MARKET PROCESS DESIGN

MPD 35 – Market Process for Change of Metering Non Interval to Interval

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1 Introduction

1.1 Scope

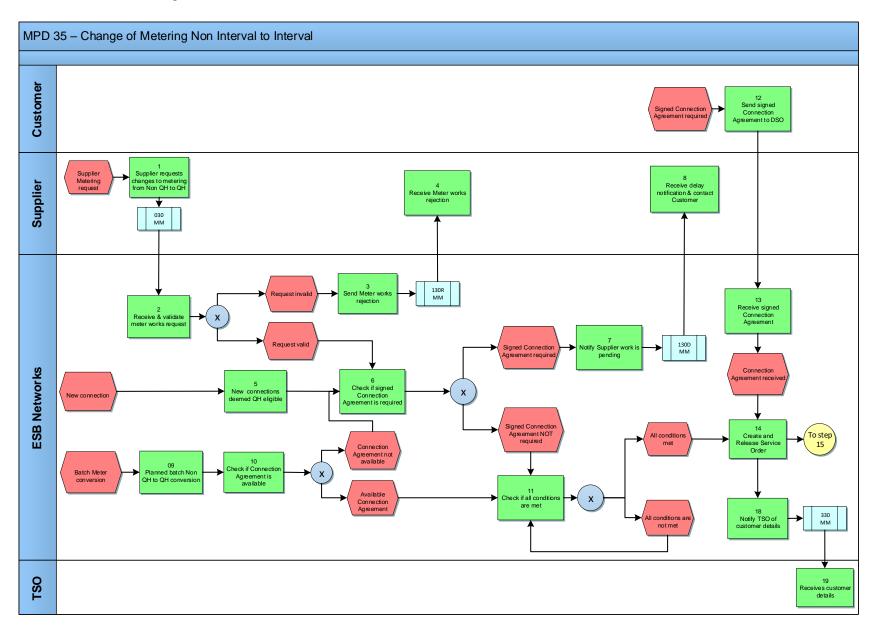
This process covers the procedure for changes to Metering from Non QH to QH requested by the registered supplier at a meter point or a New Supplier requesting a change to Interval Data Services at a metering point or following regular review of existing Non QH sites by QHDC.

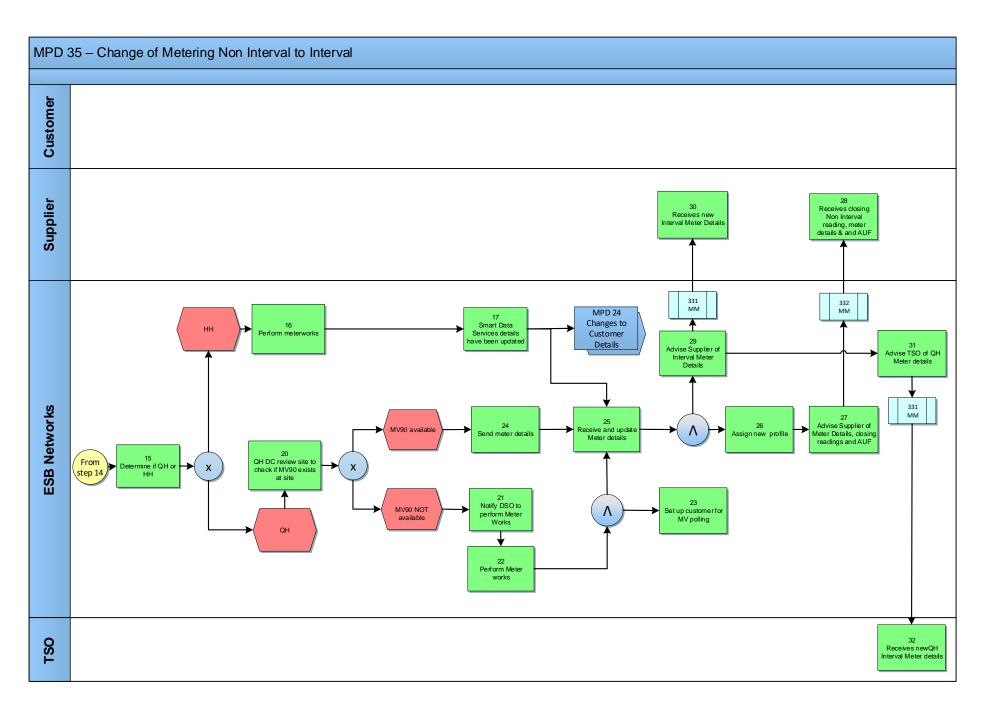
1.2 History of Changes

This Procedure includes the following changes:

