



NETWORKS

Industry Governance Group (IGG) Presentation

2nd March 2022



Agenda

1. Electricity Costs Bill
2. Day/Night meters
3. 2022 EMMA Upgrade Project
4. Apache Log4j 2 Vulnerability
5. Automated SFTS
6. Secure Meters Seamless Solution
7. Extra Bank Holiday (18th March)
8. TIBCO Outages
9. Interim Retail Market Microgeneration Solution Update

Electricity Costs Bill

- **MPRN List verification exercise**

- MPRNs that are eligible for de-registration should be de-registered asap
- Change of Usage
 - [MPD-24-Change-to-Customer-Details](#)
 - [Rules for Application of DUoS Tariff Group](#)

- **Bank Account Verification & testing**

- Thanks for suppliers for submitting bank account details which have now been verified.
- ESNB will commence transferring a nominal amount to the specified bank accounts by the end of this week.
- Suppliers must then transfer the same amount back to ESNB.
- Please see Electricity Costs Emergency Benefit Scheme ESNB Bank account & testing process that issued to nominated contacts on Friday 18th February.

- **MDR Update**

- MDR will be updated with reporting requirements, unallocated credit scenarios, and any other changes and recirculated in coming days.
- MDR will be updated when final legislation is available and CRU paper published.
- In line with IGG Governance arrangements the MDR/MCR will not be put forward for approval until final legislation & CRU paper are published.

Electricity Costs Bill

- **Reporting**

- Weekly reporting

- Suppliers are to upload weekly reports to the dedicated folder on the SFTS each Friday by 6pm.
- ESNB will begin collating reports for CRU the next working day. An exception may apply to the first weekly report depending on when the scheme commences.
- Suppliers will report weekly on an MPRN level basis on the
 - Accounts credited
 - Accounts directly billed/notified of credit
 - PAYG/credit
 - Suppliers must only report where the full amount has been credited to the customer.

- Unallocated Credit Report

- Thanks to those suppliers who submitted scenarios for the return of unallocated credit. These will be reviewed with CRU and circulated to IGG for agreement.
- On completion of the scheme suppliers will be also submit a separate Unallocated Credit report also on an MPRN level basis providing reasons from a defined list as to why credit is being returned.
- Sample templates and an update MDR will issue in coming days.

Day Night Meter Update

Continuing with like for like meter exchanges

2022 EMMA Upgrade Project

A communication in relation to the Rollout of TIBCO Component Upgrades for MP Test & Prod EMMAs was issued via RMDS to Supplier Technical Reps on Monday 28th Feb.

- Thanks to MPs for confirming completion of prerequisite items. Reminder for remaining suppliers to confirm to RMDS asap when they expect the prerequisite items to be in place.
- Once the prerequisite items are in place the update the TIBCO Components on all MP's TEST and PROD EMMAs can commence.
- The designated timeslots for the TIBCO Component Upgrades have been issued out to all MPs.

Apache Log4j 2 Vulnerability

Reminder to MPs to confirm to RMDS when required action has been completed

SFTS Automation

ESBN will be making SFTS automation available to suppliers. More information will follow.

Secure Meters Seamless Solution

- Work on the Proof of Concept is to commence shortly
- Implementation timeline is expected to be Q4 2022
- Two volunteer suppliers (one NI and one ROI) being sought to engage with Secure Meters on POC
- Volunteer Suppliers will participate in a call with Secure next week
- ROI Volunteer Supplier to revert to RMDS if interested by COB on Friday 4th March

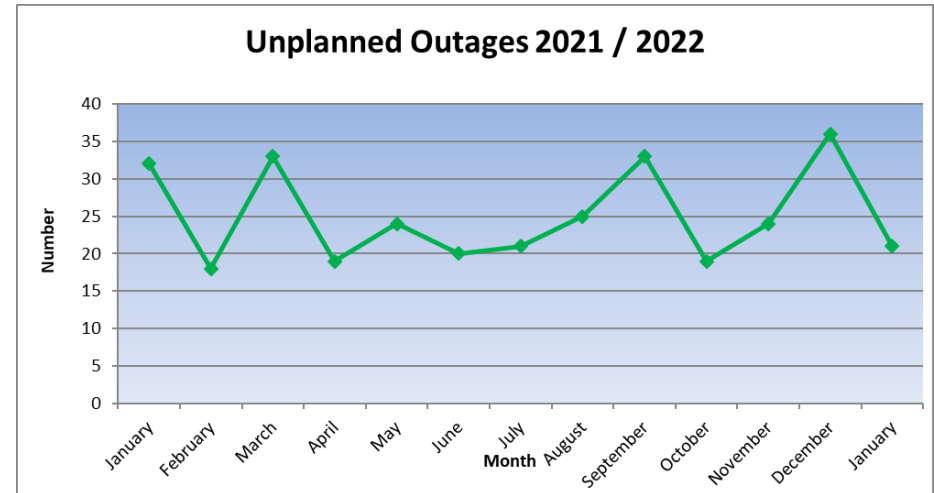
Extra Bank Holiday 18th March



- Due to the potential significant impact & regression testing that would be required to add in this one-off bank holiday to Central Market Systems calendar mid calendar ESNB will be treating this bank holiday as a normal working day from a systems perspective.
 - This means that for market processes such as Change of Supplier, Debt Flagging etc the 18th March will be considered a working day.
- **Site Work Appointments**
 - Supplier should not book appointments on the RMP Extranet Appointment for Friday 18th March.
 - Any appointments made will be rejected
- **PAYG**
 - Friendly Credit period from 4pm 16th March to 9am 18th March only.
 - PMP Requests (CoS Process for PAYG) submitted up to 12 noon 16th March will be processed by ESNB. Requests submitted after this time will be processed on 21st March.
 - Lifestyle PAYG suppliers are requested to provide the following information to keypadmanagement@esb.ie by cob 12th March
 - Friendly credit times in operation if different to above times
 - Working arrangements for provision of customer service
 - Emergency contact number for ESNB 24/7 On Call Supervisor

Supplier Unplanned Outages

Supplier	Unplanned Count	Supplier	Unplanned Count
Supplier1	1	Supplier17	0
Supplier2	1	Supplier18	0
Supplier3	0	Supplier19	0
Supplier4	1	Supplier20	0
Supplier5	0	Supplier21	0
Supplier6	0	Supplier22	0
Supplier7	0	Supplier23	1
Supplier8	1	Supplier24	0
Supplier9	5	Supplier25	0
Supplier10	2	Supplier26	1
Supplier11	1	Supplier27	0
Supplier12	0	Supplier28	0
Supplier13	2	Supplier29	0
Supplier14	0	Supplier30	0
Supplier15	1	Supplier31	1
Supplier16	3	Supplier32	0



- 2 Planned Outages in January
- 21 Unplanned Outages in January

Hub Outage



Hub Outage

- Occurred Sunday 20th - Monday 21st

Interim Retail Market Microgeneration Solution Update

- Engagement with retail market assurance body (Gemserv) on overall project assurance ongoing
- ESNB is currently assessing the activities / actions which have to be undertaken to meet the CRU deadline of end of June 2022. ESNB is engaging closely with RMDS and feeding into development of a Market Plan
 - Target date to issue to MPs: **16 March 2022**
- Additional updates:
- MCR1213 updates and re-issue (DOM_CUST vs DOM_REG)
- DLAFs recommendation (WIP)
- Gentle reminder: ESNB asks MPs to channel Interim Retail Market Microgeneration queries to ESNB via RMDS

Thank you