

IGG Conference Call Meeting Minutes

Date:	24 th May 2023	Time & Location	3pm - Conference Call
Chair:	Jack O'Dwyer, CRU		
Attendees:	Name	Location	
	Suzanne Hudson, Tracy Caffrey, Oonagh Delaney, Catherine Keane, Patrick Moran	RMDS	
	Anna Rourke, Deirdre Walsh, Jack Walsh, Sharon Cosgrove	CRU	
	Carl Murphy, Siobhan Melvin, Emer Corcoran, Ciaran McCallion, John Bracken, Catherine Leen, Ken Murray, Emma Porter, Rachel Hassett, Luke Shinnors, Sinead O'Hagan	ESBN	
	Robin McLaughlin, Jason McKnight, Marguerite White	Version 1	
	Jim Long	MRSO	
	Andrew McKinnon	Flogas	
	Ian Mullins, Julie Ann Hannon	BGE	
	Cait Long, Aine Ni Cheara	SSE	
	Aoife Coppinger	Prepaypower	
	Caoimhe McWeeney, Anca Stanciu, Imelda McCoy	Energia	
	Ceola McGowan	Community Power	
	Desmond McBride, Catherine Curley, Sean McKeivitt	Electric Ireland	
	Canice Kenealy, Peter Brett, Sinead Butler	Ecopower	
Joseph Cullen	Go Power		
Apologies:			
Version Number	1.0		
Status			

Agenda:	
1.	General
2.	Approval of previous IGG Minutes
3.	IGG Actions
4.	CRU Update
5.	Version 1 Update
6.	Retail Market Design Update
7.	MRSO Update
8.	ESBN Update
9.	Notice Board Planned Maintenance, Reminders from IGG, etc.
10.	AOB

1 – General

J O’Dwyer requested approval of the previous IGG Minutes of 26th April 2023. Minutes v2.0 deemed approved.

2. Actions – Previous Conference Call & IGG

S Hudson provided the Action Item Update:

- **2 – Carried forward Actions from the last IGG.**

1147	Supplier Categorisation for new entrants – RMDS to look into the categorisation for new Suppliers entering the Retail Market.		
Update for CC	<ul style="list-style-type: none"> ▪ S Hudson reported that RMDS met with CRU to discuss. CRU stated that till is still in progress and will have an update at the next IGG meeting 21st June 2023. 		
Discussion at CC	<ul style="list-style-type: none"> ▪ Action to remain open. 		
Forum Logged: IGG	Assigned to: RMDS	Status: Action Remains Open	Due Date: 21.05.2023

1164	CRU to investigate the possibility of holding a face-to-face IGG in the future		
Discussion at IGG	<ul style="list-style-type: none"> ▪ RMDS met with CRU to discuss the possibility of holding a face- to-face IGG meeting. ▪ RMDS and CRU hope to hold the first face-to-face meeting for the September IGG Meeting. ▪ I Mullins asked what location is proposed? ▪ S Hudson responded there has not yet been a location decided. RMDS will issue invite to Market Participants well in advance of the IGG meeting. 		
Forum Logged: IGG	Assigned to: CRU	Status: Action deemed Closed	Due Date: 24.05.2023

3. Actions – New Conference Call Actions

No New actions were recorded at the conference call.

4. CRU Update

J Walsh provided the CRU update.

J Walsh presented slides on the Additional Customer Protection Measures.

As these slides contain sensitive data RMDS are requesting Market Participants to requested slides via email. RMDS@esb.ie

J Hannon thanked CRU for providing this information and asked where the input data came from. Was it pulled from various reports from MPs?

J Walsh stated this data came from the monthly market monitoring reports that MPs and ESNB submit. The totals were based on common issues MPs have been confronted with when dealing with any customers over the past few months. CRU would like to hear what stories are behind these measures and how they worked for MPs.

A McKinnon asked if MPs provide the feedback to CRU by 9th June what are the intentions from CRU. Will the CRU collate the feedback and decide what measures to retain for the upcoming winter months?

J Walsh responded CRU will provide a decision paper to outline which measures will be retained or if any new measures need to be added. CRU are hopeful to have this decision paper issued out before the end of June.

A McKinnon queried if MPs would have the opportunity to provide feedback on any new measures that come into place because of this exercise.

J Walsh stated if there are any major changes to the measures CRU can consult with MPs. There is a general feeling based on what CRU have seen through their own monitoring there has been a general positive affect on these measures. J Walsh stated at this particular moment the changes that will come into effect this coming winter will be very similar. CRU will take into consideration any feedback provided.

CRU are asking each MP to provide feedback by **Friday 9th June** to jwalsh@cru.ie

5. Version 1 Update

R McLaughlin gave the Version 1 update.

