



NETWORKS

ESBN Presentation to the IGG

06 May 2026



Connecting to the Smart Meter

- ESB Networks would like to remind all Market Participants of the following information in relation to frequency of connecting to and reading a smart meter. Could you please make sure this brief note is issued across your operation teams in each supplier.
- Regardless of whether a customer's meter is MCC01, MCC02, MCC12, or MCC16, our systems **still connect to every smart meter every two hours**.
- The only operational difference is **how often we take a meter reading**:
 - **MCC12**: A reading is taken every two hours during each connection.
 - **MCC01, MCC02, MCC16**: A reading is taken once per day, even though the meter is still contacted every two hours.

Connecting to the Smart Meter

- There is **no functionality that allows a smart meter to be “turned on” or “turned off”**, and changing the MCC does **not** affect our communication schedule with the meter.
- If customers request to move back to MCC01 or MCC02 in an attempt to stop meter communication, this has **no impact** and leads to unnecessary follow-up and workload.