

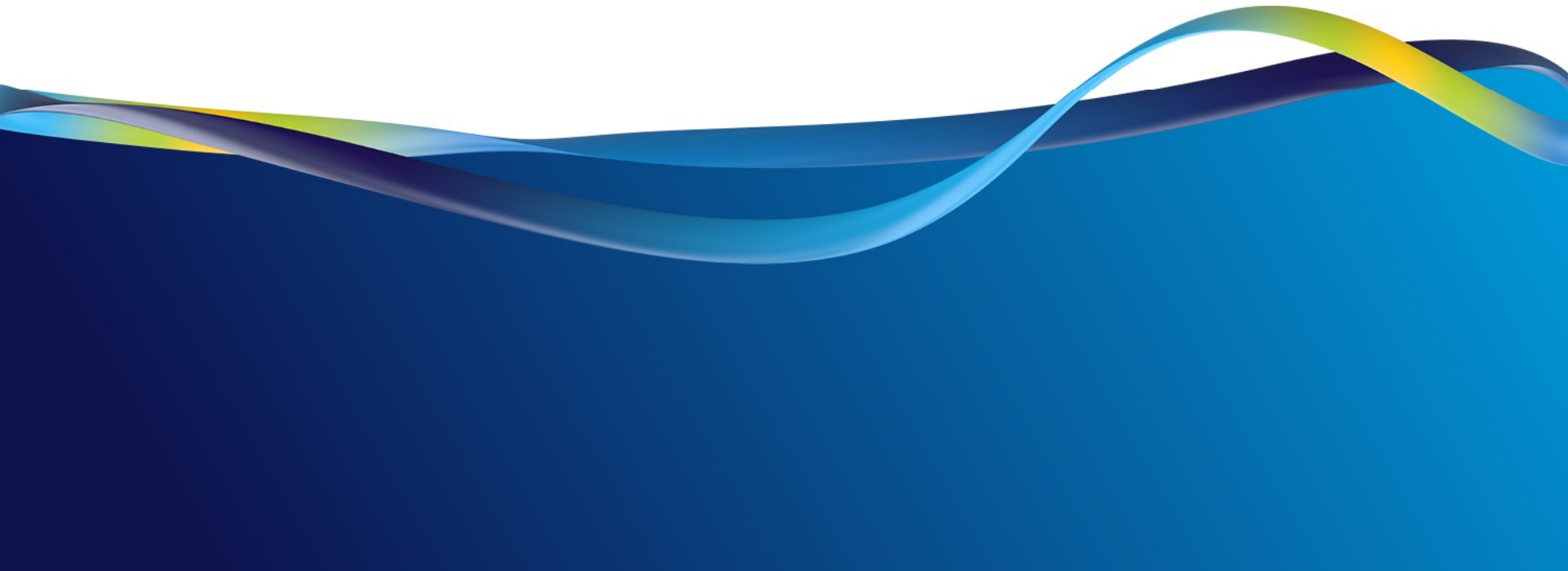


NETWORKS

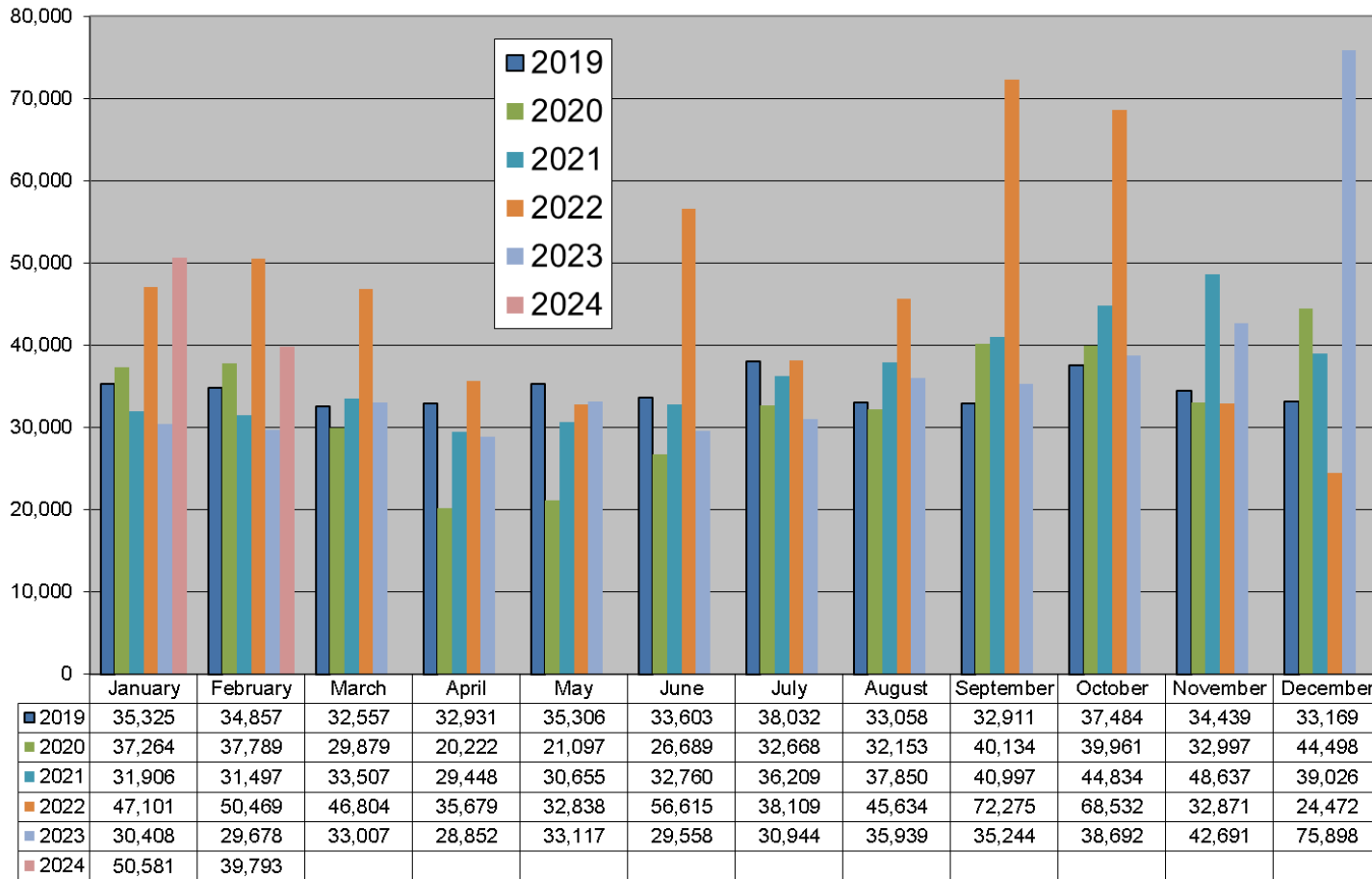
MRSO Update

James Long

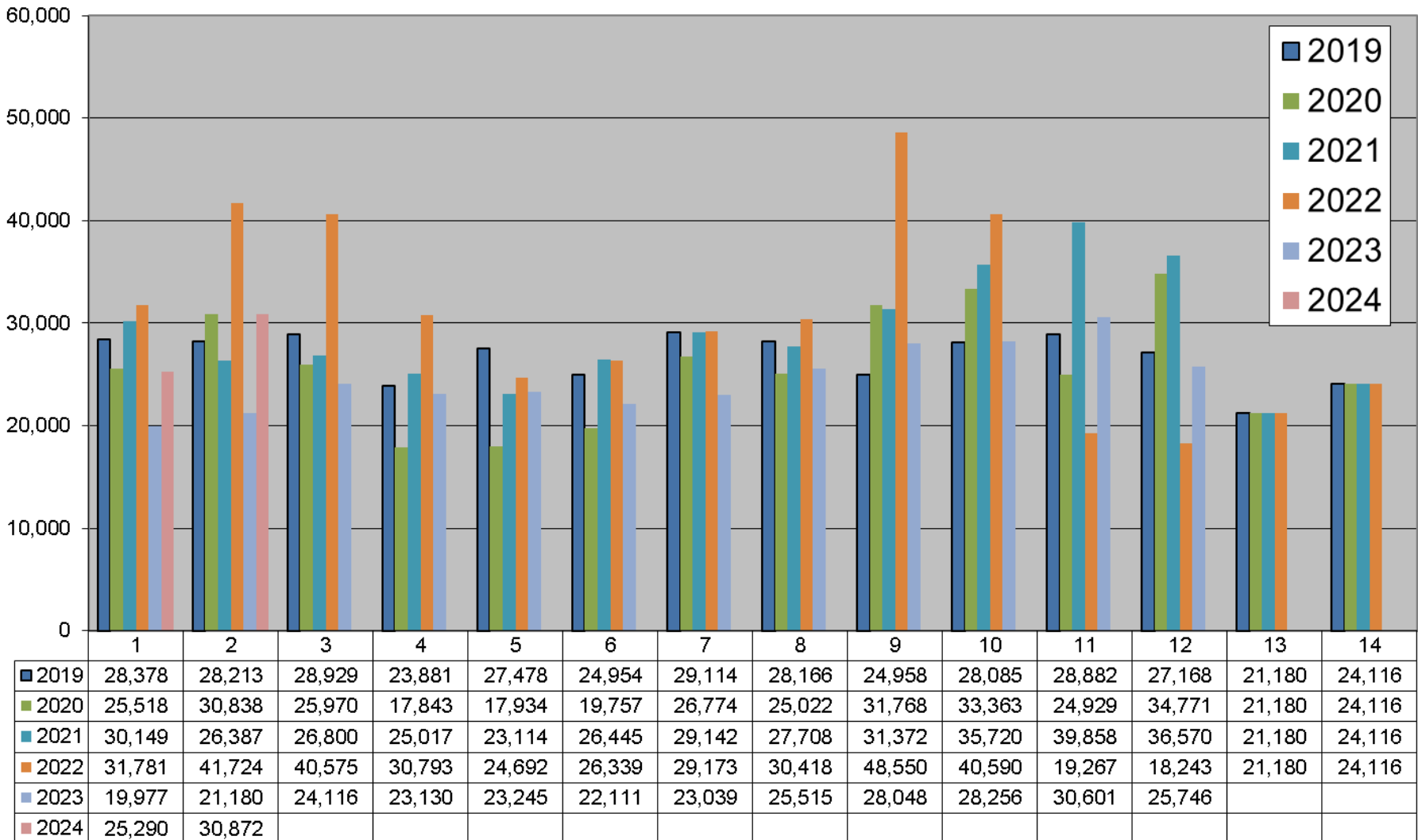
