

IGG Meeting Minutes

Date:	1 st March 2023	Time & Location	10:30 Conference Call
Chair:	Jack O'Dwyer, CRU		
Attendees:	Name	Location	
	Suzanne Hudson, Alice Mooney, Catherine Keane, Patrick Moran	RMDS	
	Sarah McCauley, Zorah Blok, Sharon Cosgrove, Jack Walsh, Anna Rourke, Eoin McCarthy	CRU	
	Carl Murphy, Siobhan Melvin, Emer Corcoran, Donal O'Connor, Rachel Hassett, Sinead O'Hagan, Ciaran McCallion, Catherine Leen	ESBN	
	Robin McLaughlin, Jason McKnight, Marguerite White	Version 1	
	Jim Long	MRSO	
	Jennie Dockrell, Jack McCarthy	Flogas	
	Ian Mullins	BGE	
	Jessica Gregory, Ceola McGowan	Bord Na Mona	
	Keri Browne, Alexandra Lupasca	SSE	
	Donovan Sheridan	Prepaypower	
	Caoimhe McWeeney, Anca Stanciu, Imelda McCoy	Energia	
	Sinead Butler, Peter Brett, Canice Kenealy	Ecopower	
	Jessica Gregory, Ceola McGowan	Community Power	
Desmond McBride	Electric Ireland		
Apologies:			
Version Number	1.0		
Status			

Agenda:	
1.	General
2.	Actions from Previous IGGs/Conference Calls
3.	New IGG Actions
4.	CRU Update
5.	Retail Market Design Update
6.	ESBN Update
7.	Version 1 Update
8.	Notice Board Planned Maintenance, Reminders from IGG, etc.
9.	AOB

1 – General

J O'Dwyer enquired if everyone was happy to sign off on v1.0 of the Conference Call minutes on 1st February 2023.

Minutes Approved.

2. Actions – Previous Conference Call & IGG

S Hudson provided the Action Item Update.

1 IGG action has been carried forward.

Action Items

1147	Supplier Categorisation for new entrants – RMDS to look into the categorisation for new Suppliers entering the Retail Market		
Update for IGG	<ul style="list-style-type: none"> S Hudson reported that this action will remain open, she doesn't have an update on it as of yet. 		
Discussion at IGG	<ul style="list-style-type: none"> Action to remain open. 		
Forum Logged: IGG	Assigned to: RMDS	Status: Action remains Open	Due Date: 29.03.2023

3. Actions – New IGG Actions

1 new action was logged at the IGG.

New Action Items

1162	DG Groups Consumption – CRU to investigate if there's a measure that can be used across industry.		
Discussion at IGG	<ul style="list-style-type: none"> See Section 4 CRU Update for details. 		
Forum Logged: IGG	Assigned to: CRU	Status: NEW Action	Due Date: 29.03.2023

4. CRU Update

S McCauley & S Cosgrove gave the CRU Update.

Refer to slide for details.

S McCauley gave the following updates:

Electricity Costs Emergency Benefit Scheme II

S McCauley reported that for the first payment period, 99% of Customers have been credited for November/December. Similarly for the second payment period, which was January/February, 99% have also been credited. CRU wants to remind Suppliers that they can continue crediting those Customers that have yet to be credited until the scheme end date which is 30th June 2023. We have now moved into the third payment period, the effective date of which was Monday 27th February 2023. Suppliers are to commence crediting Customers for this third payment period from today 1st March 2023. CRU wants to reiterate that the VAT rate is remaining at 9% until the end of October. CRU wants to remind Suppliers to continue with the weekly reporting to CRU. CRU relies on this reporting to provide updates to the Minister.

