

IGG Meeting Minutes

Date:	2 nd March 2022	Time & Location	10:30 Conference Call
Chair:	Dylan Ashe, CRU		
Attendees:	Name	Location	
	Lindsay Sharpe, Alice Mooney, Catherine Keane, Oonagh Delaney, Patrick Moran	RMDS	
	Brid O'Donovan, Sarah McCauley, Jack Walsh	CRU	
	John Bracken, Carl Murphy, Siobhan Melvin, Alan Keegan Emer Corcoran, Donal O'Connor, Luke Shinnors	ESBN	
	Jim Long	MRSO	
	Sarah Fuller, Simon Fox-Mella	Gemserv	
	Daniel Michalowski	Glowpower	
	Andrew McKinnon	Flogas	
	Eoin McGurk	BGE	
	Aaron Currie, Ho Lap Tse, Aine Ni Cheara	SSE	
	Antoin O'Lachtnain	Pinergy	
	Ian Grant	Panda Power	
	Donovan Sheridan	Prepaypower	
	Caoimhe McWeeney, Imelda McCoy	Energia	
	Jessica Gregory	Community Power	
	Aine Dorran, Mark Phelan, Susan Whyte	Electric Ireland	
	Odhran Mullan	Cenergise	
Adrienne Costello	Iberdrola		
Canice Kenealy, Sinead Butler	Ecopower		
Apologies:			
Version Number	1.0		
Status			

Agenda:	
1.	General
2.	Actions from Previous IGGs/Conference Calls
3.	New IGG Actions
4.	CRU Update
5.	Retail Market Design Update
6.	MRSO Update
7.	ESBN Update
8.	Gemserv Update
9.	Notice Board Planned Maintenance, Reminders from IGG, etc.
10.	AOB

1 – General

D Ashe enquired if everyone was happy to sign off on v1.0 of the Conference Call minutes on 2nd February 2022.

Minutes Approved.

2. Actions – Previous Conference Call & IGG

L Sharpe provided the Action Item Update.

3 IGG actions have been carried forward.

Action Items

1147	Supplier Categorisation for new entrants – RMDS to look into the categorisation for new Suppliers entering the Retail Market		
Update for IGG	<ul style="list-style-type: none"> L Sharpe reported that she doesn't have an update on this action at the moment. She has been discussing this action with CRU and hopes to look at it in the coming months as other matters are taking priority at the moment. 		
Discussion at IGG	<ul style="list-style-type: none"> Action to remain open. 		
Forum Logged: IGG	Assigned to: RMDS	Status: Action remains Open	Due Date: 30.03.2022

1149	Additional Assurance for Phase 2 of NSMP – MPs to provide feedback by Wednesday 16th February 2022 to RMDS on potential additional assurance for Phase 2 of the NSMP outside of the assurance approach for the V14.00.00 market schema release and testing of retail market messages and processes.		
Update for IGG	<ul style="list-style-type: none"> Action logged at the IGG Conference Call. L Sharpe thanked those MPs who reverted with feedback. RMDS sent the feedback to Gemserv who has put together an overview which is with CRU at the moment with a view to coming back to IGG once it has an update. 		
Discussion at IGG	<ul style="list-style-type: none"> Action deemed closed. 		
Forum Logged: CC	Assigned to: MPs	Status: Action deemed Closed	Due Date: 16.02.2022

1150	Electricity Costs Bill – Suppliers to revert to ESNB by Wednesday 9th February 2022 on how long it will take them to apply the credit following receipt of the funds		
Update for IGG	<ul style="list-style-type: none"> Action logged at the IGG Conference Call. L Sharpe thanked MPs who provided feedback. 		
Discussion at IGG	<ul style="list-style-type: none"> S Melvin thanked those Supplier who submitted this information to ESNB. Action deemed closed. 		
Forum Logged: CC	Assigned to: Suppliers	Status: Action deemed Closed	Due Date: 09.02.2022

3. Actions – New IGG Actions	
2 new actions were logged at the IGG.	

1151	Secure Meters Seamless Solution – Suppliers to revert to ESNB if they wish to volunteer to engage with Secure Meters on the Proof of Concept.		
Discussion at IGG	▪ See Section 7 ESNB Update for details.		
Forum Logged: IGG	Assigned to: Suppliers	Status: NEW Action	Due Date: 04.03.2022

1152	Extra Bank Holiday 18th March 2022 – Lifestyle PAYG suppliers to provide friendly credit times, working arrangements and emergency contact numbers to ESNB.		
Discussion at IGG	▪ See Section 7 ESNB Update for details.		
Forum Logged: IGG	Assigned to: Lifestyle Suppliers	Status: NEW Action	Due Date: 12.03.2022