R McLaughlin reported that the PQ assessment outcome report for v13.6 will be slightly delayed. Version 1 are planning for them to be issued out this coming Monday 29th May 2023.

R McLaughlin stated that they don't intend to do a formal assessment for any of the MPs. The next time Version 1 will be in touch around this will be around IPT.

R McLaughlin stated that Version 1 are seeking approval for V14 assurance approach. V.0.5 of this assurance approach was issued 19th April and issued an update last Monday 15th May around minor changes resulting in V0.6.

J McKnight shared slides on the minor changes.
(Slides can be found on the calendar post [here](#))

I Mullins queried the change in the timeline risk of V14. Is there a view of the mitigation behind the delay? Is there an element of further timeline detail granularity that MP need to aware around this delay?

J McKnight stated that this is just a high-level categorisation of the timeline of V14. This is not based on any further information; However, the report will flex and change as MCRs are re-versioned when Version 1 initially looked at September 2024 they considered that achieving cutover then would have been quite achievable however subsequent to the feedback and the discussions they have had since Version 13.6 was released they hadn't considered the delays.

R McLaughlin stated that Version 1 hadn't considered the previous delays. Version 1 don't anticipate any future changes or delays.

I Mullins agreed with R McLaughlin and stated his view around the timeline is that MPs would benefit from better understanding or a sharing of details with the change in date. I Mullins stated that it was difficult for MPs on the current timeline to understand as and when delays may occur due. MPs will need to prepare

their resources; this can be affected when changes to the plan are made. I Mullins stated the communications around the delay could be a risk.

R McLaughlin agreed and stated Version 1 will add this to the report.

V14 Assurance Approved deemed approved.

6. Retail Market Design Update

S Hudson gave the RMDS Update.

S Hudson indicated there are no planned outages for the rest of the month of May.

RMS 2021 Survey

S Hudson stated from the 2021 RMS Survey there was a recommendation that there will be a workshop based on the roles and responsibilities of the various teams within RMS. The proposed date is 26th June. RMDS will issue an invitation to this workshop. RMDS encourage all MPs to attend this workshop.

C McWeeney queried if this workshop will be the morning or afternoon and expressed interest in an afternoon session.

S Hudson agreed to organise this workshop for the afternoon.

7. MRSO Update

J Long gave the MRSO Update.

Ad hoc Aggregation

J Long wanted to make MPs aware of the increase in Ad hoc Aggregation that may be coming their way. Considering this there was a note issued from RMDS today regarding an Ad hoc that MRSO need to run as a result of a formal query on Friday last.

J Long stated as an FYI that MRSO are currently engaging with SEMO on a formal dispute that has been raised at a wholesale market level, this may result in a significant number of Ad Hoc resettlements needed to be run for a period of time. There are no details yet as the finer details have not been ironed out as soon as MRSO receive these details they will issue to the market via RMDS. If MPs have any queries in relation to the mail issued, they can be directed directly to MRSO. (MRSO@esb.ie)

8. ESB Networks

S Melvin gave the ESNB update.

MCC12 – Non zero estimates

S Melvin reported that ESNB are on track to resolving the second of the validation routine issues once this has been resolved ESNB will issue details to the impacted MPs and will then engage further with MPs if required.

RMS 2021 Survey

S Melvin stated ESBN will be commencing one to one calls with MPs shortly. If a MP wishes to have a one to one with RMS at any point to contact RMS via RMDS. The proposed date for the RMS Roles and Responsibility workshop is 26th June. RMS also encourage all MPs to attend this workshop.

Microgeneration.

S Melvin reported there was 2 updates. First is in relation to the change to the ESBN led deployment criteria and communication with the NTNP customers in advance of the change in September. As the MCC02 Smart deployment is changing to an ESBN led deployment there are impacts on the Microgen solution in particular for MCC02 customers with a NTNP flag. As per the CRU decision (CRU 21131), if on the 11th September the customer still has an NTNP flag set, then deemed data will stop being provided from ESB Networks and this will impact on the payments received from their Supplier. ESBN will issue a more detailed note on the impact for MCC02 customers before the end of the week. The question of customer communications was raised at the recent Microgen workshop and ESBN have considered this, given that the impact relates to payments from suppliers to their customers, ESBN believe suppliers are best placed to communicate this change to their customers particularly as suppliers have different schedules for making payments to their customers.

ESBN want to understand today if suppliers are agreeable to this approach?

C McWeeney asked in terms of NTNP MCC02 customers will they be receiving a communication from ESBN as part of the deployment of installation of a new meter or will they get no comms from ESBN because they are NTNP.

S Melvin responded that her understanding that they do not receive any comms because they are NTNP.

C Murphy agreed that they do not receive comms from ESBN.

