



IGG Meeting Minutes

Date:	08 th May 2024	Time & Location	10:30 In Person
Chair:	J O'Dwyer, CRU		
Attendees:	Name	Location	
	Suzanne Hudson, Sean McKeivitt, Catherine Keane, Rebecca Duggan, Gary McInerney, John O'Reilly.	RMDS	
	Jack O'Dwyer, Jack Walsh, Anna Rourke.	CRU	
	Robin McLoughlin, Jason McKnight, Bronagh Sweeney.	Version 1	
	Emer Corcoran, Emma Porter, Damien Power, Catherine Leen, Siobhan Melvin, Carl Murphy, Paul Harrington.	ESBN	
	Marion Otieno.	MRSO	
	Lyndsey Moir	BGE	
	Sinead Butler, Peter Brett, Alan O'Meara, Canice Kenealy.	EcoPower	
	Andrew McKinnon.	Flogas	
	Desmond McBride, Ken Tobin.	Electric Ireland	
	Aoife Coppinger, Mark O'Sullivan.	PrePay Power	
	Ceola McGowan, Jonathan Kirkpatrick.	Community Power	
	Lyle Scott, Anca Stanciu, Lisa Williamson, Caoimhe McWeeney, Imelda McCoy, Kyle Waddoups.	Energia	
	Declan Hannah,	SSE	
Jennifer Condron.	Pinergy		
Apologies:	1.0		
Version Number			
Status			

Agenda:	
1.	General
2.	Actions from Previous IGGs/Conference Calls
3.	New IGG Actions
4.	CRU Update
5.	Version 1 Update
6.	Retail Market Design Update
7.	MRSO Update
8.	ESBN Update
9.	AOB

1 – General

J O'Dwyer enquired if everyone was happy to sign off on v2.0 of the IGG minutes on 10th April 2024.

Minutes Approved.

2. Actions – Previous Conference Call & IGG

One New IGG Action has been created retrospectively.

1170 – Timeline and Programme of Delivery for MCR1208.

3. Actions – New IGG Actions

No new action Items were logged at the IGG.

4. CRU Update

J O'Dwyer gave the CRU Update.

Please refer to slides.

A Coppinger enquired if at present many changes are expected to the handbook?

A Rourke advised currently there are no major changes only smaller clarifications.

L Moir asked if the June date mentioned was for consultation or just a view of the changes for market participants before consultation?

J Walsh confirmed that suppliers will have an opportunity to provide feedback in June and prior to this there will be a customer stakeholder group meeting to gather feedback.

L Moir asked for further clarification on the type of consumer protection measures being updated, i.e. Temporary Winter measures.

J Walsh confirmed that this is correct and that it was previously outlined what items within the handbook that the temporary measures related to. It was also stated that these measures have been in place for the last 2 years.

C McWeeney asked regarding the additional customer protection measures if there would be a formal consultation to cover these, as any changes to the handbook would have had this previously but these measures when introduced did not.

J Walsh advised there will be an opportunity for Market Participants to provide feedback on any changed made and that these measures have been in place for 2 years at this point.

C McWeeney stated that they were temporary measures and not advised as being permanent at the time of introduction.

J Walsh responded that there were extraordinary measures at the time, but costs and customer arrears levels have not changed significantly since their introduction, if anything they have got worse. These measures could not be removed as the reason for their introduction have not been eliminated. There will be a consultation period where feedback can be provided.

A McKinnon also stated that usually a formal consultation process would occur where new measures are introduced to the handbook. It is assumed that there will be limited deviation from the measures already in place and that it will be a continuation of process' already in place for the winter months however if there are significant changes that consideration be given for an implementation time for market participants. In addition will other changes be given a separate consultation or be included within the same one?

J Walsh advised that the enduring Microgen solution is not included in the handbook and would not be considered at this stage and reiterated that CRU are conscious of the need for feedback from Market Participants.

S Melvin asked that if the customer protection measures will include the Winter moratorium for vulnerable customers and if so when will the decision be made on when the changes are being brought forward?

J Walsh confirmed that this is being considered but does not believe that a definitive date will be included.

S Melvin stated that anything requiring system changes would need adequate notice before implementation.

J Walsh advised CRU are conscious of this.

5. Version 1 Update

R McLaughlin gave the Version 1 update.

Please refer to slides.

D McBride asked that having seen no reference to Smart PAYG within the Formal Assessment Agenda was there a reason for this?

R McLaughlin advised that it is included, and it would be expected in the responses to some of the questions asked, for example in the business transformation side.

C McWeeney asked if all Market Participants will receive individual feedback ahead of the formal assessments or if it would just be an overview?

R McLaughlan advised that this could be requested and would be provided.

6. Retail Market Design Update

S Hudson gave the Retail Market Design Update.

Please refer to slides.

A vote was called to approve re-versioned MCR1221.- This was passed at the meeting.

7. MRSO Update

M Otieno gave the MRSO update.

Please refer to slides.

8. ESB Networks Update

E Porter gave the ESNB Update.

Please refer to slides.

With regards to the Market Participant Survey 2023 Action Plan, E Porter advised that RMDS will be engaging with Market Participants for item number 1, Sources of Retail Market Information.

C Murphy stated in relation to a query received from a Market Participant on non-zero power outage adjustments in December of 2023, a manual consumption correction was performed on impacted MPRNS with a threshold of 20kwh. This threshold was only applicable to manual corrections at that time and not the corrections being issued in recent months as they are being actioned through the central market systems.

9. AOB

Next Steps

J O'Dwyer outlined the following dates in the calendar.

Next Conference Call:

- Wednesday 05th June 2024

J O'Dwyer thanked MPs for attending the meeting.

Retail Market Design Service

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