

IGG Conference Call Meeting Minutes

Date:	19 th July 2023	Time & Location	3pm - Conference Call
Chair:	Jack O'Dwyer, CRU		
Attendees:	Name	Location	
	Suzanne Hudson, Tracy Caffrey, Catherine Keane, Oonagh Delaney, Sean McKeivitt, Gary McInerney	RMDS	
	Jack O'Dwyer, Jack Walsh, Anna Rourke, Deirdre Walsh, Eoin McCarthy, Sharon Cosgrove	CRU	
	Emer Corcoran, Ciaran McCallion, Emma Porter, Sinead O'Hagan,	ESBN	
	Jason McKnight, Marguerite White, Robin McLaughlin	Version 1	
	James Long	MRSO	
	Andrew McKinnon	Flogas	
	Canice Kenealy, Peter Brett, Sinead Butler	Ecopower	
	Ceola McGowan	Community Power	
	Catherine Curley, Desmond McBride,	Electric Ireland	
	Ian Mullins	BGE	
	Joseph Cullen	Go Power	
	Imelda McCoy, Caoimhe McWeeney, Anca Stanciu	Energia	
Aine Ni Cheara	SSE		
Apologies:			
Version Number	1.0		
Status			

Agenda:	
1.	General
2.	Approval of previous IGG Minutes
3.	IGG Actions
4.	CRU Update
5.	Version 1 Update
6.	Retail Market Design Update
7.	MRSO Update
8.	ESBN Update
9.	Notice Board Planned Maintenance, Reminders from IGG, etc.
10.	AOB

1 – General

J O'Dwyer requested approval of the previous IGG Minutes of 21st June 2023.

Minutes v1.0 deemed approved.

2. Actions – Previous Conference Call & IGG

S Hudson provided the Action Item Update:

- **1 – Carried forward Action from the last IGG.**

1147	Supplier Categorisation for new entrants – RMDS to investigate the categorisation for new Suppliers entering the Retail Market		
Update for IGG	<ul style="list-style-type: none"> ▪ S Hudson reported that RMDS are working on this and will have an update at the next IGG meeting 23rd August 2023. 		
Discussion at IGG	<ul style="list-style-type: none"> ▪ Action to remain open. 		
Forum Logged: IGG	Assigned to: RMDS	Status: Action remains Open	Due Date: 23.08.2023

3. Actions – New Conference Call Actions

1 new Action was logged at the Conference Call.

1165	Suppliers to confirm to ESNB that they have contacted their NTNP Customers by 1st August to advise the potential impact if they don't remove the NTNP flag.		
Discussion at IGG	<ul style="list-style-type: none"> ▪ See Section 8 ESNB Update for details. 		
Forum Logged: CC	Assigned to: Suppliers	Status: NEW Action	Due Date: 01.08.2023

4. CRU Update

J Walsh provided the CRU update.

Electricity Costs Emergency Benefit Scheme II

J Walsh informed Market Participants that the closing date for the scheme was 30th June 2023. The total number of customers credited for the final payment period was 2,162,548 customers and across the three payment periods the total value of the credits distributed was €1.187 billion. By Friday 14th July all unallocated credits were due to be returned to ESNB.

Additional Customer Protection Measures

J Walsh stated the decision paper has been drafted. CRU were hoping to have this paper published but

there has been a delay due to annual leave circumstances. CRU will update the market in due course on this.

I Mullins asked if CRU could provide a date that MPs can expect this paper to be published?

J Walsh responded CRU are hoping to have this published by the end of next week. It needs to be approved by CRU internally first.

A Coppinger asked in relation to the Customer Protection Measures are they broadly the same as the last measures.

J Walsh responded that these are broadly the same with very few minor changes.

5. Version 1 Update

R McLaughlin gave the Version 1 update.

R McLaughlin stated that Version 1 are working away on the V13.6 market release.

I Mullins asked if Version 1 have engaged with all MPs as per conversation at the last IGG meeting.

J McKnight stated that all aspects of the V13.6 aspects are going to plan.

6. Retail Market Design Update

S Hudson gave the RMDS Update.

V14 Timeline

Please refer to slides issued via RMDS

D McBride stated at present Electric Ireland are not in a position to approve the new proposed Go Live date for V13.6.

I Mullins agreed with D McBride and asked if MPs can expect to see this come for approval at the August IGG.

S Hudson stated that approval at an IGG is expected whether it be at the August IGG or there is an extraordinary IGG required for this.

S Hudson asked E Corcoran in terms of the project around requirements for approval of this new proposed Go Live date are the SM team happy to wait until the August IGG or will the SM team be proposing an extraordinary IGG for approval.

E Corcoran responded that she would take this back to the team for discussion but ideally this needs to be approved ASAP.

S Hudson stated the slides will be issued via RMDS for MPs to look over before approving.

S Hudson indicated there are 2 planned outages for Sunday 23rd July.