Extension to moratorium on disconnections

S McCauley reported that a decision has been taken at the Commission level to extend the moratorium on disconnections for domestic Customers for reasons of non-payment of account, out until 31st March 2023. This is an extension of one month to the original moratorium which was due to end on 28th February 2023. CRU received representation from various NGOs who requested that the moratorium be extended out until the end of April 2023 to align with the fuel allowance. CRU also took into consideration the feedback that was provided by Suppliers on this matter. On balance, the Commission made the decision to extend the moratorium out by one month. This is really in the context of the continuing ongoing high prices and to ensure a high standard of protection to Customers.

Supplier Handbook Updates:

S Cosgrove gave the following update on some of the changes that were made to the updated Supplier Handbook:

S Cosgrove reported that most of the changes are editorial and there is nothing really new.

Refer to slide for details.

- Cooling off periods – The Consumer Rights Act 2022, which came into force on 29th November 2022, extends the cooling off period for certain “distance” or “off premises” contracts from 14 days to 30 days. This is from the legislation, so CRU is including it.
- EAB Time of Use tariffs – CRU 20146 Comparison Tools for Time of Use Tariffs decision paper. Incorporates the text that was included in the Annex of CRU 20108, to provide clarity to Suppliers on the methodology for calculating the EAB for the SST (Standard Smart Tariff). It wasn’t included at the time.
- Customer messaging Smart PAYG – Customer Messaging Smart Pay As You Go in line with CRU General Clarification CRU2022974, [CRU2022974](#), published on 3rd November 2022, CRU is amending the Handbook Section B: 9.3.4 to reflect what was in the clarification. There was a typo which was to do with the regular balance message, it had seven days instead of ten days.
- Clarifications – there are a number of other published clarifications which are included as footnotes.
- EAB comparisons for non-domestic Customers - Amending Handbook requirement 4.6.3 (e) to reflect S.I 20/2022, and the fact that no Estimated Annual Bill currently exists for non-domestic Customers. Instead of EAB where there’s a requirement to include the distribution groups, and the Economic Activity Code and other two footnotes that could be used to determine the same user category. That has come from an EU directive and is a legal requirement, so CRU can’t remove it in full.

Following the presentation, attendees asked the following questions:

Consumer Protection Measures

J Gregory said that the consumer protection information that went out last year, with things like notification on price changes, is this included in the clarification section to the Supplier Handbook? The challenge is that there are a lot of changes that have happened over the last eighteen months. The good thing with the Supplier Handbook is that it consolidates everything. Perhaps an ongoing update on any clarifications and changes which CRU is bringing through would be useful, and to have it in the one place in the Supplier Handbook.

C McWeeney stated in the relation to J Gregory's point on the Customer protection measures from September 2022, her understanding was that those measures were time limited and were supplementary to the Supplier Handbook and wouldn't be included in the Handbook. They were just for the winter during this period.

S McCauley reported that CRU will be reviewing those measures and has been monitoring some of the indicators. CRU is hoping to publish a paper in June.

C McWeeney asked if CRU will be adding these measures into the Supplier Handbook.

S McCauley replied no, it's not CRU's intention to add them into the Supplier Handbook. A decision will be taken in June, at that point to decide whether CRU continues with some of those measures for the forthcoming winter.

J Gregory said that there are certain items in there, such as the additional requirement to ensure that a letter goes out for a price change, for example, which presumably wasn't just a one off. Was this assumed only to happen as part of the Consumer protection? It appeared from the requirement that it was enduring but perhaps Suppliers just need clarity on that. Those kinds of things require system changes, so do we revert back?

S McCauley replied that she takes J Gregory's point. It was introduced in the context of high prices and to protect Customers with additional measures. CRU is continuing to monitor the impact and will do as it did previously, consult with Suppliers in advance of extending any of those measures out. As with the last time, CRU brought proposals forward through Extraordinary IGGs.

J Gregory said that she wants to clarify, that these measures will not be part of the Supplier Handbook updates. Is that the case? If they were ever to become enduring, as part of CRU's decisions, they will be consulted upon and will go ahead with the full Supplier Handbook update process. Is that the case?

S McCauley replied yes, that's the case.

