



ESB Networks

Christmas 2025 / New Year 2026 Working Arrangements

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Introduction and Scope

This document is intended to provide Market Participants with the details of the working Arrangements over the Christmas and New Year 2025/2026 period. This includes the following:-

- ESB Networks working and non-working days over the period in question
- Market Participant Support arrangements provided by ESB Networks Support Centre
- The arrangements for and timings of file uploads for Debt Flagging UnMetered
- The arrangements for and timing of NQH Read Batch runs
- The arrangements for and timing of sending QH Data to Suppliers
- The arrangements and timing of sending Microgen data
- End of Aggregation and QH run dates
- The relevant dates in relation to De-energisation/Energisation at Customer premises
- Meter Works business dates
- Prepayment Metering
- **Appendix 1** – End of Year Aggregation Run Dates
- **Appendix 2** - Month+4 and Month+13 Aggregation Run Schedules
- **Appendix 3** - Activity Summary (excluding Aggregation)

This document covers the period Tuesday 16th December 2025 to Thursday 1st January 2026

ESB Networks Working Days

The following are defined as ESB Networks **working** days in the Central Market System (SAP ISU) over the Christmas and New Year 2025/2026 period:

- Tuesday 16th December 2025
- Wednesday 17th December 2025
- Thursday 18th December 2025
- Friday 19th December 2025
- Monday 22nd December 2025
- Tuesday 23th December 2025
- Wednesday 24th December 2025
- Tuesday 30th December 2025
- Wednesday 31st December 2025

The following days are defined as **non-working** days on the Central Market System:

- Thursday 25th December 2025
- Friday 26th December 2025
- Monday 29th December 2025
- Thursday 1st January 2026

Note 1: The Central Market System and the Message HUB are planned to be operational on all the ESB Networks non-working days to facilitate Suppliers sending in Market Messages should they wish. However, the normal ESB Networks support arrangements for the Market Operations behind these messages will not be available on these days. In addition, as normal, IT support will not be available to restore the Central Market System and Message HUB on the weekend days should an unplanned issue arise on those days.

Note 2: Suppliers can expect to receive QH readings messages and Aggregation messages on some of the non-working days as per **Appendix 1** and **Appendix 2**. A summary of relevant dates excluding Aggregation can be found in **Appendix 3**.

Market Participant Support Arrangements

ESB Networks will be providing Operational and Market System support on a limited basis on all of the ESB Working days listed above. In particular this will consist of support for the following areas:-

- NQH Read upload and Batch runs
- QH Data provision
- De-Energisation (No activity during period)/ Re-Energisation (See section 7 below for specific business arrangements)

In addition, MRSO will issue the aggregation messages in line with the requirements of the settlement calendar issued by the Single Electricity Market Operator (SEMO).

Wednesday 24th December 2025 is a full working day with full services provided by MRSO. A restricted service will be provided on Tuesday 30th and Wednesday 31st December 2025

Suppliers should note the following:-

- Wednesday 17th December 2025 is the last date for receipt of CoS request MM 010 in relation to QH sites to be transferred on Thursday 1st January 2026
- In relation to NQH sites transferring after start of January 2026, MRSO advise that MM 010 should be sent as early as possible on Wednesday 24th December 2025 so that any rejections for technical reasons can be corrected in time.

Debt-Flagging – Umetered (Manual)

- Old Suppliers should upload files containing GMPRN's with debt through the SFTS, for downloading by MRSO.
- MRSO will upload files containing GMPRNs with debt through the SFTS on Friday 2nd January 2026, for downloading by New Supplier(s).

NQH Read Batch Run Arrangements

The following table shows the dates on which NQH Reading messages will be sent to Suppliers:

Central Market Systems Working Day	NQH Billing Batch Runs
Wednesday 24 th Dec 2025	Yes
Tuesday 30 th Dec 2025	Yes
Wednesday 31 st Dec 2025	Yes
Friday 2 nd Jan 2026	Yes

QH Data Arrangements

The following table shows the days for which QH consumption is intended to be provided where this data is available to MRSO for individual QH Sites. This data will be sent out as part of the normal QH Batch arrangements.