6th March 2024



1. Market Message 010



Market Message 105L



COS in-progress 5th March 2024 – 12,411



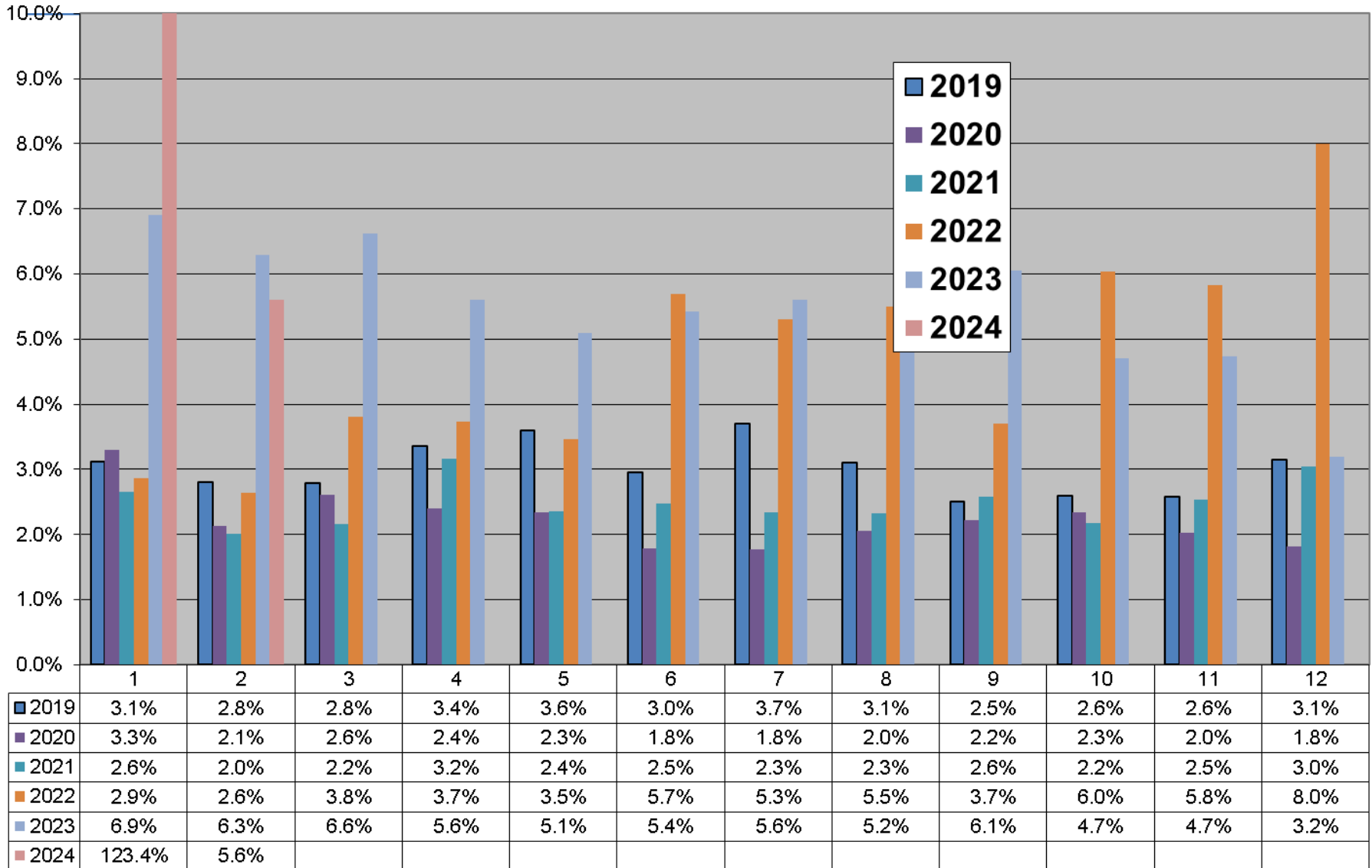
- Review older (>3 months) switches monthly
- Suppliers notified of individual switches outstanding and reason
- Switch outstanding for energisation or Token Meter removal will not time-out
- MRSO contact scheduling centre to re-schedule or contact supplier to submit cancellation
- **11 switches held due to an existing Open Service Order**

