



NETWORKS

Industry Governance Group (IGG) Presentation

ESB Networks Retail Market Services
22nd June 2022



Agenda

1. V14.00.00
2. Day/Night meters
3. Secure Meters Seamless Solution
4. 2022 EMMA Upgrade Project
5. HUB Relocation Project
6. TIBCO Outages
7. TIBCO EMMA Housekeeping
8. Interim Retail Market Microgeneration Solution Update
9. Electricity Costs Bill

V14.00.00

- Assumptions & risks as communicated at the Prioritisation Workshop 27th April still remain

Day-Night Meter Update

- Continuing with like for like meter exchanges.

Secure Meters Seamless Solution

- Proof of concept is progressing with volunteer suppliers.

2022 EMMA Upgrade Project

- Project is nearing completion.
- Thanks to MPs for your assistance and support.

HUB Relocation Project

- A request has been issued via RMDS to all MPs to provide your Project Technical & Business Contacts – please respond to this request if you have yet to do so

Supplier Unplanned Outages May 2022



Suppliers are reminded of the regular housekeeping requirements e.g. database re-orgs which keep EMMA's running more efficiently.

Digital Certificates:

- Suppliers are reminded to check their Production EMMA and Test EMMA Certificates to ensure they are kept up to date otherwise the EMMA will not work if the digital cert expires.
 - A notification issues to advise when a digital certificate is due to expire, usually approx. 60 days before expiry. Additional notifications issue as the expiry date moves closer.
 - Suppliers should ensure that they take action on receipt of the notifications as it can take time to get the cert procured and installed.
- Suppliers are reminded to ensure the updated contact information for the notification emails are sent to Market Message Hub Support team (esbnetworksservicedesk@atos.net) to ensure that the notification emails are going to the correct people

Infrastructure Changes

- Suppliers are requested to let the Market Message Hub Support team (esbnetworksservicedesk@atos.net) know of any changes that may impact the TIBCO EMMA e.g. IP Address change

Cutover activities update:

- Provision of global list of MPRNs with an MEC (Completed)
- Suppliers to check their connectivity and access to SFTS microgen folder and confirm same to RMDS (21st – 4.00 on 23rd June)
- 301MM rounding update (22nd June)
- Webservice updates (28th June)
- Extranet updates (28th June)
- Provision of xml files – including backdated export data to 15th February 2022 (28th June)
- ESB Networks will issue a communication to MPs via RMDS when above Cutover activities are complete
- DOMS_CUST and COMM_CUST updates (2nd July)

Call centre referrals:

- ESB Networks has received a small number of queries from customers related to payment
- In some instances, these queries are being referred to ESB Networks by suppliers
- ESB Networks kindly asks suppliers to refrain from referring queries pertaining to payment for export on to ESB Networks

Electricity Costs Emergency Benefit Scheme



Slides available on [Electricity Costs Bill 2021 | RMDS Private \(wordpress.com\)](#)

Thank You