| Version in which last change Implemented | Source of Change | Description of Change |
|---|---|--|
| Draft | | Change History Created |
| | | Initial v6.1 |
| Version 6.1 | MCR 0071 | This process covers the procedure for changes of metering from NQH to QH requested by the registered supplier at a meter point or following regular review of existing NQH sites by QHDC. |
| Version 8.0 | RMDS QA | No business changes applied. MPD clean-up: objects enlarged to make text readable, swimlane actors shifted left, swimlanes tightened. |
| Version 8.0a | MCR 0161 | Updated to reflect implementation of "MCR 0161 - Increasing the threshold for connection agreement return". Changed references of threshold from "100 kVA" to "MV (Medium Voltage)" the following steps: * Check if signed Connection Agreement is required * Notify Supplier work is pending |
| Version 10.3 | MCR 1145 – Conversion of MPDs from ARIS to document format. | ARIS Process flow converted to Visio format and Step Table included. Process Readings; function prior to Assign Profile (Step 21) is removed as covered under Step 20. |
| Version 10.5 | Non Conformance AIQ 2827 | Moved steps 28 & 29 to follow step 14 – Release Service Order |
| V1.0 Draft | MCR Reversioning | Process Step and process Step description updated. |
| V13.0 SMART | Workshops | |
| Version 13.0 | MCR 1160 | New Process Steps 15 – 17 Process Steps and Process Step Descriptions updated |

2.1 Process Map





2.1 Process Description

| Process Step | | Role Process Step Description | | Interface |
|--------------|--|-------------------------------|--|-----------|
| 1 | Supplier requests change to metering from Non QH to QH | Supplier | Supplier sends a Market Message to ESBN requesting a change to metering from Non QH to QH for a site which they are the registered Supplier. Non QH is either a Legacy NQH meter or all Smart meters (HH or non HH) | 030 MM |
| 2 | Receive and validate Meter Works Request | ESBN | ESBN will validate the Supplier request to change metering from Non QH to QH. Validation is based on the following criteria: The request is from the Supplier registered to that Meter Point All requests for Meter Works installation must be for a Standard MCC currently MCC 10. Only meter configurations selected from the agreed standard set will be installed. A Change of Supplier must not already be in progress for that Meter Point. Site is 'deemed eligible' for QH Metering. Suppliers can avail of http://www.esbextra.ie/netlogon/ to check if a site is deemed eligible for QH Metering. Change requested invalid - next step 3 Change requested valid - next step 6 | |
| 3 | Send Meter Works Rejection | ESBN | If the change requested by the Supplier fails validation a rejection message will issue to the Supplier | 130R MM |
| 4 | Receive Meter Works Rejection | Supplier | Supplier receives rejection message | |
| 5 | New connections deemed QH eligible | ESBN | Where a New Connection is MV (Medium voltage) and above, this will be set up as a QH site. For a New Connection which is LV (Low Voltage) and greater than 200kVA, this will be setup as DG6 NON QH but will have QH metering and communications installed as standard. | |
| | | | This will be monitored by QHDC who will determine QH eligibility after 6 months after connection where sites have reached the threshold level defined. A Non QH to QH transfer may be requested earlier than the 6 month period described if it becomes eligible | |
| 6 | Check if signed Connection Agreement is required | ESBN | DSO will analyse all valid requests to determine if a Connection Agreement is required. Where the request will be delayed due to the need for a signed Connection Agreement the Supplier will be notified of this. A signed Connection Agreement will be required for customers with Connection Voltage greater than or equal to MV Medium Voltage) only or | |

| Proce | ess Step | Role | Process Step Description | Interface |
|-------|--|----------|---|-----------|
| | | | where DUoS Group Change is required. Signed Connection Agreement required - next step 7 Signed Connection Agreement not required - next step 11 | |
| 7 | Notify Supplier work is Pending | ESBN | Where the request will be delayed due to the need for a signed Connection Agreement the Supplier will be notified of work pending by Market Message A signed Connection Agreement will be required for customers with Connection Voltage greater than or equal MV (Medium Voltage) only or where DUoS Group Change is r required | 130D MM |
| 8 | Receive delay notification and contact customer | Supplier | The Supplier receives notification that the change/work will not be completed until a signed Connection Agreement is returned by the customer to ESBN | |
| 9 | Planned batch Non QH to QH conversion | ESBN | QH DC will review Non QH sites every six months to identify sites where the usage used over the previous twelve months period or where current usage for new connections projected annually are >= to QH Threshold of 300MWh p.a. MRSO will advise Suppliers of the sites due for change over i.e. from next MD reading cycle assuming no change of supplier intervenes. Suppliers do not need to send an 030 message for these sites identified for change over to QH by QH DC Non QH is either a Legacy NQH meter or all Smart meters (HH or non HH) | |
| 10 | Check if Connection Agreements is available | ESBN | A check is carried out on sites which have been identified for change over to QH to ensure that a Connection Agreement is available If Connection Agreement is available - next step 11 If Connection Agreement is not available - back to step 6 | |
| 11 | Check if all conditions are met | ESBN | A check is made to ensure all conditions are met before the Service Order is released. • All conditions are met - next step 14 • All conditions are not met - continue to check - next step 11 | |
| 12 | Customer sends signed Connection Agreement to ESBN | Customer | Where a Connection Agreement is required to proceed with the change from Non QH to QH, the customer will sign the Connection Agreement and return it to ESBN | |
| 13 | Receive signed Connection Agreement from a customer | ESBN | ESBN receive signed Connection Agreement from a customer | |

