Industry Governance Group

12/01/2022

IGG Agenda

Minutes from Previous IGG Meeting	10:30 – 10:35
Review of Action Items	10:35 – 10:55
CRU Update	10:55 – 11:15
Retail Market Design Service Update	11:15 – 11:35
MRSO Update	11:35 – 11:55
ESBN Networks Update	11:55 – 12:15
Gemserv Update	12:15 – 12:20
AOB	12:20 – 12:25
Next Steps	12:25 – 12:30

Minutes from previous IGG

For Approval Today:

- **Minutes (v1.0) from Conference Call on 01.12.2021**

QUALITY
ISO 9001:2008
NSAI Certified

IGG Actions

Updated IGG Action List issued in advance of meeting

- **No actions have been closed since last IGG meeting**

- **2 actions have been carried forward**

QUALITY
ISO 9001:2008
NSAI Certified

IGG Actions – Open

AP No	Title	Org. Assigned to	Date Due	Date Raised
1147	Supplier Categorisation for new entrants – RMDS to look into the categorisation for new Suppliers entering the Retail Market	RMDS	12/01/2022	23/06/2021
1148	PAYG Metering – Suppliers to provide emergency contact details to ESBN via RMDS to use over the Christmas and New Year period	Suppliers	17/12/2021	01/12/2021

CRU Update

Retail Market Design Update

Lindsay Sharpe, RMDS

DR & MCR Dashboard

DR Dashboard

DCR	Title	Status	Latest
DR1219	Smart PAYG – System & Process Changes	Issued	Issued to market 06/12/21, feedback due 19/01/22
DR1218	MCC Implementation for 3-phase and CT DG5 Customers	Issued	On hold
DR1216	Smart Metering Remote Operations	Issued	On hold
DR1215	MCC02 Smart Meter Exchanges	Issued	Updated DR issued 17/12/21, feedback due 26/01/22
DR1213	Interim Retail Market Microgeneration Solution	Issued	Draft copy issued out to MPs

MCR Dashboard

MCR	Title	Status	Version	Latest
MCR1210	Test Web Service	Approved	V3.0	Awaiting prioritisation process
MCR1209	Annual Consumption for HH Sites	Approved	V5.0	Awaiting prioritisation process
MCR1208	Smart Metering Default Data	Approved	V2.0	Awaiting Smart Meter Data Access Code
MCR1193	Tibco Recon files to include list of txrefnums	Approved	V4.0	Awaiting prioritisation process
MCR1189	Additional code in the 017MM to select a de-energisation with a service removal	Approved	V3.0	Awaiting prioritisation process

Updates

Updates

Assurance Contract

- The current retail market assurance contract is up in Q2 2022 so RMDS is currently going through a tender process for a new assurance contract.

Technical Working Group

- Thank you to all Market Participants for submitting feedback, an updated version of the ToR will be circulated in the coming days.

End of Year Stats

- The RMDS end of year stats are now available on the RMDS website on the following page: RMDS Statistics – 2021 | RMDS (rmdservice.com)

Upcoming Outages for ROI

PLANNED OUTAGE NOTIFICATION	
Outage Type	Planned
Start Date of Outage	Sunday 16th January 2022
Start Time of Outage	03:00 hrs
Date of Restoration of Outage	Sunday 16th January 2022
Restoration Time of Outage	05:00 hrs
Duration of Outage	2 hrs Approximately
Jurisdiction Affected	ROI Electricity Market
Reason for Outage	To facilitate Essential Security Patching
MKT Systems Impacted	Retail Central Market System
Backlog Impact / Comments	MPRN Enquiry Web Service
System undergoing Outage	SAP Gateway Server

