



IGG Meeting Minutes

Date:	10 th January 2024	Time & Location	10:30 In Person Meeting
--------------	-------------------------------	----------------------------	-------------------------

Chair:	J O'Dwyer, CRU	
Attendees:	Name	Location
	Suzanne Hudson, Sean McKeivitt, Gary McInerney, Catherine Keane, Rebecca Duggan	RMDS
	Jack Walsh, Deirdre Walsh, Anna Rourke	CRU
	Jason McKnight, Robin McLaughlin, Marguerite White, Bronagh Sweeney	Version 1
	Emer Corcoran, Rachel Hassett, Carl Murphy, Siobhan Melvin, Emma Porter, Paul Harrington	ESBN
	James Long	MRSO
	Ian Mullins	BGE
	Sinéad Butler, Peter Brett, Canice Kenealy, Alan O'Meara	EcoPower
	Kathy Callan	GoPower
	Andrew McKinnon	Flogas
	Desmond McBride	Electric Ireland
	Ceola McGowan	Community Power
	Aoife Coppinger	Prepay Power
	Anca Stanciu, Scott Lyle, Caoimhe McWeeney, Orlaith Murtagh, Emma Deegan	Energia
	Aine Ni Cheara, Declan Hanna	SSE
	Jennifer Condron	Pinergy
	Antoin O'Lachtnain	Axpo
Apologies:	1.0	
Version Number		
Status		

Agenda:	
1.	General
2.	Actions from Previous IGGs/Conference Calls
3.	New IGG Actions
4.	CRU Update
5.	Version 1 Update
6.	Retail Market Design Update
7.	MRSO Update
8.	ESBN Update
9.	AOB

1 – General

J O'Dwyer enquired if everyone was happy to sign off on v1.0 of the IGG minutes on 6th December 2023.

Minutes Approved.

2. Actions – Previous Conference Call & IGG

No IGG actions have been carried forward.

3. Actions – New IGG Actions

2 new Action Items were logged at the IGG.

1168	Discuss renaming of Retail Market Development Team in DMSO function.		
Discussion at IGG	<ul style="list-style-type: none"> See Section 8 ESNB Update for details. 		
Forum Logged: IGG	Assigned to: ESNB	Status: NEW Action	Due Date: 07.02.2024

1169	Arrange to send invites to IGG Reps for Microgeneration workshop.		
Discussion at IGG	<ul style="list-style-type: none"> See Section 8 ESNB Update for details. 		
Forum Logged: IGG	Assigned to: RMDS	Status: NEW Action	Due Date: 07.02.2024

4. CRU Update

J Walsh gave the CRU Update.

Refer to slide for details.

I Mullins asked J Walsh to confirm that the arrears data needs to be provided by January 12th to CRU?

J Walsh confirmed that is correct.

5. Version 1 Update

J McKnight gave the Version 1 update.

Refer to slides for details.

A Coppinger asked J McKnight to explain what is meant by the term “supplier light”?

J McKnight said that this refers to export only and self-supplier categories.

6. Retail Market Design Update

S Hudson gave the Retail Market Design Update.

Refer to slides for details.

I Mullins asked S Hudson to confirm if the next TWG date has been changed to January 24th?

S Hudson confirmed that the TWG date has been changed from January 17th to January 24th.

7. MRSO Update

J Long gave the MRSO update.

Refer to slides.

C McWeeney referring to the small generators process whereby fifty customers are currently connected and two hundred and fifty in the pipeline, could suppliers receive some sort of graphic on the numbers?

C McWeeney also asked when the first small generator was connected?

J Long responded that the first connection took place in the middle of last year. He said that he can compose something to give suppliers an idea of what is in the system regarding small-scale generators and what MRSO are expecting to see throughout 2024 and beyond.

C McWeeney referring to the CEG of M+13, is the settlement the same for the small-scale generators?

J Long confirmed that is correct. The small-scale generators will be treated like any large generator with an MEC greater than 50 KVA.

C McWeeney asked J Long to confirm if it'll be initial settlement?

J Long confirmed that's correct and that further details about the small-scale generators will be shared at the next IGG.

C Murphy enquired with C McWeeney on why suppliers would need to know about small scale generators in the pipeline.

C McWeeney said that the information on small scale generators helps Energia plan and prepare better. If the small generator market grows significantly, there might be process changes that need to be considered by the industry to make them more efficient. Having visibility of the size, will help to assess whether there's

more efficient ways of managing them.

D McBride asked whether the small-scale generators will be treated under the CEG, as with Microgeneration customers and is there any guidance about how they should be managed?

J O'Dwyer said that he will have to ask the Active Communities Team in CRU for information on Microgeneration matters.

8. ESB Networks Update

E Porter & C Murphy gave the ESNB Update.

Refer to slides for details.

C Murphy spoke about Retail Market Services Changes.

I Mullins asked that referring to the retail market organisational changes, will there be a change to the response level in the teams to Market Participant requests?

C Murphy responded that there isn't an expectation of any changes in response levels. The information about retail market services changes is being shared for information purposes and people may notice changes to signatures, and the fact that Paul Harrington is the new RMS Manager.

A O'Lachtnain asked whether the design function had been removed from RMDS?

C Murphy responded that RMDS remains unchanged and is still a ring-fenced function within RMS.

A O'Lachtnain queried why there's no box on the organisational chart for design under RMDS?

C Murphy responded that the design function is inherent in what RMDS do.

A O'Lachtnain asked if part of the design function is in RMS and part in DMSO?

C Murphy said that his team (renamed Retail Market Development) looks after design from an ESNB perspective whereas RMDS is concerned with the whole market.

A O'Lachtnain asked whether these changes had been proofed against the CRU decision?

