



NETWORKS

Smart v13.00.00 Hypercare

External Transition – Market Participant BAU Contacts



ESBN Business Team: **MRSO**

Mailbox: MRSO@esb.ie

Enquiries related to the following Market Messages (Meter Registration and Data Aggregation) should be directed to MRSO:

MM No.	MM Name
010	Registration Request
011	Cancel Registration Request
011A	Cancel Registration Agreement
012	Objection to Change of Supplier
012W	Withdrawal of Objection to Change of Supplier
015	Change of SSAC Request
021	De-Registration Request
101	New Connection Registration Acceptance
101P	New Connection Provisional Acceptance
101R	New Registration Rejection
102	Change of Supply Registration Acceptance
102N	Change of Supplier - Default Registration Notification
102P	Change of Supplier Provisional Acceptance

MM No.	MM Name
102R	Change of Supplier Registration Rejection
105	Change of Supplier Confirmation
105L	Change of Supplier Confirmation - Customer Loss
110	Notification to Old Supplier of CoS
111	Registration Cancellation
111A	Registration Cancellation Notification
111L	Registration Cancellation - Cancellation of Customer Loss
111R	Registration Cancellation Rejection
112	Notification of Objection
112R	Notification of Objection - Rejection
112W	Withdrawal of Objection
115	Change of SSAC Confirmation
115R	Change of SSAC Rejection

ESBN BAU Contacts – MRSO 2/2



MM No.	MM Name
122	De-Registration Confirmation
122R	De-Registration Rejection
208	Replacement Reading
310	Validated CoS Reading
310W	Withdrawn CoS Reading
320	Validated CoS Reading
320W	Withdrawn CoS Reading
330	330 Notification to ESB NG of Transfer from NQH to QH
342	QH Meter Export Data
341	QH Meter Daily data

MM No.	MM Name
592	Aggregated Smart Interval Import DATA
594	QH Export Aggregated Data
596	SMO aggregated data (Supplier Copy)
597	SMO Aggregated Data (Generator Copy)
598	Supplier Non-Participant Gen. Unit
590	SMO Aggregated Data
591	591 NQH Aggregated Data
595	595 QH Import Aggregated Data

ESBN BAU Contacts – Database 1/2



ESBN Business Team: **Database** Mailbox: **See Below**

Enquiries related to the following Market Messages should be directed to the database team and relevant mailbox:

MM No.	MM Name	Mailbox:
306	Meter Point Status Change Confirmation - De-Energisation	dbase.esbnetworks@esb.ie
306W	Meter Point status Change - De-energisation - withdrawn read	dbase.esbnetworks@esb.ie
307	Meter Point Status Change Confirmation - Energisation	dbase.esbnetworks@esb.ie
307W	Meter Point Status Change - Energisation - withdrawn read	dbase.esbnetworks@esb.ie
332	NQH Technical Meter Details	dbase.esbnetworks@esb.ie
332W	Withdrawn Read - NQH Meter Technical Details	dbase.esbnetworks@esb.ie
016	Change of legal entity	dbaseservice@esb.ie
116	CoLE Confirmation	dbaseservice@esb.ie
116A	Change of Legal entity TSO confirmation - QH sites	dbaseservice@esb.ie
116N	CoLE Notification to Supplier with a pending registration	dbaseservice@esb.ie
116R	CoLE Rejection	dbaseservice@esb.ie

ESBN BAU Contacts – Database 2/2

MM No.	MM Name	Mailbox:
106D	Meter Point Status Confirmation - De-Energisation	MD.DBASE@esb.ie
106E	Meter Point Status Confirmation - Energisation	MD.DBASE@esb.ie
331	QH Meter Technical Details	MD.DBASE@esb.ie
700	Unmetered Characteristics + AUF	umr.dbase@esb.ie
700W	Withdrawal of unmetered Characteristics + AUF	umr.dbase@esb.ie
701	Unmetered Consumption	umr.dbase@esb.ie
701W	Withdrawal of unmetered consumption	umr.dbase@esb.ie

ESBN BAU Contacts – DUoS



ESBN Business Team: **DUoS**

Mailbox: duosbilling.esbnetworks@esb.ie

Enquiries related to the following Market Messages should be directed to the DUoS team:

MM No.	MM Name
506	DUoS Charges per MPRN
507	Designated DUoS payment dispute
507C	DUoS payment control message

ESBN BAU Contacts – Meter Operations



ESBN Business Team: **Meter Operations** Mailbox: MeterOP.ESBNetworks@esb.ie

Enquiries related to the following Market Messages should be directed to the Meter Operations team:

MM No.	MM Name
017	Meter Point Status Change Request
013	Customer Details Change
014R	Customer Details Rejection
030	Meter Works Request
114	Change of Customer Details Confirmation
117D	Change in energisation status - Delay
117R	Meter Point Status Request Rejection
130D	Meter Works Request Delayed
130R	Meter Works Request Rejection
137R	Rejection of Appointment
301	Meter Point Characteristics
301N	Proposed Meter Point Characteristics

ESBN BAU Contacts - Meter Reading



ESBN Business Team: **Meter Reading**

Mailbox: nqhdc.esbnetworks@esb.ie

Enquiries related to the following Market Messages should be directed to the Meter Reading team:

All CTF queries should also be directed to nqhdc.esbnetworks@esb.ie

MM No.	MM Name
210	Supplier Provided Reading
252	Request for Special Reading
300	Validated NQH Readings (Scheduled)
300S	Validated NQH Readings (Special)
300W	Withdrawn NQH Readings
303R	Customer Read rejection
305	Non Settlement Estimates
308	NQH Load Factor Reading Exception
321	Read Cycle Notification
322	DUoS Billing Cycle Notification
343	Interval Meter Daily Readings (Smart Import)
345	SMART HH Cumulative Register Readings
352R	Special Reading Request Rejection

ESBN BAU Contacts - Revenue Protection



ESBN Business Team: **Revenue Protection** Mailbox: revp.esbnetworks@esb.ie

Enquiries related to the following Market Messages should be directed to the Revenue Protection team:

MM No.	MM Name
260	Observation of Problem, Damage or Tampering
261	Resolution of Problem Damage or Tampering
311	Meter Problems

ESBN BAU Contacts – Extranet & MPRN Enquiry Web Service



ESBN Business Team: **Database** Mailbox: DbaseMarketExtranet@esb.ie

Enquiries related to the following services should be directed to the Database team:

- **Extranet**
- **MPRN Enquiry Web Service**

ESBN BAU Contacts – RMDS



ESBN Business Team: **RMDS**

Mailbox: rmds@esb.ie

All other queries not related to an individual Market Message should be directed to RMDS.