



Retail Market Design Service

Industry Governance Group

02/03/2022

IGG Agenda

Minutes from Previous IGG Meeting	10:30 – 10:35
Review of Action Items	10:35 – 10:55
CRU Update	10:55 – 11:15
Retail Market Design Service Update	11:15 – 11:35
MRSO Update	11:35 – 11:55
ESBN Networks Update	11:55 – 12:15
Gemserv Update	12:15 – 12:20
AOB	12:20 – 12:25
Next Steps	12:25 – 12:30

Minutes from previous IGG

For Approval Today:

- **Minutes (v1.0) from Conference Call on 02.02.2022**

IGG Actions

Updated IGG Action List issued in advance of meeting

- **No actions have been closed since last IGG meeting**
- **3 actions have been carried forward**

IGG Actions – Open

AP No	Title	Org. Assigned to	Date Due	Date Raised
1147	Supplier Categorisation for new entrants – RMDS to look into the categorisation for new Suppliers entering the Retail Market	RMDS	02/03/2022	23/06/2021
1149	Additional Assurance for Phase 2 of NSMP – MPs to provide feedback by Wednesday 16th February 2022 to RMDS on potential additional assurance for Phase 2 of the NSMP outside of the assurance approach for the V14.00.00 market schema release and testing of retail market messages and processes	MPs	16/02/2022	02/02/2022
1150	Electricity Costs Bill – Suppliers to revert to ESNB by Wednesday 9th February 2022 on how long it will take them to apply the credit following receipt of the funds.	Suppliers	09/02/2022	02/02/2022

Industry Governance Group Meeting

2 March 2022

CRU Update

CRU Policy Update

- [CRU21122](#) **Electricity and Gas Suppliers' Handbook 2021 Consultation Paper closed** on the 10th of December 2021. Aiming for Q1 2022 decision.
- [CRU21131](#) **Remuneration of Renewables Self-consumers' exported electricity: Interim Clean Export Guarantee Decision Paper** published on the 1st of December. The accompanying Guidance to suppliers on implementation aspects of Interim CEG was published on 8th February 2022.
- Work is progressing towards a consultation on the **Smart Meter Data Access Code**. Aiming for Q1 2022 consultation.



Retail Market Design Service

Retail Market Design Update

Lindsay Sharpe, RMDS



Retail Market Design Service

DR & MCR Dashboard

DR Dashboard

DCR	Title	Status	Latest
DR1220	Electricity Costs Emergency Benefits Scheme	Draft	Awaiting legislation
DR1219	Smart PAYG – System & Process Changes	Issued	Updated DR issued 28/02
DR1218	MCC Implementation for 3-phase and CT DG5 Customers	Issued	Workshop scheduled for 10/03
DR1216	Smart Metering Remote Operations	Issued	Awaiting changes to updated DR1219 above
DR1215	MCC02 Smart Meter Exchanges	Issued	Updated DR issued 23/02, feedback due 09/03

MCR	Title	Status	Version	Latest
MCR1213	Interim Retail Market Microgeneration Solution	Approved	V1.0	Being progressed
MCR1210	Test Web Service	Approved	V3.0	Awaiting prioritisation process
MCR1209	Annual Consumption for HH Sites	Approved	V5.0	Awaiting prioritisation process
MCR1208	Smart Metering Default Data	Approved	V2.0	Awaiting Smart Meter Data Access Code
MCR1193	Tibco Recon files to include list of txrefnums	Approved	V4.0	Awaiting prioritisation process
MCR1189	Additional code in the 017MM to select a de-energisation with a service removal	Approved	V3.0	Awaiting prioritisation process



Retail Market Design Service

Updates

Assurance Contract

- The current retail market assurance contract is up in Q2 2022 so RMDS is currently going through a tender process for a new assurance contract.

Technical Working Group

- The Terms of Reference have been approved by CRU
- The next meeting will take place on Wednesday 9th March 2022.

