

RMDS Working Practice 0026 – Duplicate 016 Market Messages Process

Work Practice ID	Title	Type	Status
WP 0026	Duplicate 016 Market Messages Process	WP	Approved

Date Raised	Implementation Date
19/09/2014	27/05/2015

Change History		
Version	Date	Comment
0.1	29/09/2014	Draft Version for review
1.0	27/05/2015	Final Approved Version for MMR 10.5 release following IGG Approval of MCR 1149 V2.0 on 14/01/2015

Identification of Retail Market Design Baseline Products Impacted
These guidelines are to be used in conjunction with MPD25 Change of Legal Entity.

Reason for Working Practice
The proposed working practice provides a process that ensures that all Suppliers can, if needed, actively respond to alerts from ESB Networks where their duplicate(or multiple) 016MMs for a single MPRN have failed after arriving into the Central Market System in close proximity.

Applicability
Duplicate (or multiple) 016MM in the Domestic Electricity & NQH Electricity segments.

Working Practice
<p>ESBN Database will identify MPRNs where duplicate (or multiple) 016MMs for a single MPRN have arrived into the Central Market System in close proximity and have as a consequence failed.</p> <p>To maintain the Central Market System, housekeeping is needed by ESBN Database to address all failed 016MMs. However, Market Messages can arrive in any order into the Central Market System and ESBN Database make best efforts to determine which 016MM is correct. The routine is firstly to check whether or not the correct 016MM has processed. This is done by manually checking the values in the MPBREF in each of the 016 MMs, and should this check indicate to ESBN Database that the 016 MM which has successfully updated has an earlier sequential MPBREF on its 016MM in comparison to the 016MM which failed, then this is considered by ESBN Database to be an error.</p> <p>The (deemed) incorrect 016MM is reversed out and the (deemed) correct 016 has then to be processed as part of the manual corrective process. In this way, ESBN Database ensures as far as possible that the manual corrective process reflects the proper details on the Central Market System.</p> <p>ESBN Database will accumulate all instances where an 016MM is not reflected on the Central Market System and will send lists of impacted MPRNs, in excel spread sheet format, via email, to the registered Supplier.</p> <p>The Supplier can check back over their 016MM to see what have they submitted and can actively respond to these alerts by confirming for themselves that the valid 016MM has been processed, and in this case there is no need for the Supplier to confirm back to ESBN.</p>

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Should there be a need to make changes the Supplier is advised to submit an 013MM where data needs to be changed e.g. for changes to Vulnerable Customer details , or an 016MM if the name needs to be changed, or if the change cannot be made on an 013MM/016MM then the supplier is advised to contact <mailto:dbaseservice@esb.ie>

The frequency for sending emails with the attached spreadsheet to Suppliers will be every fortnight.

- Suppliers need to advise contact details for receipt of this email to RMDS.

If there are no 016MM failures for a Supplier then there will be no email sent to that Supplier.

Here is an example of what the excel spreadsheet will look like and which will contain MPRNs entries for each unprocessed 016MM

A	B	C	D	E	F	G	H	I
6779964 7	9784464 7	08.09.20 14	12:34: 35	F	START ED	WS90909 090	Change of Legal Entity for MPRN: xxxxxxxxxx	err or

- Cols C, D are the date & time of the failure
- Column H contains the MPRN
- Suppliers are advised to ignore Cols A,B,E,F,G,I which are system generated and of no importance to the Supplier

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