DG Groups – Consumption

I Mullins stated that looking at the DG groups, this would mean that individual Suppliers would need to go in and analyse the DG groups to get average consumptions, based on their own Customers. Is there not some kind of an industrial average annual consumption for each DG group that can be provided, so that Suppliers are not all working off different comparisons? Some Suppliers may have low numbers of Customers which is not really a good comparison. Some Suppliers have large numbers of Customers. Does ESNB have consumption values against each DG group already so that Suppliers can reach out and use rather than doing individual comparisons?

S Melvin replied that ESNB would have to talk to CRU to understand the exact requirement. Her initial thoughts are, but she can't confirm this, is that a lot of information is already probably provided through market monitoring. ESNB will have to discuss with CRU and understand the exact requirement. She can't say today if there's any information that ESNB can share which could be used for this purpose.

I Mullins said that's he's not disputing that, but Suppliers are really under a tight timeline, and they may not hit the June 2023 deadline because it's becoming a bit difficult now given that there's a lot of analysis now that has to get done. He would like to see clarification from the CRU Supplier Handbook team to say what Suppliers can and can't use rather than pushing Suppliers down the route of everyone doing their own calculations.

J Gregory stated that she supports what I Mullins is saying. It's really to understand the definition of what CRU means by distribution groups as a requirement. This is to ensure consistency across the industry.

S Cosgrove replied that CRU has noted the points raised.

I Mullins asked if there is any idea on timelines as to when Suppliers might hear about the whole DG group comparisons. Suppliers are under a tight deadline on this.

S McCauley replied that CRU will take away BGE's feedback that it provided today. This is a measure that CRU has grappled with itself. It stems from an EU directive, and CRU knows that Suppliers have to comply with the requirement, but CRU will take it away and will have a discussion with ESNB on it, to see if they can come up with measure that could be used across industry as a whole.

A new action was logged: **Action 1162: DG Groups Consumption – CRU investigate if there's a measure that can be used across industry.**

5. Retail Market Design Update

S Hudson gave the Retail Market Design Update.

Refer to slides for details.

V13.6 MMR Assurance Approach

S Hudson reported that RMDS is looking for approval of the v13.6 Assurance Approach which was issued last Wednesday 22nd February 2023. She asked if MPs are happy to approve the approach.

R Hassett stated that in relation to the other MCRs for v14.00.00, ESNB Smart has questions about the approval of which has been included into the v13.60 Assurance Approach,

S Hudson asked what R Hassett's main concern is about these MCRs.

R Hassett replied that it's to understand whether assurance will be carried out for MCRs that are already live?

R McLaughlin replied that the Assurance Approach for v14.00.00 has already been approved. The first PQ is meant to go out next month focusing on those three MCRs. The decision was made, and when Version 1 looked at this, it didn't think that Suppliers and ESNB would want two PQs assessments out at

the same time. It made more sense to bring them in both together and do one PQ assessment which will make life much more simplistic for everybody.

R Hassett added that it's just to understand what the implications are if there's anything that comes out of those assessments.

R McLaughlin replied that v14.00.00 has already been approved at the IGG. The very first PQ assessment which is on page 27 of the document, essentially said that the PQ assessment was going to go out focusing on v14.00.00 but also on the impact of those two MCRs. The other issue that Version 1 had was that in v13.6, one of the later MCRs was essentially superseding one of those earlier MCRs, i.e., MCR1215 and MCR1225, which made it incredibly confusing if you sent two PQ assessments and one of them was superseding the other. He felt it would be much simpler and clearer to deal with it in one PQ assessment.

R Hassett said that if everybody else is happy with that, ESNB Smart's concern was that now they are live, how would that assurance be managed. ESNB also had other feedback as there are two conflicting IPT dates in the approach. One of the IPT dates stated 16th and the other is the 14th.

J McKnight reported the correct date is 16th, there was late amendment to the approval. Version 1 will update the date in the Approach.