Upcoming Outages for ROI

There are no outages scheduled for March



Thank You



NETWORKS

MRSO Update

James Long

2nd March 2022

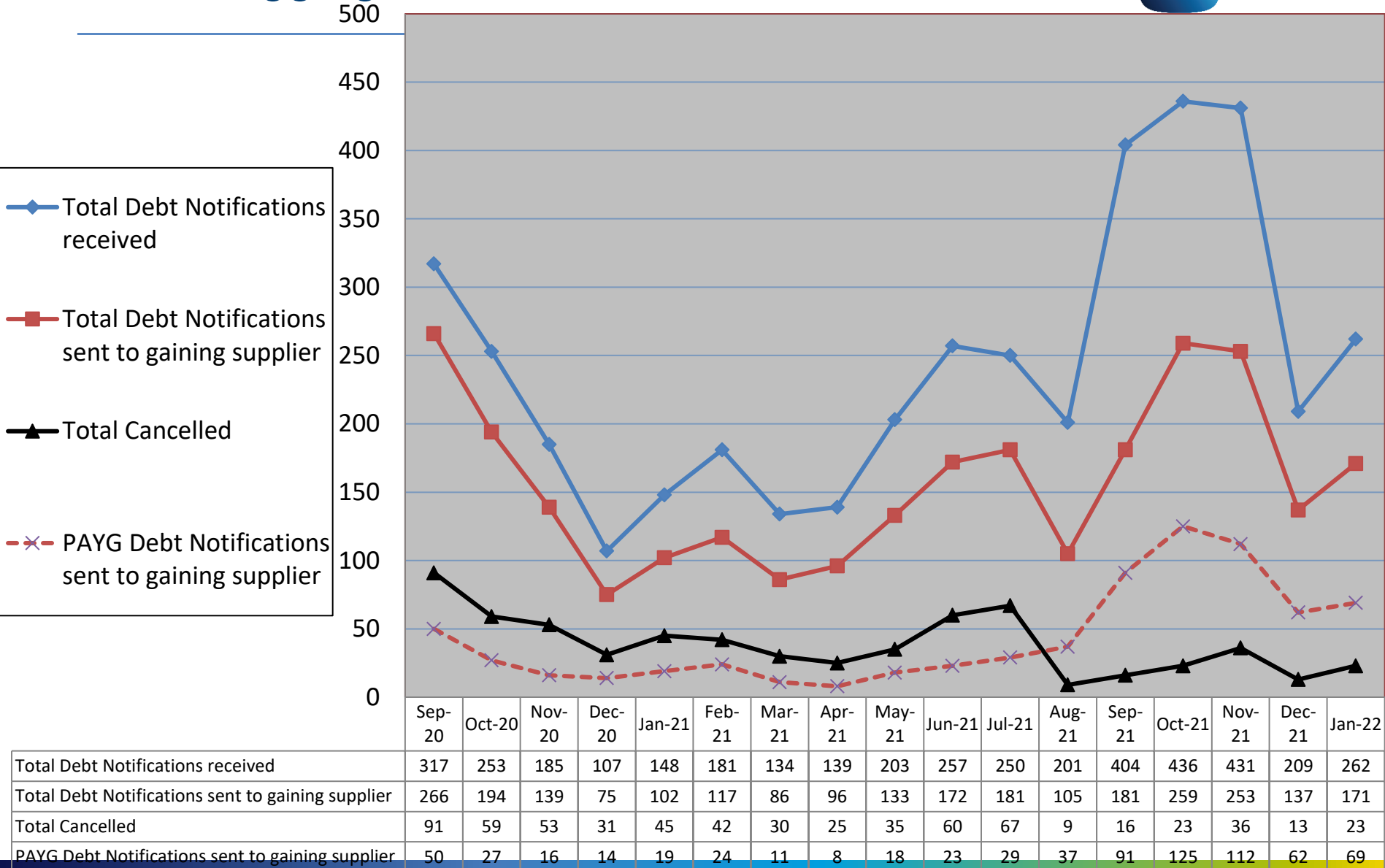


Debt Flagging

	Nov - 21	Dec - 21	Jan - 22
Total Debt Notifications received (012)	431 (49)	209 (15)	262 (36)
Total Debt Notifications not forwarded for reason implied or explicit CoLE, timeout, etc.	178 (13)	72 (2)	91 (13)
Total Debt Notifications sent to gaining supplier (112)	253 (36)	137 (13)	171 (23)
Total not cancelled	141 (32)	75 (10)	102 (18)
Total cancelled	112 (4)	62 (3)	69 (5)
Total Debt Notifications sent to gaining supplier as % of total COS	0.52%	0.35%	0.36%

Figures in brackets represent situations where an ESB Networks PAYG meter is installed.

