

Work Practice ID	Title	Type	Status
WP 0009	Suppliers to Confirm the name of the Connection agreement holder with MRSO	WA	Active

Date Raised	01/04/05	Implementation Date	21/04/05
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Change History

Identification of Retail Market Design Baseline Products Impacted

Reason for Working Practice
In order to avoid delaying the Registration Process, where Connection agreements were being sought for slight name mismatches, the following Working Practice formally documents the proposed workaround.

Working Practice
<p>Where Suppliers wish to check if a Connection Agreement is already in place for a customer, they may e-mail their Connection Agreement query before sending in a registration request to a designated mail box 'mrso@esb.ie'</p> <p>Suppliers should provide the MPRN they intend to register as well as the name under which they intend to register the site. The Meter point address should also be provided to allow MRSO to process the query. The subject field should clearly be marked <b>CA</b> with the maximum requests per e-mail of 10.</p> <p>The MPRN and Customer Name would then be checked. MRSO would be in a position to confirm if there is a Connection Agreement in place as well as to suggest minor amendments to the name provided by the Supplier. This would enable Suppliers to send their Registration Request with the name of the Connection Agreement Holder. Suppliers should allow at least 1 working days for responses to queries.</p>

Supplementary Information