S Hudson said on that basis, and on Version 1's response, is ESNB Smart happy to approve the approach, or would it like to hold off approving it?

C Murphy asked if it would be worthwhile for ESNB Smart to have a follow up conversation with Version 1 on this matter.

R Hassett replied that it probably is, it's just to understand why the assurance has been brought into v13.60. She doesn't want to hold up anything and wants to progress with this release.

S Hudson stated that this could mean that RMDS would hope to get the v13.60 Assurance Approach approved once ESNB Smart has had a conversation with Version 1 and is happy. RMDS could schedule an Extraordinary IGG to approve v13.60 Assurance Approach.

R Hassett replied yes, on the assumption that nobody else has feedback.

S Hudson asked MPs if they were happy with that decision on v13.60 and if they were happy to move to an Extraordinary IGG in the next week or two.

C Murphy asked if the approval could be given subject to that discussion taking place. You may not even need any Extraordinary IGG if the conversation doesn't result in any change to the document that has already been circulated.

J Gregory said that the points that R Hassett is raising are absolutely valid. Perhaps MPs could just get the output from the engagement between Version 1 and ESNB Smart, in terms of this is being split out and managed in two separate pieces. This would be useful for MPs to see and if there is no change to it, it could be approved through an Extraordinary IGG.

R Hassett said that from an ESNB Smart perspective, it can absolutely share the output. It would be good for MPs to be aligned on the Approach, but if everyone else is happy to approve the Approach and nothing changes, then we don't necessarily need an Extraordinary IGG.

S Hudson stated that RMDS will arrange a meeting between Version 1 and ESNB Smart and see how that goes.

V13.60 Assurance Approach was not approved.

Re-versioned MCR1216 – Smart Metering Remote Operations

S Hudson reported that the re-versioned MCR v5.0 was issued to MPs along with the Agenda last week. This is an update to MM307.

S Hudson sought approval for the Re-versioned MCR.

I Mullins said with regard to this re-versioned MCR and the other two which will be discussed at this meeting, these are already approved final versions which have all been taken into the v14.00.00 Assurance Approach. They are now coming back to MPs for another final version for approval again. Are Suppliers expecting to see more final version of these MCRs coming through, or are these the last versions? He is a little confused as to why final versions of approved MCRs are coming back for approval again.

R Hassett replied that in terms of MCR1216, this is bringing the marked-up addition in line with the Schema. ESNB's intention is that there is no further changes. However, similar to the standard approach that ESNB followed in v13.00.00 where we move through design and testing, if there is any additional information that needs to be included in the MCRs, it will be added. However, ESNB is not anticipating any further changes to MCR1216.

I Mullins replied that his question applies to the other re-versioned MCRs as well. The v14.00.00 baseline is there. Are MPs continually going to see new versions of MCRs?

R Hassett replied that's not the intention. Unless there's something else in the detail that ESNB has already set out and this will through the TWG. There are things that ESNB would have issued on in the lifecycle of v13.00.00 but the intention is that this is the baseline design. ESNB won't be bringing forward any changes as such. With this MCR in particular, ESNB has reflected this change in the Schema and also in the description in the Market Message Guide. ESNB is not proposing a change to its approach as such, but this is something that was missing and needs to be included. She absolutely takes I Mullins point but from ESNB's perspective, it wants a baseline design that we can all work from, however, there may be things that come through in terms of additional detail as we move through the phases. That's why ESNB is bringing forward different iterations of the Schema too. This is something that was in the draft Schema that Suppliers would have received. ESNB is not looking to change to what was agreed.

Attendees agreed to approve MCR1216.

MCR1216 approved.

Re-versioned MCR1193 – New 603MM Daily Summary Transaction Details

S Hudson reported that the re-versioned MCR was issued to MPs along with the Agenda last week.

S Hudson sought approval for the Re-versioned MCR.