Billing messages MM 341 & MM 342 will issue as normal up to Tuesday 23rd December 2025. The next batch run is scheduled for Sunday 28th December 2025 as below:

ESB Networks System	QH 341 & 342 Data provided for Dates (As below)
Tuesday 23 rd December 2025	20 th - 22 nd December 2025
Wednesday 24 th December 2025	23 rd December 2025
Sunday 28 th December 2025	24 th – 27 th December 2025
Tuesday 30 th December 2025	28 th – 29 th December 2025
Thursday 1 st January 2026	30 th – 31 st December 2025
Friday 2 nd January 2026	Normal service resumes

Smart Data Provision

Provision of Smart meter data is planned to be operational as normal over the Christmas period so Suppliers should expect to continue to receive xml files containing export data on a D+1 basis. However, the normal ESB Networks support arrangements will not be available on non-working days and if an issue is encountered it will be addressed on the next working day.

PAYG

Non-friendly credit dates for 2026 as follows:

St. Brigid's Bank Holiday	Monday 2 nd February 2026
Good Friday	Friday 3 rd April 2026
Easter Monday	Monday 6 th April 2026
May Bank Holiday	Monday 4 th May 2026
June Bank Holiday	Monday 1 st June 2026
August Bank Holiday	Monday 3 rd August 2026
October Bank Holiday	Monday 26 th October 2026

Credit friendly dates for 2026/2027 as follows:

Christmas Eve	Thursday 24 th December 2026
Christmas Day	Friday 25 th December 2026
St Stephen's Day	Saturday 26 th December 2026
New Year's Eve	Thursday 31 st December 2026
New Year's Day	Friday 1 st January 2027
St Patrick's Day	Wednesday 17 th March 2026

NPA De-Energisation / Re-Energisation Business Dates

The following dates are applicable to `NPA De-energisations, Vacant Premises (no contract) and Re-energisations at Customer premises over the period:

There are 2 De-Energisation Dates:

(1) Domestic Customers

- The last pre-Christmas date that NPA De-Energisations will be carried out for Domestic Customers is Thursday, **4th December 2025**. A valid Market Message (017) should be received by ESB Networks at least 5 working days in advance of this date i.e. close of business on Thursday **27th November 2025**, to facilitate action before Christmas (assumes normal volumes). Resumption date of normal services for De-energisations will be **Monday 19th January 2026**
- The last pre-Christmas date that Vacant Premises (no contract) De-Energisations will be carried out for Domestic Customers is **Thursday, 11th December 2025**. A valid Market Message (017) should be received by ESB Networks at least 5 working days in advance of this date i.e. close of business on **Thursday, 4th December 2025** to facilitate action before Christmas (assumes normal volumes). Resumption date of normal services for De-energisations will be **Monday, 5th January 2026**.

(2) Non-Domestic Customers

- The last pre-Christmas date that NPA De-Energisations and Vacant Premises (no contract) will be carried out for Non-Domestic Customers is **Thursday, 11th December 2025**. A valid Market Message (017) should be received by ESB Networks by close of business on **Thursday, 4th December 2025**. Resumption date of normal service for NPA De-energisations will be **Monday 5th January 2026**.
- NPA Re-Energise (MM 017) Market Messages will be accepted by ESB Networks up to 1pm on **Monday 22nd December 2025**. Calls to Customer premises to carry out NPA Re-Energisation will be made up to and including **Wednesday 24th December 2025**.

Normal service for re-energise requests will be resumed on **Friday, 2nd January 2026**.

Meter Works Business Dates

The following dates are applicable to Meter Works requests for work to be carried out at Customer premises over the period:

- Appointments included on market messages can be accepted for Meter Works to be carried out by Networks at customers' premises up to and including 1p.m. on **Wednesday, 17th December 2025**.
- Meter Works - Normal Service will be resumed on **Friday, 2nd January 2026**.

