RMDS

Retail Market Design Service

Industry Governance Group

22/06/2022

IGG Agenda

Minutes from Previous IGG Meeting	10:30 – 10:35
Review of Action Items	10:35 – 10:55
CRU Update	10:55 – 11:15
Retail Market Design Service Update	11:15 – 11:35
MRSO Update	11:35 – 11:55
ESBN Networks Update	11:55 – 12:15
Gemserv Update	12:15 – 12:20
AOB	12:20 – 12:25
Next Steps	12:25 – 12:30

Minutes from previous IGG

For Approval Today:

- **Minutes (v1.0) from Conference Call on 25.05.2022**

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IGG Actions

Updated IGG Action List issued in advance of meeting

- **No actions were closed since last IGG meeting**

- **1 action has been carried forward**

- **1 new action was logged at the Conference Call.**

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IGG Actions – Open

AP No	Title	Org. Assigned to	Date Due	Date Raised
1147	Supplier Categorisation for new entrants – RMDS to look into the categorisation for new Suppliers entering the Retail Market	RMDS	22/06/2022	23/06/2021
1154	PAYG Metering for June Bank Holiday 2022 – PAYG Suppliers to provide the relevant details to ESBN Keypad Metering by 1st June 2022	PAYG Suppliers	01/06/2022	23/06/2021

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CRU Update

CRU Policy Update

- [CRU202249](#) **Electricity and Gas Suppliers' Handbook 2022** was published on the 17th June.

- [CRU21131](#) **Remuneration of Renewables Self-consumers' exported electricity: Interim Clean Export Guarantee Decision Paper** published on the 1st of December. The accompanying Guidance to suppliers on implementation aspects of Interim CEG was published on 8th February 2022.

- Work is progressing towards a consultation on the **Smart Meter Data Access Code.** Aiming for publication in the coming weeks.

- Government Electricity Credit – CRU has provided two reports to date with a final report due the end of July – Suppliers have until 30th June to credit all customers and return unused funds to ESBN by 15th July.

- Propose Extraordinary IGG to discuss Government's National Energy Security Framework (Wednesday 29th June)

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um Rialáil Fóntais
CRU
**Commission for
Regulation of Utilities**

Retail Market Design Update

Lindsay Sharpe, RMDS

DR & MCR Dashboard

MCR Dashboard

MCR Number	Description
MCR 1189	Removal of Service Safety Incident (additional code in the 017MM)
MCR 1193	New Details Summary Transaction Details Market Message
MCR 1208	Smart Metering Default Data
MCR 1209	Estimated Annual Consumption for HH Sites
MCR 1210	Test Webservice
MCR 1215	MCC02 Smart Exchanges
MCR 1216	Smart PAYG - Remote Operations
MCR 1219	Smart PAYG - System & Process Changes
MCR 1221	Smart PAYG - Contingency Process
MCR 1222	Smart PAYG - CTF Algorithm

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Updates

Minor Market Release

- Please note that MMR v13.3 is taking place on Wednesday 29th June 2022.

- This Release will implement MCR1213 Interim Retail Market Microgeneration Solution and the following associated documents:

  - Downloadable Meter Point File Guide

  - MPRN Enquiry Webservice Guide

  - Webservice Metadata

  - Retail Market Participant Website Guide

  - Secure File Transfer – Job Aid

  - WP0031 – Interim Retail Market Microgeneration Solution

- This Release also includes updates to the following document:

  - MPD04 Supplier of Last Resort (SoLR)

Updates

Assurance Contract

- The current retail market assurance contract is up in Q2 2022 so RMDS is currently going through a tender process for a new assurance contract.

Upcoming Outages for ROI

There are no outages scheduled for July

V14.00.00 timelines

v14.00.00 Release

- 10 MCRs have been approved for implementation as part of the V14.00.00 market release.

- 4 of these MCRs are schema impacting and will be delivered as part of a cutover release to V14.00.00.

- The other 6 MCRs will either be delivered in advance of the cutover date or inline with cutover.

