



NETWORKS

AMI Essential System Upgrade Cutover Approach

8th September 2026



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High Level Cutover Approach



ESB Networks cutover activities are planned in three stages:

1. Pre-Outage

- De-Energisations (remote) for reasons Not Non-Payment of Account (Not NPA) (D01) and HH PAYG (D05) will be paused from **16:00 (D01)/17:00 (D05) on Tuesday 20th October**. This is to mitigate the need for urgent re-energisations during the time the business services in AMI are unavailable. Any requests received by ESB Networks from this time until the resumption of normal services will be rejected with the reason code “IA”.
- Re-Energisations for reasons HH PAYG (E05) or Re-Energise Not NPA (E01) will be paused from **Thursday 22nd October at 17:00**. After that, HH PAYG Re-energisations (E05) will be carried out in accordance with WP0035 Contingency Process for SMART PAYG. Re-Energise Not NPA (E01) requests sent after this will queue and will process on resumption of normal services.
- Remote MCC changes to facilitate Smart Data Services changes will be paused from **17:00 Thursday 22nd October** and will resume processing on resumption of normal services.

2. Market Outage (Friday 09:00 to Monday 17:00)

- An outage on certain business services within the AMI system is required from **09:00 Friday 23rd October until approximately 17:00 Monday 26th October**, to facilitate the deployment of changes to the AMI system. Suppliers can expect to continue to receive market messages that are not impacted by the outage during this time.

3. Post-Outage

- Remote De-Energisation and Re-Energisation requests and Remote MCC changes will resume processing on resumption of normal service.
- An email will issue to Market Participants nominated IGG representatives and Market Participant nominated Technical Distribution contacts via RMDS upon completion of the outage.

HH Interval and Register Read Date

The following is the schedule Market Participants can expect to receive their HH Interval (343MM) and Register Read (345MM) Data during the system outage:

- For Read Date **Friday 23rd October**, Market Participants can expect to receive both their **HH Interval (343MM)** and **Register Read (345MM)** Data, as normal on **Saturday, 24th October**.
- For Read Dates **Saturday 24th October** and **Sunday 25th October**, Market Participants can expect to receive their **HH Interval (343MM)** Data on **Monday 26th October**.
- For Read Dates **Saturday 24th October** and **Sunday 25th October**, Market Participants can expect to begin to receive their **Register Read (345MM)** Data from the evening of Monday 26th October.

Urgent Re-Energisation requests during Market Outage



- Market Participants should contact (021) 4844317 during normal working hours (Monday to Friday between 9am and 5pm) or (087) 9982293 outside of normal working hours for queries relating to SPAYG re-energisations as per [WP0035 Contingency Process for SMART PAYG](#) and [Remote Switching Guidance Document](#).

- To ensure that no remote MCC changes are in progress at the time the market outage commences, MCC changes required to facilitate a Smart Data Services change (MCC12/MCC16) will be queued from **17:00 on Thursday 22nd October**.
- Any MCC changes to MCC12/MCC16 in progress at this time will be queued and processed on resumption of normal service.
- This applies to MCC changes required to facilitate a Smart Data Services change requested as part of:
 - 010MM (Change of Supplier)
 - 013MM (Change of Customer Details)
 - 016MM (Change of Legal Entity)
- The relevant requesting process (CoS, CoLE, CoCD) will also be delayed until the completion of the MCC change.

Market Participants are advised that delays in CoS processing will apply where:

- A Remote MCC change is required to complete the CoS and is in progress as at **17:00 Thursday 22nd October**. The MCC change will resume processing on resumption of normal service, and the effective date of the CoS will be the same as the processing date of the MCC change.
- A re-energisation is required to complete the CoS and has not been carried out at the time the market outage commences. The re-energisation will be carried out (either remotely if eligible or via scheduled site visit) on resumption of normal service, and the effective date of the CoS will be the same as the re-energisation date.

- Please ensure that this Cutover Approach is reviewed and communicated within your operational teams that this is relevant to as it advises of important dates/cut off dates for activities.
- If Market Participants have any questions, please submit these to ESB Networks via email to RMDS.
- Ensure Market Participant nominated contacts on the RMDS Technical Distribution list are up to date. Contact should be made to RMDS regarding this rmds@esb.ie