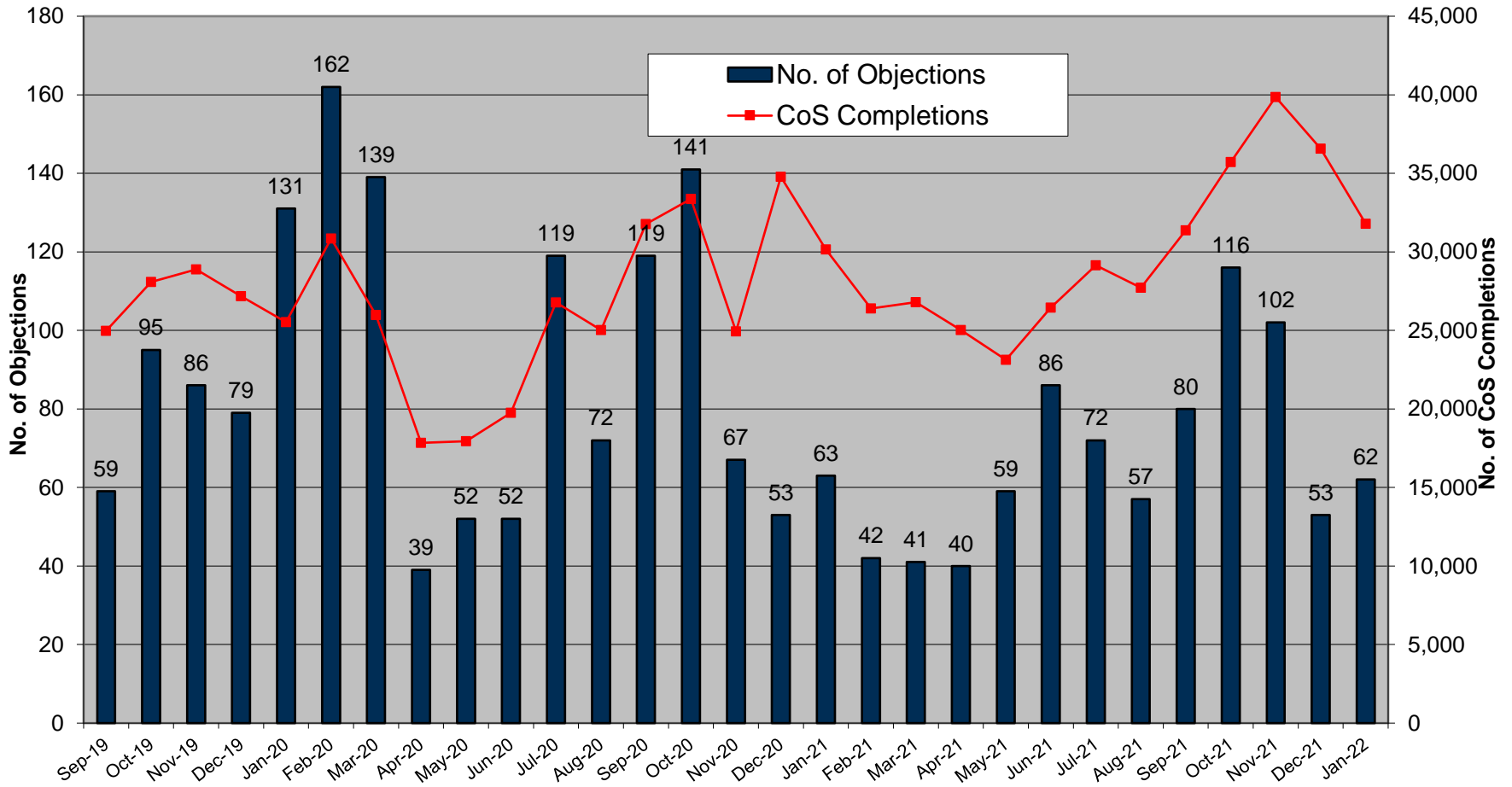
Debt Flagging



Objections – Erroneous Transfer

	Nov - 21	Dec - 21	Jan - 22
No. of Objections	102	53	62
Cancellations from Objections	23	9	13
Objection emails to MRSO	17	8	4
Reasons:			
Uncontactable by phone	3	5	
Written communication	6	1	
COS confirmed	8	2	4
Other			
Escalation emails	13	10	7