Feb 2021	1
Mar 2021	2
Apr 2022	1
July 2022	1
Aug 2022	1
Oct 2022	1
Nov 2022	8
Dec 2022	5
Jan 2023	3
Feb 2023	1
Mar 2023	4

COS and CoLE

Month	Explicit CoLE	Inferred CoLE	Total CoLE	Total 010	% Explicit CoLE	% Total CoLE
Nov-23	12,187	6,298	18,485	42,691	29%	43%
Dec-23	7,521	5,473	12,994	75,898	10%	17%
Jan-24	9,378	7,269	16,647	50,581	19%	33%
Feb-24	10,407	7,219	17,626	39,793	26%	44%

Registration Rejections %

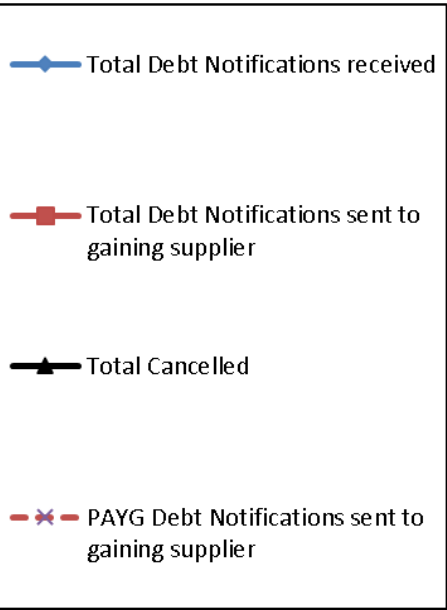
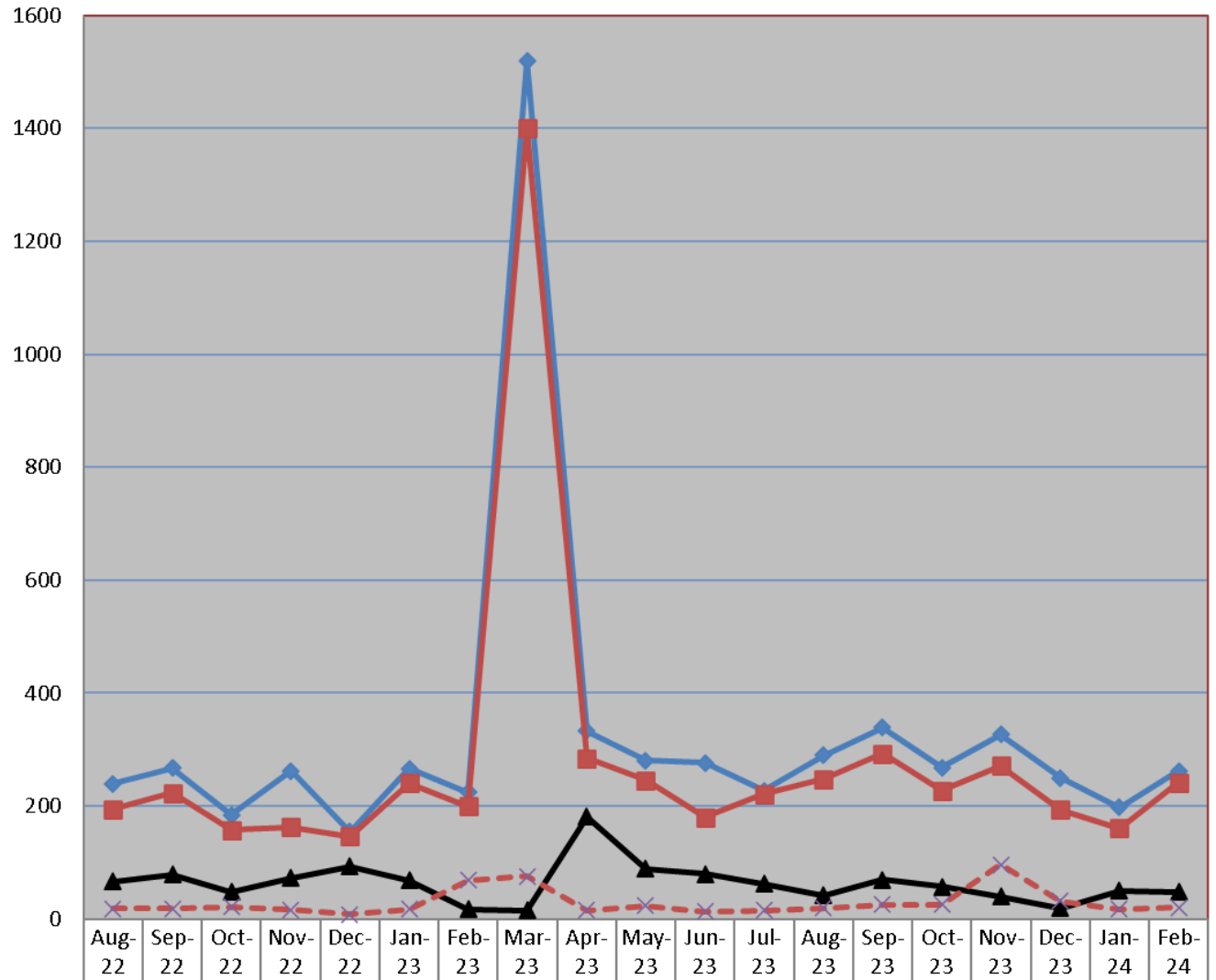


Debt Flagging

	Dec – 23	Jan – 24	Feb – 24
Total Debt Notifications received (012)	250 (22)	198 (21)	262 (21)
Total Debt Notifications not forwarded for reason implied or explicit CoLE, timeout, etc.	57 (3)	37 (4)	20 (1)
Total Debt Notifications sent to gaining supplier (112)	193 (19)	161 (17)	242 (20)
Total not cancelled	161 (16)	111 (12)	194 (15)
Total cancelled	32 (3)	50 (5)	48 (5)
Total Debt Notifications sent to gaining supplier as % of total COS	0.25%	0.39%	0.66%

