

IGG Meeting Minutes

Date:	21 st June 2023	Time & Location	10:30 Conference Call
Chair:	Jack O'Dwyer, CRU		
Attendees:	Name	Location	
	Suzanne Hudson, Tracy Caffrey, Catherine Keane, Patrick Moran, Oonagh Delaney	RMDS	
	Sharon Cosgrove, Jack Walsh, Anna Rourke	CRU	
	Carl Murphy, Siobhan Melvin, Emer Corcoran, Rachel Hassett, Emma Porter, Kevin O'Connor	ESBN	
	Robin McLaughlin, Jason McKnight, Marguerite White	Version 1	
	Jim Long	MRSO	
	Andrew McKinnon	Flogas	
	Ian Mullins	BGE	
	Ceola McGowan	Bord Na Mona	
	Aine Ni Cheara, Rode Morais	SSE	
	Donovan Sheridan	Prepaypower	
	Caoimhe McWeeney, Imelda McCoy	Energia	
	Sinead Butler, Peter Brett, Canice Kenealy	Ecopower	
	Ceola McGowan	Community Power	
	Joseph Cullen	Go Power	
Desmond McBride, Sean McKeivitt	Electric Ireland		
Apologies:			
Version Number	1.0		
Status			

Agenda:	
1.	General
2.	Actions from Previous IGGs/Conference Calls
3.	New IGG Actions
4.	CRU Update
5.	Version 1 Update
6.	Retail Market Design Update
7.	ESBN Update
8.	Notice Board Planned Maintenance, Reminders from IGG, etc.
9.	AOB

1 – General

J O’Dwyer enquired if everyone was happy to sign off on v1.0 of the Conference Call minutes on 24th May 2023.

Minutes Approved.

2. Actions – Previous Conference Call & IGG

S Hudson provided the Action Item Update.

1 IGG action has been carried forward.

Action Items			
1147	Supplier Categorisation for new entrants – RMDS to investigate the categorisation for new Suppliers entering the Retail Market		
Update for IGG	<ul style="list-style-type: none"> S Hudson reported that RMDS are working on this and will have an update at the next IGG meeting 23rd August 2023. 		
Discussion at IGG	<ul style="list-style-type: none"> Action to remain open. 		
Forum Logged: IGG	Assigned to: RMDS	Status: Action remains Open	Due Date: 23.08.2023

3. Actions – New IGG Actions

No new actions were logged at the IGG.

4. CRU Update

J Walsh gave the CRU Update.

Refer to slide for details.

5. Version 1 Update

R McLaughlin gave the Version 1 update.

Refer to slides for details.

I Mullins questioned when Version 1 will be contacting Market Participants in relation to IPT.

R McLaughlin responded that the timeline states the IPT plan will be issued on 7th July. IPT is not planned until August the IPT scenarios have not yet been identified but will be quite straightforward.

6. Retail Market Design Update

S Hudson gave the Retail Market Design Update.

Refer to slides for details.

I Mullins asked if these changes are clarifications or will the changes impact timelines in anyway? What level of reversion is required and at what stage will this happen?

R Hassett responded it is expected to have minor reversions as we progress through the release which has been the case for previous releases. What ESNB are bringing forward is additional detail to make sure that the MCR's are fully understood by all Market Participants on a deeper understanding. For example, next week at the TWG, MCR1219 will be discussed in detail and the topic discussed will be the reprocessing for non-Interval sites. As MPs are aware MCR1219 was by MPs to speed up the Change of Supplier (CoS) process and to facilitate Smart Pay as you Go (SPAYG). What the SM team have done is remove the erroneous transfer and objection window that would take 5 days for all CoS to complete. When the MCR was approved the SM team weren't clear that this applied to both interval/non interval Smart/Non-Smart and what the SM team have done as part of the detailed design is to go through the details of the non-Interval in particular. The SM team feel this is important to bring this to the attention of MPs and to make sure all market documentation details this explicitly. MCR 1189 the SM team will detail a change on duplicate requests for a de-energisation with a service removal which is a scenario which wasn't included in the MCR, but this is a scenario which is needed. From the SM perspective this are not material changes and do not expect them to impact the timeline.

I Mullins thanked R Hassett for her response.

6. MRSO Update

J Long gave the MRSO update.

Refer to slides

7. ESB Networks Update

E Porter gave the ESNB Update.

Refer to slides for details.

Electricity Cost Emergency Benefit Scheme II

I Mullins queried that the sample report supposes each MPRN is included in the snapshot for each effective date. What entry is needed in the report for an MPRN that is not in the suppliers snapshot list for an effective date?

S Melvin responded suppliers should only report on MPRNs that are in their snapshot list. If Suppliers have taken on customers in the meantime suppliers would not have received the credit for that customer therefore suppliers do not report on these MPRNs it is only in relation to MPRNs that were contained in their snapshot lists, because of the timelines between October and February suppliers may have gained an MPRN in the February snapshot these should be marked as 0.00.