Objections – Erroneous Transfer



List of new Smart MCC Switches



MCC 12 – New Smart 24 hour

Total to date – 49,234

MCC 16 – New Smart Day / Night

Total to date – 5,800



NETWORKS

Industry Governance Group (IGG) Presentation

2nd March 2022



Agenda

1. Electricity Costs Bill
2. Day/Night meters
3. 2022 EMMA Upgrade Project
4. Apache Log4j 2 Vulnerability
5. Automated SFTS
6. Secure Meters Seamless Solution
7. Extra Bank Holiday (18th March)
8. TIBCO Outages
9. Interim Retail Market Microgeneration Solution Update

Electricity Costs Bill

- **MPRN List verification exercise**

- MPRNs that are eligible for de-registration should be de-registered asap
- Change of Usage
 - [MPD-24-Change-to-Customer-Details](#)
 - [Rules for Application of DUoS Tariff Group](#)

- **Bank Account Verification & testing**

- Thanks for suppliers for submitting bank account details which have now been verified.
- ESNB will commence transferring a nominal amount to the specified bank accounts by the end of this week.
- Suppliers must then transfer the same amount back to ESNB.
- Please see Electricity Costs Emergency Benefit Scheme ESNB Bank account & testing process that issued to nominated contacts on Friday 18th February.

- **MDR Update**

- MDR will be updated with reporting requirements, unallocated credit scenarios, and any other changes and recirculated in coming days.
- MDR will be updated when final legislation is available and CRU paper published.
- In line with IGG Governance arrangements the MDR/MCR will not be put forward for approval until final legislation & CRU paper are published.

Electricity Costs Bill

- **Reporting**

- Weekly reporting

- Suppliers are to upload weekly reports to the dedicated folder on the SFTS each Friday by 6pm.
- ESNB will begin collating reports for CRU the next working day. An exception may apply to the first weekly report depending on when the scheme commences.
- Suppliers will report weekly on an MPRN level basis on the
 - Accounts credited
 - Accounts directly billed/notified of credit
 - PAYG/credit
 - Suppliers must only report where the full amount has been credited to the customer.

- Unallocated Credit Report

- Thanks to those suppliers who submitted scenarios for the return of unallocated credit. These will be reviewed with CRU and circulated to IGG for agreement.
- On completion of the scheme suppliers will be also submit a separate Unallocated Credit report also on an MPRN level basis providing reasons from a defined list as to why credit is being returned.
- Sample templates and an update MDR will issue in coming days.

Day Night Meter Update

Continuing with like for like meter exchanges

2022 EMMA Upgrade Project

A communication in relation to the Rollout of TIBCO Component Upgrades for MP Test & Prod EMMAs was issued via RMDS to Supplier Technical Reps on Monday 28th Feb.

- Thanks to MPs for confirming completion of prerequisite items. Reminder for remaining suppliers to confirm to RMDS asap when they expect the prerequisite items to be in place.
- Once the prerequisite items are in place the update the TIBCO Components on all MP's TEST and PROD EMMAs can commence.
- The designated timeslots for the TIBCO Component Upgrades have been issued out to all MPs.

Apache Log4j 2 Vulnerability

Reminder to MPs to confirm to RMDS when required action has been completed

SFTS Automation

ESBN will be making SFTS automation available to suppliers. More information will follow.