K Browne reported that SSE is happy to approve the MCR in principle but needs a little bit more time for a full assessment. This is due to the timeline there is for other MCRs. SSE is happy with what's in the re-versioned MCR but needs to do a full End to End assessment. The same applies to MCR1189. SSE is happy to approve the MCR today but may have further questions on it.

Attendees agreed to approve MCR1193.

MCR1193 approved.

Re-versioned MCR1189 – Additional Code in the 017MM to select a de-energisation with a Service removal.

S Hudson reported that the re-versioned MCR was issued to MPs along with the Agenda last week.

S Hudson sought approval for the Re-versioned MCR. *(As previously mentioned, K Browne reported that SSE is happy to approve the MCR in principle but needs a little bit more time for a full assessment. This is due to the timeline there is for other MCRs. SSE is happy with what's in the re-versioned MCRs but needs to do a full End to End assessment SSE is happy to approve the MCR today but may have further questions on it).*

Attendees agreed to approve MCR1189.

MCR1189 approved.

DR1228 – Reconciliation Microgen File

S Hudson reported that this DR is more recent. It was raised by SSE in relation to a reconciliation file.

S Melvin reported that ESNB doesn't support this DR. The interim microgeneration solution is meant to be an interim solution and it delivered what it set out to deliver. The files are available on the SFTS for thirty days. The method in which the files are provided and uploaded to the SFTS is different to the way market message are provided. As the files are available for thirty days, this should facilitate Suppliers doing a reconciliation between files that have been made available versus the files that they have downloaded. ESNB believes that this thirty-day time period is sufficient to allow Suppliers to retrieve that data and identify any missing data. The evidence since Go live, is that this isn't an issue across all Suppliers, so ESNB doesn't support the DR.

I Mullins stated that this DR is lacking detail and there needs to be more in there. If this DR is to go forward in any way, more detail is needed as to what the proposal is and what the solution is looking like. It's difficult to go one way or the other based on the very high-level information in this.

J Gregory asked if SSE could get an understanding from SSE, if you are able to store all the files from the SFTP, what additional value is this going to offer if you were storing them? It's to really understand that as well and the different reconciliations. How long is it reconciling and which frequency, that type of thing? This would be useful.

K Browne stated that M O'Connor raised this DR but is currently on leave. She will look into this and revert.

S Melvin reiterated again that the interim microgeneration solution was to be an interim solution. ESNB doesn't see the merit in this DR and agrees with the comments that I Mullins and J Gregory have made. ESNB can't see the value of ESNB sending a file saying that it has made ten files available when if someone went onto the SFTS they would see that the ten files are available. It's not a DR that ESNB would support even with further detail.

Attendees didn't approve DR1228.

DR1228 not approved.

CCR018 – New RM305 Code (Re-versioned)

S Hudson reported that this CCR was issued to MPs along with the Agenda last week.

S Hudson sought approval for the CCR.

Attendees agreed to approve CCR018.

CCR018 approved.

CCR019 – New RM108 Code (Re-versioned)

S Hudson reported that this CCR was issued to MPs along with the Agenda last week.

S Hudson sought approval for the CCR.

Attendees agreed to approve CCR019.

CCR019 approved.

V14.00.00 End to End Assurance for Smart PAYG.

J Gregory asked a question about the End-to-End Assurance for Smart PAYG for v14.00.00. She stated that she wants to pick up on something that was discussed at the last IGG and ILG. There was discussions from CRU on this matter. It's great to have Version 1 at this meeting with regard to the v14.00.00 Assurance Approach End to End solution. In IGG Action 1149 from a year back, Suppliers requested End to End assurance to be included for Smart PAYG. There was engagement from CRU on that. She like to get an official position on where that went to, to ensure that the Assurance Approach does cover what was originally requested as part of that piece of work. She doesn't believe that this was called out specifically in the Approach but perhaps that further level of detail is required.

R McLaughlin replied that Version 1 is planning on updating the v14.00.00 Assurance Approach so it can bring that detail on IGG Action 1149 into the update.

6. MRSO Update

J Long gave the MRSO update.