MCR	Description	Schema Impacting
MCR1189	Removal of Service Safety Incident	Yes
MCR1193	Daily Summary Transaction Details Market Message	Yes
MCR1208	Smart Metering Default Data	No
MCR1209	Estimated Annual Consumption for HH Sites	Yes
MCR1210	Test Webservice	No
MCR1215	MCC02 Smart Meter Exchanges	No
MCR1216	Smart Metering Remote Operations	Yes
MCR1219	Smart PAYG - System and Process Changes	No
MCR1221	Contingency Process For Failure in SPAYG Technology Chain	No
MCR1222	CTF Algorithm Suitability for SPAYG	No

Assurance Timelines – Draft

- Gemserv have looked at the proposed assurance activities required for the MCRs being delivered as part of the v14.00.00 cutover. These activities include:

  - Self Assessment Phase 1 – to start 12 months before Go Live

  - Self Assessment Phase 2 – to start 8 months before Go Live

  - Formal Assessment – to start 6 months before Go Live

  - IPT Prep – to start 10 weeks before Go Live

  - IPT – to start 8 weeks before Go Live (for 6 weeks)

- These dates will be slotted in to work back from the proposed Go Live date.

- Market Participants, including ESB Networks, need to be comfortable that they will be in a position to participant fully in each stage of the assurance activities as set out in the plan.

- Based on feedback received from Market Participants, the assurance activities provided by Gemserv and the work required, ESB Networks have proposed Go Live date of Q1 2024.