Secure Meters Seamless Solution

- Work on the Proof of Concept is to commence shortly
- Implementation timeline is expected to be Q4 2022
- Two volunteer suppliers (one NI and one ROI) being sought to engage with Secure Meters on POC
- Volunteer Suppliers will participate in a call with Secure next week
- ROI Volunteer Supplier to revert to RMDS if interested by COB on Friday 4th March

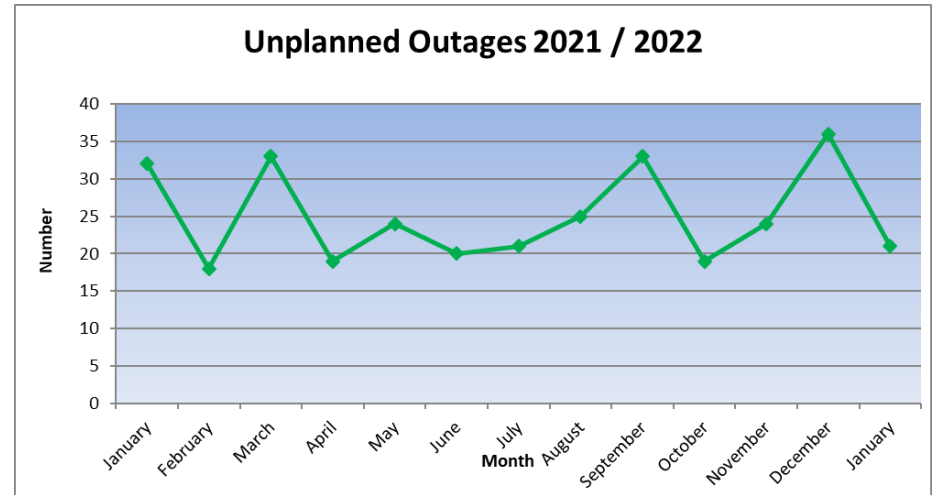
Extra Bank Holiday 18th March



- Due to the potential significant impact & regression testing that would be required to add in this one-off bank holiday to Central Market Systems calendar mid calendar ESNB will be treating this bank holiday as a normal working day from a systems perspective.
 - This means that for market processes such as Change of Supplier, Debt Flagging etc the 18th March will be considered a working day.
- **Site Work Appointments**
 - Supplier should not book appointments on the RMP Extranet Appointment for Friday 18th March.
 - Any appointments made will be rejected
- **PAYG**
 - Friendly Credit period from 4pm 16th March to 9am 18th March only.
 - PMP Requests (CoS Process for PAYG) submitted up to 12 noon 16th March will be processed by ESNB. Requests submitted after this time will be processed on 21st March.
 - Lifestyle PAYG suppliers are requested to provide the following information to keypadmanagement@esb.ie by cob 12th March
 - Friendly credit times in operation if different to above times
 - Working arrangements for provision of customer service
 - Emergency contact number for ESNB 24/7 On Call Supervisor

Supplier Unplanned Outages

Supplier	Unplanned Count	Supplier	Unplanned Count
Supplier1	1	Supplier17	0
Supplier2	1	Supplier18	0
Supplier3	0	Supplier19	0
Supplier4	1	Supplier20	0
Supplier5	0	Supplier21	0
Supplier6	0	Supplier22	0
Supplier7	0	Supplier23	1
Supplier8	1	Supplier24	0
Supplier9	5	Supplier25	0
Supplier10	2	Supplier26	1
Supplier11	1	Supplier27	0
Supplier12	0	Supplier28	0
Supplier13	2	Supplier29	0
Supplier14	0	Supplier30	0
Supplier15	1	Supplier31	1
Supplier16	3	Supplier32	0



- 2 Planned Outages in January
- 21 Unplanned Outages in January

Hub Outage




Hub Outage

- Occurred Sunday 20th - Monday 21st

Interim Retail Market Microgeneration Solution Update

- Engagement with retail market assurance body (Gemserv) on overall project assurance ongoing
- ESNB is currently assessing the activities / actions which have to be undertaken to meet the CRU deadline of end of June 2022. ESNB is engaging closely with RMDS and feeding into development of a Market Plan
 - Target date to issue to MPs: **16 March 2022**
- Additional updates:
- MCR1213 updates and re-issue (DOM_CUST vs DOM_REG)
- DLAFs recommendation (WIP)
- Gentle reminder: ESNB asks MPs to channel Interim Retail Market Microgeneration queries to ESNB via RMDS

Thank you



Retail Market Assurance Services for the Irish Electricity Market

Industry Governance Group (IGG)

