



IGG Meeting Minutes

Date:	11 th December 2024	Time & Location	10:30 MS Teams
Chair:	J O'Dwyer, CRU		
Attendees:	Name	Location	
	Suzanne Hudson, Sean McKeivitt, Catherine Keane, Tracy Caffrey, Rebecca Duggan, Gary McInerney.	RMDS	
	Jack O'Dwyer, Jack Walsh, Anna Rourke.	CRU	
	Robin McLoughlin, Jason McKnight.	Version 1	
	Siobhan Melvin, Carl Murphy, Ken Tobin, Paul Harrington, Emer Corcoran, Damien Power, Catherine Leen, Rachel Hassett, Siobhan Gethings	ESBN	
	James Long	MRSO	
	Ian Mullins	BGE	
	Antoin O'Lachtnain	Waterpower	
	Gerard Taylor	Arden Energy	
	Sinead Butler	EcoPower	
	Jack McCarthy, Jyothish Krishna	Flogas	
	Desmond McBride, Jamie Burke, Amanda Griffen	Electric Ireland	
	Aoife Coppinger, Donovan Sheridan, Mark O'Sullivan	PrePay Power	
	Ceola McGowan	Community Power	
	Tallis Dixon	Bord Na Mona	
	Caoimhe McWeeney, Lyle Scott, Nadine McCrea, Anca Stanciu, Lisa Williamson	Energia	
Declan Hannah	SSE		
Jennifer Condron	Pinery		
Version Number	1.0		
Status			

Agenda:	
1.	General
2.	Actions from Previous IGGs/Conference Calls
3.	New IGG Actions
4.	CRU Update
5.	Version 1 Update
6.	Retail Market Design Service Update
7.	MRSO Update
8.	ESBN Update
9.	AOB

1 – General
<p>J O’Dwyer enquired if everyone was happy to sign off on v1.0 of the IGG minutes on 23rd November 2024.</p> <p>Minutes Approved.</p>

2. Actions – Previous Conference Call & IGG
<p>One action item has been carried forward.</p>

1170	Timeline and Programme for delivery of MCR1208.		
Discussion at IGG	An update will be provided on this action once prerequisites for delivery of MCR1208 have been updated.		
Forum Logged: IGG	Assigned to: ESBN	Status: Open	Due Date:

3. Actions – New IGG Actions
<p>No new action items were logged at the IGG.</p>

4. CRU Update
<p>J Walsh gave the CRU Update.</p> <p>Please refer to slides.</p>

5. Version 1 Update

J McKnight gave the Version 1 update.

Please refer to slides.

I Mullins stated that BGE are in favour of transparency across the market and stated it was assumed that an anonymised report would be available to Market Participants which would allow them to visualise their position across all market participants.

J McKnight confirms the guidance document does advise that an industry scorecard will be created which will include the industry average which MPs can compare against.

I Mullins states he was referring to being able to see where BGE are in terms of MPs as a whole, e.g. . 4th best score so 3 MPs ahead in terms of scoring.

R McLoughlin confirms this should be available through the averages provided on the industry scorecard.

C Murphy recognized that changes to the Retail Market assurance strategy have caused significant overhead in reviewing to maintain continuity. He questioned RMDS and CRU on the certainty ESB Networks can expect during the transition between assurance bodies. He also inquired about the core elements (Pillars) of the Retail Market Assurance Strategy that will remain consistent, regardless of which assurance body is in place.

J O'Dwyer explained that CRU would review existing assurance strategies to ensure alignment with new proposals. New additions, like the balance scorecard, would be managed by CRU after consultation. Lessons learned will be shared, and CRU is open to discussions.

C Murphy expressed concerns about changes being made for the sake of change, emphasizing that the new assurance body should not alter strategies just to establish a new identity. Some definitions within the strategy are not documented elsewhere in the Retail Market Design and should be included in a stable document, regardless of any changes in the assurance body. Cybersecurity should also be called out in the assurance strategy. Regarding the balance scorecard, clarity is needed on whether it will be subject to change with a new assurance body, considering the significant effort required from ESBN.