S Hudson stated the new RMDS website successfully went live last Wednesday 12th July. In regard to any links or bookmarks that MPs may have saved, or their teams have saved as this is a new website the saved bookmarks will no longer work. The link to the main RMDS website still works and you can find these pages on the new website with ease.

I Mullins asked if the documents from previous meetings will be available on the calendar post on the new website.

S Hudson responded that these documents are available back to 2 years ago. If MPs need any documents to contact RMDS.

September in person IGG

S Hudson stated RMDS have made a provisional booking for the Louis Fitzgerald hotel on the Naas Road. This IGG meeting will be moved from the Con Call time of 3pm to 10am to 12:30am. This will be confirmed via email closer to the time.

D McBride stated that at the moment Electric Ireland would not be in a position to approve MCR1219 which was discussed at the TWG last Wednesday. Electric Ireland can share privately their reasons for this.

E Corcoran thanked D McBride for the early response on this as this was due to be approved in the August IGG.

7. MRSO Update

J Long stated there was no MRSO Update.

I Mullins requested more information on the developments on the Ad Hoc Re-Settlements increase that the MPs are receiving. BGE would welcome a discussion on this at the next IGG meeting in August.

J Long explained that Ad Hoc Re-Settlements are called by SEMO at a wholesale market level therefore unfortunately they do have impacts on the retail market, and they have impacts on the MPs as a result. J Long stated the frequency of these are dependent on whether SEMO deem a formal query to be upheld or not. Once it is upheld MRSO are obliged as per the trading settlement code to run the sweep Ad Hoc aggregation for the particular period of time.

J Long confirmed that MRSO will have a slide on this at the next IGG detailing the reasons around the increase in Ad Hoc Re-Settlements.

I Mullins thanked J Long.

8. ESB Networks

E Porter gave the ESNB update.

Electricity Costs Emergency Benefit Scheme II

E Porter thanked all Suppliers who have returned the funds to date. There are 3 remaining returns to be completed and it was asked for remaining returns to be completed asap. Once all returns are received and checked, ESNB will return the monies to the Exchequer.

E Porter reminded Suppliers that the unallocated credit report must be uploaded on the SFTP server and as a reminder to refer to the email with full details issued by RMDS on 27th June.

MCC12 – Non zero estimates

E Porter stated the second fix is planned to commence in the early part of Q3 and anticipating the fix

should go live mid/late August.. Following on from this fix being implemented, ESBN will engage with the relevant suppliers on the lists of the affected MPRNs.

V13.6 Microgeneration Transition

E Porter reminded Suppliers to contact their MCC02 NTNP customers by 1st August, to advise of the potential impacts to them from 11th September 2023 if they do not remove the NTNP flag.

A new action was logged Action 1165: **Suppliers to confirm to ESBN that they have contacted their relevant MCC02 NTNP Customers by 1st August with regards to the potential impact if they don't remove the NTNP flag.**

E Porter stated that ESBN have committed to ensuring the Microgeneration area on the ESBN website will be updated by 31st July and should be useful to help with any queries.

E Porter reminded suppliers around the V13.6 Microgeneration Transition details note issued on 26th May via RMDS.

Pay as you Go (PAYG)

E Porter stated Monday 7th August (bank holiday) is not a credit friendly day.

Please refer to email issued by RMDS on Wednesday 19th July at 15:41

Supplier Contact Details

In order to assist potential calls to ESBN over the bank holiday period relating to Supplier's lifestyle metered customers, E Porter asked if Suppliers could share information on their working arrangements for customer service provisions, emergency contact numbers for on call Supervisors and an update on friendly credit periods for Lifestyle PAYG meters if it differs from ESBNs, as referenced above.

E Porter advised having this information would support those Lifestyle PAYG customers at risk of losing supply, to be managed in the best way possible.

E Porter mentioned that the keypad management team have been attempting to obtain these details and the responses to date have been poor, therefore it would be very much appreciated if Suppliers would supply this information by cob 2nd August, to the keypad management team mailbox: keypadmanagement@esb.ie.

J Cullen asked where the microgeneration information can be found.

E Porter responded this is available on the ESB Networks website and a review of the existing content will be carried out by 31st July.

D McBride stated Electric Ireland have noticed a spike in Microgen complaints and it would be useful to have some consistency with the recent work that CRU have done and also there is complaints about the delay in meters some customers are not happy not receiving their export payments.

E Porter asked if Electric Ireland have examples, they can share with ESBN to investigate these

D McBride agreed to share these examples offline with ESBN.

9. Notice Board: Planned Maintenance, Reminders from IGG etc.

- 2 planned outages for Sunday 23rd July.

10. AOB

One item was raised in AOB.

I Mullins asked if there is a timeline for the Enduring Microgen consultation.

E McCarthy responded CRU are expecting the end of August.

Next Meeting:

- IGG 23rd August 2023 at 10:30 – this meeting will be a Conference Call on MS Teams. Details will issue in due course.

Retail Market Design Service

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