

Work Practice ID	Title	Type	Status
WP 0004	Terminate Connection- Request for a 021 message to be sent requesting de-registration.	WA	Active

Date Raised	10/11/04	Implementation Date	04/01/05
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Change History
<p>10/11/04 Version 1.0 Issued 28/02/05 Version 1.1 Issued Version (No changes to this WP) 07/03/05 Version 1.2 Issued Version (No changes to this WP) 14/03/05 Version 1.3 Issued Version – WP 0004 set to Active</p>

Identification of Retail Market Design Baseline Products Impacted
<p>MPD 19 - Terminate Connection</p>

Reason for Working Practice
<p>Prior to Ver 4.3 MPD 19 – Terminate Connection incorrectly indicated that if a site which was registered to a Supplier was being terminated (expected to occur in exceptional circumstances only) then MRSO would initiate de-registration without any contact from the Supplier. This was not correct – manual intervention from both MRSO and Supplier will be required for de-registration to progress</p> <p>The purpose of this Working Practice is to document the required manual intervention</p>

Working Practice
<p>Where a site which is currently registered to a Supplier has been terminated (expected to occur in exceptional circumstances only) then prior to a de-registration being initiated MRSO will manually contact the supplier and request that they submit a de-registration (021 message) to MRSO.</p> <p>A de-registration confirmation (122 message) for the MPRN must issue before DSO can effect termination.</p>

Supplementary Information
<p>DRR 0020 - Change to MPD 19 – Terminate Connection was raised to clarify the MPD in this regard</p>