http://rmdservice.com/outages-2022/

Upcoming Outages for ROI

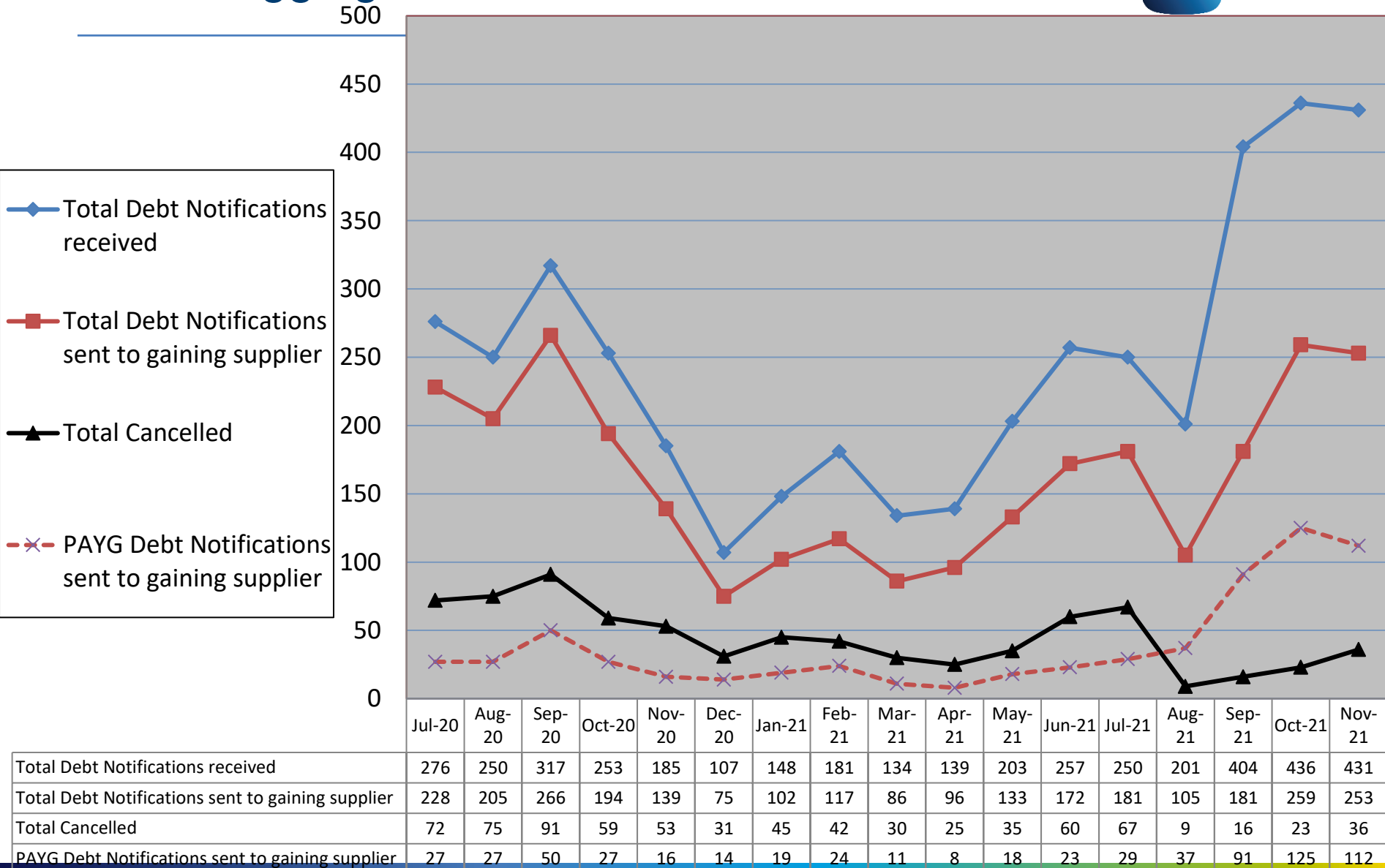| PLANNED OUTAGE NOTIFICATION	
Outage Type	Planned
Start Date of Outage	Sunday 16th January 2022
Start Time of Outage	07:00 hrs
Date of Restoration of Outage	Sunday 16th January 2022
Restoration Time of Outage	18:00 hrs
Duration of Outage	11 hrs Approximately
Jurisdiction Affected	ROI Electricity Market
Reason for Outage	To facilitate Essential Security Patching and other maintenance tasks
MKT Systems Impacted	Retail Central Market System
Backlog Impact / Comments	Market Messages inbound to ESB Networks will queue in the central HUB and be processed on resumption of normal service. The facility to book appointments via RMP Extranet shall be unavailable during the outage. Calls to the MPRN Enquiry Web Service will also be impacted as a result.
System undergoing Outage	SAP IS-U\SAP PO\SAP NGP

