

Work Practice ID	Title	Type	Status
WP 0008	Customer Request for Estimation for NIL Consumption	WA	Active

Date Raised	02/03/05	Implementation Date	14/03/05
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Change History

07/03/05 Version 1.2 Issued Version – WP 0008 Issued
14/03/05 Version 1.3 Issued Version – WP 0008 Nominated email address added and Working Practice Approved and set to active as of 14/03/05

Identification of Retail Market Design Baseline Products Impacted

Reason for Working Practice

Suppliers have requested a facility to request a nil consumption estimate for an energised premise (e.g. holiday home) that will be vacant for one or a number of billing periods.

The current market design does not provide for the automated support of this facility

In the absence of such an automated feature the following manual workaround is proposed

Working Practice

1. Request ESB Networks to set consumption estimation to nil for energised site. This can only be done with the consent of and via the Customers appointed Supplier. An email to **NQHDC.esbnetworks@esb.ie** (The nominated contact point in the Data Collector) can then be sent:
 - o quoting the MPRN
 - o confirming the date from which the premises will be vacant
 - o requesting that the consumption estimation be set to nil
2. On receipt of the request Data Collector staff will then change the periodic consumption to 'nil' as of the current date. This manual change to the periodic consumption will take precedence in the calculation of the estimate.
3. Data Collector may also need to update the Meter Reading Notes with the information that the premise is vacant.
4. The consumption will be estimated at nil until an actual or customer reading is received or the Supplier requests a further manual change. Subsequent estimates will be based on the Meter Reading history as advised in the actual or customer read received even if this did not record an advance.

Supplementary Information

Please Note: Manual consumption changes are done so with the agreement of the Supplier and it is understood that the Meter point will remain set to Nil consumption until a Customer or Actual reading is provided / obtained or until notified to reset the consumption.