v14.00.00 Release – Plan
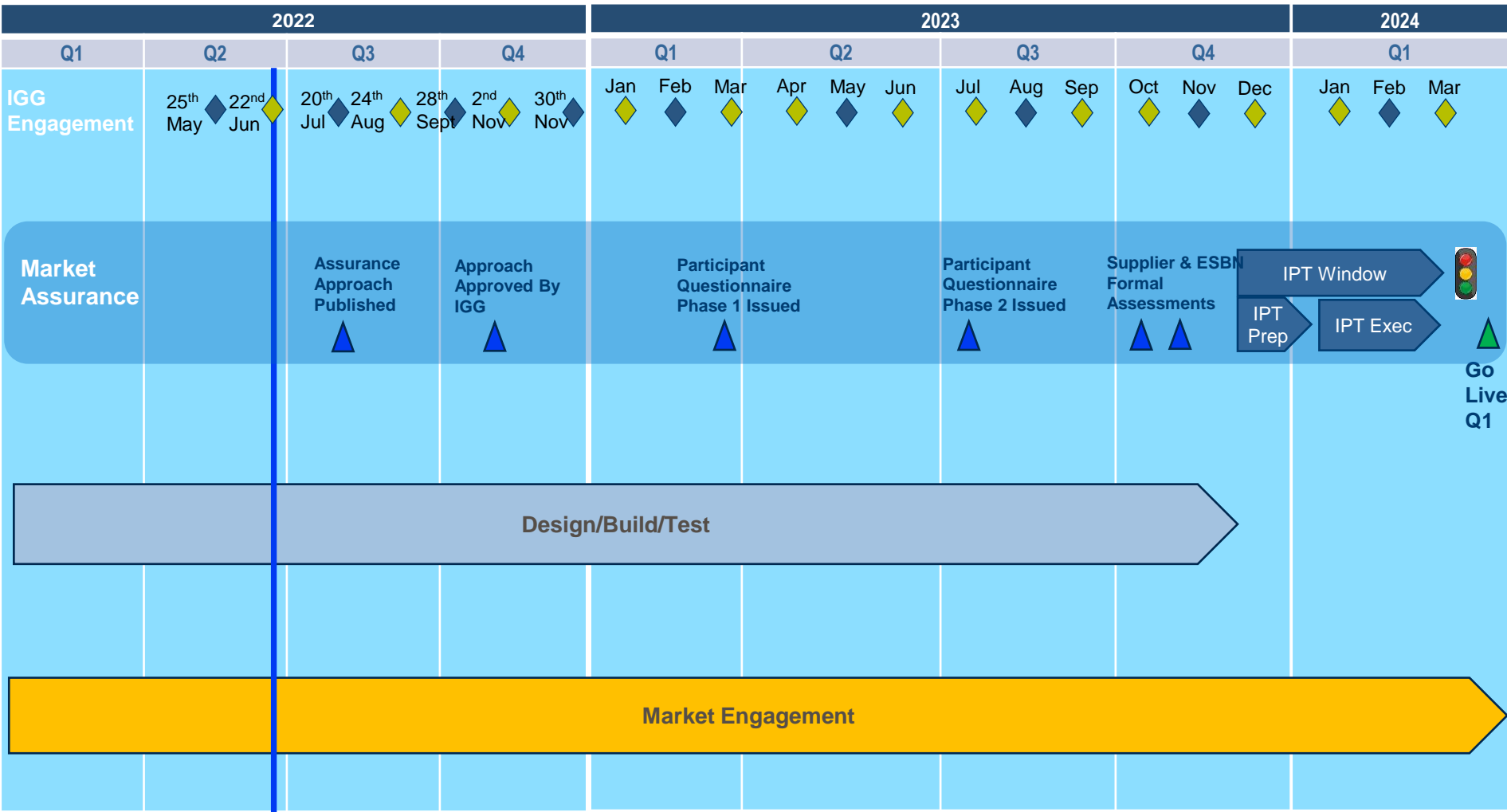
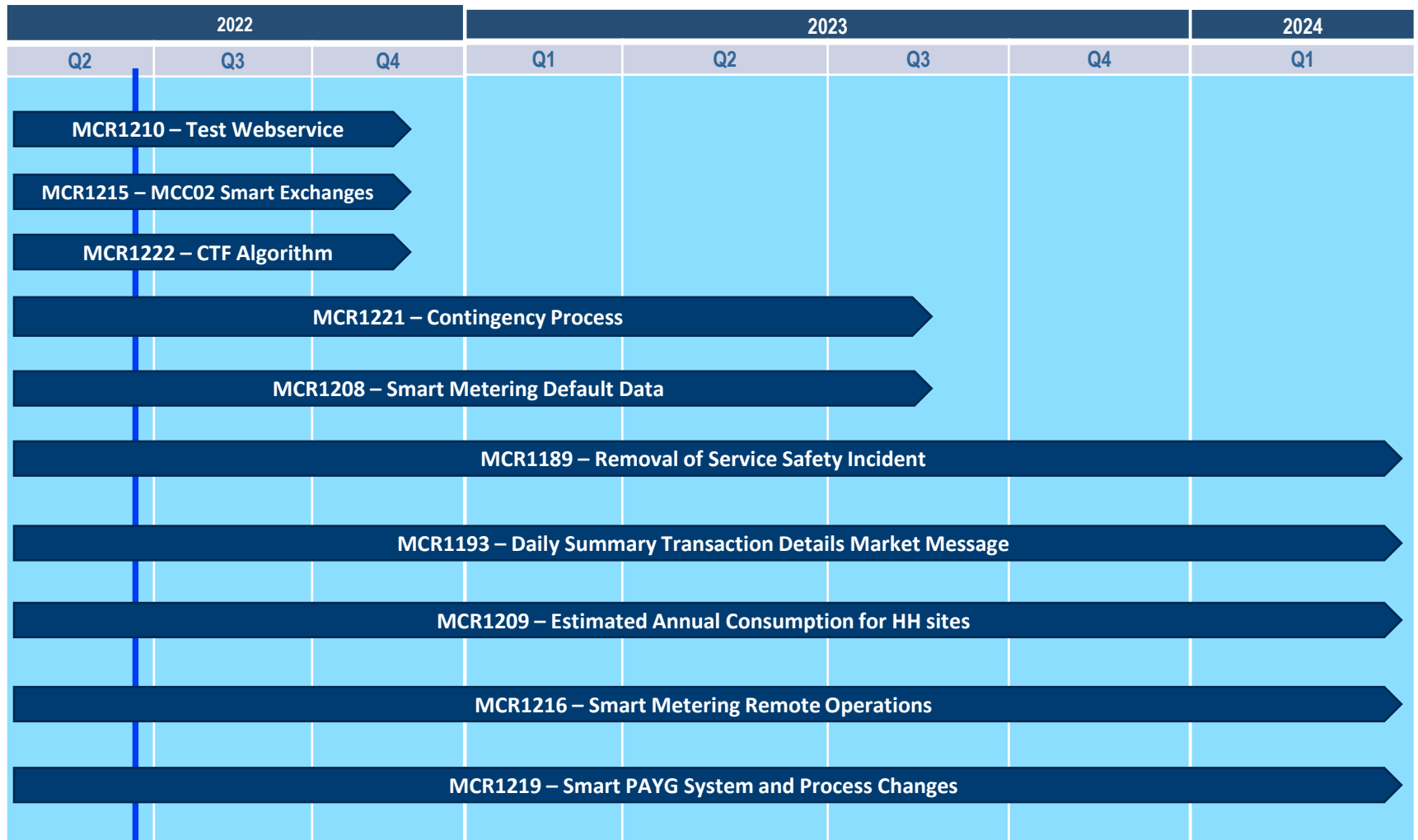| Proposed Delivery	
Self Assessment Phase 1	
Issue 1st PQ	27 Mar - 7 Apr 23
Assess 1st PQ	10 - 21 April 23
Report on 1st SA	28-Apr-23
Self Assessment Phase 2	
Issue 2nd PQ	31 Jul - 11 Aug 23
Assess 2nd PQ	14 -25 Aug 23
Report on 2nd SA	01-Sep-23
Formal Assessment	
FA Suppliers	2-27 Oct 23
FA DSO	6-24 Nov 23
IPT	
IPT Prep (v1.0 workbook)	15 Dec 23
IPT Prep (v2.0 workbook and test data)	12 Jan 24
IPT Start (6 weeks)	29 Jan 24
IPT End	08 Mar 24
IPT Exit Report	13 Mar 24
Reporting to CRU	
Final Assurance Outcome Report to CRU	15 Mar 24
V14 Go live	29 Mar 24