Thank You

MRSO Update

James Long

12th Jan 2022

Debt Flagging

ESB NETWORKS

	Sept - 21	Oct - 21	Nov - 21
Total Debt Notifications received (012)	404 (32)	436 (37)	431 (49)
Total Debt Notifications not forwarded for reason implied or explicit CoLE, timeout, etc.	223 (16)	177 (14)	178 (13)
Total Debt Notifications sent to gaining supplier (112)	181 (16)	259 (23)	253 (36)
Total not cancelled	90 (12)	134 (18)	141 (32)
Total cancelled	91 (4)	125 (5)	112 (4)
Total Debt Notifications sent to gaining supplier as % of total COS	0.44%	0.58%	0.52%

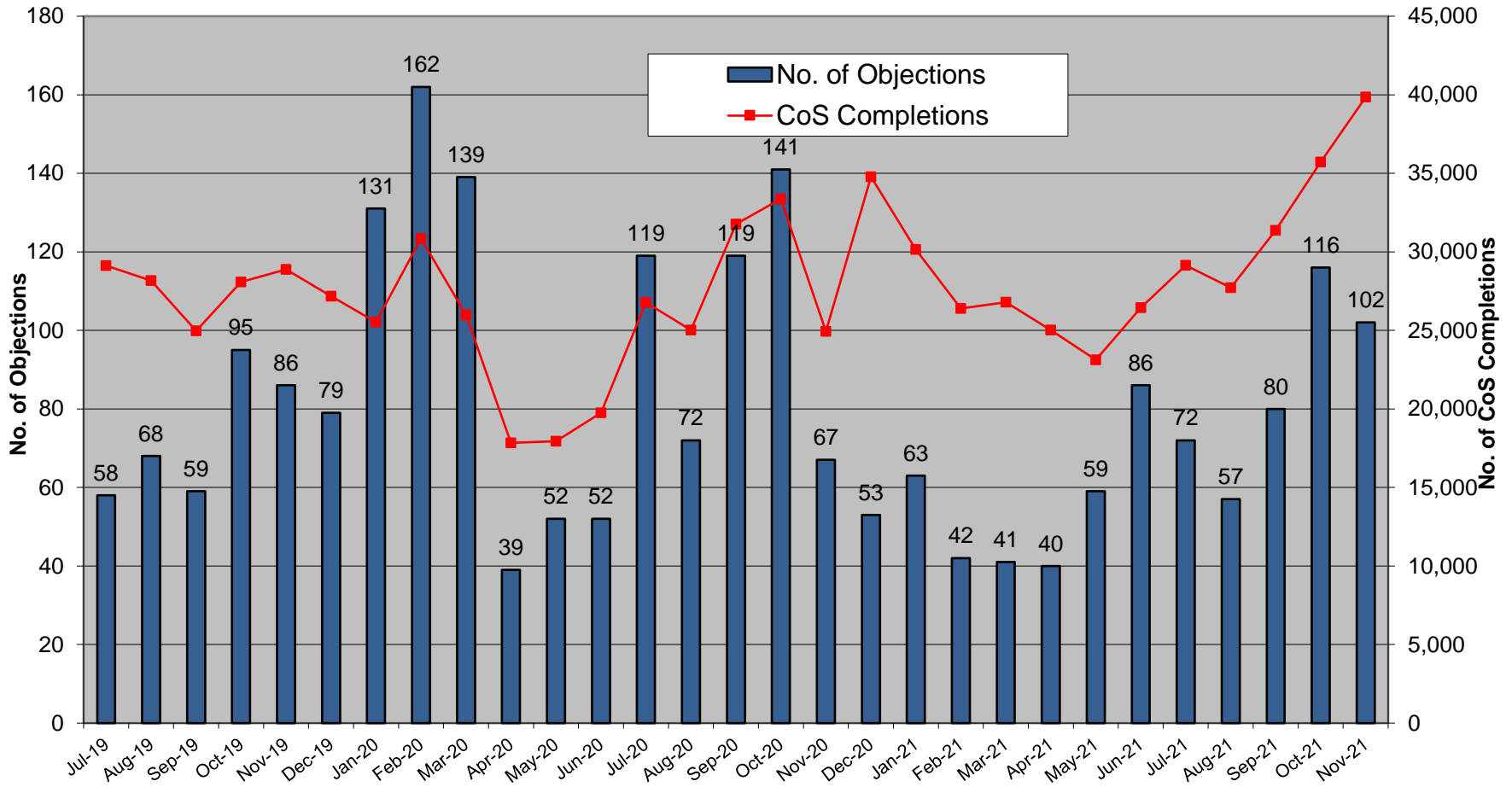Figures in brackets represent situations where an ESB Networks PAYG meter is installed.

