the Retail Market Hub Support team will pick these up to be logged and managed as planned outages. (Queries can be raised to: RetailMarketHubSupport@esb.ie).

Outages 2025 & 2026



TIBCO Hub and EMMA Upgrade 2026



- Regarding the pre-requisite items; reminder that Market Participants have until **Friday 22nd May** to complete the required pre-requisite items on their Test EMMA.
- Technical/Business contacts are asked to confirm to ESB Networks via RMDS when these pre-requisite items have been completed.
- ESB Networks has reached out to some Market Participants with a request to facilitate performance testing. Market Participants have been selected for this testing based on the type of Security Certificate they use to ensure that all Security Certificate types in use across the market are considered for testing.
- This extra level of testing was identified in the Lessons Learned that was completed following the TIBCO Upgrade Project in 2025 and will allow ESB Networks to performance testing using production market message volumes. This will help to mitigate issues identified following last year's Upgrade Project in 2025.
- Market Participants who have been contacted are asked to confirm by **Wednesday 13th May** if they agree to take part in the performance testing.

Market Systems Upgrade - AMI Systems



- As advised at April IGG, an AMI systems upgrade will be required later this year.
- ESB Networks will provide an update at future IGGs on dates and the approach.

Market Systems Update (Three Month Update)

- April - No unplanned Market Systems outages
- May (up to 1st May) - No unplanned Market Systems outages.

- ESB Networks are continuing to review the feedback provided in the Ipsos B&A reports.
- An update on next steps will be provided at the June IGG meeting.

Market Message Owners Guide

- A recent update was carried out on the Market Message owners guide.
- Please ensure that all relevant internal teams have access to the most up to date version and are aware of the existence of the guide for queries.
- Please contact RMDS if you require access to the Market Message owners guide.

Multiplier Issue – March 2026

- As agreed at the April IGG, the March multiplier issue will be included as an IGG agenda item.
- Since 8th April IGG update, data remediation has been completed.
- ESB Networks are undertaking a detailed review of all aspects of this incident and the response. We will provide updates of the outcome of this review at future IGG meetings.
- ESB Networks understands the significant impact the issue had on both Market Participants and customers and we thank Market Participants for their support and engagement during the incident and the weeks that followed.
- Reminder that single MPRN escalated billing queries or billing concerns around this issue can be escalated via nqhdc.esbnetworks@esb.ie (Reminder the subject line must state: “multiplier issue and the MPRN number”).

MEC Sharing (Hybrid)

- CRU published their decision on the 17th April to implement a policy on the sharing of Maximum Export Capacity behind a single connection point for onshore electricity generation/storage projects: [Link to CRU decision](#)
- The Climate Action Plan sets out a phased approach for facilitating hybrid technologies to maximise the efficient use of existing grid infrastructure and minimise the need for network reinforcement. The ability to share MEC has been identified as a key enabler of hybrid projects. (Hybrid projects combine two or more types of electricity generation technologies connecting through a single connection point on the electricity network).
- Part of this policy decision requires EirGrid and ESB Networks to prepare and publish an implementation roadmap. This roadmap is currently in progress and anticipated to be published in the near future. Following the publication, if required Eirgrid and ESB Networks may facilitate a webinar.
- From a Retail Market perspective, the ESB Networks RMD team will be conducting an impact assessment on this CRU decision in terms of impacts for the Retail Market and any associated changes required to market design and/or central market systems, noting that enduring arrangements for energy storage needs to be considered for the Retail Market.

AOB



Thank you