v14.00.00 Release – all MCRs

	2022			2023				2024
	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1

MCR1210 – Test Webservice

MCR1215 – MCC02 Smart Exchanges

MCR1222 – CTF Algorithm

MCR1221 – Contingency Process

MCR1208 – Smart Metering Default Data

MCR1189 – Removal of Service Safety Incident

MCR1193 – Daily Summary Transaction Details Market Message

MCR1209 – Estimated Annual Consumption for HH sites

MCR1216 – Smart Metering Remote Operations

MCR1219 – Smart PAYG System and Process Changes

June 2022

Thank You

MRSO Update

James Long

22nd June 2022

Debt Flagging

	Mar - 22	Apr - 22	May - 22
Total Debt Notifications received (012)	281 (25)	226 (16)	234 (20)
Total Debt Notifications not forwarded for reason implied or explicit CoLE, timeout, etc.	126 (7)	84 (7)	75 (4)
Total Debt Notifications sent to gaining supplier (112)	155 (18)	142 (9)	159 (16)
Total not cancelled	106 (16)	83 (6)	100 (13)
Total cancelled	49 (2)	59 (3)	59 (3)
Total Debt Notifications sent to gaining supplier as % of total COS	0.60%	0.4%	0.48%

Figures in brackets represent situations where an ESB Networks PAYG meter is installed.

