

IGG Conference Call Meeting Minutes

Date:	2 nd February 2022	Time & Location	3pm - Conference Call
Chair:	Sarah McCauley, CRU		
Attendees:	Name	Location	
	Brid O'Donovan	CRU	
	Lindsay Sharpe, Alice Mooney, Oonagh Delaney, Catherine Keane, Patrick Moran	RMDS	
	John Bracken, Carl Murphy, Siobhan Melvin, Alan Keegan Emer Corcoran, Ken Murray, Carmel O'Connor, Sinead O'Hagan, Donal O'Connor	ESBN	
	Sarah Fuller, Simon Fox-Mella	Gemserv	
	Jim Long	MRSO	
	Ian Grant	Panda Power	
	Eoin McGurk, Ger Harnett	BGE	
	Aaron Currie	SSE	
	Fergal Purcell	Arden Energy	
	Cian Fitzgerald, Imelda McCoy, Caoimhe McWeeney	Energia	
	Andrew McKinnon	Flogas	
	Jessica Gregory, Patricia Ventura	Community Power	
	Eoin Brennan, Keith Donnelly	Naturgy	
	Odhran Mullen	Cenergise	
	Mark Phelan, Susan Whyte, Emer McMahan	Electric Ireland	
Peter Brett, Canice Kenealy, Jack Brett	Ecopower		
Donovan Sheridan, Brigid Reilly, Anne Hickey	Prepaypower		
Apologies:			
Version Number	1.0		
Status			

Agenda:	
1.	General
2.	Approval of previous IGG Minutes
3.	IGG Actions
4.	CRU Update
5.	Retail Market Design Update

6.	MRSO Update
7.	ESBN Update
8.	Gemserv Update
9.	Notice Board Planned Maintenance, Reminders from IGG, etc.
10.	AOB

1 – General

S McCauley requested approval of the previous IGG Minutes of 12th January 2022. Minutes v1.0 deemed approved.

2. Actions – Previous Conference Call & IGG

L Sharpe provided the Action Item Update:

- **1 - Carried forward Action from the last IGG.**

1147	Supplier Categorisation for new entrants – RMDS to look into the categorisation for new Suppliers entering the Retail Market.		
Update for CC	<ul style="list-style-type: none"> ▪ L Sharpe reported that RMDS has been working with CRU on reviewing the criteria for a small Supplier. She hopes to come back to this group with an update in the next few months. 		
Discussion at CC	<ul style="list-style-type: none"> ▪ Action to remain open. 		
Forum Logged: IGG	Assigned to: RMDS	Status: Action Remains Open	Due Date: 02.03.2022

3. Actions – New Conference Call Actions

2 new Actions were logged at the Conference Call.

1149	Additional Assurance for Phase 2 of NSMP – MPs to provide feedback by Wednesday 16th February 2022 to RMDS on potential additional assurance for Phase 2 of the NSMP outside of the assurance approach for the V14.00.00 market schema release and testing of retail market messages and processes.		
Discussion at IGG	<ul style="list-style-type: none"> ▪ See Section 5 Retail Market Design update for details. 		
Forum Logged: CC	Assigned to: MPs	Status: NEW Action	Due Date: 16.02.2022

1150	Electricity Costs Bill – Suppliers to revert to ESNB by Wednesday 9th February 2022 on how long it will take them to apply the credit following receipt of the funds.		
Discussion at IGG	▪ See Section 7 ESNB Update for details.		
Forum Logged: CC	Assigned to: Suppliers	Status: NEW Action	Due Date: 09.02.2022

4. CRU Update
<p>S McCauley provided the CRU update.</p> <p><u>Microgeneration</u></p> <p>The Microgeneration Guidance Note was approved last Wednesday. CRU is hoping to publish it by the end of this week.</p> <p><u>Smart Meter Data Access Code</u></p> <p>The legislation is progressing on this. CRU understands that the SI has been signed by the Minister. CRU is still on target to publish the consultation paper by the end of Q1 2022.</p> <p><u>Supplier Handbook</u></p> <p>CRU is aiming for publishing the Decision paper which relates to the changes on Smart PAYG in Q1 2022.</p> <p><u>Electricity Costs Bill 2021</u></p> <p>The legislation on this is progressing and is going to the Dáil today for discussion. It is available to watch on the Oireachtas website. CRU is working on the Guidance note. The industry meetings which have been held so far have been really helpful in pulling that together. CRU will be working with the Department to provide dates for the regulations.</p>

