



IGG Meeting Minutes

Date:	28 th August 2024	Time & Location	10:30 In Person
Chair:	J O'Dwyer, CRU		
Attendees:	Name	Location	
	Suzanne Hudson, Sean McKeivitt, Tracy Caffrey, Rebecca Duggan, Gary McInerney, John O'Reilly.	RMDS	
	Jack O'Dwyer, Jack Walsh, Anna Rourke.	CRU	
	Robin McLoughlin, Jason McKnight.	Version 1	
	Keith Fitzpatrick, Siobhan Melvin, Carl Murphy, Paul Harrington, Emer Corcoran, Ken Murray, Kevin O'Connor. Alan Keegan	ESBN	
	James Long.	MRSO	
	Ian Mullins.	BGE	
	Antoin O'Lachtnain.	Waterpower	
	Deirdre Lynn King.	Arden Energy	
	Adam Diamond.	Go Power	
	Canice Kenealy, Peter Brett, Jack Brett.	EcoPower	
	Jack McCarthy.	Flogas	
	Desmond McBride.	Electric Ireland	
	Aoife Coppinger.	PrePay Power	
	Ceola McGowan.	Community Power	
	Judit Gal, Lauren O'Sullivan.	Orstead	
	Caoimhe McWeeney.	Energia	
	Declan Hannah, Aine NiCheara, Fung Chiu, Jarryd Hoy.	SSE	
Kim Scullion.	Erova		
Jennifer Condron.	Pinery		
Apologies:			
Version Number	1.0		
Status			

Agenda:	
1.	General
2.	Actions from Previous IGGs/Conference Calls
3.	New IGG Actions
4.	CRU Update
5.	Version 1 Update
6.	Retail Market Design Update
7.	MRSO Update
8.	ESBN Update
9.	AOB

1 – General	
<p>J O’Dwyer enquired if everyone was happy to sign off on v1.0 of the IGG minutes on 17th July 2024.</p> <p>Minutes Approved.</p>	

1170	Timeline and Programme for delivery of MCR1208.		
Discussion at IGG	An update will be provided on this action once prerequisites for delivery of MCR1208 have been updated.		
Forum Logged: IGG	Assigned to: ESBN	Status: Open	Due Date:

2. Actions – Previous Conference Call & IGG	
One action item has been carried forward.	

3. Actions – New IGG Actions	
No new action Items were logged at the IGG.	

4. CRU Update	
<p>J Walsh gave the CRU Update.</p> <p>Please refer to slides.</p> <p>S Melvin advised MP’s that the unallocated funds cannot be returned before the 4th December 2024 but must be returned to ESBN by the 11th December 2024 to allow the CRU complaints process to complete. Refer to WP0034</p> <p>A O’Lachtnain stated that a moratorium on disconnections can increase debt in some cases. Jack W advised all factors were taken into consideration before a decision was made. D McBride & C McWeeney asked if timeline for application of credits will be considered with the current activity for v14.00 in the market. J Walsh advised no decisions have been made yet in relation to Government Electricity Credits.</p>	

5. Version 1 Update

J McKnight gave the Version 1 update.

Please refer to slides.

6. Retail Market Design Update

S Hudson gave the Retail Market Design Update.

Please refer to slides.

AOL asked what the rationale was behind the balance scorecard's implementation in ROI?

S Hudson advised to improve business process and the customer experience.

R McLoughlin advised that there will be no sanctions for suppliers on receipt of a negative score and that the scorecard tracks four key areas required for certification in the market. It also tracks customer request market messages.

A O'L asks if confidentiality may be an issue by giving the assurance body access to this data and if there is a legal basis for this under the MRA?

C Murphy advises that any assurance body in place will not have access to the data directly and will be provided with a report and that a legal basis may be required.

I Mullins asked if DSO would also be measured and included in the market average?

R McLoughlin advised that the Balance Scorecard could improve market procedures also by highlighting any common issues.

A O'L asks if this is a regulation change and advises he feels the MRA is not being adhered to, additionally no benefits have been shown that align with CRU strategy.

J O'Dwyer advises it can be a regulation change and this would be discussed after the feedback window closes.

A vote was called to approve DR1232 – This DR was approved.

A vote was called to approve DR1233 – This DR was approved.