Debt Flagging

	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21
Total Debt Notifications received	276	250	317	253	185	107	148	181	134	139	203	257	250	201	404	436	431
Total Debt Notifications sent to gaining supplier	228	205	266	194	139	75	102	117	86	96	133	172	181	105	181	259	253
Total Cancelled	72	75	91	59	53	31	45	42	30	25	35	60	67	9	16	23	36
PAYG Debt Notifications sent to gaining supplier	27	27	50	27	16	14	19	24	11	8	18	23	29	37	91	125	112

Objections – Erroneous Transfer

	Sept - 21	Oct - 21	Nov - 21
No. of Objections	80	116	102
Cancellations from Objections	22	32	23
Objection emails to MRSO Reasons:	15	8	17
Uncontactable by phone	5	1	3
Written communication	4	4	6
COS confirmed	6	3	8
Other			
Escalation emails	14	7	13

Objections – Erroneous Transfer

List of new Smart MCC Switches

MCC 12 – New Smart 24 hour

Total to date – **39,663**

MCC 16 – New Smart Day / Night

Total to date – **4,267**

Industry Governance Group (IGG) Presentation

12th January 2022

IGG Presentation

1. Electricity Costs Bill

2. Secure Meters Seamless Solution

3. Day/Night meters

4. TIBCO Application Support Arrangements

5. 2022 EMMA Upgrade Project

6. Apache Log4j 2 Vulnerability

7. TIBCO Outages

IGG Presentation

Electricity Costs Bill

Comments on Extraordinary IGG presentation due by Friday 14th January.

Secure Meters Seamless Solution

Workshop expected to be scheduled by Secure Meters by the end of January

Day Night Meter Update

Continuing with like for like meter exchanges

IGG Presentation

TIBCO Application Support Arrangements

The support for ROI TIBCO solution will transition from Atos to NIEN from 1st February

There will be no disruption to the TIBCO Application Support Services.

ROI suppliers to use the new email address ESBNetworksServiceDesk@atos.net and cease using NIENetworksServiceDesk@atos.net

Where a supplier operates in both jurisdictions and wishes to log an issue that impacts both their ROI & NI EMMAs then the supplier must send separate emails.