5. Retail Market Design Update
<p>L Sharpe gave the Market Design Update.</p> <p><u>Assurance for Phase 2 of NSMP</u></p> <p>L Sharpe reported that she wants to raise a new action in relation to feedback RMDS has received from CRU, ESNB and MPs around the assurance approach for Phase 2 of the NSMP and what that might encompass. Obviously, there will be the v14.00.00 Assurance Scope and IPT and everything that would have been included in previous market schema releases. There has been some suggestions that there might need to be additional assurance added for Phase 2 of the NSMP. RMDS is asking MPs to come back with any feedback they have on potential or additional assurance that they see that might be required in Phase 2, outside of what we would see as the assurance approach for v14.00.00 market schema release.</p>

E McGurk asked if that is a general question to industry or are there any specific examples RMDS would like MPs to review.

L Sharpe replied that it's come back from feedback RMDS is getting around additional assurance that might required or wanted. One example is end to end testing outside what's happened in previous market releases. In other releases we would have tested Market Participants readiness for a market schema release and changes to the central market systems through IPT.

S Whyte asked if MPs should use v13.00.00 as a baseline for this.

L Sharpe replied that this is probably a good idea. The v13.00.00 Scope is on the RMDS website. RMDS can send a link to this page if MPs want it. The questionnaires and the scope of IPT are there so using that for a base for looking for anything above and extra to that would be good. Its just to get a picture of what people might see as for elements for assurance. RMDS and Gemserv will be able to take that away and look at what might and might not be possible and then talk to CRU about it.

J Gregory said that with regards to it "not being in writing", this has been discussed at length at the ILG and in the latest slides from ESNB for review too, it stated in there that there's a need for end-to-end assurance. This has been raised a lot over the last while. She thinks it has been formally requested in writing a number of times as well. Has this piece of work which has been discussed at the ILG moved to the IGG for its governance?

L Sharpe replied that its to see if its within scope of the assurance and the assurance body and Gemserv is part of the IGG. Neither RMDS nor Gemserv has seen anything in writing on this. If there is anything in writing on this, it can be forwarded to RMDS.

J Gregory added that perhaps RMDS attending the ILG would also be a good idea to join all of this up because we're now splitting a lot of the scope between two different governance structures.

L Sharpe reported that in terms of the assurance, if it is to be included into the scope of assurance and delivered by the Assurance body, then this would get approved at the IGG.

A new Action was logged: **Action 1149 - Additional Assurance for Phase 2 of NSMP – MPs to provide feedback by 16th February 2022 to RMDS on potential additional assurance for Phase 2 of the NSMP outside of the assurance approach for the V14.00.00 market schema release and testing of retail market messages and processes.**

Re-versioned DR1213 – Interim Retail Market Microgen Solution

L Sharpe reported that RMDS is seeking approval of this DR as both a DR and an MCR. There have been a lot of drafts of this DR shared with the Microgeneration Working Group. The last reversioned DR was issued to MPs on 26th January 2022.

L Sharpe sought approval for the DR and MCR.

Attendees agreed to approve DR1213/MCR.

DR1213/MCR1213 approved.

Re-versioned DR1218 – MCC Implementation for 3 phase and CT Metered Customers

L Sharpe reported that RMDS is seeking approval of this DR as both a DR and an MCR. This DR was issued to MPs on 19th January 2022. Following some queries from MPs, an Information Session took place on Monday which hopefully clarified everything for MPs. An updated slide deck was issued to MPs on Monday evening following the session.

L Sharpe sought approval for the DR and MCR.

E McGurk reported that BGE doesn't want to approve the DR/MCR. The Information Session on Monday was good, and it was good that ESBN came back to BGE with responses to its questions. However, BGE has some further questions based on ESBN's responses. Also, for the DR, there are still quite a few uncertainties about it, what it means for Suppliers and the scope of work involved for all of us in delivering it. Notably its reliance on DR1215 which at the moment still isn't approved as a DR or an MCR. BGE is certainly not in a position to approve it today.