He presented the abbreviated version of the MRSO Presentation. This version outlines Debt Flagging, Objections and any other key items that have come to light during the month. As MRSO wasn't at the last IGG, this presentation contains information over the last four months. The full standardised slide pack is available under the [Reference Section](#) on the RMDS Website and provides the status of Change of Supplier related activity in the ROI Market.

Refer to slides for full details.

Smart Data Services Figures

J Long reported that on the Smart Data Services the following figures are up to date as of 27th February 2023:

- The figure to date for MCC12 which is the 24-Hour Meter is **139,973**.

- The figure to date for MCC16 which is the Day/Night Meter is **23,045**.

Microgeneration Data M+13 Resettlement.

J Long reported that as most Suppliers are probably aware, last week was the first week that MRSO has included Microgen data as part of M+13 resettlement. MRSO is due to kick off M+13 again this evening. That will cover the period of 20th February 2023 to 26th February 2023. Suppliers will see those relevant market messages around M+13 when they issue tomorrow morning.

7. ESB Networks Update

S Melvin gave the ESNB Update.

Refer to slides for details.

Electricity Costs Emergency Benefit Scheme II

S Melvin reported that Suppliers are reminded to confirm receipt of tranche payments within one working day. Thanks to those Suppliers who have already confirmed that. Weekly reporting continues with reporting commencing for the 27th February Effective Date as well as continuing for some Suppliers for the 27th October and 20th December Effective Dates. Reports should be submitted by 6pm on Fridays however Suppliers can run their reports from Wednesday to Wednesday or Thursday to Thursday etc. and then submit them on Fridays i.e., there is no set reporting period. Reports submitted late may not be included in the consolidated report to CRU. As previously mentioned by CRU, this has a knock-on impact to the data that CRU is providing to the Minister. An email issued earlier today from ESNB via RMDS in relation to reporting around the upcoming St Patrick’s Bank holiday and Easter.

Market Activity and TIBCO Outages

S Melvin presented a slide on the planned and unplanned outages.

Refer to slide for details.

S Melvin reported that there were twenty-one unplanned outages in January. ESNB reminds Suppliers to use the outage notification facility to notify it of any unplanned outages. There were two planned outages in January. It also helps if Suppliers could make ESNB aware of any planned outages.

TIBCO Housekeeping

S Melvin presented a slide on TIBCO Housekeeping

Refer to slide for details.

S Melvin reported that this slide was presented previously. Suppliers are reminded of the regular housekeeping requirements e.g., database re-orgs which keep EMMA running more efficiently.

With regard to Digital Certificates, Suppliers are reminded to check their Production EMMA and Test EMMA Certificates to ensure they are kept up to date otherwise the EMMA will not work if the digital cert expires. A notification issues to advise when a digital certificate is due to expire, usually approximately

sixth days before expiry. Additional notifications issue as the expiry date moves closer. Suppliers should ensure that they take action on receipt of the notifications as it can take time to get the cert procured and installed.

Suppliers are reminded to ensure that updated contact information for the notification emails are sent to Market Message Hub Support team (RetailMarketHubSupport@esb.ie) to ensure that the notification emails are going to the correct people.

Suppliers are reminded to notify ESN of any infrastructure changes

Suppliers are requested to let the Market Message Hub Support team (RetailMarketHubSupport@esb.ie) know of any changes that may impact the TIBCO EMMA e.g., IP Address change.

Hub Relocation Project

S Melvin reported that the hub relocation project successfully went live 11th February 2023. ESN thanks MPs for their support during the project and cutover. Suppliers are reminded to use the new support email which is RetailMarketHubSupport@esb.ie

MCC12 – Non-zero estimate Interval Data

S Melvin reported that ESN is continuing to investigate the instances where in certain circumstances for periods of a power outage, ESN is sending non-zero estimate interval data for MCC12 MPRNs. No other Customer data is impacted and ESN is working to ascertain the exact circumstances and the root cause which gives rise to this anomaly. ESN is working to replace estimated interval consumption with the actual interval consumption and put preventative measures in place. As soon as ESN has more information, it will share it with MPs via RMDS.

