MARKET PROCESS DESIGN

MPD 23 - Market Process for Supplier Data Requests

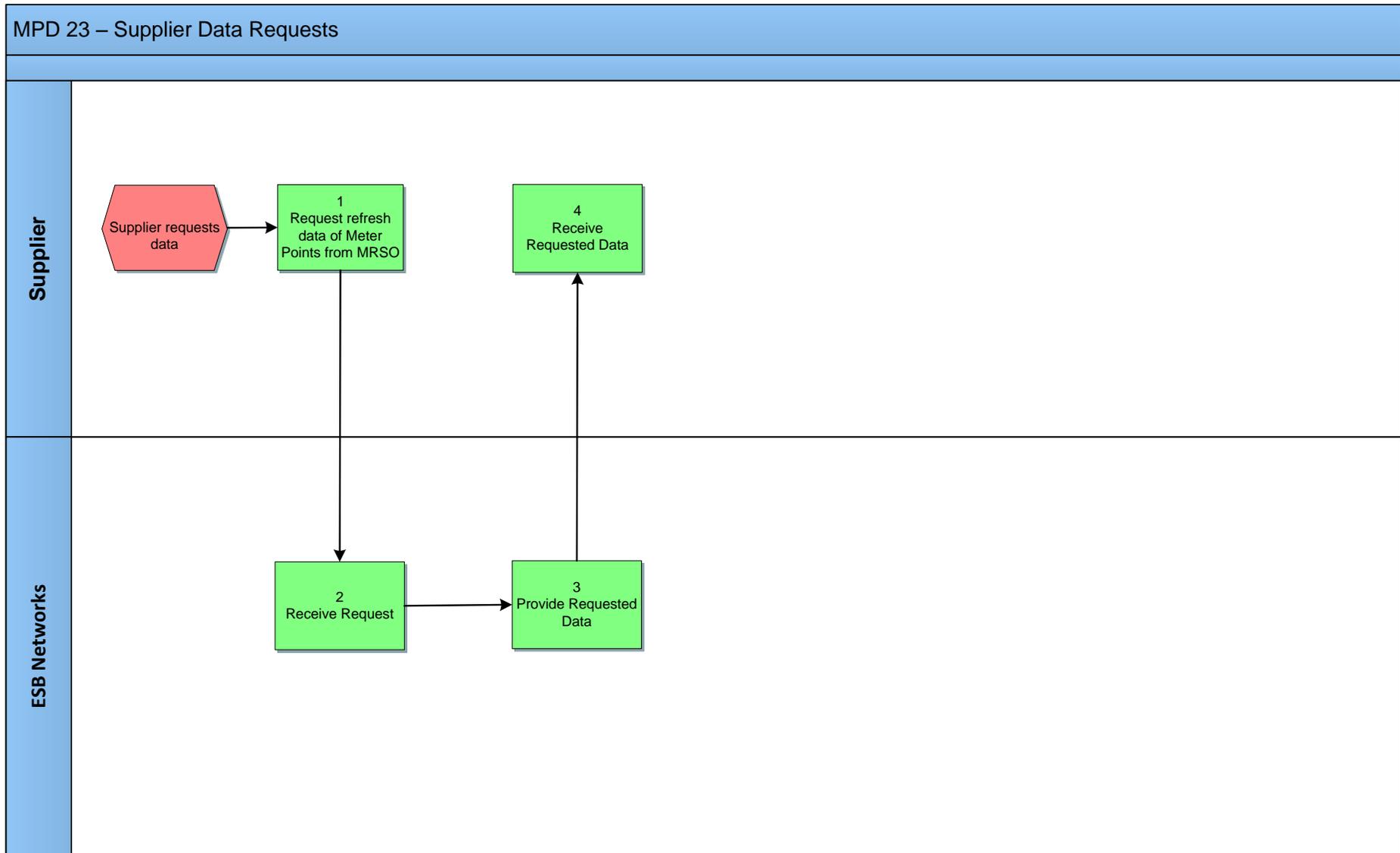# TABLE OF CONTENTS

1. Introduction

1.1   Scope

This Procedure describes the process for Data Requests made by a Supplier.

1.2   History of Changes

This Procedure includes the following changes:

Version in which last change Implemented	Source of Change	Description of Change
Draft	MIG 05/10/03	Standardisation on use of QH/NQH Terminology
Version 4.2	MCR 0011	– Removal of the following market messages: – 106X Meter Point Status Change Confirmation - Refresh – 195X MPRN Data Refresh – 300X Meter Reading History - Refresh – 306X Meter point status confirmation - refresh – 307X Meter point status confirmation - refresh – 332X NQH Meter Technical Meter Details - Refresh 342X Profile Meter Readings History / Refresh
Version 8.0	RMDS QA	No business changes applied. MPD clean-up: objects enlarged to make text readable, swimlane actors shifted left, swimlanes tightened.
Version 10.3	MCR 1145 – Conversion of MPDs from ARIS to document format.	ARIS Process flow converted to Visio format and Step Table included.

2. Process Map

MPD 23 – Supplier Data Requests

Supplier

- Supplier requests data → 1 Request refresh data of Meter Points from MRSO
- 4 Receive Requested Data

ESB Networks

- 2 Receive Request → 3 Provide Requested Data

2.1 Process Description

	Process Step	Role	Process Step Description	Interface
1	Request refresh data of Meter Points from MRSO	Supplier	A Supplier must send requests for refresh data to ESBN. The request should include: • The MPRN or set of MPRNs that the Supplier requests the resend of messages for. • The message that the Supplier would like resent. The Supplier will be liable to the agreed charge for sending refresh data.	Fax, Letter, E-mail
2	Receive request	ESBN	ESBN receive customer request	
3	Provide requested Data	ESBN	ESBN will re-send messages to the requesting Supplier for the requested Meter Points MRSO will not provide data in respect of any dates on which the Supplier was not registered to the Meter Point.	
4	Receive requested data	Supplier	Supplier receives information from ESBN	Resend Market Message