A vote was called to approve DR1235 – It was agreed that additional information is required therefore approval will be sought at a future IGG.

A vote was called to approve DR1236 - This DR was conditionally approved and has been retrospectively approved following confirmation from Electric Ireland.

I Mullins advised that there is an issue with the MEC Data and would like to see this become visible.

C Murphy advised there may be a gap when MEC is updated and COS takes place, supplier will get MEC change but the MEC effective date will match COS date for new supplier.

If we were to introduce an effective date for MEC it would mean a significant redesign.

7. MRSO Update

J Long gave the MRSO update.

Please refer to slides.

J Long also highlighted that MRSO own the majority of Market Messages being proposed for the Balance Scorecard and will continue to engage with suppliers on queries outside of the scorecard.

A O'Lachtnain highlighted that the Market now has meter readings coming from different sources in ESNB referencing a specific customer issue.

C McWeeney stated that communication needs to be a factor considered with these types of data issues.

C Murphy advises that this is on ESNB radar and is being considered.

8. ESB Networks Update

K Fitzpatrick gave the ESNB Update.

Please refer to slides.

I Mullins asked about the Microgen Data issue from W/E 23rd August, seeking information on if this will be an ongoing issue?

C Murphy advises it was an unexpected issue with a server and storage capacity however it is possible in some circumstances that microgeneration data may be sent out of sequence for some read dates depending on availability of data. ESNB are aware that if the data is not recovered quickly this may cause issues on the Market Participant side.

A Keegan provided an update on DMSO.

Please refer to slides.

I Mullins asked if there were any expected impacts in the areas of monitoring and reporting on the areas that have merged, some activities have been reported on separately and will this continue, or will there be a new format of monitoring and reporting? Also will there be any impacts to the whole system approach that TSO/DSO have been working on.

A Keegan advised in relation to the monitoring and reporting element that there are multiple reporting requirements that may be subject to change in the future but are ongoing now. In relation to TSO/DSO, recently call for input has ended on multi-year plan and is due into CRU by the end of September. Further industry level engagement has been requested and has been taken into consideration.

A O'Lachtnain questioned programme management and the path taken through the DMSO pillars, seeking clarity on where programme management sits now in the organisation?

A Keegan advises that externally the programme management at the various forums will remain the same, the reference made previously was more internal to ESNB. There is a central function now within the ESB pillar, which is internal to networks across the various pillars.

C McWeeney & A O'Lachtnain advise that it may be helpful to see the organisation structure on a more in-depth level.

A O'Lachtnain asks is RMDS will remain in RMS even though it is a design function? Or is RMDS no longer

a design function.

P Harrington advises that RMDS responsibility and function remains unchanged and remain in RMS as before.

A O'Lachtnain asks for clarity on if RMDS is an administration service rather than a design service?

P Harrington advises RMDS remains unchanged.

C Murphy advises that ESNB interacts with RMDS in the same way all market participants interact with RMDS and will continue to do so.

A O'Lachtnain asks for clarification on who the current design authority is as per CRU decision, the implication was that it is RMDS.

C Murphy states that he believes the market has evolved so that the IGG is the design authority as this is the forum where designs are approved or not approved for the retail market.

A O'Lachtnain asks if there is a query on design implementation does that go to RMDS and also asks if there is a query regarding a non-conformance would RMDS be the arbitrator in that case?

C Murphy states that RMDS do not make decisions on design but are the administrator for the design and in the case above would log the issue and seek a resolution.

A O'Lachtnain states that if the IGG are the design authority, then the setup of same needs to be reviewed.

S Melvin adds that anything that comes out of DMSO impacting the retail market design will still be brought to IGG for approval and there would be no separate engagement.

C McWeeney advises that clarification would be welcome here.

A O'Lachtnain advises that decisions regarding smart were made elsewhere and not brought to IGG. Legislation provides a customer with rights that if not delivered by Market Participants could have implications.

9. AOB

C McGowan asked if it was advised who the supplier leaving the market is?

J O'Dwyer advises that this is not public yet.

Next Steps

J O'Dwyer outlined the following dates in the calendar.

Next Conference Call:

- Wednesday 25th September 2024

J O'Dwyer thanked MPs for attending the meeting.

Retail Market Design Service

www.rmdservice.com