| Proc | ess Step | Role | Process Step Description | Interface |
|------|---|------|--|-----------|
| 14 | Create and Release Service Order | ESBN | In all cases when all conditions have been met including receipt of a signed Connection Agreement and/or wiring cert where required, ESBN will create and release the Service Order. | |
| | | | For Smart Metering a service order will be raised and released as needed in the following scenarios: | |
| | | | Where customer requests Interval Data Services (01) then Supplier issues MM 013 and MPD 24 has determined that Meter Works are required | |
| | | | Where a COLE is requested and where the previous customer was on Non Interval Data Services (02) and the new customer is requesting Interval Data Services (01) then Supplier issues MM 016 and MPD 25 has determined that Meter Works are required | |
| 15 | Determine if QH or HH | ESBN | ESBN determines if the change is from Non Interval to QH or to HH If QH Step 20 If HH Step 16 | |
| 16 | Perform meter works | ESBN | The DSO will perform the necessary meter works. | |
| 17 | Smart Data Services have been updated | ESBN | Where meter reconfiguration to Half Hourly was initiated by Smart Data Service details updated from MPD 24 or MPD 25 then next step MPD 24 and next step 25 on this MPD | |
| 18 | Notify TSO of customer details | ESBN | ESBN notifies TSO of Non QH - QH meter works job completion. | 330MM |
| 19 | Receive notification of Customer details | TSO | TSO receives notification of customer detail for QH site | |
| 20 | QH DC review site to check if MV90 exists at site | ESBN | QH DC will check if MV90 exists at the site. If this capability does not exist QH DC will notify DSO to perform Meter Works. QH DC will then set up the customer for MV90 polling • MV90 available - next step 24 • MV90 NOT available -next step 21 | |

| Process Step | | Role Process Step Description | | Interface |
|--------------|--|-------------------------------|--|-----------|
| 21 | Notify DSO to perform Meter Works, | ESBN | N Where MV90 Capability does not exist at a site QH DC will request DSO to perform the necessary Meter Work | |
| 22 | Perform Meter Work | ESBN | The DSO will perform the necessary work at the site - next steps 25 and 23 | |
| 23 | Set Customer up for MV90 polling | ESBN | Following completion of the meter works QH DC will set the customer up for MV90 polling | |
| 24 | Send meter details to DSO | ESBN | Where MV90 capability is available QH DC will provide meter details and closing readings to DSO. | |
| 25 | Receive and Update meter details | ESBN | DSO will update meter details following completion of meter works or where closing readings have been provided | |
| 26 | Assign new profile | ESBN | MRSO assign new Load Profile for the meter point | |
| 27 | Advise Supplier of meter details ,closing readings and AUF | ESBN | ESBN notifies Supplier of the meter details, Non Interval closing readings and AUF | 332MM |
| 28 | Receives closing Non Interval reading, meter details and AUF | Supplier | Supplier receives notification of meter details, Non Interval closing readings and AUF | |
| 29 | Advise Supplier of Interval meter details | ESBN | ESBN shall inform the Supplier of details of newly installed Interval Meters | 331MM |
| 30 | Receive notification of Interval meter details | Supplier | Supplier receives details of newly installed Interval meter | |
| 31 | Advise TSO of QH meter details | ESBN | ESBN shall inform the TSO of details of newly installed QH Meter. | 331MM |
| 32 | Receives new QH Meter details | TSO | TSO receives details of newly installed QH meter | |

3 Supplementary Information

Ongoing Monitoring of Non QH sites for QH Eligibility

QHDC will review Non QH sites every six months to identify sites where the usage used over the previous twelve months period or where current usage for new connections projected annually are >= to QH Threshold of 300MWh p.a. MRSO will advise Suppliers of the sites due for change over i.e. from next MD reading cycle assuming no change of supplier intervenes. Suppliers do not need to send a 030 message for these sites identified for change over to QH by QHDC.