C McWeeney asked if because the customer was NTNP before it became ESBN led, will ESBN be writing to the customer now to give them the option or will they be left as NTNP.

S Melvin stated that ESBN are proposing that suppliers will write to their NTNP MCC02 customers to inform them because they are NTNP and if they remain NTNP in September when the changeover is made to ESBN led deployment they won't be getting deemed data and payments unless they remove the flag. ESBN is proposing that suppliers write customers to suggest that they remove the flag before September for them to continue to get the deemed data.

C McWeeney queried that the customer will not be receiving any communication as part of the Smart Metering programme? For example, for MCC01 ESBN have been issuing notices to customers in a specific area.

S Melvin stated her understanding is that NTNP MCC02 will not receive these comms because they are flagged as NTNP.

S Melvin asked MPs if they are happy to contact their NTNP flag customers?

C McWeeney stated MPs will need time to take this away and give some feedback on this.

S Melvin agreed that this was fair for suppliers however, she stated that ESBN want to make suppliers aware that these customers will need to be contacted in time before the September deadline to make the decision to remove the flag. S Melvin asked suppliers to come back to ESBN ASAP.

C Murphy stated that ESBN have discussed the comms to these customers internally and it is suggested that this is spoke about at the IGG rather than the ILG or the Comms workshop.

C McWeeney stated suppliers should be given time on this whether it's a week or two to discuss this with comms teams and decide what way they will communicate.

C Murphy stated that the detailed note from ESNB which S Melvin referred to will outline the details and will provide some suggestions also regarding timelines, it is also worth bearing in mind that currently there is only 153 customers that are Microgen NTNP MCC02.

C McWeeney thanked C Murphy and noted that information is useful.

I Mullins agreed with C McWeeney and explained BGE need to take this away and understand and how best to approach this with their customers. He welcomes ESNB to send the proposal note to suppliers.

C MCGowan asked if ESNB can produce the volume of customers which are MCC03 NTNP with Microgen?

C Murphy responded that if this is for the supplier's own customers this information can be accessed by each individual supplier.

C MCGowan responded if ESNB had the numbers if they could pass them on.

C Murphy responded ESNB will look to provide this information as a once off.

A detailed note was issued by RMDS on Friday 26th May 16:27. MPs have also been asked in this note to advise if they agree with this proposal by Friday 2nd June via the RMDS mailbox.

Clean Export Guarantee

S Melvin reported as a result received from a customer who had been directed to ESNB from a supplier regarding eligibility and criteria for the Microgen payments, ESNB would like to highlight to all suppliers that ESNB provides export data via the 344 & 345 XML files for all customers with an MEC up to and including 50kVA on the understanding that their registered supplier will be using this data for renumeration and this is in line with the CRU decision (CRU 21131).

Pay as you Go (PAYG)

S Melvin stated Monday 5th June (bank holiday) is not a credit friendly day.

Please refer to email issued by RMDS on Wednesday 24th May at 16:16

Negative PSO

S Melvin reported in line with MCR1230 and CRU PSO invoice and collections procedure paper ESNB recently commenced payments to suppliers in relation to the PSO payments. ESNB would like to remind suppliers to provide a minimum of 4 weeks' notice if the supplier wishes to change their bank account details.

D McBride asked if there was an appetite for lessons learned on the Government credit. Electric Ireland would be interested in a lessons learned should a similar scheme happen in the future that MPs would have the opportunity to get an answer for some of the issue they faced in this scheme.

J Walsh reported that there will be a lesson learned session for MPs after the finalisation of the scheme. The 14th of July is the final date when the final funds will be returned to the department. CRU will then be in a position to provide a lessons learned sometime in August.

9. Notice Board: Planned Maintenance, Reminders from IGG etc.

- No items were raised for the notice board.

10. AOB

One item was raised in AOB.

Discontinuation of MCR1215 & Working Practice 32

E Corcoran informed the IGG that the Smart Metering team will issue a note via RMDS regarding the discontinuation of MCR1215 & Working Practice 32. ESNB are advising MPs that any requests for MCC02 – MCC16 exchanges received from the 15th June 2023 onwards will not be accepted by ESNB. ESNB will continue to accept MCC02 MPRNs as Smart Early Adopters for inclusion in the rollout of MCC02-MCC02 Smart Meter exchanges, which will commence following the Go-Live of v13.60.00.

I Mullins asked if the note to be issued will cover the details E Corcoran presented.

E Corcoran responded that the note will include these details.

Please refer to email issued by RMDS on Thursday 25th May at 09:42

Next Meeting:

- IGG 21st June 2023 at 10:30 – this meeting will be a Conference Call on MS Teams. Details will issue in due course.

Retail Market Design Service

56, Mount Street, Dublin D02 P406 ; RMDS@esb.ie; www.rmdservice.com