4. CRU Update	
<p>S McCauley gave the CRU Policy Update.</p> <p>Refer to slide for details.</p> <ul style="list-style-type: none"> • Supplier Handbook Consultation paper – closed on 10th December 2021. CRU is aiming to publish a Decision on this by the end of March. • Interim Clean Export Guarantee Decision Paper – was published on the 1st December 2021. The accompanying Guidance to Suppliers was published on 8th February 2022. • Smart Data Access Code – CRU is aiming to publish a Consultation paper on this by the end of Q1/2022. <p><u>Supplier Handbook Consultation</u></p> <p>S Whyte asked if CRU is confident that it will publish the Supplier Handbook Consultation by the end of March. Will the paper be similar to what was consulted on, or should Suppliers expect any surprises?</p> <p>S McCauley replied that CRU is aiming to publish the paper by the end of March. Resources in CRU have been pulled in terms of Electricity Benefit Costs Scheme piece. It's a tight timeline, but it's still the aim to publish it on time and Suppliers shouldn't expect any surprises.</p> <p><u>Microgeneration</u></p> <p>A Dorran said that the Microgeneration Guidance document came out a couple of weeks ago. She asked if</p>	

there will be any workshop or Industry meeting scheduled for the Guidance document. Electric Ireland is assessing the document internally at the moment. The initial view is that it's going to be quite challenging to deliver the remuneration statement and the level of detail in that.

E McGuirk reported that he agrees with Electric Ireland that some things in the Guidance document will be challenging for BGE to deliver on those dates.

A Currie added that SSE agrees with Electric Ireland that a workshop is needed to discuss the Guidance document.

S McCauley replied that this is not something that the planned at the moment, but she notes the points made and will take them away.

Monthly Switching Report

C McWeeney asked when CRU will resume the publishing of the monthly switching report.

B O'Donovan replied that CRU hopes to ramp back up the reporting that it would ordinarily have done in the next number of months. It's going to take a while, but she expects it will probably be in Q2.

Electricity Costs Benefit Payment Scheme

S McCauley gave an update on the Electricity Costs Benefit Payment.

She outlined slides on Background, Application of VAT, Current timings, and Communications.

Refer to slides for details.

These slides are available on the RMDS Private Website on the following page [Electricity Costs Bill 2021 | RMDS Private \(wordpress.com\)](#)

At the end of the presentation, attendees asked questions.

These questions are available on the RMDS Private Website on the following page [Electricity Costs Bill 2021 | RMDS Private \(wordpress.com\)](#)

5. Retail Market Design Update

L Sharpe gave the Retail Market Design Update.

DR/MCR Dashboard

L Sharpe reported that RMDS has no DRs or MCRs for approval at this meeting. She gave an update on the open DR/MCRs.

Refer to slides for details.

A Currie stated that in relation to MCR1213 Interim Retail Market Microgeneration Solution, SSE is at a standstill and could do with seeing some design details or technical specifications. Could a roadmap be provided to MPs as “being progressed” is sort of a generic statement.

L Sharpe replied she will pass this on to ESNB. ESNB has an update on Microgeneration on their update later in the meeting.

J Gregory stated that she agrees with A Currie’s request. A data structure and file format that its going to be in would be very useful.

Assurance Contract

L Sharpe reported that the current assurance contract is up for renewal in Q2/2022 so RMDS is currently going through a tender process for a new assurance contract. RMDS is hoping to wrap this up in the next couple of months.

J Gregory stated that the contact is up for renewal in Q2/2022. There is microgeneration assurance being discussed and new entrants happening at the moment. The Assurance Body dictates the assurance requirements for market entry and different projects that are on the go. Her concern and question really is that we have this contract up at the end of Q2/2022 but is there any transition period or guarantee that there will be continuity in the assurance approach during the transition if there is a different incumbent? It’s really important, especially for new entrants but also for initiatives that Gemserv has designed for the Assurance Approach. Will Gemserv state that the assurance approach will be to the end of the delivery, and will that be accounted for in any transition of contract?

L Sharpe replied that there will be continuity, a transition period, and a handover. There won’t be a cut-off that one day there’s one assurance approach and the next day another assurance approach.

J Gregory asked if MPs could get an update where the tender process is at the moment?

L Sharpe replied she is sure J Gregory understands that she can’t go into that kind of detail.

Technical Working Group

L Sharpe reported that the Terms of Reference have been approved by CRU. The next Technical Working Group meeting is taking place next Wednesday 9th March 2022. RMDS will issue the slides and the meeting details later this afternoon.