IGG Presentation

2022 EMMA Upgrade Project

Details related to 2022 EMMA Upgrade project issued via RMDS 26th Nov

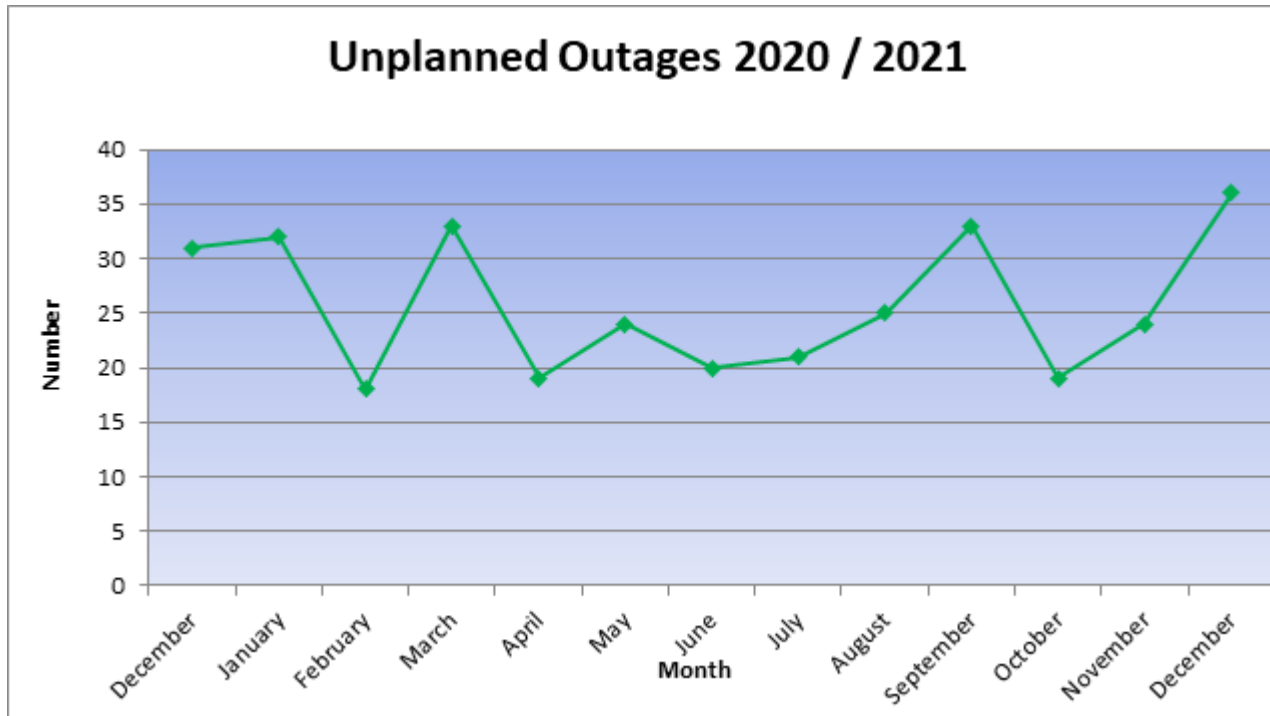Prerequisite tasks to be completed prior to 28th February.

Technical Questionnaire

Further details on the TIBCO Component Upgrade phase will issue to MPs in February.

Queries can be submitted via RMDS

Apache Log4j 2 Vulnerability

Reminder to MPs to confirm to RMDS when required action has been completed

TIBCO Outages

Unplanned Outages 2020 / 2021

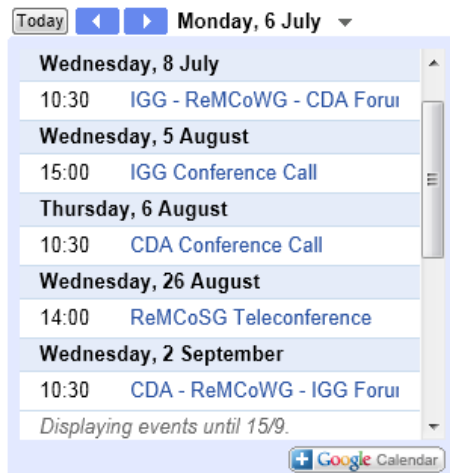- 1 Planned Outage
- 36 Unplanned Outages in December

Thank you

AOB

Next Steps

Diary dates for next meetings:

- **IGG Conference Call – Wednesday 2nd February 2022**

- **IGG Meeting – Wednesday 2nd March 2022**

- Dates for 2022 are on Calendar of Events on RMDS website www.rmdservice.com

Thank You