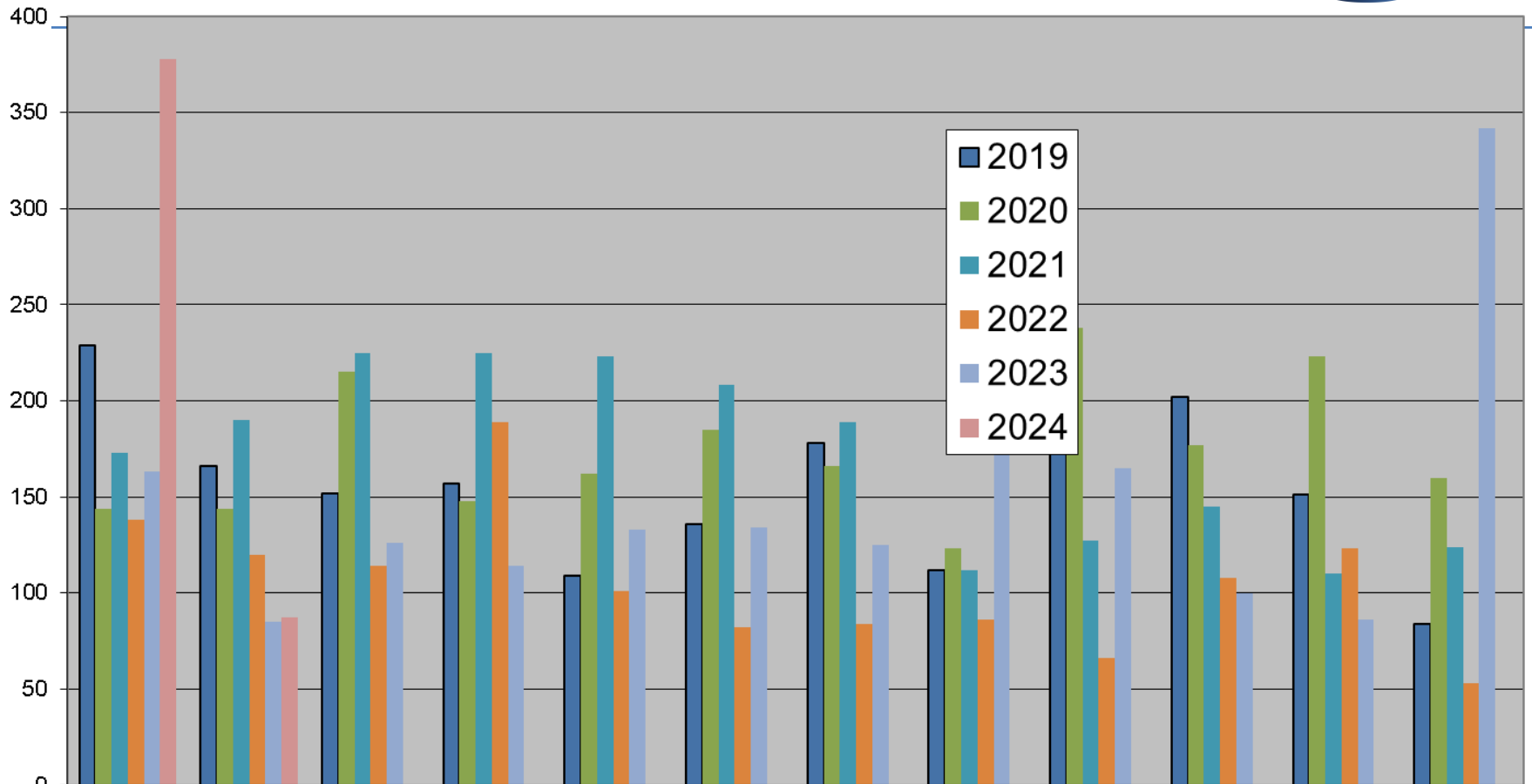
Figures in brackets represent situations where an ESB Networks PAYG meter is installed.