S Whyte reported that Electric Ireland agrees with what BGE has said. The Information Session was very welcome. At the session, it was admitted that there were a still a lot of outstanding questions and things that ESBN were not in a position to answer at the moment, which is understandable about certain items. Time is needed to review the DR. Electric Ireland also questions around the timeliness of introducing a DR like this into the programme. These are quite complex sites, a small number of sites but they are quite complex. If it's going to be Customer lead, will many of those sites request it and there is a considerable amount of work involved in it.

J Gregory reported that Community Power agrees with the points raised by Electric Ireland around the timings. Conceptually the DR needs to be addressed at some point in terms of the scope of where we are right now. Is this DR really the priority for industry when there is all of the other work that has to be delivered? There is a considerable amount of work for Suppliers to deliver to make this a reality.

Panda Power and SSE agreed with the points raised and didn't approve the DR/MCR.

The remaining attendees also agreed not to approve DR1218 and MCR1218.

L Sharpe reported that if MPs have any further feedback or points that haven't been raised, they should send them to RMDS who will pass them onto ESBN Smart and ask them for an update based on that feedback.

DR1218/MCR1218 not approved.

6. MRSO Update

J Long gave the MRSO update.

SoLR

J Long reported that an SoLR event was called last Wednesday 26th January 2022 in relation to the exit of Bright Energy from the market. This update is for Suppliers who were looking to transfer Bright Energy Customers outside of the SoLR event as part of the normal Change of Supplier process. Those Suppliers should at this stage have received the relevant market messages. Those Customers should have transferred to the Suppliers in question. If they haven't, they will have transferred by close of business this evening.

If there are any issues or queries in relation to this, by the end of the week and those Customers haven't gone to the Suppliers in question, those Suppliers should get in touch with himself who will look at it from an MRSO perspective. He had a look at all of those pending Change of Suppliers before this meeting, and all have moved now at this stage.

Smart Data Services

J Long reported that on the Smart Data Services the following figures are up to date as of 2nd February 2022:

- The figure to date for MCC12 which is the 24-Hour Meter is **44,088**.
- The figure to date for MCC16 which is the Day/Night Meter is **4,904**

He will issue these figures to the market to MPs via RMDS after the meeting.

7. ESB Networks

S Melvin gave the ESBN update.

Electricity Costs Bill 2021

ESBN thanks those MPs who responded on the draft MDR which it circulated at the start of January. Some of the comments will be updated in the MDR when ESBN issues it out for approval, other points will be covered below. ESBN is not going to seek approval of the MDR until the legislation and the CRU Guidance documents are available. If ESBN gets any more information in the meantime, that will help it refine the MDR, ESBN will certainly update it and reissue it to MPs for review.

ESBN is working on getting a list of Suppliers' DG1 and DG2 MPRN's out to Suppliers as soon as it can, possibly next week. ESBN is currently working on how it can extract and verify the MPRN data from the central market system. Just to note that the file format that ESBN will use for this extract may not be the final file format for the MPRN List for Go live. ESBN wants to get a list out to Suppliers next week as a priority and is looking to use the existing SFTS to share the files with Suppliers. In the meantime, ESBN is suggesting that Suppliers familiarize themselves with access arrangements to the SFTS. It is normally the people that deal with the DUoS invoices that access the SFTS. ESBN will not use the DUoS folders but will have a new folder. However, in the Supplier's organisation who will be using the MPRN file, Suppliers should contact the people that normally download the DUoS files and make sure that there are no problems with access. If there are any problems with access, Suppliers should contact ESBN via RMDS.

With regard to the file itself, ESBN will provide guidance to Suppliers on what they can do resolve any anomalies that may be identified. Once the list is available, ESBN encourages Suppliers to review the list as soon as its practical as timelines are tight for resolving any discrepancies. ESBN knows that some Suppliers have already started looking at their own databases and ESBN very much welcomes this. It's in the whole market's interest that we resolve any discrepancies and that all eligible Customers receive the credit once we go live.