6. MRSO Update

J Long gave the MRSO update.

He presented the abbreviated version of the MRSO Presentation. This version outlines Debt Flagging, Objections and any other key items that have come to light during the month. The full standardised slide pack is available under the [Reference Section](#) on the RMDS Website and provides the status of Change of Supplier related activity in the ROI Market.

J Long added that he wants to highlight one figure on the 010MMs. The figure for 2021 was 437,000 which is the highest number of market messages and could be an all-time high.

Refer to slides for full details.

J Long reported that on the Smart Data Services the following figures are up to date as of 28th February 2022:

- The figure to date for MCC12 which is the 24-Hour Meter is **49,234**.
- The figure to date for MCC16 which is the Day/Night Meter is **5,800**

7. ESB Networks Update

S Melvin gave the ESBN Update.

Electricity Costs Bill

S Melvin reported that ESBN received a request from a Supplier to receive the updates on the Electricity Costs Bill at the Extraordinary IGGs rather than the regular IGGs as the same people mightn't be able to attend the IGGs. ESBN is conscious that there is a lot going on in the industry and a lot of workshops and wants to take the opportunity at this IGG to provide updates it has. Some Suppliers may have the same representatives going to the regular and Extraordinary IGGs. There won't be another regular IGG Conference Call until the end of March. Any further updates on this will be through the Extraordinary IGGs.

S Melvin presented slides on MPRN List Verification exercise, Bank Account verification and testing, MDR Update, weekly reporting, and unallocated credit report. On the MPRN List Verification, S Melvin reported that most suppliers completed the verification exercise and ESBN thanked suppliers for completing that. It was a very useful exercise which resulted in very few outliers which is a positive indicator for the live event. ESBN is still working with two suppliers on their list but expect the reconciliation issues to be resolved.

Refer to slides for details.

A Costello stated that in relation to the report that Suppliers have to send to ESBN, it is going to be quite difficult for them to put all of this information into one report. All of that information could be in different systems. There could be lags in terms of when such data is available so Suppliers need to have the final structure of the report as soon as possible that will go to ESBN on a weekly basis. Suppliers can then determine how they can actually report this on a weekly basis. It would be great to get that final format of the report as soon as possible.

S Melvin replied that some Suppliers have asked for this and ESBN knows that it's a priority and is working to finalise it at the moment and expects sample templates to issue in the coming days.

Day/Night Meters

S Melvin reported that ESBN is continuing with like for like meter exchanges. There are approximately 3,600 calls remaining outstanding.

2022 EMMA Upgrade Project

S Melvin reported that a communication in relation to the Rollout of TIBCO Component Upgrades for MP Test and Prod EMMAs was issued via RMDS to Supplier Technical Reps on Monday 28th February 2022.

Thanks to MPs for confirming completion of prerequisite items. ESBN reminds remaining Suppliers to confirm to RMDS as soon as possible when they expect the prerequisite items to be in place. Once the prerequisite items are in place, the update the TIBCO Components on all MP's TEST and PROD EMMAs can commence. The designated timeslots for the TIBCO Component Upgrades have been issued out to all MPs.

Refer to slide for details.

Apache Log4j2 Vulnerability

S Melvin reported that ESBN wants to remind MPs to confirm to RMDS when the required action has been completed.

Automated STFS

S Melvin reported that ESBN will be making SFTS automation available to suppliers. More information will follow.

Secure Meters Seamless Solution

S Melvin reported that work on the Proof of Concept is to commence shortly. The implementation timeline is expected to be in Q4/2022. Two volunteer Suppliers (one NI and one ROI) are being sought to engage with Secure Meters on the Proof of Concept. Volunteer Suppliers will participate in a call with Secure next week. ROI volunteer Supplier to revert to RMDS if interested by COB on Friday 4th March 2022.

A new action was logged, Action 1151: **Secure Meters Seamless Solution – Suppliers to revert to ESBN if they wish to volunteer to engage with Secure Meters on the Proof of Concept.**

J Gregory asked if this seamless solution is only for the hardship PAYG solution.

J Bracken replied that its for all Prepayments. A disaster recovery exercise takes place once a year. It goes on from a Saturday evening into a Sunday morning. This seamless solution is to automate this on the Secure Meters side of the house. There will still be a disaster recovery exercise, but it should be a more straightforward process. When this happens, Secure Meters will kick in and Secure meters will do the work on their end remotely. It has been a big task in the past to have workshops before the weekend and to get everyone available. Secure Meters will be driving a new seamless solution in both ROI and NI.

C Murphy added that it will mean that Secure Meters will be able to site switch without having to impact any Suppliers.