Debt Flagging
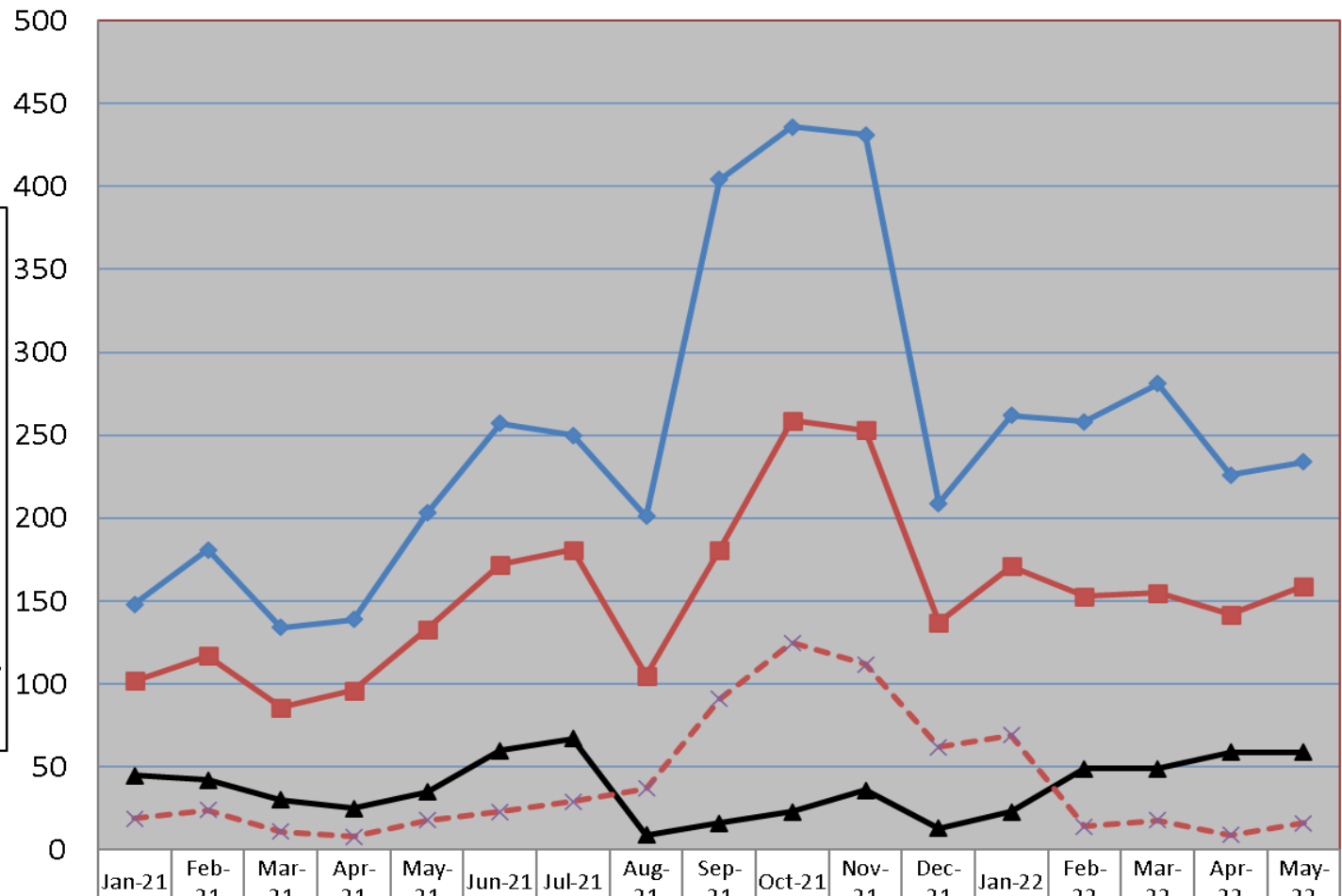
	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22
Total Debt Notifications received	148	181	134	139	203	257	250	201	404	436	431	209	262	258	281	226	234
Total Debt Notifications sent to gaining supplier	102	117	86	96	133	172	181	105	181	259	253	137	171	153	155	142	159
Total Cancelled	45	42	30	25	35	60	67	9	16	23	36	13	23	49	49	59	59
PAYG Debt Notifications sent to gaining supplier	19	24	11	8	18	23	29	37	91	125	112	62	69	14	18	9	16

Objections – Erroneous Transfer

	Mar - 22	Apr - 21	May - 22
No. of Objections	66	77	80
Cancellations from Objections	15	18	21
Objection emails to MRSO Reasons:	6	6	5
Uncontactable by phone	4	1	1
Written communication			
COS confirmed	2	5	4
Other			
Escalation emails	14	9	8

