CRU Update Industry Governance Group 24th August 2022



CRU Policy Update

- Smart Meter Data Access Code Consultation Paper was published on the 6th July with a closing date for submissions of August 31st 2022.
- National Energy Security Framework CRU Package of Customer Protection Measures- to be published shortly.
- New CRU Approvals Process Codes of Practice, Customer Charter etc. From the 15th of August, the CRU is changing its process to approve certain supplier documents (codes of practice, customer charter, terms and conditions of supply (domestic general), customer bill and PAYG Statement). The new process requires the supplier to fill out the templated declaration of compliance approval will be based on the suppliers declaration. Full details here: Notification to Energy Suppliers: CRU Approval of Documents Commission for Regulation of Utilities