Extra Bank Holiday 18th March 2022

S Melvin reported that due to the potential significant impact and regression testing that would be required to add in this one-off bank holiday to Central Market Systems calendar mid calendar, ESBN will be treating this bank holiday as a normal working day from a systems perspective.

Refer to slide for details.

This means that for market processes such as a Change of Supplier, Debt Flagging etc. the 18th March 2022 will be considered a working day. For Site Work Appointments, Suppliers should not book appointments on the RMP Extranet Appointment for Friday 18th March 2022. Any appointments made will be rejected.

For PAYG, there will be a Friendly Credit period from 4pm on 16th March 2022 to 9am on 18th March only. PMP Requests (CoS Process for PAYG) submitted up to 12 noon on 16th March 2022 will be processed by ESBN. Requests submitted after this time will be processed on 21st March 2022. Lifestyle PAYG Suppliers are requested to provide the following information to keypadmanagement@esb.ie by cob 12th March 2022; friendly credit times in operation if different to above times, working arrangements for provision of customer service and an emergency contact number for ESBN 24/7 On Call Supervisor.

ESBN will ask RMDS to issue a one page note on this matter to MPs.

A new action was logged, Action 1152: **Extra Bank Holiday 18th March 2022 – Lifestyle PAYG Suppliers to provide friendly credit times, working arrangements and emergency contact numbers to ESBN.**

TIBCO Outages

S Melvin reported that there were two planned outages in January and twenty-one unplanned outages.

There was a HUB Outage from 09:30 on Sunday 20th February until 11:30 on Monday 21st February. ESBN is currently reviewing the root cause and will provide an update at the next IGG.

Interim Retail Market Microgeneration Solution Update

S Melvin gave an update on Microgeneration.

Refer to slide for full details.

Engagement with Gemserv on the overall project assurance is ongoing.

ESBN is currently assessing the activities and actions which have to be undertaken to meet the CRU deadline of end of June 2022. ESBN is engaging closely with RMDS and feeding into development of a Market Plan, of which the target date to issue to MPs is 16th March 2022.

S Melvin reported that MCR1213 will be updated and re-issued in relation to the DOM_CUST file instead of the DOM_REG File.

C Murphy added that, just in case any Suppliers have made any inroads on the design of the MEC going into the DOM_REG files. Upon investigation, it is seen that it is a better home for the MEC to be on the DOM_CUST to align with the MEC which is currently in the COM_CUST file so to have that symmetry. ESBN thought it would be better to put the MEC on the DOM_CUST file not in the DOM_REG file as previously documented in the MCR.

S Melvin added that there also is no update at this time in relation to the DLAFs recommendation. ESNB asks MPs to send Interim Retail Market Microgeneration queries to ESNB via RMDS.

E McGurk asked about the legal basis for ESNB to process the microgeneration data. There was a question about that which was waiting for the legislation to be published. As the regulation has come out, is ESNB comfortable now that it has that legal basis?

A Keegan replied that in relation to the legal basis issue, it wasn't necessarily that ESNB was waiting for the regulation or the Act to be introduced. It was more direct interaction with CRU. The interaction with CRU on this has been very constructive and positive so all going well, ESNB doesn't have any concerns around the legal basis so long as it gets the clarity required from CRU.

8. Gemserv Update

Simon Fox-Mella gave the Gemserv update.

Refer to slides for details.

Market Assurance Activity

- 1 Large Supplier SoLR – Gemserv issued a Market Export Report to CRU.
- TIBCO Upgrades (Material changes) – Oracle Database upgrade to 19c and TIBCO Business Connect.

S Fox-Mella reported that Gemserv has a number of things on its plate the moment. Its working with ESNB to understand the requirements and developing its assurance approach for the Microgeneration Interim Solution. Gemserv will be issuing a PQ for the Electricity Customer Credit and is also working on ongoing market entry requirements.

A Dorran asked about the assurance for Microgeneration. When will Suppliers know what's involved on that.

S Fox-Mella replied that Gemserv is developing the assurance approach and is aiming to get that out for the next IGG.

9. Notice Board: Planned Maintenance, Reminders from IGG etc.

L Sharpe provided the outage update.

Outages

- There are no outages planned for March as of yet.
- Full outage details are available, as usual, on the [RMDS Website Outages Page](#).

10. AOB

No items were raised in AOB.

Next Extraordinary IGG:

- The next Extraordinary IGG will take place week commencing 14th March 2022.

Next Conference call:

- IGG Conference Call on Wednesday 30th March 2022.

Next IGG:

- Wednesday 27th April 2022 – will be a conference call.

Retail Market Design Service

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