

Retail Market Assurance Services for the Irish Electricity Market

Industry Governance Group (IGG)

Presented By: Version 1

Date: 27th September 2023

Company Classification: Confidential

Ver13.6 Observations

Seeking to enhance the assurance process in MR v14.00.00.

The Assurance Body identified numerous positives during the Assurance activities in this MMR.

Thank you for your interactions and support.

Looking forward to MR v14 we thought it would be useful to mention a few observations.

Finally, feedback of our performance is also important to us. Please do not hesitate to reach out to us.

PQ Responses – overall responses were good, however for some further detailed responses will be needed for MR14– please consider the expected response column in forming your response

Industry Attendance - we would encourage attendance at industry meetings, they are so beneficial – we note approximately 30% of participants currently do not regularly attend industry meetings

Communication – we have recommended an enhanced Communication Strategy for each market project. This would allow clarity for issues and escalation paths for all MPs during a market release.

Retrospective Assurance – going forward as a principal the Assurance Body does not plan to undertake retrospective assurance.

IPT timelines – connectivity issues put stress on IPT timelines. There was very little contingency built into the plan, so going forward we will seek to have a more reasonable level of contingency built into the plan.



Market Change Assurance Strategy

Seeking approval of the updated Market Change Assurance Strategy.

Two Strategy papers:
(i) Market Change
(ii) Supplier Entry and
Change

The assurance strategies have been aligned to the core assurance activity areas; Market Change Assurance and Supplier Entry or Change Assurance.

Both strategy papers also include the related assurance processes within them.

The Market Assurance Strategy approval is sought from IGG, the key changes for the updated strategy are noted below.

Priority Assurance Process

Designed to assist primarily with Minor Market Releases, to ensure that both assurance requirements are met, despite potential aggressive delivery timelines.

The Assurance Body is seeking to ensure that the MMR assurance requirements, do not translate into a barrier to the timely cut over of the release.

Priority assurance does not mean that an assessment of the impact is not completed, nor does it mean that CRU and IGG do not get a chance to approve the Assurance Approach. We do this at the same time as the MCR is approved.

High level assurance approach included within the MCR detail

Where relevant, an assurance table (template included within the document), will detail the assurance techniques and a high-level overview for earlier visibility of the assurance requirements when included within a market release.

The assurance approach will be available for approval at IGG in conjunction to the MCR approval process.

The inclusion of the assurance table within the MCR will assist the 'Priority Assurance Process' to provide the necessary IGG preapproval to the assurance approach.



Supplier Assurance Activity

Supplier Strategy and process being updated

 In line with the Market Assurance strategy and process an updated Supplier Assurance strategy is being developed.

Supplier Entry Assurance

One supplier light application is being finalised.

Supplier Requalification and Material Change Assurance

- One material change application is currently being processed.
- A number of material change, and requalification applications are in the planning phases.