Debt Flagging



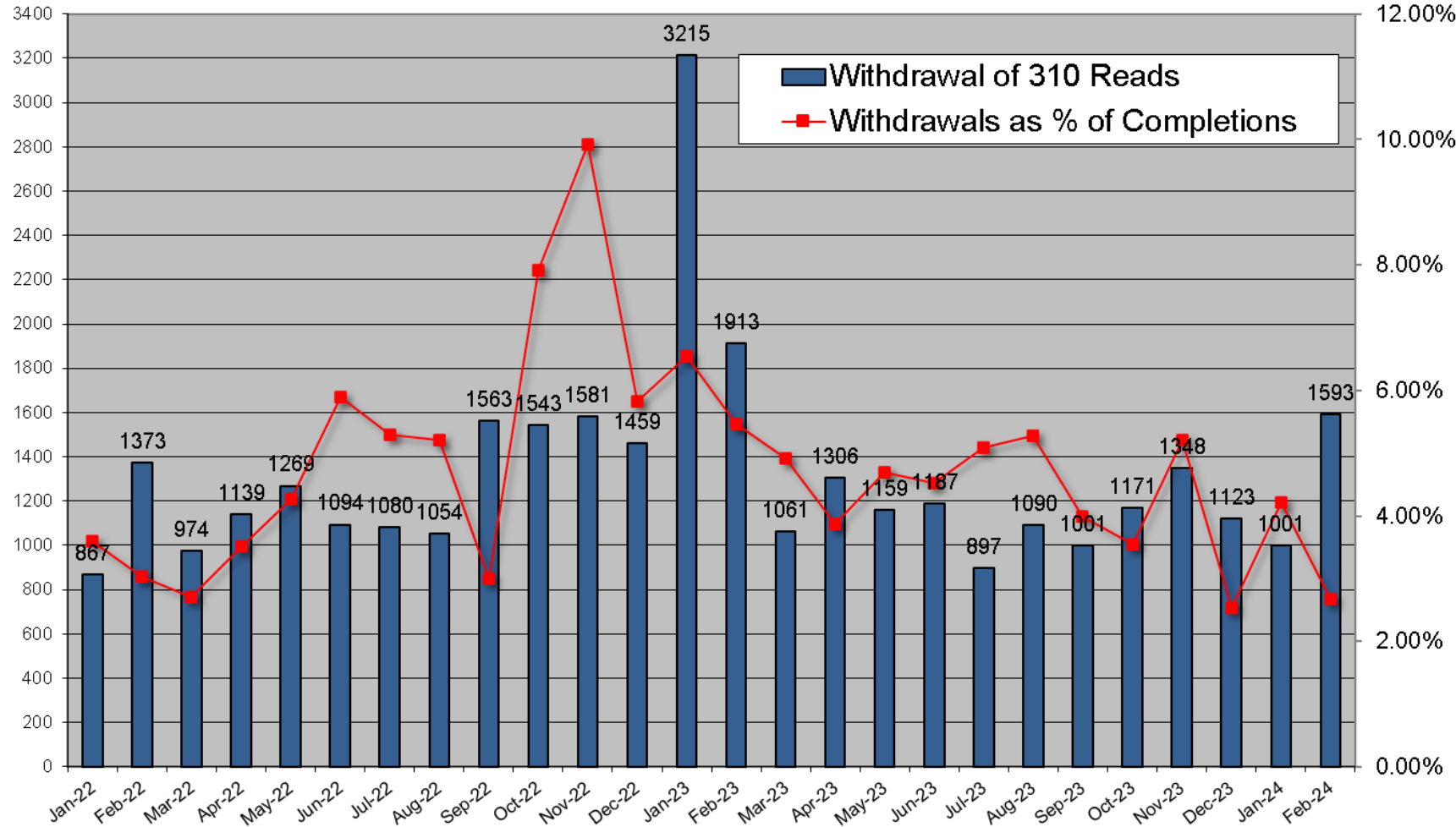
	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24
Total Debt Notifications received	240	267	184	262	155	266	224	1520	333	281	276	227	290	339	268	327	250	198	262
Total Debt Notifications sent to gaining supplier	194	223	158	163	146	241	200	1400	285	246	180	221	248	293	227	271	193	161	242
Total Cancelled	66	79	48	73	93	68	17	15	181	89	80	62	42	70	57	40	19	50	48
PAYG Debt Notifications sent to gaining supplier	18	18	21	16	8	17	68	76	15	23	13	15	19	25	25	96	32	17	20

Disputed Reads



	1	2	3	4	5	6	7	8	9	10	11	12
■ 2019	229	166	152	157	109	136	178	112	207	202	151	84
■ 2020	144	144	215	148	162	185	166	123	238	177	223	160
■ 2021	173	190	225	225	223	208	189	112	127	145	110	124
■ 2022	138	120	114	189	101	82	84	86	66	108	123	53
■ 2023	163	85	126	114	133	134	125	309	165	100	86	342
■ 2024	378	87										

