

CRU Update

Industry Governance Group

8th November 2023

CRU Update

▪ Electricity Costs Emergency Benefit Scheme III

- Eligible to be registered as vulnerable customer– Suppliers to take into account those who are below low-usage and potential likelihood of their vulnerability (resulting in low usage) when going through vulnerable customer register process
- Legalisation to go through Seanad Eireann Wednesday evening
- Early signature approximately early next week
- CRU publish guidance document week 20th November

▪ Winter Disconnection Moratoriums

- Registered Vulnerable Customers: 1st October 2023 – 31st March 2024
- Non-Payment of Account Domestic Customers: 1st December 2023 – 31st January 2024
- I/C Customers: 14th December 2023 – 2nd January 2024