Prepayment Metering

PMP requests will be processed up to close of business **Friday, 19th December 2025**. Requests submitted after that date will be processed on **Friday, 2nd January 2026**

If an ESBN PAYG meter is in credit or emergency credit, it will NOT self- disconnect during the following times:

- From 4p.m. on **Tuesday, 23rd December 2025** until 9 a.m. **Monday, 29th December 2025**
- From 4p.m. on **Tuesday, 30th December 2025** until 9 a.m. on **Friday, 2nd January 2026**

The last day of new installations of financial hardship PAYG meters will be **Friday, 12th December 2025**.

Normal service will resume from **Friday, 2nd January 2026**.

The final day for submission of installation files will be **Friday, 5th of December 2025**.

Installation files will be accepted again on **Friday, 2nd January 2026**



Appendix 1 - End of Year Aggregation Run Dates

No.	Date/Time	Task	Market Messages
1.	Monday 22 nd December 2025	Run Indicative Aggregations for the following dates: 19 th - 21 st Dec	590 to SMO 59X series to Suppliers for each date
		Run Initial Aggregations for the following date: 16 th Dec	590 to SMO 59X series to Suppliers for each date
2.	Tuesday 23 rd December 2025	Run Indicative Aggregations for the following dates: 22 nd Dec	590 to SMO 59X series to Suppliers for each date
		Run Initial Aggregations for the following date: 17 th Dec	590 to SMO 59X series to Suppliers for each date
3.	Wednesday 24 th December 2025	Run Indicative Aggregation for the following date: 23 rd Dec	590 to SMO 59X series to Suppliers for each date
		Run Initial Aggregations for the following date: 18 th Dec	590 to SMO 59X series to Suppliers for each date
4.	Friday 26 th December 2025	Run Indicative Aggregation for the following date: 24 th – 25 th Dec	590 to SMO 59X series to Suppliers for each date
		Run Initial Aggregation for the following date: 19 th – 22 nd Dec	590 to SMO 59X series to Suppliers for each date
5.	Monday 29 th December 2025	Run Indicative Aggregations for the following date: 26 th Dec – 28 th Dec	590 to SMO 59X series to Suppliers for each date
		Run Initial Aggregation for the following dates: 23 rd Dec	590 to SMO 59X series to Suppliers for each date
6.	Tuesday 30 th December 2025	Run Indicative Aggregations for the following dates: 29 th Dec	590 to SMO 59X series to Suppliers for each date
		Run Initial Aggregations for the following dates: 24 th Dec	590 to SMO 59X series to Suppliers for each date
7.	Wednesday 31 st December 2025	Run Indicative Aggregation for the following dates: 30 th Dec	590 to SMO 59X series to Suppliers for each date
		Run Initial Aggregation for the following date: 25 th Dec	590 to SMO 59X series to Suppliers for each date
8.	Thursday 01 st January 2026	Run Indicative Aggregation for the following date: 31 st Dec	590 to SMO 59X series to Suppliers for each date
		Run Initial Aggregations for the following date: 26 th Dec – 28 th Dec	590 to SMO 59X series to Suppliers for each date
9.	Friday 02 nd January 2026		



Appendix 2 - Month+4 and Month+13

MRSO will be running the following scheduled batch jobs for the Month+4 and Month+13 aggregations throughout the month of December to facilitate the Market Operator and allow early resettlement and invoicing:-

Month+4

- Will run on the morning of 10th Dec 2025 with messages covering the period 24th Aug – 30th Aug 25 issuing as usual.
- Will run on the morning of 17th Dec 2025 with messages covering the period 31st Aug – 6th Sept 25 issuing as usual.
- Will run on the morning of 23rd Dec 2025 with messages covering the period 7th Sept – 13th Sept 25 issuing as usual.
- Will run on the morning of 31st Dec 2025 with messages covering the period 14th Sept – 20th Sept 25 issuing as usual.

Month+13

- Will run on the morning of 11th Dec 2025 with messages covering the period 1st Dec – 7th Dec 24 issuing as usual.
- Will run on the morning of 18th Dec 2025 with messages covering the period 8th Dec – 14th Dec 24 issuing as usual.
- Will run on the morning of 24th Dec 2025 with messages covering the period 15th Dec – 21st Dec 24 issuing as usual.
- Will run on the morning of 1st Jan 2026 with messages covering the period 22nd Dec – 28th Dec 24 issuing as usual.