J Condron asked about a specific tracked change relating to material change timelines.

J McKnight clarified the change.

A O'Lachtnain noted the importance of an independent assurance body and questioned the benefits of altering the current model. Clarity was sought on the issuance of the first balance scorecard, confirmed by R McLaughlin to be in July 2025. C Murphy clarified his earlier comments, emphasizing the impact of changing assurance bodies and identifying consistent strategy elements. A O'Lachtnain stressed that any changes must align with the CRU's agreement for true independent assurance and inquired about the balance scorecard producer. R McLaughlin explained that ESBN would provide the report to Version1, who would then produce the scorecard. S Melvin added that assurance is for both the CRU and Market Participants, ensuring changes do not have a negative impact on the market. Clarity was also requested on copyright issues regarding the Version1 strategy.

J McKnight advised that copyright is likely the wrong word and it would be more that no assurance body would take exact wording from another assurance body's strategy and advised if the strategy would be subject to copyright it would need to be confirmed offline.

R McLaughlin advised that it would be at the discretion of CRU.

A O'Lachtnain stated that he would be in agreement, and it should not be prevented that the wording from the current strategy can be brought forward into the next should a new assurance body be appointed.

J Burke asked in relation to the scorecard if it will be a weighted average for MPs over all segments or will the scoring be segment by segment?

J McKnight confirmed that this was outlined in the guidance document issued previously.

6. Retail Market Design Update

S Hudson gave the Retail Market Design Update.

Please refer to slides.

A vote was called to approve DR/MCR1234 – This DR/MCR was not approved at this time.

Multiple MPs advised more time would be needed to assess this DR/MCR and various reasons including process and commercial offerings were raised.

IGG Meeting for January 2025 was initially scheduled for 8th January 2025 and it has been proposed to move this to the 15th January to allow for more time between meetings given the upcoming break. This was approved.

A O'Lachtnain asked for clarity on the remote switch activation and if this will have any impact on MPs?

R Hassett confirmed that there will be no impact until the following week when 114MMs start to come in to MPs.

7. MRSO Update

J Long gave the MRSO update.

Please refer to slides.

J Long confirmed as per the last IGG that a list of each MP's SSGs (Small Scale Generators) has been issued and the commitment made to meet with any MP's who request a meeting in relation to SSG are underway with some complete and some upcoming. If any MP would like to arrange a call who have not yet done so, please contact J Long in MRSO.

I Mullins advised BGE will be in contact regarding a direct call but at this time wishes to know if there are any improvements to be made and are they significant?

J Long advised the process has been reviewed and streamlined within MRSO.

I Mullins asked if this will be documented in a process flow that industry can use as issues with customers are continuing.

J Long confirmed that once a WP14 has been received it is processed immediately and relevant messages issued in a timely fashion, If examples could be provided on the customers facing issues it would assist in identifying the root cause.

D McBride asked which MPD07 is relevant for SSG?

J Long confirmed that the process contained in same has been adopted within MRSO. ESB Networks website contains guidance for customer and MP on what to expect from the process.

I Mullins also wished to have noted that BGE believe there is still much improvement needed to the current SSG process as continuing shortcomings are affecting Customer relationships and ability by supplier to fully settle customers payments.

8. ESB Networks Update

K Tobin gave the ESNB Update.

Please refer to slides.

I Mullins asked if the PAYG note will still be issued through RMDS?

S Melvin advised that the intention of including these dates in the EOY Working Arrangements was so the note would no longer need to be issued.

D McBride asked in reference to the Tibco upgrade expected in 2025, and if another update would be provided before it kicks off?

K Tobin advised that there will be an update closer to the date as the Tibco upgrade is dependent on V14.00.00 closing out hypercare at the start of April 2025.

9. AOB

Next Steps

J O'Dwyer outlined the following dates in the calendar.

Next IGG Meeting:

- Wednesday 15th January 2024

J O'Dwyer thanked MPs for attending the meeting.

Retail Market Design Service

www.rmdservice.com