C Murphy reiterated that there's no change to the ring-fenced RMDS function and that his team make sure that any changes to retail design are suitable from an ESNB perspective similar to the teams within Market Participant organisations that carry out similar.

A O'Lachtnain said that he's not assured by the changes if they haven't been proofed against the CRU decision.

C Murphy suggested that this could be discussed separately.

P Harrington said that there may be a confusion due to the name change on C Murphy's team but there's no change to their roles or responsibilities.

A O'Lachtnain asked if the name of C Murphy's team could be put back to the way it is was previously?

C Murphy said that could be considered

A O'Lachtnain asked for an action to discuss the name change from Retail Market Systems and Regulation to Retail Market Development.

C Murphy said that could be discussed.

Retail Market Development suggests a supplier and networks facing function and System and Regulation didn't and that concerns him.

C Murphy reiterated that RMDS and his team functions are the same, but the name change was brought in to align with new naming methodologies within ESNB.

A O'Lachtnain again asked why there's no design box under the RMDS function?

C Murphy said that the organisational chart isn't a list of all RMDS's functions. S Hudson said that the design function is inherent in RMDS and that the description of naming could be changed to clear up any confusion.

A O'Lachtnain said that the design function isn't just an ESNB function and that needs to be remembered.

C Murphy said that a name change will be considered to.

A O'Lachtnain agreed that this will be taken as an action point and revisited at the next IGG.

Action- ESNB to discuss the possibility of changing the name of the Retail Market Development team.

E Porter presented on the remainder of the ESNB slides.

I Mullins asked if ESNB could provide any timescale as to when MCC12 non-zero estimates issue will be completed and closed out?

E Porter said that the recent focus was to get the fixes in places for the same day power outage scenario and complete the corrective actions. The residual issue for MPRNs where a power outage spans more than one day is complex and takes time to investigate to ensure the correct fix can be applied. ESNB will keep working on this. A timeline can't be provided at this stage, but ESB Networks will keep checking internally and provide updates accordingly. ESNB must be sure of the root cause of the problem before anything further can be shared with Market Participants.

E Porter advised that there are a number of slides with information and results following on from the recent Supplier Survey (2023) which Market Participants can review within the ESNB slide deck presented today. The results were positive, and a note of thanks was given to those that took the time out to get involved. ESB Networks will develop actions following on from the results and bring updates on this to the March IGG meeting.

E Porter also mentioned that early analysis indicated that a workshop focusing on Microgeneration would be beneficial and asked if this is something that would be of interest? E Porter also suggested that Market Participants should invite representatives from operational teams who are most familiar with the current microgeneration solution. There was agreement from Market Participants that this would be useful.

. E Porter said that she will plan to put a date in place for this workshop in the next few weeks.

Action- RMDS will arrange to send the invite to the IGG Reps about the Microgeneration workshop.

I Mullins asked if the scope of the workshop can be shared with suppliers prior to it taking place.

E Porter agreed that an agenda could be shared ahead of the workshop.

With regards to the slide presented on Market Participant contact details for Microgeneration, A O'Lachtnain asked if the Data Collection email address relates to all data collection and not just export data collection?

C Murphy responded that this email address is for Microgeneration/export data related queries and there is a separate mailbox for all other data collection queries.

D McBride asked if there will be any work plan shared from Networks for this year regarding any items that are planned if there's a query that suppliers had internally?

C Murphy responded that ESNB are looking at all the different items in the pipeline but can't give a commitment as to when they'll have a plan of new items available.

D McBride asked if the documentation regarding the IGG could be shared earlier than the day prior to the meeting taking place?

S Hudson agreed and said that some of the presentations were slow to come in to RMDS and the intention going forward is to circulate them a few days ahead of the meetings to give Market Participants time to read them.

D McBride said regarding the emergency credit scheme, some customers have been asking why people who moved to second hand homes are not getting the credit the way people moving into new builds are. If the low usage flag is being removed for the new builds, is there any specific logic to that?

C Murphy responded that if you have low usage per quarter for four consecutive quarters between July 2022 and June 2023, you are flagged as a low usage customer. If you only got energised after quarter one within that period, you won't fall into that category.

D McBride asked that if a house is energised today, will they be part of wave 3 of the credit scheme or is only houses that were energised during the previous period mentioned?

C Murphy responded that if a house is energised today, they would be eligible for the credit and will appear in the snapshot.

D McBride asked why customers are getting penalised for a previous tenant's energy usage?

S Melvin responded that unfortunately that is what is contained in the legislation for the credit scheme.

I Mullins asked J O'Dwyer regarding a CRU communications campaign with consumers on smart meters and tariffs, what forum will we see that developing and shared with Market Participants?

J O'Dwyer said that he will find out that information from the Active Communities team in CRU and get back to I Mullins.

A Coppinger asked regarding the government credit, if the customer has been classed a low usage from being on estimates for a long period of time and proof to the contrary has been sent to ESNB, can suppliers take the money from the government fund to pay customers?

J Walsh said that he will investigate that internally but as far as he's aware, the money would be taken from the supplier's own funds. The most important thing is that the correct reads are issued by the supplier.

A Coppinger referred to the small amount of time between waves 1 and 2 and the difficulty in getting the correct reads submitted.

J Walsh said that the rule still applies that it's the supplier's responsibility to ensure correct reads are submitted, so that a customer isn't listed as low usage.

D McBride referred to several CRU consultations falling around the same time when feedback is required

and asked if there's a possibility of staggering them out?

J O'Dwyer asked D McBride to send the consultations that need to be addressed and he will get back to him.

9. AOB

Next Steps

J O'Dwyer outlined the following dates in the calendar.

Next Conference Call:

- Wednesday 7th February 2024

J O'Dwyer thanked MPs for attending the meeting.

Retail Market Design Service

www.rmdservice.com