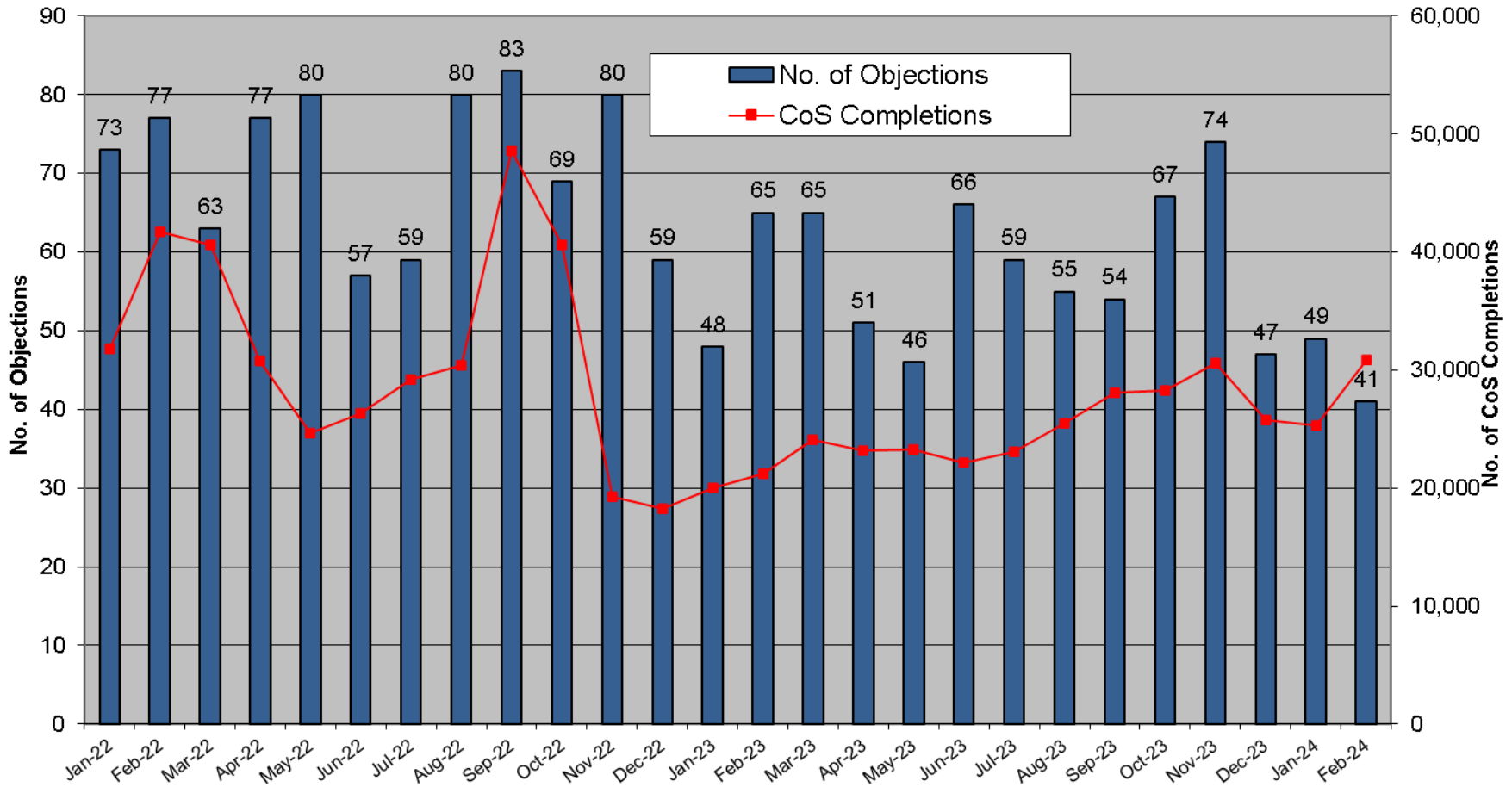
Total Withdrawal of 310 reads for all Suppliers



Objections – Erroneous Transfer

	Dec-23	Jan -24	Feb-24
No. of Objections	47	49	41
Cancellations from Objections	9	6	5
Objection emails to MRSO	9	8	8
Reasons:			
Uncontactable by phone	2	2	1
Written communication	3	3	3
COS confirmed	4	3	4
Other			
Escalation emails	5	1	4

Objections – Erroneous Transfer



List of new Smart MCC Switches as of 4th Mar 2024



MCC 12 – New Smart HH

Total to date – **292,793**

MCC 16 – New Smart Day / Night / Peak

Total to date – **39,521**

Small Scale Generation

Small Scale Generation (SSG) is a new classification of generator with a MEC between 50Kva – 200Kva

ESBN connected 91 new SSG in 2023, projected figures for the next few years are -

2024 – 182 2025 – 272 2026 – 364 2027 - 455

In general, all SSG will require QH meter reconfiguration/replacement to enable 4 channel readings, import / export.

To enable payment for SSG customers, supplier / generator will need to follow Working Practice 14 and complete necessary documentation

Supplier will enter into a bi-lateral agreement with the customer to purchase their additional export values and this will then be netted against a nominated Supplier Unit. This is then included in all settlement runs (D+1 / D+4 / M+4 / M+13)