Objections – Erroneous Transfer
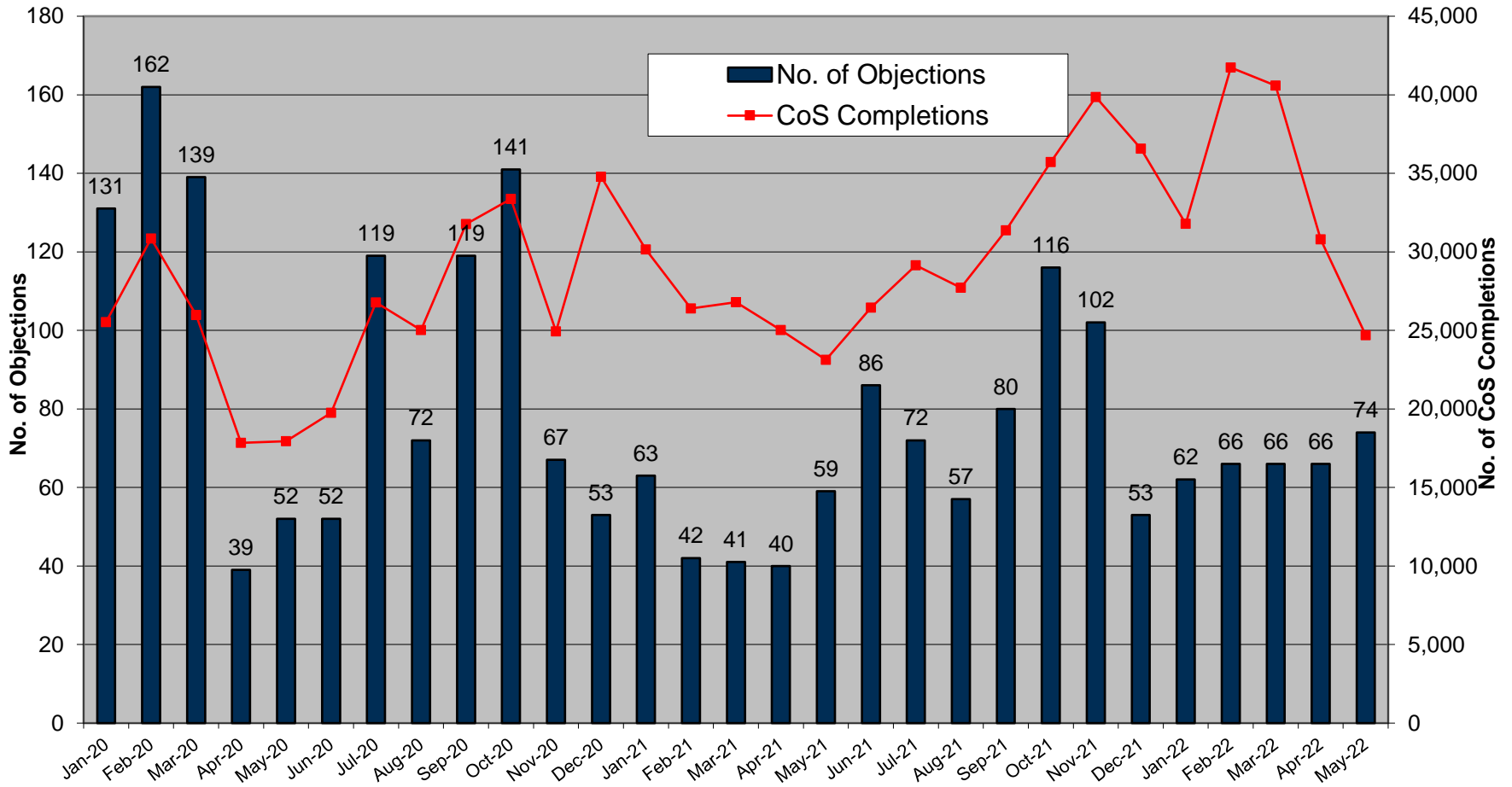
List of new Smart MCC Switches as of 20th June

MCC 12 – New Smart HH

Total to date – **70,337**

MCC 16 – New Smart Day / Night / Peak

Total to date – **9,417**

Industry Governance Group (IGG) Presentation

ESB Networks Retail Market Services
22nd June 2022

Agenda

1. V14.00.00

2. Day/Night meters

3. Secure Meters Seamless Solution

4. 2022 EMMA Upgrade Project

5. HUB Relocation Project

6. TIBCO Outages

7. TIBCO EMMA Housekeeping

8. Interim Retail Market Microgeneration Solution Update

9. Electricity Costs Bill

IGG Presentation

V14.00.00

- Assumptions & risks as communicated at the Prioritisation Workshop 27th April still remain

Day-Night Meter Update

- Continuing with like for like meter exchanges.

