AMI Essential System Upgrade Cutover Approach

November 2026

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Please note: all timings provided are best efforts and are reliant on cutover progressing as planned.

High Level Cutover Approach

ESB Networks cutover activities are planned in three stages:

1. Pre-Outage	• De-Energisations (remote) for reasons Not Non-Payment of Account (Not NPA) (D01) and HH PAYG (D05) will be paused from **09:00 on Monday, 16th November**. This is to mitigate the need for urgent re-energisations during the time that the business services in AMI are unavailable. Any requests received from this time will be queued. • Re-Energise for reasons HH PAYG (E05) or Re-Energise Not NPA (E01) will be paused from **Tuesday, 17th November at 07:00**. After that, HH PAYG Re-energisations (E05) will be carried out in accordance with WP0035 Contingency Process for Smart PAYG. Re-Energise Not NPA (E01) requests will queue and will process on resumption of normal services on **Wednesday, 18th November at 10:00.** • Remote MCC changes to facilitate Smart Data Service changes will be paused from **17:00 Monday, 16th November** and will process on resumption of normal services on **Wednesday, 18th November 10:00.**
2. Market Outage (Tuesday 07:00 to Wednesday 10:00)	• An outage on certain services within the AMI system is required from **07:00 Tuesday, 17th November until approximately 10:00 Wednesday, 18th November,** to facilitate the deployment of changes to the AMI system. Suppliers can expect to continue to receive market messages not impacted by the outage as normal during this time.
3. Post-Outage	• Remote De-Energisation and Re-Energisation requests and Remote MCC changes will resume processing on resumption of normal service. • An email will issue to the Market via RMDS upon completion of the outage.

HH Interval Data Catch Up

The following is the schedule Market Participants can expect to receive their HH Interval (343MM) and cumulative register readings (345MM):

- For Read Date Monday, 16th November, Market Participants can expect to receive both HH Interval (343MM) and cumulative register readings where actuals are available (345MM) as normal on Tuesday, 17th November.

- For Read Date Tuesday, 17th November, Market Participants can expect to receive estimated HH interval data (343MM with Interval Status VCHG) on the morning of Wednesday 18th November. These estimates will be replaced with actual HH Interval data where available from 18:00 Wednesday, 18th November. This will issue as a new version of 343MM. Cumulative register readings (345MM) will also issue where actuals are available.

- For Read Date Wednesday, 18th November, Market Participants can expect to receive both HH Interval (343MM) and Register Read (345MM) as normal on Thursday, 19th November.

Microgeneration Data Catch Up

The following is the schedule Market Participants can expect to receive their Microgeneration data (344xmls):

- For Read Date Monday, 16th November, Market Participants can expect to receive Microgeneration data (344xmls) as normal on Tuesday 17th November.
- For Read Date Tuesday, 17th November, Market Participants can expect to receive Microgeneration data (344xmls) on Thursday, 19th November .
- For Read Date Wednesday, 18th November, Market Participants can expect to receive Microgeneration data (344xmls) as normal on Thursday 19th November.

Urgent Re-Energisation requests during Market Outage

- Market Participants should contact (021) 4844317 during normal working hours (Monday to Friday between 9am and 5pm) or (087) 9982293 outside of normal working hours for queries relating to SPAYG re-energisations as per WP0035 Contingency Process for SMART PAYG and Remote Switching Guidance Document.

Smart MCC Changes

- To ensure that no remote MCC changes are in progress at the time the Market Outage commences, MCC changes required to facilitate a Smart Data Services change (MCC12 / MCC16) will be queued from **17:00 on Monday, 16th November.**

- Any MCC changes to MCC12 / MCC16 in progress at this time will be queued and processed on resumption of normal services on **Wednesday, 18th November 10:00**.

- This applies to MCC changes required to facilitate a Smart Data Services change requested as part of:
  - 010MM (Change of Supplier)
  - 013MM (Change of Customer Details)
  - 016MM (Change of Legal Entity)

- The relevant requesting process (CoS, CoLE, CoCD) will also be delayed until the completion of the MCC change.

CoS Completion

Market Participants are advised that delays in CoS processing will apply where:

- A Remote MCC change is required to complete the CoS and is in progress as at **17:00 Monday, 16th November.** The MCC change will resume processing on resumption of normal service on **Wednesday, 18th November 10:00,** and the effective date of the CoS will be the same as the processing date of the MCC change.

- A Re-Energisation is required to complete the CoS and has not been carried out at the time the Market Outage commences. The Re-Energisation will be carried out (either remotely if eligible or via scheduled site visit) on resumption or normal service on **Wednesday, 18th November at 10.00**, and the effective date of the CoS will be the same as the re-energisation date.

Supplier Actions

- Please share this slide deck with your own relevant internal teams and ensure to note the dates advised. These slides are also available on the Market Project section of the RMDS website.
- If Market Participants have any questions, please submit these to ESB Networks via RMDS.