PSO Payment Process – Backing calculations

I Mullins asked a question on the PSO payment process. At the Extraordinary IGG last week, the DR on the PSO payment was approved. In the DR, it says that the retail note to Suppliers and the backing calculations will be supplied. Do we know what those backing calculations will look like? What will the format be and how will it be received? Will Suppliers have to do an internal reconciliation around this?

S Melvin replied that it's the same as the PSO levy, there is no change. With the PSO levy, backing documentation was provided. The team in BGE and other Suppliers that would normally deal with PSO, will be familiar with the backing documentation. ESN is not changing anything at all in that. ESN is really just calling out that it's a credit note that will issue for PSO Payments. Some smaller Suppliers would have received PSO credit notes in the past due to the 4 month PSO adjustment process. We're just calling out in the MCR that this is the method that ESN will be using to make the PSO payment to Suppliers.

I Mullins said if there's any dispute on calculations, is there an established process in place.

S Melvin replied there is. It's all in the existing retail market process and the PSO disputes is also captured in the PSO Procedures document which CRU issued. There's absolutely no change to the dispute process.

8. Version 1 Update

R McLaughlin gave the Version 1 update.

Refer to slides for details.

- V13.60 Assurance Approach – 3 MCR's included in approach (MCR1225, MCR1226 & MCR1227); 3 MCR's originally part of Version 14 now included in this approach (MCR1210, MCR1215, MCR1222); Small level of IPT, focusing on algorithm change and IA code rejection.
- V14.00.00 Assurance - the Approach will be updated . Version 1 is hoping that have the done for the end of April in time for the next IGG. Version 1 will include the detail of IGG Action 1149 which was raised earlier in the meeting.
- Two Material Changes are in progress.

9. Notice Board: Planned Maintenance, Reminders from IGG etc.

S Hudson provided the outage update.

Outages

- There are no outages planned for March as of yet.
- Full outage details are available, as usual, on the [RMDS Website Outages Page](#).

10. AOB

One item was raised in AOB.

Consumer Rights Act 2022

I Mullins said with regard to the Consumer Rights Act 2022 and the thirty day Cooling off period, can ESNB give an idea as to perhaps systems changes. Are system changes going to happen, both for ESNB and/or Suppliers?

S Melvin replied that this is probably more for MRSO, but ESNB has looked at it and it doesn't see any change required to the market systems or processes. MCR1184 was brought in back in 2019, in relation to the Cooling off period. That MCR still works with the extended days. Unless Suppliers have any specific questions, if they think the market systems and processes might be impacted, ESNB will hear them, but it can't see any impact at the moment.

J Long added that the cancellation period is still sixty days. The Cooling off period moving from fourteen days to thirty days doesn't impact on that particular process. He doesn't see any change from an MRSO perspective.

S Melvin asked I Mullins if there's anything he thinks may be impacted.

I Mullins replied no. It's really about the Cooling off period moving across and the rules that the industry is working on. He was wondering if Suppliers were going to see system changes. Did Suppliers need to take

note of any changes that need to be reflected back into their own websites and systems etc. This was really the basis of his question. To make sure that everyone had sight if there a change was coming and if it had had a wider impact that Suppliers would have needed to take on board.

S Melvin replied that the Cooling off period is for Suppliers to comply with. MCR1184 will still work with the extended Cooling off period. There is no change from a market point of view. Each Supplier will have to assess their own systems and websites which may have to change in relation to it.

Next Steps

J O'Dwyer outlined the following dates in the calendar.

Next Conference call:

- IGG Conference Call on Wednesday 29th March 2023.

Next IGG:

- Wednesday 26th April 2023.

J O'Dwyer thanked MPs for attending the meeting.

Retail Market Design Service

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