ESBN met with the Department in late January to discuss at a high level the process that it goes through in requesting the funds and receiving the funds. At that call, the Department asked ESBN if it could find out how long it will take Suppliers to apply the credit to Customers' accounts following receipt of the funds by Suppliers. ESBN requests a new action be logged for Suppliers to get back to ESBN by Wednesday 9th February 2022 on how long it will take them to apply the credit. ESBN will feed that information back to the Department.

A new action was logged: **Action 1150 - Suppliers to revert to ESBN by Wednesday 9th February 2022 on how long it will take them to apply the credit following receipt of the funds.**

S Melvin added that ESBN is also looking at finalising the various file templates. However, these are dependent on how ESBN extracts the MPRN data from the central market systems as well as the

timelines and the legislation. ESNB may provide the MPRN list to Suppliers in a text file but reporting back from Suppliers to ESNB may be via excel, just for onward reporting to CRU. As soon as it can, ESNB will confirm this. Some Suppliers have been looking for this information but unfortunately ESNB is not in the position to share the file formats at the moment.

ESNB is also finalising what Bank Account details it will require from Suppliers and will provide this information to Suppliers in the coming days. The verification process will involve a call back to Suppliers to confirm the bank account details. Once the account is verified, ESNB will complete what's referred to as a "penny test" where a nominal amount will be transferred by ESNB to Suppliers and Suppliers will transfer that amount back to ESNB. That will prove that the funds are getting to the right account and that there will be no issues in go live and with transferring the funds.

E McGurk asked about the file format not being confirmed. Is that for the ESNB weekly report of MPRNs that Suppliers are credited?

S Melvin replied yes and it's for all file formats including the final file format of MPRNs lists that ESNB will be giving to Suppliers to credit Customers' account. The file format that ESNB gives next week might change.

E McGurk added that with the other two, the weekly report and unallocated credit report, it would be great to get a copy of that as soon as possible. It would be easier to show others "this is what Suppliers are going to have to produce" rather than reading it off the guide.

S Melvin replied that ESNB will send this to Suppliers as soon as it can. For the unallocated credit, ESNB will be looking for guidance from CRU on what scenarios might be involved there. She imagines that ESNB will have to report on the reasons why credit didn't get to Customers. ESNB will have to have reasons that are consistent and so there won't be any free text and that when accepting the money back an explanation as to why it's being returned will have to be provided. As soon as ESNB gets more information on this it will include it in the MDR and will get the formats to Suppliers as soon as possible.

Day & Night Meters

ESNB is continuing with the like for like exchanges. There are approximately 3,800 calls outstanding.

EMMA Upgrade Project

The two prerequisite tasks are due to be completed before 28th February 2022. These items are to be in place prior to Atos performing the TIBCO components upgrades in the period March to May. Suppliers should confirm to RMDS when these tasks have been completed. Further details on the TIBCO component upgrade phase will issue to Suppliers at the end of the month. RMDS has also requested that material change forms be provided prior to any updates to the production EMMA. Any queries on the project should be submitted to ESNB via RMDS.

Apache Log4j 2 Vulnerability

S Melvin thanked those Suppliers who confirmed completion of the action in relation to the vulnerability. ESNB reminds the remaining Suppliers to confirm as soon as they can that the action is completed.

New Bank Holiday 18th March 2022.

ESNB is assessing the impact of this new one-off bank holiday on 18th March 2022 on central market systems given the short notice and the potential significant impact and regression testing that will be required to add this one-off bank holiday to the central market system calendar, mid calendar. ESNB is considering treating this as a normal working day from a systems' perspective and will provide more information in the coming weeks.

8. Gemserv Update

S Fox-Mella reported that there was no Gemserv update.

9. Notice Board: Planned Maintenance, Reminders from IGG etc.

L Sharpe reported that there are no outages planned as of yet. RMDS will let MPs know if it is notified of any outages.

10. AOB

No Items were raised in AOB.

Next Meetings:

- IGG 2nd March 2022 – this meeting will be a Conference Call on MS Teams. Details will issue in due course.

Retail Market Design Service

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