2 March 2022

Sarah Fuller

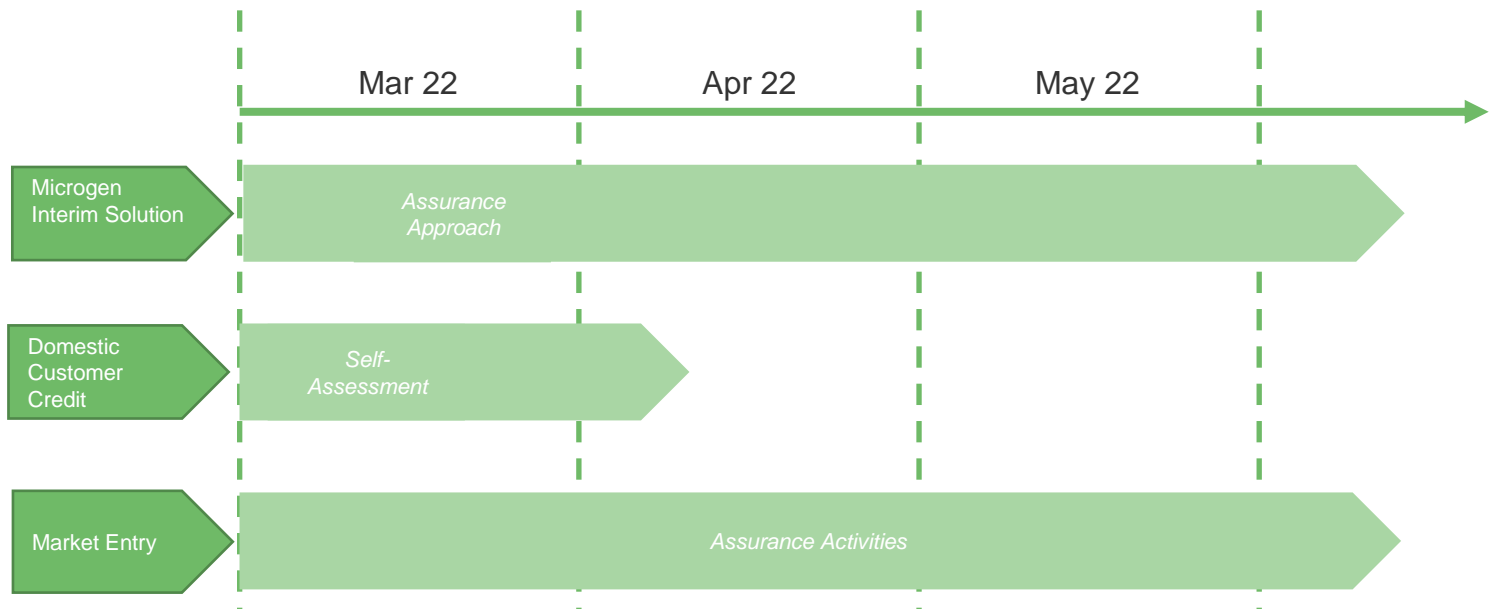
Market Assurance Activity



- 1 Large Supplier SoLR
 - Market Exit Report: For Issue to the CRU

- Tibco Upgrades (Material Changes)
 - Oracle Database upgrade to 19c
 - Tibco Business Connect

Forward Work Plan



Questions



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Thank you

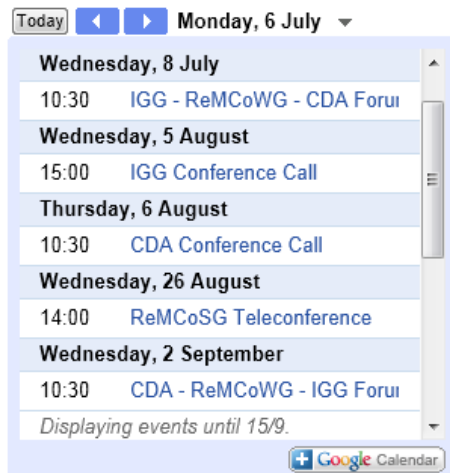


AOB

Next Steps

Diary dates for next meetings:

- **IGG Conference Call – Wednesday 30th March 2022**
- **IGG Meeting – Wednesday 27th April 2022**
- Dates for 2022 are on Calendar of Events on RMDS website www.rmdservice.com





Thank You