Secure Meters Seamless Solution

- Proof of concept is progressing with volunteer suppliers.

IGG Presentation

2022 EMMA Upgrade Project

- Project is nearing completion.

- Thanks to MPs for your assistance and support.

HUB Relocation Project

- A request has been issued via RMDS to all MPs to provide your Project Technical & Business Contacts – please respond to this request if you have yet to do so

Supplier Unplanned Outages May 2022

TIBCO Housekeeping

Suppliers are reminded of the regular housekeeping requirements e.g. database re-orgs which keep EMMAs running more efficiently.

Digital Certificates:

- Suppliers are reminded to check their Production EMMA and Test EMMA Certificates to ensure they are kept up to date otherwise the EMMA will not work if the digital cert expires.
  - A notification issues to advise when a digital certificate is due to expire, usually approx. 60 days before expiry. Additional notifications issue as the expiry date moves closer.
  - Suppliers should ensure that they take action on receipt of the notifications as it can take time to get the cert procured and installed.

- Suppliers are reminded to ensure the updated contact information for the notification emails are sent to Market Message Hub Support team (esbnetworksservicedesk@atos.net) to ensure that the notification emails are going to the correct people

Infrastructure Changes

- Suppliers are requested to let the Market Message Hub Support team (esbnetworksservicedesk@atos.net) know of any changes that may impact the TIBCO EMMA e.g. IP Address change

Interim Retail Market Microgeneration Solution

Cutover activities update:

- Provision of global list of MPRNs with an MEC (Completed)

- Suppliers to check their connectivity and access to SFTS microgen folder and confirm same to RMDS (21st – 4.00 on 23rd June)

- 301MM rounding update (22nd June)

- Webservice updates (28th June)

- Extranet updates (28th June)

- Provision of xml files – including backdated export data to 15th February 2022 (28th June)

- ESB Networks will issue a communication to MPs via RMDS when above Cutover activities are complete

- DOMS_CUST and COMM_CUST updates (2nd July)

Call centre referrals:

- ESB Networks has received a small number of queries from customers related to payment

- In some instances, these queries are being referred to ESB Networks by suppliers

- <u>ESB Networks kindly asks suppliers to refrain from referring queries pertaining to payment for export on to ESB Networks</u>

Electricity Costs Emergency Benefit Scheme

Slides available on Electricity Costs Bill 2021 | RMDS Private (wordpress.com)

Thank You

Market Assurance Activity (1 of 2)

