

IGG Meeting
Wednesday 9th September 2026

Agenda

Start: 11:00 Expected finish: 12.30

Chairperson: Jack Walsh, CRU

No.	Agenda Item		
1.	Minutes from Previous IGG Meeting	Jack Walsh, CRU	11:00 – 11:05
2.	Review of Action Items	Suzanne Hudson, RMDS	11:05 – 11:10
3.	CRU Update • Additional Customer Protection Measures • Supplier Handbook consultation • Customer Stakeholder Group in-person meeting	Jack Walsh, CRU	11:10 – 11:20
4.	Version 1 Update • Market Change and Continual Assessment Assurance Activity • New Entrant and Market Participant Assurance Activity	Robin McLaughlin, Version 1	11:20 – 11:30
5.	Retail Market Design Service Update • Outages • TWG Update	Suzanne Hudson, RMDS	11:30 – 11:35
6.	MRSO Update • Debt Flagging • Objections • Smart MCC Switches	Jim Long, MRSO	11:35 – 11:45
7.	ESB Networks Smart Update • SAP IS-U to SAP S4/HANA technical upgrade overview • P1 Port update	Catherine Leen, ESBN	11:45 – 12:00

8.	ESB Networks Update • AMI March 2026 Incident • AMI System Upgrade • TIBCO Market Activity • TIBCO HUB and EMMA Upgrade 2026 • Tibco Housekeeping • De-Registrations • Market Systems Update (Three Month Update) • Market Message Owners Guide • Market Participant Survey 2025 • AOB	Emma Porter, ESNB	12:00 – 12:20
9.	AOB		12:20 – 12:25
10.	Next Steps	Jack Walsh, CRU	12:25 - 12:30