S Melvin clarified a point on the slide that if suppliers have an MPRN and these have been a customer all along and Suppliers have given out the credit for all three effective dates Suppliers do not need to report 0.00 against all three effective dates. The Unallocated Credit process is only where suppliers are

returning funds and for some customers that suppliers might have had a vacant premise for all three effective dates. Another example is for an MPRN where the customer moved out in February and suppliers were able to give the credit for October and December but not in February in this case suppliers should add 0.00 for February returning funds.

I Mullins responded if suppliers took on a customer in February and the supplier had this customer for payment period two and three but not for payment period one does suppliers leave payment period one blank?

S Melvin responded in this case suppliers can enter 0.00 for payment period one as ESBN will be checking these. The reconciliation is going to be challenging because of the three effective dates. S Melvin will clarify this with a colleague and respond via RMDS.
[Clarification on when to populate 0.00 was issued via RMDS 27/06/23]

ESBN will reissue the file template and the bank account details are the same as the first scheme.

I Mullins stated with the scheme ending on the 30th June and from 14th July onwards to unallocated funds need to be returned if suppliers have any customers coming back to them looking for the funds after the 30th June can ESBN provide guidance as to what suppliers can do in this instance? Will suppliers ask customers to contact ESBN?

S Melvin passed this question to CRU and stated the queries shouldn't be directed to ESBN as soon as ESBN completed the reconciliation they are legally obliged under the legislation to transfer the funds back to the Government and ESBN have no power to take back funds that have been returned.

J Walsh advised he will get in contact with the CRU customer care team to ask what procedure to follow in this instance. J Walsh agreed with S Melvin that it would be of no use for a customer to contact ESBN regarding the funds as they will have been transferred back to the Government. The reason for the scheme ending in June from the last payment period in February was to allow for any customers who did not receive the funds to come forward. J Walsh will advise suppliers what the process here is.

S Melvin added that it is important that all suppliers return the funds by 14th July in order for ESBN to commence their reconciliation before they transfer the funds back to the government. ESBN provided the funds ex Vat €183.49 to suppliers which should be returned at €183.49 to ESBN.

Non- Zero MCC12 Estimates during power outage scenarios

I Mullins asked if there is anything more definite than Q3 when can suppliers be expected to be fully informed on the impact to them?

E Porter responded that at this stage ESBN are only in a position to provide the date of early Q3. ESBN will provide more of an update at the July IGG.

I Mullins asked is the issue continuing to build until the second resolution is put into place.

C Murphy stated the first validation has been applied and that has fixed the majority of these however the second validation needs to go through which will then provide a 100% of a fix to this but until the second validation goes through this is still an issue as there are incidents still trickling through the system. Once the second routine fix is in place ESBN will be able to have a full complete list of impacted MPRNS to provide to each of the suppliers.

I Mullins enquired if it was single digit MPRNS impacted? Or can suppliers expect for these numbers to double until the second fix goes through?

C Murphy responded that at this time ESBN do not have the exact figures, but they do not expect for these to double. ESBN want to have a stable number before they can advise each supplier of the numbers.

Retail Market Services Survey Action Plan

I Mullins stated the confusion between RMS and RMDS. Will the roles and responsibilities draw a clear distinction between both RMS and RMDS. Is the RMS structure new or is this a workshop to reinforce what's been there for a while.

C Murphy responded all this information will be covered in the workshop on Monday 26th June. RMS is a structure that has been there a long time it evolves as different business needs arise but ultimately RMS has been around for a long time and has been called different names over the years however the core of the structure has been around a long time. The different roles and teams within RMS will be discussed at the workshop on Monday.

D McBride stated the abbreviations names of the teams can cause confusion.

C Murphy agreed and stated that there will be clear understanding of all the different teams within RMS at the workshop.

S Melvin added RMS is not just RMDS and MRSO. It also includes Meter reading, database and revenue protection to name a few. All suppliers should encourage the different teams that interact with these teams to attend.

Tomcat vulnerability

C Murphy advised suppliers there was a recent Tomcat vulnerability identified on Tibco Emma's. Previously in NI they successfully rolled out a number of successful updates to resolve this vulnerability. It is ESNB intention to complete updates in RoI. ESNB will be contacting suppliers in the next few days in regard to outline what the plans are. The impact for suppliers should be minimal it would require ESNB have access to your test Emma and access to production Emma's. ESNB will make contact with Version 1 on this also.

I Mullins asked will the proposed communication be sent to the IGG distribution list or the Tibco Technical contacts in each company.

C Murphy responded ESNB will issue the information via RMDS to the IGG and Technical Distribution lists.

8. Notice Board: Planned Maintenance, Reminders from IGG etc.

S Hudson provided the outage update.

Outages

- There are no outages further planned outages for June.
- Full outage details are available, as usual, on the [RMDS Website Outages Page](#).

9. AOB

D McBride enquired in regard to the upcoming consultations in the next few weeks is there any clarifications on the dates.

J O'Dwyer will take this away and get back to suppliers with dates.

Next Steps

J O'Dwyer outlined the following dates in the calendar.

Next Conference call:

- IGG Conference Call on Wednesday 19th July 2023.

Next IGG:

- Wednesday 23rd August 2023.

J O'Dwyer thanked MPs for attending the meeting.

Retail Market Design Service

www.rmdservice.com