- ## 1 new Self-Supplier Market Entry
  - Approved by CRU

- ## 1 Self Supplier to Small Supplier Requalification
  - Preparing for IPT

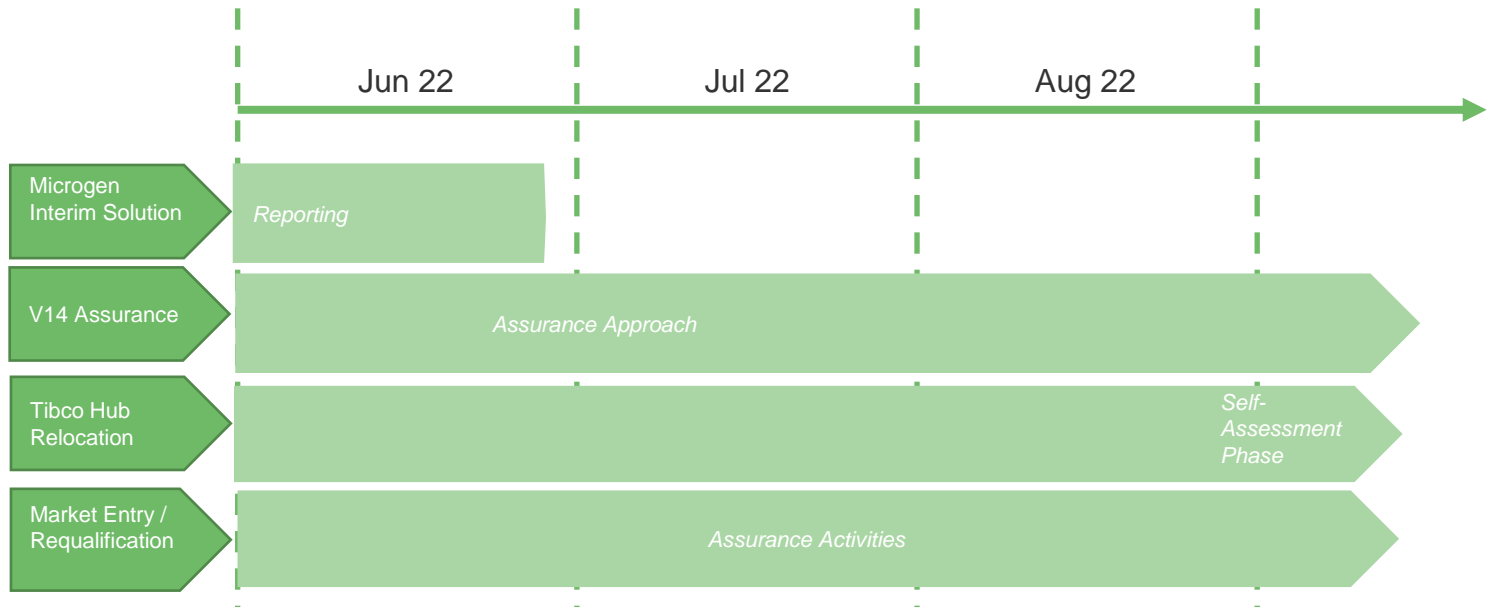- ## 2 Large Supplier Material Change Requalifications
  - Under assessment

Market Assurance Activity (2 of 2)

- ## Tibco Hub Relocation
  - Assurance Approach approved by CRU
  - Self-Assessment phase Aug 29 – Sept 20

- ## Tibco Upgrades (Material Changes)
  - 19c Oracle Database Upgrades
  - Tibco Business Connect

- ## V14 Release
  - Preparing Assurance Approach

- ## Interim Retail Market Microgen Solution
  - Final report with CRU

Forward Work Plan

	Jun 22	Jul 22	Aug 22
Microgen Interim Solution	*Reporting*		
V14 Assurance	*Assurance Approach*		
Tibco Hub Relocation			*Self-Assessment Phase*
Market Entry / Requalification	*Assurance Activities*		

Questions

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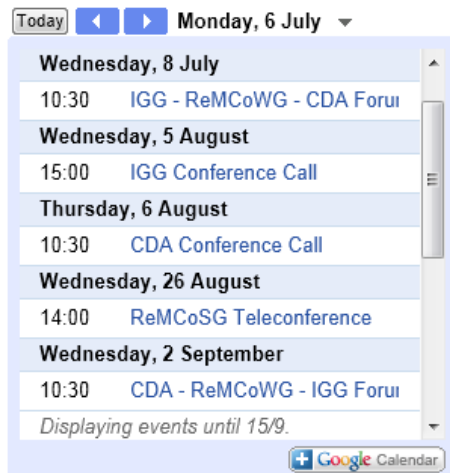Harry.rix@gemserv.com

+44 (0)20 7090 1039

Thank you

Gemserv

AOB

Next Steps

Diary dates for next meetings:

- **IGG Conference Call – Wednesday 20ʰ July 2022**

- **IGG Meeting – Wednesday 24th August 2022**

- Dates for 2022 are on Calendar of Events on RMDS website www.rmdservice.com

Today ◄ ► Monday, 6 July ▼
Wednesday, 8 July
10:30   IGG - ReMCoWG - CDA Foru
Wednesday, 5 August
15:00   IGG Conference Call
Thursday, 6 August
10:30   CDA Conference Call
Wednesday, 26 August
14:00   ReMCoSG Teleconference
Wednesday, 2 September
10:30   CDA - ReMCoWG - IGG Foru
Displaying events until 15/9.
＋ Google Calendar

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Thank You